

CC3 / AIG 19017881 / Asf3n2

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$800/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 97K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 03 hrs days Res.: Yes or No
 Lim Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SK55923Z Regn: 2015 April
 Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Andi A6 C.C. 1984
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 89192 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU224G7EN06-9994Gen. Conit: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size F: 245/40R19R: 245/40R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 10/10/19Survey held at PremiumDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SK5 503Z - CC4 / AIG 19017881 / K203 DOR - 03/10/2019

10/10/19 @ 15:55 pm revised PA to AIG via merina.

MV:

PV:

Nett.

RECEIVED 23 JAN 2020

10/10/19 @ 16:00 pm mandate requested authorise upon to AIG via merina.

Date/Time, File Path (U)

23/01/20

Type

Typ: 24

Date/Time, File Path (U)

25

☐ : Prel. Report☒ : Final ReportDays Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ Site Insp. 1\$☐ Interview 1\$☐ Tech. Insp. 1\$☐ Wheel serv. 1\$

Survey Fee:

Transportation:

3 - PS 11

Driver:

idoc:

FAG:

211

Report Fee:

Lump Sum \$2,193.60 P/P

~~11/10~~ 11/10/19 @ 16:46 pm mandate approved by
Andy.

11/10/19 @ 17:11 pm internal cl to Emma
Huzairi (re: payment) via email.

Adrian Confirmed \$ 2,193.60 @ 3 days
with Boss

(\$ 2,372.40 Red - 52%)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 10 Oct 2019

Preliminary Advice

Vehicle No	: SKS5923Z	Accident Date	: 03/10/2019
Make	: AUDI A6	Policy No.	: 2100410434-04
Assignment Date	: 10/10/2019	Excess	: S\$0.00
Date of Inspection	: 10/10/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,566.00
Revised Amount	:S\$	2,470.00
Check Items (Estimated)	:S\$	1,216.00
Total	:S\$	3,686.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	97,000.00
COE / PARF Rebate	:S\$	74,581.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,419.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 13 December 2019 4:42 pm
To: jiajee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto)
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'; SUR; Admin A; CS A Team
Subject: RE: FINAL REVISION - SKS5923Z - OD AIG - SURVEYED 10 OCT 19

Dear Jia Yee,

Confirmed final fig \$2,193.60 @ 3 days of repairs before excess \$ 800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Wednesday, 27 November 2019 3:41 pm
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKS5923Z - OD AIG - SURVEYED 10 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2193.60 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Re: OD CLAIM FOR SKS 5923 C ON 3/10/2019

Shirley Hiew (LKK Auto)

Fri 11/10/2019 5:11 PM

To: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

1 attachments (572 KB)

ESTIMATE.pdf;

Hi Ezuwan Huzaini,

As instructed by our client, please proceed to repair the insured vehicle **SKS 5923Z (Excess \$ 800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 11 October 2019 8:20 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKS 5923 C ON 3/10/2019

Dear all,

Kindly advise on the repair approval and officer in charge on the case.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

View Received Message

This mail is associated with :
***SKS5923Z (2590013832SG)**
OD
Oct 3 2019 3:30PM
[LEE WAN LOONG]
Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **11/10/2019 16:46 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$3686.00) - SKS5923Z - Claim Handler: Gan, Hunchung**

Approved:3686.00.

DOCUMENTS SUMMARY
There are no documents.

> Back to OneMotoring

* Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	867J
Vehicle Details	
Vehicle No.:	SK55923Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0 TFSI MU
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	CDN383576
Chassis No.:	WAUZZZ4G7EN069994
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$39,170.00
Original Registration Date:	25 Apr 2015
First Registration Date:	25 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$41,838.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Apr 2025
PARF Rebate Amount:	\$31,378.00
Intended COE Rebate Details	
COE Expiry Date:	24 Apr 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$78,001.00
COE Rebate Amount:	\$43,203.00
Total Rebate Amount:	\$74,581.00

The information contained herein is correct as at 10 Oct 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE WAN LOONG
Period of Insurance : 25 Apr 2019 To 24 Apr 2020
Engine No. : CDN383576
Chassis No. : WAUZZZ4GTEN089994

Vehicle No. : SKS5923Z
Policy No. : 2100410434-04
Endorsement No. :
Issued Date : 17 Apr 2019

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2015

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's behalf or with his/her permission

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and Inexperienced Driver Excess" ("YIDE") if you are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, racing, driving test, racing, speed testing, mobility test or speed testing. The carriage of goods other than samples in connection with any trade or business is not for any purpose in connection with Motor Trade.

Loss of Use \$8000 - 200000 Optional

* Limitations mentioned hereunder in Section 2 of the Motor Vehicle (Third Party Rules and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Motorcycle : \$100

Named Driver and Excess (where applicable)

LEE WAN LOONG - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS FOR CLAIM/REPAIRS

1. Audi Customer Service Center, Add: 55 Ulu Road 1, Singapore 438691 (306222)

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency helpline at +65 6336 8300. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Motor App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicle (Third Party Rules and Compensation) Act (Cap. 188), Part 11 of the Road Transport Act, 1987 (Malaysia) and Motor Vehicle (Third Party Rules) Rules, 1989 (Malaysia).

000413217

PREMIUM LEASING - P

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 438691

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORIZED REPRESENTATIVE

007-144

UNDERTAKING

I, Lee Wan Loong, (NRIC No. S1776867J), hereby confirm that the Singapore Accident Statement lodged by me on 4/10/19 at 11:55ms hours pertaining to the accident involving motor car Reg. No: SES5923, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Lee Wan Loong

Nric No.

:

S1776867J

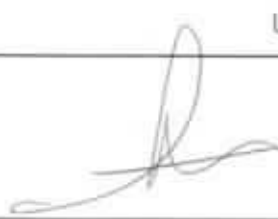
Date

:

4/10/19

Signature

:



Name of Policyholder

:

Lee Wan Loong

Nric No.

:

S1776867J

Date

:

4/10



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : LEE WAN LOON
VEHICLE NUMBER : SKS5923Z
DATE/ TIME OF ACCIDENT : 3/10/19 / 3:30pm
PLACE OF ACCIDENT : Junction of Ubi Ave 3 traffic light &
THIRD PARTY VEHICLE (IF ANY) : SFE3822C Paya Lebar Rd

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Audi service centre going to Ang Mo Kio Industrial
Park 2A

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Front to rear collision

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

LEE WAN LOON

NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : LEE WAN LOAN
VEHICLE NUMBER : SKS5923Z
DATE/ TIME OF ACCIDENT : 3/10/19 / 3:30pm
PLACE OF ACCIDENT : Junction of Ubi Ave 3 traffic light &
THIRD PARTY VEHICLE (IF ANY) : SFE3822C Paya Lebar Rd

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Audi service centre going to Ang Mo Kio Industrial
Park 2A.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Front to rear collision

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

LEE WAN LOAN

NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Lee Wan Loong, (NRIC No. S 6867J), hereby confirm that the Singapore Accident Statement lodged by me on 4/10/19 at 11:55 hours pertaining to the accident involving motor car Reg. No: SES5923, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Lee Wan Loong

Nric No.

:

SXXX6867J

Date

:

4/10/19

Signature

:



Name of Policyholder

:

Lee Wan Loong

Nric No.

:

SXXX6867J

Date

:

4/10

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :14767

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1194/2019/N5
Date : 5-Oct-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Lee Wan Loong
Address : Blk 32 Bukit Batok St 21
#11-10
Telephone : HP +65 98162946
Type of Claim : Own Damage Claim
Policy No. : 2100410434-04
Vehicle No : **SKS 5923 Z**
Model Code : Audi A6 C7 2.0 TFSI MU 4G
Model / Year : Apr-15
Engine No : CDN 383576
Chassis No : WAUZZZ4G7EN069994
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Oct-19
Place of Accident : Ubi Ave 3 Junction & Paya Lebar Road



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKS 5923 Z

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To dismantle front bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 1,200.00	300
3	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 1,872.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 5923 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER FOAM FILLER PIECE <i>Not Nec</i>	\$ 90.00	? X
2	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>Not Nec</i>	\$ 754.00	? X
3	FRONT BUMPER COVER <i>Not Nec</i>	\$ 112.00	? X
4	CAUTION SIGN STICKER <i>2nd</i>	NEC \$ 13.00	+ X
5	AIRCON STICKER <i>7th</i>	NEC \$ 18.00	+ X
6	RADIATOR GRILLE <i>combined</i>	\$ 1,227.00	✓ 981.60
7	RADIATOR GRILLE COVER <i>Not Nec</i>	\$ 33.00	? X
8	FRONT PARKING AID SUPPORT - LH / RH INNER <i>me</i>	2 \$ 122.00	*
9	RADIATOR AIR GUIDE - LH / RH <i>new</i>	2 \$ 58.00	*
10	RADIATOR COVER - UPPER CENTRE <i>Not Nec</i>	\$ 27.00	? X
11	FRONT NO PLATE <i>Best</i>	S/N \$ 40.00	✓
12	SUNDRIES <i>Not nec</i>	\$ 200.00	? X
TOTAL SPARE PARTS		: \$ 2,694.00	
TOTAL LABOUR CHARGES		: \$ 1,872.00	
GRAND TOTAL		: \$ 4,566.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *10/10/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 03 Days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :14767

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1194/2019/NS
Date	:	5-Oct-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
3 days - ok - Jy - 27 Nov 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lee Wan Loong
Address	:	Blk 32 Bukit Batok St 21 #11-10
Telephone	:	HP +65 98162946
Type of Claim	:	Own Damage Claim
Policy No.	:	2100410434-04
Vehicle No	:	SKS 5923 Z
Model Code	:	Audi A6 C7 2.0 TFSI MU 4G
Model / Year	:	Apr-15
Engine No	:	CDN 383576
Chassis No	:	WAUZZZ4G7EN069994
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Oct-19
Place of Accident	:	Ubi Ave 3 Junction & Paya Lebar Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKS 5923 Z

S/N	Nature of Jobs		Estimated Charges		Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$	480.00
2	To dismantle front bumper. Re-organise crash management components. Reinstall all parts removed.		\$ 1,200.00	\$	500.00
3	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$ 1,872.00	\$	1,172.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 5923 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER FOAM FILLER PIECE	\$ 90.00	
2	FRONT BUMPER SIDE REINFORCEMENT BEAM	\$ 754.00	
3	FRONT BUMPER COVER	\$ 112.00	
4	CAUTION SIGN STICKER	NEC \$ 13.00	
5	AIRCON STICKER	NEC \$ 18.00	
6	RADIATOR GRILLE	\$ 1,227.00	\$ 981.60
7	RADIATOR GRILLE COVER	\$ 33.00	
8	FRONT PARKING AID SUPPORT - LH / RH INNER	2 \$ 122.00	
9	RADIATOR AIR GUIDE - LH / RH	2 \$ 58.00	
10	RADIATOR COVER - UPPER CENTRE	\$ 27.00	
11	FRONT NO PLATE	S/N \$ 40.00	\$ 40.00
12	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 2,694.00	\$ 1,021.60
TOTAL LABOUR CHARGES		\$ 1,872.00	\$ 1,172.00
GRAND TOTAL		\$ 4,566.00	\$ 2,193.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKS 5923 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1194/2019/NH

21ST JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKS 5923 Z, Audi A6 7 2.0 TFSI MU.

With reference to the above-mentioned vehicle, no. **SKS 5923 Z**, claimant, **Mr. Lee Wan Loong**, please find the related document per attached.

1. A copy of the Original invoice no. 85014760 – S\$ 1,491.15.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKS 5923 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1153

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:03

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014760 Date : 20/01/2020 Order : SKS59232 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKS59232 (V 22146) Regn Date: 25/04/2015 Mileage: 90200 WIP No.: 14767

Model: A6 C7 2.0 TFSI MU 4G207H (MY 1) Chassis: WAUZZZ4G7EN069994 Engine: CDN 383576 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER,REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G0853651 T94	GRILLE(LAST) Less 020%	1.00	1227.00	981.60

Parts 981.60
Labour 0.00
Sublet 1,212.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,393.60

7% GST 97.55

Grand Total 1,491.15



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKS 5923 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1194/2019/KK
1 Nov 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4G7EN069994
Vehicle Regn No. : **SKS 5923 Z**
Vehicle Mileage : 90200 KM
Vehicle Owner : Mr. Lee Wan Loong
Certificate No : 2100410434-04
Own Damage Excess : S\$ 856.00 (Inclusive 7% GST)
Accident Date : 3/10/2019
Place : Ubi Ave 3 Junction & Paya Lebar Road
Repair Cost : \$ 1491.15
WIP No. : 14767
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 1/11

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2019		10 Oct 2019 14:57 Edit Adj Rpt	\$2,193.60 Edit Estimates	\$2,193.60 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

LEE WAN LOONG, ID: S1776867J, Tel: +6598162946, Email: WLLEE66@GMAIL.COM

Vehicle Reg. No.:

SKS5923Z

Date of Loss:

03/10/2019 15:00 - :59
[53 Months and 8 Days From LTA Reg Date (Man Yr)]

Claim Type:

OD / 2590013832SG

Policy/Cover Note No.:

2100410434 (Comprehensive)
Coverage: 25/04/2019 - 24/04/2020

Excess:

\$800.00

Repairer:

Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/10/2019]

Driver/Custodian:

LEE WAN LOONG (53 / Male) , NRIC: S1776867J, Tel: +6598162946 Email: WLLEE66@GMAIL.COM

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

• AIG_SG (11/10/2019): Alert - Adj Mandate Approved (\$3686.00) - SKS5923Z - Claim Handler: Gan, Hunchu...

• AIG_SG (11/10/2019): SKS5923Z / OD / 03/10/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

Claim Documents

*SKS5923Z (2590013832SG)
OD
Oct 3 2019 3:00PM
[LEE WAN LOONG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports														1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	10/10/19 15:55	Adjuster Immediate Advice														Load HTM		
Photos/Images														3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	10/10/19 15:59	General View														Load JPG		
2	10/10/19 15:59	General View														Load JPG		
3	10/10/19 15:59	General View														Load JPG		
4	10/10/19 15:59	General View														Load JPG		
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6	10/10/19 15:59	General View														Load JPG		
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19	10/10/19 15:59	General View														Load JPG		
20	10/10/19 15:59	General View														Load JPG		
21	10/10/19 15:59	General View														Load JPG		
Documentation														1 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	10/10/19 15:57	SKS 5923Z GIA.pdf														Load PDF		
2	10/10/19 15:57	DRIVING LICENSED.pdf														Load PDF		
3	10/10/19 15:57	CI.pdf														Load PDF		
4	10/10/19 15:57	UNDERTAKING & INTERVIEW.pdf														Load PDF		
5	10/10/19 15:57	ESTIMATE.pdf														Load PDF		
6	13/12/19 16:40	ESTIMATE MARKED.pdf														Load PDF		
7	23/01/20 14:06	WORKSHOP INVOICE														Load PDF		
8	23/01/20 14:06	DISCHARGE VOUCHER														Load PDF		

Linked Accident Report Documents

				View		View in Browser	
Assessment Reports				1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail		Print	
1	06/12/19 18:50	Accident Statement			Load HTM		
2	06/12/19 18:51	Accident Statement			Load HTM		
3	06/12/19 18:53	Accident Statement			Load HTM		

Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
4	06/12/19 18:53	Accident Statement	Load HTML	
Photos/Images			3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/10/19 14:32	Accident Photo	Load JPG	
2	04/10/19 14:32	Accident Photo	Load JPG	
3	04/10/19 14:32	Accident Photo	Load JPG	
4	04/10/19 14:32	Accident Photo	Load JPG	
5	04/10/19 14:32	Accident Photo	Load JPG	
6	04/10/19 14:32	Accident Photo	Load JPG	
7	04/10/19 14:32	Accident Photo	Load JPG	
8	04/10/19 14:32	Accident Photo	Load JPG	
9	04/10/19 14:32	Accident Photo	Load JPG	
10	04/10/19 14:32	Accident Photo	Load JPG	
11	04/10/19 14:32	Accident Photo	Load JPG	
Documentation			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/10/19 14:48	Sketch Plan	Load JPG	
2	04/10/19 14:48	Sketch Plan #2	Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19017881/ASF3N2

Date: 23/01/2020

REFERENCE

Insured/Claimant:	LEE WAN LOONG	Policy No:	2100410434	
Date of Loss:	03/10/2019	Nature of Claim:	OD	Claim No: 2590013832SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKS5923Z		
Make & Model:	AUDI A6, 2.0 TFSI MU (A)	Engine No:	CDN383576
Reg. Date:	25/04/2015 (Man. Year: 2013)	Chassis No:	WAUZZZ4G7EN069994
Colour:	White	Odometer:	89192 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$97,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	245/40R19	Rear Tyre Size:	245/40R19
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,694.00	1,021.60	1,672.40	62.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,872.00	1,172.00	700.00	37.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,566.00	2,193.60	2,372.40	51.96
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	3,766.00	1,393.60	2,372.40	63.00
+ GST 7.00/7.00% (S\$)	263.62	97.55	166.07	63.00
Nett Amount (S\$)	4,029.62	1,491.15	2,538.47	63.00

INSPECTION

Date of Assignment:	10/10/2019		
Date Inspected:	10/10/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	90.00 FS	*- FS
2	1		*FRONT BUMPER SIDE REINFORCEMENT BEAM	Not Necessary	754.00 FS	*- FS
3	1		*FRONT BUMPER COVER	Not Necessary	112.00 FS	*- FS
4	1		*CAUTION SIGN STICKER	Not Necessary	13.00 FS	*- FS
5	1		*AIRCON STICKER	Not Necessary	18.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	1,227.00 FS	*981.60 FS
7	1		*RADIATOR GRILLE COVER	Not Necessary	33.00 FS	*- FS
8	2		*FRONT PARKING AID SUPPORT-LH/RH INNER	Not Necessary	122.00 FS	*- FS
9	2		*RADIATOR AIR GUIDE-LH/RH	Not Necessary	58.00 FS	*- FS
10	1		*RADIATOR COVER-UPPER CENTRE	Not Necessary	27.00 FS	*- FS
11	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
12	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	2,694.00	1,021.60
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE FRONT BUMPER.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			1,872.00	1,172.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >