Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 17 October, 2019 1:46 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving YM9373A (OI: EQI - DM19HO02781-JG)

and SLP7148K (TP: LKK REF - CC6/EQI19017859/Kpa3) on 08/10/2019

Attachments: YM9373A.pdf

Dear Mei Kwan

Attached insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, October 15, 2019 3:43 PM

To: EQI PRS

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving YM9373A (OI: EQI-TBA) and SLP7148K (TP: LKK REF-

CC6/EQI19017859/Kpa3) on 08/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLP 7148K

We have not authorized repairs.

Enclosed for your perusal is:

TP estimated cost of repair

Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 October, 2019 9:58 AM **To:** EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM9373A (OI: EQI-TBA) and SLP7148K (TP: LKK

REF - CC6/EQI19017859/pa3) on 08/10/2019

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Optima Werkz Pte Ltd – Serangoon and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

· TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)