

Veron Chen (LKKAUTO)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Wednesday, 4 December 2019 11:32 AM
To: Hock Ann (LKK Auto)
Cc: Veron Chen (LKKAUTO); SUR
Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Hock Ann,

We have checked with Huiqin from My Car Consultant Pet Ltd this morning, they are still pending their client revert on the report for the 1st accident.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Wednesday, 4 December, 2019 8:47 AM
To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear shiang yi,

Good day, regarding yours last updated me email on 31.OCT.2019 say pending the workshop reply for the 1st accident GIA report for vehicle SLB 5759J toyota vellfire 2.5v 27.9.19 frist moring and damages photo. May know have any update on workshop with you ? olready 1 month later workshop never update? Coz I need refer insult damage related on frist accident .

Please to update back soon asap .

Hope will received yours good news.

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi [<mailto:shiangyi.hwang@sompo.com.sg>]

Sent: Thursday, 31 October, 2019 2:09 PM

To: Hock Ann (LKK Auto)

Cc: Veron Chen (LKKAuto); SUR

Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Hock Ann,

We are still pending the workshop reply for the 1st accident.

We will sent the reminder and revert.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | **T:** 6461 6555 | **F:** 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Thursday, 24 October, 2019 11:32 AM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear shiang yi,

Good day, thanks for your update photographs SLB 5759J damage refer , but photo is second accident damage impact .

May can help your requested to the workshop on the time vehicle SLB 5759J toyota vellfire 2.5v 27.9.19 frist morning accident GIA REPORT and damages photo ?

Coz I need refer insult damage related on frist accident .

Please to update back soon asap .

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi [<mailto:shiangyi.hwang@sompo.com.sg>]

Sent: Thursday, 24 October, 2019 9:38 AM

To: Hock Ann (LKK Auto)

Cc: Veron Chen (LKKAuto); SUR

Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Hock Ann,

The SLB5859J did not report for the 1st morning accident. We will check with the workshop.

Attached herewith the scene photographs provided by our Insured vehicle no SLB5759J.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | **T:** 6461 6555 | **F:** 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Thursday, 24 October, 2019 8:55 AM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear shiang yi,

Good day, kindly help provides vehicle SLB 5759J toyota vellfire 2.5v 27.9.19 frist moring accident GIA REPORT and damages photo?

Coz I need refer insult damage related on frist accident .

Please to update back soon asap .

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 23 October, 2019 12:05 PM
To: Hwang, Shiang Yi; SUR; Hock Ann (LKK Auto)
Subject: FW: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Shiang Yi,

Kindly provides damaged photos for SLB 5759J on 27/09/2019 @ 9.30 collided to rear of SJT5968B.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Friday, 18 October 2019 1:51 PM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: PRE -REPAIR SURVEY FOR VEHICLE NO SLB5759J (CMTD1904699/SYH)

Dear Sirs,

Refer to the above matter and the assignment through merimen system.

We noted the vehicle SLB5759J involved 2 accident within a day.

27/09/2019 @ 9.30 – SLB5759J collided to rear of SJT5968B.

27/09/2019 @ 18.50 –SLB55759J involving accident with our Insured vehicle no SMN4999P.

Attached herewith the accident report for vehicle no SMN4999P, SLB5759J & SJT5968B for your reference.
We are pending the video footage and scene photographs from Insured.

Please assist to check the consistency of the damages.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.