

PRS

ASSIGNMENT

10/10/19

Estimated Cost

AD: ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No.

SLB 5759J

at Workshop n/a

My car consultant

at

53 ubi Avenue 1 #01-33

Insured

8344 7681 Jackson

Policy No.

Claims No.

Sum Insured

Excess

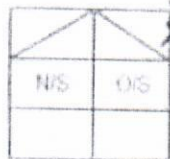
(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection



Est. of Market Value

IDAC Accident Report

Consistent? Yes or No

GIA / PR Green

Consistent? Yes or No

Est. Repairs

5

days

Res.

Yes or No

Lum Sum

%

J Val

Yes or No

CA / REV / REP. / 24 HRS

1up

Date:

Person Contacted

Vehicle: IN / OUT

Vehicle No. SLB 5759J

14 / 04 / 2016

Type: ☒ Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

T-VEILFINE 2.5 V AT

cc 2493

Colour

Black

A/C

Insured / Std / NI / NA

Sp Reading

83792/km

T/Radio

Insured / Std / NI / NA

Eng/No

C/No

AGH 3000 243 24

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering

☒ In order / Jammed / Leaked / Burnt or

Brake

☒ In order / Jammed / Leaked / Burnt or

Modi

☒ Nil / S/Rim / STD A/Rim or

Tyre Size

F:

225/60/R17

R:

225/60/R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

5 - continuous

Rear

5 - FAKE

R/Bal

mm

R/Bal

mm

L/Bal

5 - continuous

L/Bal

5 - FAKE

mm

D.O.A

27/7/19

D.O.A

10/10/19

Survey held at

my car con

Des. of Damages

Frt / Rear

☒ O/S

N/S

U/C

Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

RECEIVED

2020

Range -> 5-8k

1up Range -> 5 day

11/12/20

@348pm Hui Qin said no est provided

MV - 120000

PV - 12557

NV - 57400

SLB 5759J

NON Accidents

PRS (Lum)

Non completed

working after

photo

11/12/2020

11/12/20

@350pm spoken to Shiang Yi will submit PRS report

11/12/20 submit PRS - Repair range \$15K - \$6K

Date/Time, File Path to:

☐

Prell. Report

11

☐

Final Report

Date/Time, File Path to:

11/12/20

Add Fee:

☐

Site Insp. 15

☐

Interview 15

☐

Field Insp. 15

☐

Workshop

Est. PRS Amount

PRS

14/12/20 offer LS 3200 / 4 days

20/12/23 LS \$2400 Confirmed by Jackson (Real 7151-80, 7470), 4 days

Survey Fee

100

Transportation

60

PRs

60

Phone

11

231

**From:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>  
**Sent:** Wednesday, 14 December 2022 2:49 PM  
**To:** Thevan (LKK Auto)  
**Cc:** Veron Chen (LKKAUTO); SUR; Bryan Ang (LKKAUTO)  
**Subject:** RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)  
**Attachments:** WinZip Compressed Attachments.zip

Dear Hock Ann,

Refer to the above matter.

Vehicle SLB5759J involved 2 accidents within a day.

1. 27/09/2019 @ 9.30 – SLB5759J collided to rear of SJT5968B. <sup>NTUC</sup> (AKG)
2. 27/09/2019 @ 18.50 – SLB5759J involving accident with our Insured vehicle no SMN4999P. <sup>Sompo</sup>

We received the final repair cost at the sum of \$3,424.00 (inclusive of GST).

Please advise any finalize amount or report (excluded the front damaged).

Attached herewith the report and video footage for your reference.

Password for document will send by separate email.

Best Regards  
**Hwang Shiang Yi**  
Claims Division  
D: 6329 5205 | T: 6461 6555



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Hock Ann (LKK Auto) <HockAnn@lkkauto.com>  
**Sent:** Monday, December 30, 2019 8:53 AM  
**To:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO)



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**From:** Hock Ann (LKK Auto) <[HockAnn@lkkauto.com](mailto:HockAnn@lkkauto.com)>

**Sent:** Thursday, 24 October, 2019 11:32 AM

**To:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear shiang yi,

Good day, thanks for your update photographs SLB 5759J damage refer , but photo is second accident damage impact .

May can help your requested to the workshop on the time vehicle SLB 5759J toyota vellfire 2.5v 27.9.19 frist moring accident GIA REPORT and damages photo ?

Coz I need refer insult damage related on frist accident .

Please to update back soon asap .

Thanks.

Best Regards,

**Hock Ann** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6741 3061 | Email: [HockAnn@lkkauto.com](mailto:HockAnn@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hwang, Shiang Yi [<mailto:shiangyi.hwang@sompo.com.sg>]

**Sent:** Thursday, 24 October, 2019 9:38 AM

**To:** Hock Ann (LKK Auto)

**Cc:** Veron Chen (LKKAuto); SUR

**Subject:** RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Hock Ann,

The SLB5859J did not report for the 1<sup>st</sup> morning accident. We will check with the workshop.

Attached herewith the scene photographs provided by our Insured vehicle no SLB5759J.

**To:** Hwang, Shiang Yi; SUR; Hock Ann (LKK Auto)

**Subject:** FW: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Shiang Yi,

Kindly provides damaged photos for SLB 5759J on 27/09/2019 @ 9.30 collided to rear of SJT5968B.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

**Sent:** Friday, 18 October 2019 1:51 PM

**To:** assignments <assignments@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Sirs,

Refer to the above matter and the assignment through merimen system.

We noted the vehicle SLB5759J involved 2 accident within a day.

27/09/2019 @ 9.30 – SLB5759J collided to rear of SJT5968B.

27/09/2019 @ 18.50 –SLB5759J involving accident with our Insured vehicle no SMN4999P.

Attached herewith the accident report for vehicle no SMN4999P, SLB5759J & SJT5968B for your reference.  
We are pending the video footage and scene photographs from Insured.

Please assist to check the consistency of the damages.

Best Regards

**Hwang Shiang Yi**

Claims Division

D: 6329 5205 | T: 6461 6555 | F: 6221 3147



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**From:** Hock Ann (LKK Auto) <[HockAnn@lkkauto.com](mailto:HockAnn@lkkauto.com)>

**Sent:** Thursday, 24 October, 2019 11:32 AM

**To:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

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**SAVE AS TO COSTS**

Dear shiang yi,

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May can help your requised to the workshop on the time vehicle SLB 5759J toyota vellfire 2.5v 27.9.19 frist moring accident GIA REPORT and damages photo ?

Coz I need refer insult damage related on frist accident .

Please to update back soon asap .

Thanks.

Best Regards,

**Hock Ann** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6741 3061 | Email: [HockAnn@lkkauto.com](mailto:HockAnn@lkkauto.com) | fax: 6256-4315

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**Cc:** Veron Chen (LKKAuto); SUR

**Subject:** RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Hock Ann,

The SLB5859J did not report for the 1<sup>st</sup> morning accident. We will check with the workshop.

Attached herewith the scene photographs provided by our Insured vehicle no SLB5759J.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555 | F: 6221 3147



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**From:** Hock Ann (LKK Auto) <[HockAnn@lkkauto.com](mailto:HockAnn@lkkauto.com)>

**Sent:** Thursday, 24 October, 2019 8:55 AM

**To:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

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---

**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 23 October, 2019 12:05 PM



**To:** Hwang, Shiang Yi; SUR; Hock Ann (LKK Auto)

**Subject:** FW: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Shiang Yi,

Kindly provides damaged photos for SLB 5759J on 27/09/2019 @ 9.30 collided to rear of SJT5968B.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

**Sent:** Friday, 18 October 2019 1:51 PM

**To:** assignments <assignments@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

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Attached herewith the accident report for vehicle no SMN4999P, SLB5759J & SJT5968B for your reference.  
We are pending the video footage and scene photographs from Insured.

Please assist to check the consistency of the damages.

Best Regards

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# MY CAR CONSULTANT PTE LTD

Reg no.: 201605878Z

Address: 60 JALAN LAM HUAT, CARROS CENTRE #05-68 S737896

HP: 98888885

## Estimation

Date:

8/10/2019

Vehicle:

SLB5759J

Make / Model:

TOYOTA NOAH

INSURANCE:

SOMPO

No.	Description	Unit	Unit Price	Amount
Parts Replacement:				
1	50% FRONT BUMPER DD	1	\$ 1,985.00	\$ 1,985.00
2	X FRONT BUMPER LOWER GARNISH X SVC	1	\$ 512.00	\$ 512.00
3	X FRONT BUMPER SPONGE HU CRA X	1	\$ 298.00	\$ 298.00
4	X FRONT BUMPER BRACKET RH BT HU	1	\$ 144.00	\$ 144.00
5	X FRONT BUMPER SIDE RETAINER RH CUT HU	1	\$ 112.00	\$ 112.00
6	X FRONT BUMPER SIDE COVER RH X NN	1	\$ 160.00	\$ 160.00
7	✓ HEADLAMP LED RH CUT	1	\$ 3,824.20	\$ 3,824.20
8	✓ HEADLAMP GARNISH RH CUT	1	\$ 112.00	\$ 112.00
9	X FRONT HEADLAMP LOWER BRACKET X NN	1	\$ 122.00	\$ 112.00
10	X WIPER WASHER TANK C/W MOTOR X NN	1	\$ 459.00	\$ 459.00
11	✓ FRONT FENDER RH BUC	1	\$ 987.00	\$ 987.00
12	X FRONT FENDER COWLING RH CRA nn	1	\$ 321.20	\$ 321.20
13	X FRONT FENDER EMBLEM HYBRID RH X NF	1	\$ 96.00	\$ 96.00
				\$ 9,122.40
				Less 25%
				\$ 2,280.60
				Total
				\$ 6,841.80

S/Nett items:				
1	B X nn FRONT BUMPER CLIPS NEC	1	\$ 80.00	\$ 80.00
2	X X nn FRONT FENDER COWLING CLIPS SET NEC	1	\$ 50.00	\$ 50.00
3	X FRONT FENDER SEALANT X NN	1	\$ 80.00	\$ 80.00
				\$ 210.00
Labour to:				
1	TO CHECK ELECTRICAL WIRING	1	\$ 200.00	\$ 200.00
2	REALIGN HEADLAMP	1	\$ 300.00	\$ 300.00
3	CHECK AND RESET FAULT CODE LIGHT ON	1	\$ 500.00	\$ 500.00
4	APPLY ANTI RUST ON AFFECTED AREAS	1	\$ 300.00	\$ 300.00
5	300 SPRAY PAINTING ON AFFECTED AREAS	1	\$ 600.00	\$ 600.00
6	300 PANEL BEATING ON AFFECTED AREAS	1	\$ 600.00	\$ 600.00
				\$ 2,500.00
			Parts Replacement Amount	\$ 7,051.80
			Total Amount for Labour	\$ 2,500.00
			Total Amount	\$ 9,551.80

4 days