

ASS. REC. BY:

REF: 05/EGT19017846/EGD302

Special Instruction:

Survey: Steve

## ASSIGNMENT (Office)

From (Person):

Pauline Soh

of

EGT

Date/Time: 9/10/19 @ 9.30am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SHB 656C

Insured:

SMF 1974Y

at Workshop in/s

SMRT

Tel:

6866 2672.

of

Woodlands Depot

Policy No:

Claim No:

CDM PG1900/865

Sum Insured:

Excess:

Make of Veh:

D.O.A.

1/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9.30am @ 9/10/19

Person Contacted:

Sherfi

Vehicle IN/OUT

Date/Time

Action/Instruction

To inspect

SHB 656C - NS / INC 16000588 / K/gb2

22/3/2016

SMF 1974Y - NA / INC 19002805 / 3

2016. 16/3/2016

10/10/19 @ 10.31am revised to Pauline Soh via Weimen.

# ASSIGNMENT

From: Date: 9/10/19

Veh No: SHB 656C (r Page: 13/8/14)

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

Truck / Trailer or

To Inspect Vehicle No: SHB 656C

Make: Toyota Make c.c. 1797

at Workshop n/s: SMRT  
of: woodlands Depot

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 371454 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: JTD KN3643057

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Modl: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 195/65 R15

R: 11

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Road/Race

Bot. or Market Value:

Front

Rear

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. 5 mm

R/Bal. 5 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 5 mm

L/Bal. 5 mm

Est. Repairs: 7 days Res: Yes or No

D.O.A. 4/10/19

D.O.A. 9/10/19

Lum Sum: % 3 Val: Yes or No

Survey held at: SMRT

CA / REV / REP. / 24 HRS <sup>1up</sup>

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front RH, Rear RH

Date: Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
5/11/19	Finalize confirm \$5850. 7 days (Poh Sun) (Reid \$28059.84, 98%) 10/19/2026
5/11/19	After Spay (Poh Sun) SMF1974Y

RECEIVED 06 NOV 2019

Date/Time, File Path (s): ☐ : Prel. Report

Days Of Repair: 7

06/11 tymsr ☐ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Path (s):

Survey Fee:

Transportation:

3 = RS. 34

Printed

Value:

0/1/1

Add Fee: ☐ : Site Insp. (\$

☐ : Interview (\$

☐ : Tech. Insp. (\$

☐ : Wheel Insp. (\$

Report Format: MER-TP

Lang. Sum / U/C: 5850

361

## Nivitha (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 9 October 2019 9:30 AM  
**To:** BThaiyalN@smrt.com.sg; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Ivy Yong; Phoebe Xie  
**Subject:** FW: Claims ref no. (P) CDMPG19001865 SHB656C - Survey (Ergo)  
**Attachments:** 2026 - 656.pdf

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only)**

Kindly inform us if you are not able to attend it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]  
**Sent:** Wednesday, October 09, 2019 8:48 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis)  
**Subject:** RE:SHB656C - Survey (Ergo)

Dear Sir /Mdm,

Kindly arrange to survey the vehicle **SHB656C** within 48 hours according to GIA guide line, involving your insured **SMF1974Y**

Insurance Company : **ERGO**

Vehicle in **Woodlands. SMRT Depot**

*\*Please arrange LKK / VICOM to survey our taxi*

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 10 Oct 2019

**Preliminary Advice**

Insured Vehicle No	: SMF1974Y	Accident Date	: 04/10/2019
TP Vehicle No	: SHB656C	Assignment Date	: 09/10/2019
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 6.00
Date of Inspection	: 09/10/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s, rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,704.44
Revised Amount	:S\$	6,341.11
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,341.11

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

28644 84

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB656C
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6108320
Chassis No.:	JTDKN36U305747620
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	13 Aug 2014
First Registration Date:	13 Aug 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Aug 2022
PARF Rebate Amount:	\$5,661.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	12 Aug 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,088.00
COE Rebate Amount:	\$17,789.00
<b>Total Rebate Amount:</b>	<b>\$23,450.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 Oct 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/10/2019 15:49
Date Of Accident	04/10/2019 12:30
Exact Location Of Accident	JUNCTION OF ESPLANADE DR /STAMFORD RD/RAFFLES AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB656C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	KOH GEE KWAN
NRIC No	S7309599I
Date Of Birth	04/03/1973
Occupation	OUTDOOR
Date Of Driving Pass	02/11/1995
Driving Experience	23 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	687
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS EAST N.P.C
Police Station Address	ROAD: 3 WOODLANDS DRIVE 63 , POSTCODE: 737890 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT - T/20191005/2019

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMF1974Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEOK WEI SHIN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name KOH GEE KWAN

Approximate Age

Injuries Sustain

Injured person in which vehicle? SHB656C

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? YES

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:



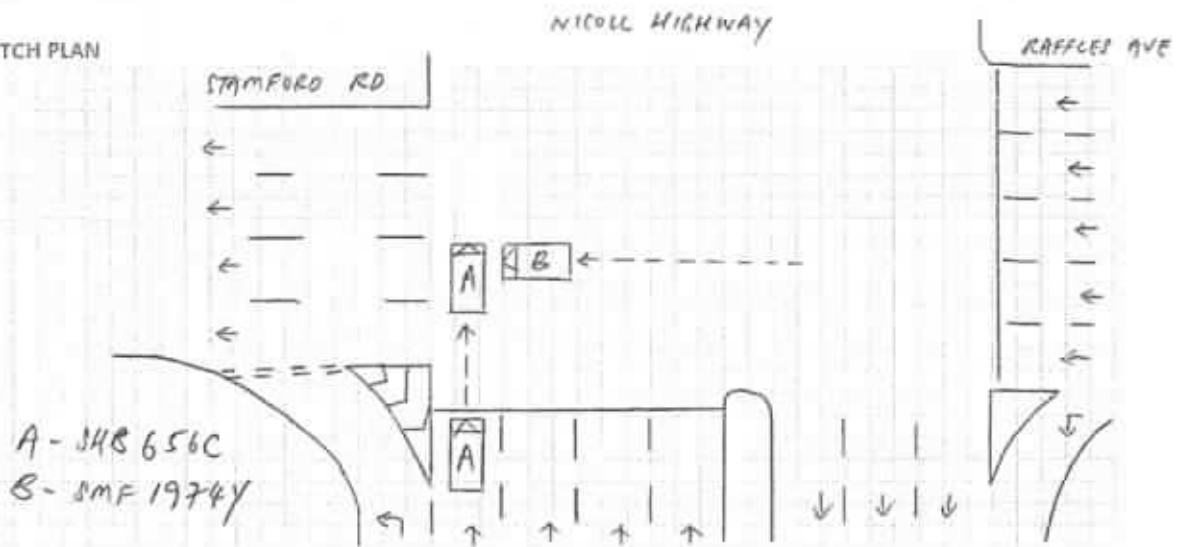
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

*chi 2/10/19*

# Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

EXPLAIN ARE OR

REFER TO POLICE REPORT - T/20191005/2019

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

7/10/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

de 7/10/19



**SINGAPORE  
POLICE FORCE**



T/20191005/2019

Police Station Of Origin:  
Woodlands East N.P.C.  
3 Woodlands Drive 63 SINGAPORE 737890  
Tel No: 1800-7679999

1 of 3

Report No. T/20191005/2019

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 05/10/2019 08:47		Vide Report No.:		Station Diary No.: 36	
<b>Informant's Particulars</b>					
Name of Informant: KOH GEE KWAN			Address: APT BLK 687C WOODLANDS DRIVE 75 #13-53 SINGAPORE 733687		
ID Type / ID No.: NRIC NO / S73095991			Contact No.: Home/Office: Mobile: 98435566		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 46	Date of Birth: 04/03/1973	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class:		Date of Expiry:

<b>General Information of the Accident</b>				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 04/10/2019 00:30	Type of Location: X-Junction
Location: Along Road 1 ESPLANADE DRIVE				
BETWEEN THE CROSS JUNCTION TOWARDS NICOLL HIGHWAY				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working	Traffic Volume: Heavy	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

<b>Details of Vehicle Involved</b>						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
SHB656C	Car				Seriously Damaged	0
	Car					4



**SINGAPORE  
POLICE FORCE**



T/20191005/2019

Police Station Of Origin:  
Woodlands East N.P.C.  
3 Woodlands Drive 63 SINGAPORE 737890  
Tel No: 1800-7679999

2 of 3

Report No. T/20191005/2019

**CONTINUATION OF REPORT**

**Brief Details.**

I am a taxi driver for car with vehicle plate number SHB656C.

On 04/10/2019 at about 0030 hrs, I was travelling along Esplanade Drive towards Nicoll Highway. While at the cross junction, I continued to travel forward while it was green. Suddenly, I felt an impact by another vehicle collided directly at my driver seat side. The vehicle that collided onto my vehicle was a white car.

The ambulance and police came down to scene for the collision. I was then conveyed to Raffles Hospital due to pain on the right side of my chest area. The doctor diagnosed me with 3 days of MC and medication for the pain. There were scratches and dents on the driver door and the tyre of my vehicle. There were scratches and dents on the front side of the other party's vehicle. There were no visible injuries and no one was conveyed for the other party. There were no passengers in my taxi at that point in time during the collision. There were 4 other passengers in the other party's vehicle.

The police had taken my SD card of my in-car camera installed at the front side of my taxi which recorded during the period of the collision.



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Woodlands East N.P.C.  
3 Woodlands Drive 63 SINGAPORE 737890  
Tel No: 1800-7679999



T/20191005/2019

3 of 3

Report No. T/20191005/2019

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

L /

ON ZHI WEI, ROGER

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

05/10/2019 08:47

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt RAZIZ BIN TAHAR

Contact No.: 65476200

Classification Of Case:

Authentication Stamp

NP168

Singapore Police Force



## Case Details

Case Reference Number : TAX/10/19/2026  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHB656C

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-8800-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : ERGO Insurance Pte Ltd  
 Accident Date and Time : 04/10/2019 04:30 AM  
 Vehicle Age(In Months) : 62

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			QUARTER GLASS FRT/RH	1	234.90	234.90	25.00	176.18	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace	/ 00
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	/ NAI
One Time Key In	Main			BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	1	57.30	Replace	/ GR
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			LENS & BODY,FR TURN RH	1	511.80	511.80	10.00	460.62	Replace	1	460.62	Replace	/ GR
One Time Key In	Main			GRILLE, RADIATOR LOWER NO.2	1	94.60	94.60	25.00	70.95	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main		6505616	BUMPER LIP FRT	1	139.60	139.60	25.00	104.70	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			UNDER COVER CENTER	1	448.30	448.30	25.00	336.23	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			UNDER COVER SIDE/LH	1	46.10	46.10	25.00	34.58	Replace	0	0.00	Not Given	X NAI
									Total Spare Part Cost	18,238.43				
									Lump Sum Discount (%)	20.00				
									Final Spare Part Cost	14,590.74				
											Surveyor Total	4,340.61		
											Lump Sum Dis (%)	20.00		
											Final Sur Total	3,472.49		

2450.60

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			UNDER COVER SIDE/RH	1	46.10	46.10	25.00	34.58	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			HOOD PANEL	1	748.10	748.10	25.00	561.08	Replace	1	561.08	Replace	* / 00
One Time Key In	Main			HOOD HINRE LH	1	55.90	55.90	25.00	41.92	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			HOOD HINGE RH	1	55.90	55.90	25.00	41.92	Replace	1	41.92	Replace	* / 01
One Time Key In	Main			SUPPORT SUB-ASSY	1	1,460.40	1,460.40	25.00	1,095.30	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			HEAD LAMP LH	1	945.20	945.20	10.00	850.68	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			WIPER WASHER INLET	1	36.90	36.90	25.00	27.67	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			WIPER WASHER JAR	1	180.10	180.10	25.00	135.07	Replace	1	135.07	Replace	* / CRN
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	* / MIS
One Time Key In	Main			FENDER PROTECTOR FRT/RH SIDE	1	113.90	113.90	25.00	85.43	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			FENDER LINER PAD, FR WHEEL RH	1	49.30	49.30	25.00	36.97	Replace	1	36.97	Replace	* / CRN
One Time Key In	Main			FENDER APRON SUB FRT/RH	1	637.80	637.80	25.00	478.35	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	1,113.15	Replace	* front RH / DR
One Time Key In	Main			PILLAR, FR BODY	1	363.10	363.10	25.00	272.33	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			MOTOR ASSY, FR WIPER	1	1,125.40	1,125.40	10.00	1,012.86	Replace	0	0.00	Check	* X NAI
One Time Key In	Main			WIRE, ENGINE ROOM	1	5,567.10	5,567.10	10.00	5,010.39	Replace	0	0.00	Not Given	* X NAI
One Time Key In	Main			WHEEL HUB FRT	1	549.70	549.70	25.00	412.28	Replace	0	0.00	Not Given	* X NAI
Standard	Main		6505516	BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0.00	Not Given	* X NAI
Standard	Main		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0.00	Not Given	* X NAI
Total Spare Part Cost									18,238.43	Surveyor Total			4,340.61	
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)			20.00	
Final Spare Part Cost									14,590.74	Final Sur Total			3,472.49	

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
Standard	Main		8505538	BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0.00	Not Given	X NAI
Standard	Main		8505541	BUMPER GRILLE SUB-ASSY,LOWER	1	311.10	311.10	25.00	233.33	Replace	0	0.00	Not Given	X NAI
Standard	Main		8505573	GRILLE, RADIATOR	1	310.60	310.60	25.00	232.95	Replace	0	0.00	Not Given	X NN
Standard	Main		8505540	BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0.00	Not Given	X NAI
Standard	Main		8505437	HEAD LAMP RH	1	845.20	845.20	10.00	850.68	Replace	1	850.68	Replace	/ DR
Standard	Main		8505507	RADIATOR LOWER SUPPORT	1	876.30	876.30	25.00	657.22	Replace	0	0.00	Not Given	X NAI
Standard	Main		8505557	FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	/ DO
Standard	Main		8505553	FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	1	128.78	Replace	/ CR4
Standard	Main		8503707	TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0.00	Not Given	X NAI
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Not Given	X NAI
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	X R
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	200 780	Replace	/ NC
One Time Key In	Main			STICKER DECAL 8555 8888	1	21.60	21.60	0.00	21.60	Replace	1	200 2160	Replace	/ NC
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	0	Repair	X R
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	200 120	Replace	/ NC
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	200 71.10	Replace	/ DR
Total Spare Part Cost									18,238.43	Surveyor Total		4,349.61		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20.00		
Final Spare Part Cost									14,590.74	Final Sur Total		3,472.49		

6118.54

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	1,183.00	700	+ 250 (SUPP) = 950
Total:			1,183.00	700.00	950
			1087		

12569

32124.74

**Spray Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
3	Main	TO REPRAY FRONT PILLAR RH	180.00	0	
4	Main	TO RESPRAY FRONT HOOD	378.00	200	
5	Main	TO RESPRAY APRON PANEL RH	180.00	0	
6	Main	TO RESPRAY RIM	180.00	0	
7	Main	TO RESPRAY REAR FENDER RH	378.00	200	
8	Main	TO RESPRAY REAR BUMPER	378.00	200	

Total:

2,430.00

1,000.00

+ 150 (sup) = 1150

2610

1150

**Other Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	/ AK
2	Main	TOWING CHARGE	58.00	40	/ APC
3	Main	TO REPLACE SUNDRY PARTS	100.00	20	/ AK
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	/ AK
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TO REMOVE AND REFIT FRT UNDER CARRIAGE	200.00	0	
7	Main	TO REMOVE AND REFIT ENGINE WIRE ROOM	200.00	20	/ APC

Total:



796.00

80.00

120

**Summary**

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	14,590.74	3,472.49
Total Labour Cost	1,183.00	700.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spray Painting	2,400.00	1,000.00
Other	796.00	80.00
Overall Total	18,999.74	5,252.48
Lump Sum Repair Option		
Lump Sum Total	19,000.00	5,250.00
Surveyor Approved Amount		5,250.00
No of Repair Days*	9	7
Remarks		L/S repair, take after spray
Surveyor Name		STEVE CHEN
Signature		
Survey Date	09/10/2019	

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer



Signature:

Date:

## Section A - Accident Details

Registration Number	5HB66C
Case Reference Number	TAX/10/19/2026
Registration Date	13/9/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	KOH GEE KWAN (XU YUGUANG)
Type of Accident	Head To Side
Accident Date and Time	4/10/2019 12:30 PM
Accident Reported Date and Time	7/10/2019 3:50 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24103706
Special Instruction to ARC, if any	TOWED TO TP COMPOUND/ BACK FROM TP COMPOUND \$40/ ERGO
Prepared Date and Time	8/10/2019 7:00 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,483.00	\$950.00
Total Spray Cost	\$2,610.00	\$1,150.00
Total Spare Part Cost	\$15,486.98	\$3,648.93
Total Other Cost	\$796.00	\$120.00
TOTAL COST	\$20,355.98	\$5,858.93
Lump Sum Total	\$20,350.00	\$5,850.00 (L/S)
Number of Repair Days	9.0	7.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / ERGO
ARC / Surveyor Sign Off Date	12/10/2019 12:14 PM	12/10/2019 9:17 AM
Signature		
Remarks	Total number of repair days = 7 days. SUP = +1 day.	L/S repair, take after spray



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
30 Woodlands Industrial Park 2A, Singapore
Tax Number: S3888888
Estimate Telephone Number: 80003323
Accident Reporting Number: 88888872

Date Generated: 00112019

User ID: P00000

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1910-0497	Invoice Number	
Quotation Date	26.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$1,183.00	\$700.00
TO REPAIR APRON PANEL RH	\$300.00	\$250.00 (Spp)
Total Labour	\$1,483.00	\$950.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY APRON PANEL RH	\$180.00	\$150.00 (Spp)
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO REPRAY FRONT PILLAR RH	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$200.00
TO RESPRAY APRON PANEL RH	\$180.00	\$0.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$2,610.00	\$1,150.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TOWING CHARGE	\$58.00	\$40.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REMOVE AND REFIT FRT UNDER CARRIAGE	\$200.00	\$0.00
TO REMOVE AND REFIT ENGINE WIRE ROOM	\$200.00	\$20.00
Total Other Costs	\$798.00	\$120.00

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		62110-47021	QUARTER GLASS FRT/RH	0.00	\$234.90	0.00	\$0.00	Replace	Not Given X
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace ✓
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace ✓
		52115-47940	BUMPER SUPPORT F/RH	1.00	\$76.40	25.00	\$57.30	Replace	Replace ✓
		57014-47030	ARM SUB-ASSY,FR BUMPER LH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given X



# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
62 Veerasami Industrial Park EA, Singapore
Fax Number: 62663522
Service Telephone Number: 68800023
Accident Reporting Number: 68800012

Date Generated: 04/11/2018

User ID: Peltoun

	57013-47030	ARM SUB-ASSY,FR BUMPER,RH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given
	81511-47050	LENS & BODY,FR TURN RH	1.00	\$511.80	10.00	\$460.62	Replace	Replace
	53113-47040	GRILLE, RADIATOR LOWER NO.2	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
6505616	76851-47020	BUMPER LIP FRT	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
	51410-12105	UNDER COVER CENTER	0.00	\$448.30	0.00	\$0.00	Replace	Not Given
	51444-12050	UNDER COVER SIDE/LH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given
	51443-12080	UNDER COVER SIDE/RH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given
	53301-47060	HOOD PANEL	1.00	\$746.10	25.00	\$561.08	Replace	Replace
	53420-47070	HOOD HINRE LH	0.00	\$55.90	0.00	\$0.00	Replace	Not Given
	53410-47070	HOOD HINGE RH	1.00	\$55.90	25.00	\$41.93	Replace	Replace
	53201-47902	SUPPORT SUB-ASSY	0.00	\$1,460.40	0.00	\$0.00	Replace	Not Given
	81170-47500	HEAD LAMP LH	0.00	\$945.20	0.00	\$0.00	Replace	Not Given
	65319-47120	WIPER WASHER INLET	0.00	\$36.90	0.00	\$0.00	Replace	Not Given
	85315-47140	WIPER WASHER JAR	1.00	\$180.10	25.00	\$135.08	Replace	Replace
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$36.93	Replace	Replace
	53827-47030	FENDER PROTECTOR FRT/RH SIDE	0.00	\$113.90	0.00	\$0.00	Replace	Not Given
	53851-47040	FENDER LINER PAD, FR WHEEL, RH	1.00	\$49.30	25.00	\$36.98	Replace	Replace
	53701-47050	FENDER APRON SUB FRT/RH	0.00	\$837.80	0.00	\$0.00	Replace	Not Given
	42811-47140	WHEEL DISC, FRONT	1.00	\$1,484.20	25.00	\$1,113.15	Replace	Replace
	81131-47030	PILLAR, FR BODY	0.00	\$363.10	0.00	\$0.00	Replace	Not Given
	85110-50140	MOTOR ASSY, FR WIPER	0.00	\$1,125.40	0.00	\$0.00	Replace	Check
	82111-47772	WIRE, ENGINE ROOM	0.00	\$5,567.10	0.00	\$0.00	Replace	Not Given
	43550-47011	WHEEL HUB FRT	0.00	\$549.70	0.00	\$0.00	Replace	Not Given
	52115-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
	52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	0.00	\$0.00	Replace	Not Given
	52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Not Given
	53102-47020	BUMPER GRILLE SUB-ASSY,LOWER	0.00	\$311.10	0.00	\$0.00	Replace	Not Given
	5311247240	GRILLE, RADIATOR	0.00	\$310.60	0.00	\$0.00	Replace	Not Given
	52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	0.00	\$0.00	Replace	Not Given
	81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace
	57104-47020	RADIATOR LOWER SUPPORT	0.00	\$876.30	0.00	\$0.00	Replace	Not Given
	53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
	53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.78	Replace	Replace
		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given
	81551-47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given
	61604-47090	FENDER RR/RH	1.00	\$796.80	100.00	\$0.00	Replace	Repair
		SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace
		STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace
	52159-47905	BUMPER REAR	1.00	\$458.80	100.00	\$0.00	Replace	Repair
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
	52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace
Total				\$22,220.85		\$4,561.16		



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
90 Woodlands Industrial Park SE, Singapore
TAX Number: 03140002
Company Telephone Number: 68600023
Accident Reporting Number: 98812012

Date Generated: 08/11/2018  
User ID: PchDuan

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check Replace	Surveyor Check Repair
		53201-47902	SUPPORT SUB-ASSY	1.00	\$1,480.40	100.00	\$0.00		
Total					1,480.40		0.00		

4561.16

- 20%

3648.93

+ 950.00

+ 1270.00

5868.93

US \$5850/-

# REQUEST FOR SUPPLEMENT PARTS

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	7AX / 10 / 19 / 2026	Date of Collection	10 / 10 / 19
Vehicle No	SHB 656C	Date of Request	11 / 10 / 19
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	2 DAYS 1 day

S/N	Part Number	Part Description	Quantity	Unit Price
	2572, 75, 74, 75, 2576	Support Sub Assy		\$ 1460.40 X
	2577, 78, 79	to Repair R/L RH wheel House		\$ 200.00 250 /
		to Repair R/L RH wheel House		\$ 180.00 150 /

<<<Please submit photographs for damaged parts>>>

I, (Name) CHAI STAN CLKK 11/10/19, 11.28am  
 (Position) \_\_\_\_\_

I do solemnly and sincerely declare that Supplementary Parts are raised for replacement for the aforesaid vehicle.  
 Signature of person making this declaration  
 (To be signed in front of an authorised witness)  
 I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff		
Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2019 10:23 <a href="#">Edit Reg</a>		09 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>























  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: <b>SHB656C</b>		Date of Loss: 04/10/2019 12:00 - :59 [61 Months and 21 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / CDMPG19001865</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>SMF1974Y</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199 ... [Handled by <b>Ivy Yong</b> - 6829 9197]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 18/10/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB656C (CDMPG19001865)  
[SMF1974Y]  
TP  
SMRT TAXIS PTE LTD  
Oct 4 2019 12:00PM  
[-]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Assessment Reports									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	10/10/19 10:31	Adjuster Immediate Advice										Load HTML		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	05/11/19 18:50	General View										Load JPG		
2	05/11/19 18:50	General View										Load JPG		
3	05/11/19 18:50	General View										Load JPG		
4	05/11/19 18:51	General View										Load JPG		
5	05/11/19 18:51	General View										Load JPG		
6	05/11/19 18:51	General View										Load JPG		
7	05/11/19 18:51	General View										Load JPG		
8	05/11/19 18:51	General View										Load JPG		
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11	05/11/19 18:51	General View										Load JPG		
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21	05/11/19 18:51	General View										Load JPG		
22	05/11/19 18:51	General View										Load JPG		
23	05/11/19 18:51	General View										Load JPG		
24	05/11/19 18:51	General View										Load JPG		
25	05/11/19 18:51	General View										Load JPG		
26	05/11/19 18:51	General View										Load JPG		
27	05/11/19 18:51	General View										Load JPG		
28	05/11/19 18:51	General View										Load JPG		
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31	05/11/19 18:51	General View										Load JPG		
32	05/11/19 18:51	General View										Load JPG		
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36	05/11/19 18:51	General View										Load JPG		
37	05/11/19 18:51	General View										Load JPG		
38	05/11/19 18:51	General View										Load JPG		
39	05/11/19 18:51	General View										Load JPG		
40	05/11/19 18:51	General View										Load JPG		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
42	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
43	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
44	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
45	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
46	05/11/19 18:51	General View	 Load JPG	<input checked="" type="checkbox"/>
47	05/11/19 18:51	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
48	05/11/19 18:52	General View	 Load JPG	<input checked="" type="checkbox"/>
49	05/11/19 18:52	General View	 Load JPG	<input checked="" type="checkbox"/>
50	05/11/19 18:52	General View	 Load JPG	<input checked="" type="checkbox"/>
51	05/11/19 18:52	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
52	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
53	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
54	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
55	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
56	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
57	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
58	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
59	05/11/19 18:52	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
60	06/11/19 17:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
61	06/11/19 17:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
62	06/11/19 17:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div> <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EGI19017846/EQD3E2

Date: 20/11/2019

### REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant

Vehicle No : SHB656C

Insured Vehicle No : SMF1974Y

Date of Loss: 04/10/2019

Nature of Claim: TP

Claim No: CDMPG19001865

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB656C

Make &amp; Model: TOYOTA PRIUS, 1.8 (A)

Engine No: 2ZR6108320

Reg. Date: 13/08/2014 (Man. Year: 2014)

Chassis No: JTDKN36U305747620

Colour: Maroon

Odometer: 371454 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Roadstone 5 mm

Rear Left Side: Roadstone 5 mm

Front Right Side: Roadstone 5 mm

Rear Right Side: Roadstone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,295.34	4,561.16	17,734.18	79.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,889.00	2,220.00	2,669.00	54.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,184.34	6,781.16	20,403.18	75.05
Approved Total (Overridden) (S\$)		5,850.00		
Nett Amount (S\$)	27,184.34	5,850.00	21,334.34	78.48

### INSPECTION

Date of Assignment: 09/10/2019

Date Inspected: 09/10/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair: 7.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 20 Nov 2019)
<b>Parts:</b>	144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB656C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Dented	482.00 F	*361.50 F
2	1		*BUMPER CLIPS (DISC 25%) (10PCS)	Necessary	16.10 F	*12.08 F
3	1		*BUMPER SUPPORT F/RH (DISC 25%)	Broken	76.40 F	*57.30 F
4	1		*HOOD PANEL (DISC 25%)	Dented	748.10 F	*561.08 F
5	1		*HOOD HINGE RH (DISC 25%)	Bent	55.90 F	*41.93 F
6	1		*WIPER WASHER JAR (DISC 25%)	Crushed	180.10 F	*135.08 F
7	1		*NAME PLATE (HYBRID) (DISC 25%)	Missing	51.90 F	*38.93 F
8	1		*FENDER LINER PAD, FR WHEEL, RH (DISC 25%)	Crushed	49.30 F	*36.98 F
9	1		*WHEEL DISC. FRONT (DISC 25%)	Broken	1,484.20 F	*1,113.15 F
10	1		*FENDER FRT / RH (DISC 25%)	Dented	723.40 F	*542.55 F
11	1		*FENDER LINER FRT / RH (DISC 25%)	Crushed	171.70 F	*128.78 F
12	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Broken	94.80 F	*71.10 F
13	1		*LENS & BODY, FR TURN RH (DISC 10%)	Broken	511.80 F	*460.62 F
14	1		*HEAD LAMP RH (DISC 10%)	Broken	945.20 F	*850.68 F
15	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
16	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
17	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
18	1		*QUARTER GLASS FRT / RH	Not Necessary	234.90 F	*- F
19	1		*ARM SUB-ASSY, FR BUMPER LH	Not Necessary	250.40 F	*- F
20	1		*ARM SUB-ASSY, FR BUMPER RH	Not Necessary	250.40 F	*- F
21	1		*GRILLE, RADIATOR LOWER NO.2	Not Necessary	94.60 F	*- F
22	1		*BUMPER LIP FRT	Not Necessary	139.60 F	*- F
23	1		*UNDER COVER CENTER	Not Necessary	448.30 F	*- F
24	1		*UNDER COVER SIDE / LH	Not Necessary	46.10 F	*- F
25	1		*UNDER COVER SIDE / RH	Not Necessary	46.10 F	*- F
26	1		*HOOD HINRE LH	Not Necessary	55.90 F	*- F
27	1		*SUPPORT SUB-ASSY	Not Necessary	1,460.40 F	*- F
28	1		*HEAD LAMP LH	Not Necessary	945.20 F	*- F
29	1		*WIPER WASHER INLET	Not Necessary	36.90 F	*- F
30	1		*FENDER PROTECTOR FRT / RH SIDE	Not Necessary	113.90 F	*- F
31	1		*FENDER APRON SUB FRT / RH	Not Necessary	637.80 F	*- F
32	1		*PILLAR, FR BODY	Not Necessary	363.10 F	*- F
33	1		*MOTOR ASSY, FR WIPER	Not Necessary	1,125.40 F	*- F
34	1		*WIRE, ENGINE ROOM	Not Necessary	5,567.10 F	*- F
35	1		*WHEEL HUB FRT	Not Necessary	549.70 F	*- F
36	1		*BUMPER SUPPORT F/LH	Not Necessary	76.40 F	*- F
37	1		*BUMPER ENERGY ABSORBER FRT	Not Necessary	78.80 F	*- F
38	1		*BUMPER REINFORCEMENT FRT	Not Necessary	498.40 F	*- F
39	1		*BUMPER GRILLE SUB-ASSY, LOWER	Not Necessary	311.10 F	*- F
40	1		*GRILLE, RADIATOR	Not Necessary	310.60 F	*- F
41	1		*BUMPER FRT ABSORBER LOWER	Not Necessary	127.70 F	*- F
42	1		*RADIATOR LOWER SUPPORT	Not Necessary	876.30 F	*- F
43	1		*TYRE	Not Necessary	126.74 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*TAIL LAMP RH	Not Necessary	557.80 F	*- F
45	1		*FENDER RR/RH	Repair	766.80 F	*- F
46	1		*BUMPER REAR	Repair	458.60 F	*- F
F=Franchise part.						
Total Parts (S\$)					22,295.34	4,561.16

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,483.00	950.00
2	SPRAY PAINT	New	2,610.00	1,150.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
4	TOWING CHARGE	New	56.00	40.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
7	TO WASH AND VACUUM.	New	60.00	0.00
8	TO REMOVE AND REFIT FRT UNDER CARRIAGE	New	200.00	0.00
9	TO REMOVE AND REFIT ENGINE WIRE ROOM	New	200.00	20.00
Gross Labour Cost (\$\$)			4,889.00	2,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >