

**Shiau Chan (LKKAUTO)**

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Tuesday, 29 December 2020 4:32 PM  
**To:** SUR; Admin-D (LKKAUTO)  
**Subject:** Please review your survey report as rear left door does not warrant for replacement ; ( for your ref : AC1910840 ) ; FW: Claim No. : CMTD1904766/GPL; RE: Acc Inlv SKT9492T & GBF5733E ON 07/10/2019  
**Attachments:** CMTD1904766 - LKK report.PDF; CMTD1904766 - insured driver efile for GBF5733E.pdf; CMTD1904766 - third party efile rpt for SKT9492T.pdf  
**Importance:** High

Dear M/s LKK,

With reference above and screenshot below of the accident scene, the damage is clearly at left front door, however in your enclosed report, there is the replacement of the rear left door !

Please review this with the third party repairer and revert to us, thank you.



**Business Closure on New Year's Eve and New Year's Day**

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).

Business will resume on 4th January 2021 (Monday).

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



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**From:** Gnoh, Pau Loong

**Sent:** Tuesday, December 8, 2020 1:51 PM

**To:** sur@lkkauto.com; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

**Subject:** Please assist to forward soft copy survey report ( for your ref : AC1910840 ) ; FW: Claim No. : CMTD1904766/GPL; RE: Acc Inlv SKT9492T & GBF5733E ON 07/10/2019

Dear M/s LKK AUTO,

With reference above, as we are temporarily unable to access Merimen, we would appreciate your assistance to

Forward us the soft copy report for your ref : AC1910840, thank you and sorry for the inconvenience caused.

[ work from home ]

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Sent:** Tuesday, December 8, 2020 12:54 PM  
**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** FW: Claim No. : CMTD1904766/GPL; RE: Acc Inlv SKT9492T & GBF5733E ON 07/10/2019

Hi Pau Loong,

Attached is the attachment for your attention.

FYI, I'm unable to upload it in the Merimen at the moment.

Best Regards  
**Raba'ah Mohd Ali**  
Claims Division



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** claimsreport  
**Sent:** Tuesday, December 8, 2020 12:50 PM  
**To:** Sebastian <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** Claim No. : CMTD1904766/GPL; RE: Acc Inlv SKT9492T & GBF5733E ON 07/10/2019

Dear Sir/Mdm,

Thank you for your email.

We will direct your e-mail to the officer-in-charge, **Mr Gnoh, Pau Loong**, for his attention.

Dear Pau Loong,

For your attention and necessary action please.

Best Regards  
**Raba'ah Mohd Ali**  
Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Sebastian <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>

**Sent:** Monday, December 7, 2020 1:11 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Acc Inlv SKT9492T & GBF5733E ON 07/10/2019

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

We have attached the LOD of SKT9492T for your reference.

Please let us have the offer asap.

Thank You

Best Regards,

Sebastian

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523