

Hsiao Tong (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 22 October 2019 4:03 PM
To: eva.kok@eurokars.com.sg
Cc: samuel.ng@eurokars.com.sg; jess.francis@eurokars.com.sg; Admin A; Hsiao Tong (LKKAuto); Shu Pei (LKKAuto)
Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

WITHOUT PREJUDICE

Dear Eva,

We are agreeable to negotiate your client's property damage claim on Direct Settlement basis, on condition that the number of days for Loss of Use/Loss of Rental to be claimed is as recommended by our appointed motor surveyor.

Thank you.

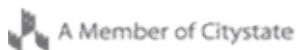
Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: 16 October 2019 14:59
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: samuel.ng@eurokars.com.sg; jess.francis@eurokars.com.sg; admin-a@lkkauto.com; chewht@lkkauto.com; shupe@lkkauto.com
Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Hi Jaime,

Kindly assist on liability for the above case.

Thank you

Regards,

Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Shu Pei (LKKAuto) <shupeilkkauto.com>

Sent: 15 October 2019 9:52 AM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: Samuel Ng <samuel.ng@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/EQI19017906/pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg <eva.kok@eurokars.com.sg>

Sent: Saturday, 12 October 2019 8:23 AM

To: jaimetay@eqinsurance.com.sg; Admin A <admin-a@lkkauto.com>

Cc: samuel.ng@eurokars.com.sg; jess.francis@eurokars.com.sg

Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Hi Jaime,

Kindly assist on liability for direct settlement for the case above.

Thank you

Regards,

Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: 09 October 2019 4:56 PM

To: Eva Kok <eva.kok@eurokars.com.sg>; admin-a@lkkauto.com

Cc: Samuel Ng <samuel.ng@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Dear Eva,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS.

Regards,

Jaime Tay

Executive | Claims



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From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: 09 October 2019 15:56

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: samuel.ng@eurokars.com.sg; jess.francis@eurokars.com.sg

Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Hi Jamie,

Kindly assign LKK.

Thanks

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: 09 October 2019 3:52 PM

To: Eva Kok <eva.kok@eurokars.com.sg>

Cc: Samuel Ng <samuel.ng@eurokars.com.sg>; Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>

Subject: RE: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019. EQI REF: DM19HO02756.

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay

Executive | Claims



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From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: 09 October 2019 10:41

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: samuel.ng@eurokars.com.sg; jess.francis@eurokars.com.sg

Subject: TP CLAIMS- SMF217G & SLN5675D DOA 4/10/2019

YOUR REF: SLN5675D / OUR REF: SMF217G THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

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E: eva.kok@eurokars.com.sg **W:** www.eurokarsgroup.com

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