

Surveyor: **BRYAN** DOI: **09/10/19 18:45** Date / Time: **09/10/2019**
Registered in Merimen: **09/10/2019**

Pre-assign / CCU / FTE

Insured Vehicle No: **SHD 4085M** Claim No.: **62**
Name of Insured: **COMFORT TRANSPORTATION PTE LTD** Policy No.:
Insured Tel No.: HP: Make / Model: **HYUNDAI SONATA**
Excess Sec II :SS D.O.A: **06/10/2019 04:00** Place of Accident: **CLEMENCEAU AVE NORTH TWDS NEWTON CIRCUS**
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: **CHUA YONG KHNG** OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: **+65-97551362** (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SHD 6718H

INSRS: WSP: **CHUNNI** INSRS: WSP: INSRS: WSP:
Tel: Tel: Tel:
Liability: Liability: Liability:
RMKS: RMKS: RMKS:

Date/ Time		STAGE	DATE / PIC
	SHD 6718H - CS/FCI19007263/Kqd3n2; DOA: 19/4/19	Non-Reporting ltr (1st):	
	- CS/FCI18006914/Avbn2; DOA: 26/2/18	Non-Reporting ltr (2nd):	
	- CS/FCI17024620/Avd3e2; DOA: 25/12/17	Non-Reporting ltr (Final):	
	SHD 4085M - NS/INC19014637/K1sf3s2; DOA: 19/8/19	Notification ltr (if non-pickup):	
	- CS3/III19011709/Gvd3e2-1; DOA: 28/6/19	Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PBR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	(9 days) X \$110.67	
Loss of Use (LOU):	\$S	(5 x days)	
Loss of Income (LOI):	\$S	(\$40 x 9 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		(Tick only one)	
GIA/LTA Search:	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost:	\$S		
Total:	\$S	8525.03	Global Sum \$S: 85W-42
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

ASSIGNMENT

CBE 2023 Apr.1

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Sal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8/6 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 6718H Yr Regn: 2015 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or 140

Make: Hyundai Santa c.c. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 734205 T/Radio: Insured / Std / NI / NA

Eng/No: D4FDDU377406

C/No: KMHLB41U MFU067981

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R 16

R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Henkook

Front

Rear

R/Bal. S mm R/Bal. S mm

L/Bal. S mm L/Bal. S mm

D.O.A. 06/10/2019 D.O.L. 09/10/2019

Survey held at Chunni AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop of

Front n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: _____ Action / Instruction

III. SHD 4085M

07/11/2022 from 2/5 6720/- with 8 days.

(Reel \$ 18541.44 / 73%)

Date/Time: File Pass in?

☐ : Preli. Report

II

☐ : Final Report

Date/Time: File Return?

II

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Wheel stud (\$

Survey Fee:

Transportation:

3 + RS. \$

Flint

Cost

Cost

Cost

Rep. Form:

Long Form / 1/2 Form

FORM

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6718H

DATE : 7.10.2019

MAKE :

TEL : 6542 5119

MODEL : HYUNDAI i40

FAX : 6542 6039

INDIA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>st</i>			\$ 2,265.90
	Bonnet Hinge (LH/RH) <i>NN</i>		\$ 41.00	\$ 82.00
	Bonnet Moulding <i>NAL NR</i>			\$ 126.25
	Bonnet Lock <i>NAL</i>			\$ 36.90
	Bonnet Absorber <i>NAL</i>		\$ 58.10	\$ 116.20
	Bonnet Insulator <i>NAL</i>			\$ 196.50
	Bonnet Insulator Clips <i>NAL</i>			\$ 8.40
	Radiator Grille <i>washy crack</i>			\$ 251.00
	Radiator Grille H Emblem <i>Nee</i>			\$ 27.50
	Front Bumper Cover <i>torn</i>			\$ 544.50
	Front Bumper Sponge <i>torn</i>			\$ 99.20
	Front Bumper Reinforcement <i>st</i>			\$ 402.10
	Front Bumper Grille (LH) <i>broken phashed</i>			\$ 41.60
	Front Bumper Centre Grille <i>crack / old torn</i>			\$ 178.60
	Front Bumper Centre Grille Top Garnish, LH <i>Cnt</i>			\$ 80.00
	Front Bumper Bracket Top (LH) <i>NAL</i>			\$ 22.40
	Front Bumper Bracket (LH) <i>broken</i>			\$ 24.60
	Headlamp Support Top Cover <i>NAL</i>			\$ 222.60
	Headlamp Support Panel Assy <i>broken st</i>			\$ 907.40
	Headlamp (LH/RH) <i>NAL broken O/S NAL</i>		\$ 1,388.00	\$ 2,776.00
	Front Fender (LH) <i>Dented</i>			\$ 566.30
	Front Fender Apron Panel (LH) <i>Dented</i>			\$ 637.00
	Front Fender Shield (LH) <i>torn</i>			\$ 174.90
	Air Cleaner Assy <i>Gutter NAL</i>			\$ 118.60
	Air Cleaner Bottom Assy <i>NAL</i>			\$ 325.00
	Front Wheel Rim (LH) <i>NAL</i>			\$ 325.30
	Front Wheel Hub Cap (LH) <i>NAL</i>			\$ 107.10
	Front Wheel Bearing <i>NAL</i>			\$ 540.50
	Front Shock Absorber (Assy) (LH) <i>NAL</i>			\$ 342.20
	Front Shock Absorber Mounting (LH) <i>NAL</i>			\$ 108.80
	Front Drive Shaft (LH) <i>NAL</i>			\$ 1,030.80
	Rack & Pinion Assy <i>NAL</i>			\$ 969.60
	STG Tie End <i>NAL</i>			\$ 62.60
	Front Suspension Lower Arm (LH) <i>NAL</i>			\$ 529.30
	Knuckle Arm (LH) <i>NAL</i>			\$ 552.00
	Engine Under Cover <i>NAL</i>			\$ 334.60
	Engine Crossmember <i>NAL</i>			\$ 2,094.40
	Inter Cooler <i>NAL</i>			\$ 1,032.50
	Inter Cooler Mounting (2 PCS) <i>NAL</i>			\$ 25.90
	ABS Sensor, LH <i>NAL</i>			\$ 234.00
	Wiring-Engine <i>Washing broken / regn</i>			\$ 3,326.00
	Electric Power Steering <i>NAL</i>			\$ 3,641.00
	SUB TOTAL			\$ 25,488.05
	LESS 20%			\$ 5,097.61
	DISCOUNTED TOTAL			\$ 20,390.44

*photo taken
to check
Scene photo show
no contact on
wheel rim.*

 7588.60
 6070.88

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHD 6718 H

Technician:

Mileage: 734205

Time Printed 9.10.19 2:01 PM

HYUNDAI I40

Front : Left

Actual	BEFORE	Specified Range
-0°36'		-3°00' 3°00'
3°46'		-0°19' 5°41'
2°36'		-1°30' 1°30'
17°08'		
16°32'		

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-0°06'		-3°00' 3°00'
4°17'		-0°19' 5°41'
-0°10'		-1°30' 1°30'
14°50'		
14°43'		

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
-0°29'		-3°00' 3°00'
-0°30'		-3°00' 3°00'
2°18'		-3°00' 3°00'
2°26'		-3°00' 3°00'

Rear : Left

Actual	BEFORE	Specified Range
-1°01'		-3°30' 2°30'
-0°12'		-1°30' 1°30'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-0°47'		-3°30' 2°30'
-0°01'		-1°30' 1°30'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
-0°14'		-3°00' 3°00'
-0°12'		-3°00' 3°00'
-0°05'		-3°00' 3°00'

178281p

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 9 October 2019 11:16 AM
To: Admin-D (LKKAuto)
Cc: Gabriel Wee; Sherini Pillai
Subject: RE: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19
Attachments: 07102019165408.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHD6718H and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

p: Lynn

T: 11.37a.m

V: 1h

E: ✓

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: 09 October, 2019 10:48 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Gabriel Wee <Gabriel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19

Dear Sir/Mdm,

Kindly assist on below matter.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: Wednesday, 9 October 2019 10:41 AM
To: assignments@lkkauto.com
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Fwd: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19

----- Forwarded message -----

From: **Motor Claim - III** <motorclaim@iii.com.sg>
Date: Tue, Oct 8, 2019 at 10:53 AM
Subject: RE: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19
To: Chunni Motor <chunnimotor@gmail.com>

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: 08 October, 2019 10:45 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19

Dear Sir,

We appoint LKK Auto Consultants.

Thank you

Regards,

Chunni Motor Work P/L

On Tue, Oct 8, 2019 at 10:36 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: 08 October, 2019 9:59 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Fwd: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19

----- Forwarded message -----

From: Chunni Motor <chunnimotor@gmail.com>
Date: Mon, Oct 7, 2019 at 5:05 PM
Subject: Accident involving veh no: SHD 6718H & SHD 4085M on 06.10.19
To: Motor Claim - III <motorclaim@iii.com.sg>

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	09 Oct 2019 15:54	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 19930382 1R.		[A] HOW MEI KWAN
2	09 Oct 2019 15:54	Clm Veh Model Changed	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).		[A] HOW MEI KWAN
3	09 Oct 2019 15:54	Clm Created	Reg No: SHD6718H. Acct Date: 2019/10/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chuan Motor Work Pte Ltd (HQ)		[A] HOW MEI KWAN
4	09 Oct 2019 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	09 Oct 2019 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/18		[A] HOW MEI KWAN
6	09 Oct 2019 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	09 Oct 2019 15:54	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	09 Oct 2019 15:54	Adj Adjuster Assigned	[None] -> BRYAN TAN		[A] HOW MEI KWAN
9	26 Oct 2019 08:47	Adj Mandate Request	Cur.Req:0.00;PODS Liability: 100% Remark: Insured driver made U-turn and collided with third party.		[A] CHEW HSIAO TONG
10	29 Oct 2019 11:58	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/10/18		[I] Priya
11	29 Oct 2019 11:58	Adj Mandate Set	Approved:0.00.		[I] Priya

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2308045	10 Oct 2019 08:30:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD6718H	SHD4085M	11.77

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 November 2019 5:36 PM
To: Manivel Priyadarshini
Subject: Your Ref: MCT19100154// LKK REF: CC4/III19017828/Dpa3 [ACCIDENT INVOLVING SHD 4085M(III) AND SHD 6718H ON 06/10/2019]
Attachments: SHD6718H vs SHD4085M-TP VIDEO.mp4

Hi Priya,

Attached is a copy of video from third party for your easy reference.

We have seek mandate thru Merimen.

Kindly let us have your approval in Merimen.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Oct 2019 15:54	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993038 21R.	[A] HOW MEI KWAN
2	09 Oct 2019 15:54	Cim Veh Model Changed	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	09 Oct 2019 15:54	Cim Created	Reg No: SHD6718H, Acct Date: 2019/10/06, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Chunnai Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Oct 2019 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Oct 2019 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/18	[A] HOW MEI KWAN
6	09 Oct 2019 15:54	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Oct 2019 15:54	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	09 Oct 2019 15:54	Adj Adjuster Assigned	[None] -> BRYAN TAN	[A] HOW MEI KWAN
9	26 Oct 2019 08:47	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remark: Insured driver made U-turn and collided with third party.	[A] CHEW HSIAO TONG
10	29 Oct 2019 11:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/18.	[I] Priya
11	29 Oct 2019 11:58	Adj Mandate Set	Approved:0.00.	[I] Priya
12	20 Nov 2019 12:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Nov 2019 12:46	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 12:46	Cim Dtl Modified	JPJ Reg. Date: -> 2015/04/09.	[A] JOANNE LEE KHANG MIN
15	20 Nov 2019 12:46	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	29 Nov 2019 17:34	Adj Mandate Request	Cur,Req:8525.03:PODS Liability: 100% *Quantum: (a)CORw/GST: \$7,169.00 + (b)LOR (9days x \$110.67):\$996.03 + (c)LOI(9days x \$40.00):\$360.00 = Total: \$8,525.03 *Vehicle Model: Hyundai I40 (1685cc) *8 recommendation repair days +1Sunday = 9days *For	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2308045	10 Oct 2019 08:30:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD6718H	SHD4085M	11.77
2351198	20 Nov 2019	OD/TP Case	Motor	LKK Auto	LKK Auto	SHD6718H	SHD4085M	11.77

Print Received Message

This mail is associated with :

***SHD6718H (MCT19100154)**
[SHD4085M]

TP

COMFORT TRANSPORTATION PTE LTD

Oct 6 2019 4:00AM

[-]

Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/12/2019 15:04 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8525.03) - SHD6718H - Claim Handler: Priya

Approved:8525.03.

Hsiao Tong (LKKAuto)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Wednesday, 11 December 2019 11:06 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: SHD 6718H //Our Ref: CC4/III19017828/Dpa3 [ACCIDENT INVOLVING SHD 4085M(III) AND SHD 6718H ON 06/10/2019]

Your Ref : CC4/III19017828/Dpa3
Our Ref : SHD 6718 H (061019)

WITHOUT PREJUDICE

Hi Hsiao Tong,

Your email of 11-12-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair, GIA search fee and the Loss of rental & income during the period of repair) at a global sum of \$8,500.00.

Please note that the settlement reached is strictly for the aforesaid property damage only and is without prejudice to the relief driver of SHD 5718 H, Selambram S/O Pariannan's injury claim and other losses against your principal, M/s India International Insurance Pte Ltd and /or their insured his own solicitor.

Kindly forward us your Discharge Voucher for our client's execution as soon as possible.

Thank you and have a nice day ahead !

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.



Save the trees - Do you really need to print this e-mail?

On Wednesday, 11 December 2019, 9:35:29 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: SHD 6718H

Without Prejudice

Our Ref: CC4/III19017828/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 4085M(III) AND SHD 6718H ON 06/10/2019

We refer to the above matter.

We propose settlement at a global sum of **\$8,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CHUNNI MOTOR WORK
PTE LTD

Our Ref : SHD 6718 H (061019)

Your Ref : CC4/III19017828/Dpa3

Date : 12 DEC 2019

M/s LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25
Ubi Avenue 1
Singapore 408933

WITHOUT PREJUDICE

Dear Hsiao Tong
Case Handler

**ACCIDENT INVOLVING SHD 6718 H & SHD 4085 M ALONG CLEMECEAU AVENUE
NORTH TOWARDS NEWTON CIRCUS ON 06-10-2019**

Your email of 12-12-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the loss of rental & income during the period of repair) at a global sum of \$8,500.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the relief driver of SHD 6718 H, Selambram S/O Pariannan's injury claim and other losses against your principals, M/s India International Insurance Pte Ltd and /or their insured through his own solicitor.

As requested, we return the attached Discharge Voucher duly executed together with the original Letter of Demand & enclosures for your onward transmission.

Kindly expedite payment and forward us your cheque for the sum of **\$8,500.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Yours faithfully,

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement










































CLAIM SUBFOLDER TRACKING
























































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019 Edit Reg		09 Oct 2019 00:00 Edit Adj Rpt	\$56,700.00 Edit Estimates	\$56,700.00 View Rpt		Pending for Survey Report Cancel Case






































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD6718H	Date of Loss:	06/10/2019 04:00 - :59 [53 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100154	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD4085M	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 18/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (03/12/2019): Alert - Adj Mandate Approved (\$58525.03) - SHD6718H - Claim Handler: Priya III_SG (29/10/2019): Alert - Adj Mandate Approved (\$50.00) - SHD6718H - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6718H (MCT19100154)
[SHD4085M]
TP
COMFORT TRANSPORTATION PTE LTD
Oct 6 2019 4:00AM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print	
1	29/11/19 17:39	Video - Accident -TP					Load MP4		
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
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5	02/11/19 12:58	General View					Load JPG	<input checked="" type="checkbox"/>	
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81	02/11/19 12:58	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
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No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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122	02/11/19 13:00	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/19 15:54	ACKNOWLEDGEMENT EMAIL TO III DD 09.10.19	 Load PDF	
2	09/10/19 15:54	TP ESTIMATE + TP GIA REPORT	 Load PDF	
3	15/10/19 16:22	WHEEL ALIGNMENT	 Load PDF	
4	15/10/19 16:22	TP ESTIMATE - MARKED	 Load PDF	
5	29/11/19 17:42	LOD	 Load PDF	
6	29/11/19 17:42	Workshop Invoice	 Load PDF	
7	29/11/19 17:42	Rental Rate & Mileage	 Load PDF	
8	27/12/19 14:45	AUTHORISATION TO ACT FORM	 Load PDF	
9	27/12/19 14:45	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/10/19 08:30	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017828/DPA3Q2

Date: 27/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SHD6718H Insured Vehicle No: SHD4085M
 Vehicle No: SHD6718H
 Date of Loss: 06/10/2019 Nature of Claim: TP Claim No: MCT19100154

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6718H
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDDU377406
 Reg. Date: 09/04/2015 (Man. Year: 2015) Chassis No: KMHLB41UMFU067981
 Colour: Blue Odometer: 734205 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 5 mm Rear Left Side: Hankook 5 mm
 Front Right Side: Hankook 5 mm Rear Right Side: Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,761.44	6,670.88	14,090.56	67.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,480.00	1,750.00	2,730.00	60.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,241.44	8,420.88	16,820.56	66.64
Approved Total (Overridden) (S\$)		6,700.00		
(S\$)	25,241.44	6,700.00	18,541.44	73.46
+ GST 7.00/7.00% (S\$)	1,766.90	469.00	1,297.90	73.46
Nett Amount (S\$)	27,008.34	7,169.00	19,839.34	73.46
+ Loss of Use (9.0 x S\$40.00/day) (S\$)		360.00		
+ Car Rental (9.0 x S\$110.67/day) (S\$)		996.03		
Nett Liability (S\$)		8,525.03		
Global Sum Settlement (S\$)		8,500.00		

INSPECTION

Date of Assignment: 09/10/2019
 Date Inspected: 09/10/2019 Inspected At: Chunni Motor Work Pte Ltd (HQ)
 Blk 10 Ang Mo Kio Industrial Park 2A,
 #03-19 AMK Autopoint
 Singapore 568047

Estimated Period of Repair: 8.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 29 Nov 2019)
Parts: 143	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD6718H)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	2,265.90 FL	*2,265.90 FL
2	2		*BONNET HINGE (LH/RH)	Not Necessary	82.00 FL	*- FL
3	1		*BONNET MOULDING	Not fitted	126.25 FL	*- FL
4	1		*BONNET LOCK	Not Necessary	36.90 FL	*- FL
5	2		*BONNET ABSORBER	Not Necessary	116.20 FL	*- FL
6	1		*BONNET INSULATOR	Not Necessary	196.50 FL	*- FL
7	1		*BONNET INSULATOR CLIPS	Not Necessary	8.40 FL	*- FL
8	1		*RADIATOR GRILLE	Mtg Cracked	251.00 FL	*251.00 FL
9	1		*RADIATOR GRILLE H EMBLEM	Necessary	27.50 FL	*27.50 FL
10	1		*FRONT BUMPER COVER	Torn	544.50 FL	*544.50 FL
11	1		*FRONT BUMPER SPONGE	Torn	99.20 FL	*99.20 FL
12	1		*FRONT BUMPER REINFORCEMENT	Bent	402.10 FL	*402.10 FL
13	1		*FRONT BUMPER GRILLE (LH)	Broken / Dislodged	41.60 FL	*41.60 FL
14	1		*FRONT BUMPER CENTRE GRILLE	Cracked / Deformed	178.60 FL	*178.60 FL
15	1		*FRONT BUMPER CENTRE GRILLE TOP GARNISH LH	Cut	80.00 FL	*80.00 FL
16	1		*FRONT BUMPER BRACKET TOP (LH)	Not Necessary	22.40 FL	*- FL
17	1		*FRONT BUMPER BRACKET (LH)	Broken	24.60 FL	*24.60 FL
18	1		*HEADLAMP SUPPORT TOP COVER	Not Necessary	222.60 FL	*- FL
19	1		*HEADLAMP SUPPORT PANEL ASSY	Broken / Bent	907.40 FL	*907.40 FL
20	1		*HEADLAMP (LH/RH)	N/S Broken / O/S Not Necessary	2,776.00 FL	*1,388.00 FL
21	1		*FRONT FENDER (LH)	Dented	566.30 FL	*566.30 FL
22	1		*FRONT FENDER APRON PANEL (LH)	Dented	637.00 FL	*637.00 FL
23	1		*FRONT FENDER SHIELD (LH)	Torn	174.90 FL	*174.90 FL
24	1		*AIR CLEANER ASSY	Not Necessary	118.60 FL	*- FL
25	1		*AIR CLEANER BOTTOM ASSY	Not Necessary	325.00 FL	*- FL
26	1		*FRONT WHEEL RIM (LH)	Not Necessary	325.30 FL	*- FL
27	1		*FRONT WHEEL HUB CAP (LH)	Not Necessary	107.10 FL	*- FL
28	1		*FRONT WHEEL BEARING	Not Necessary	540.50 FL	*- FL
29	1		*FRONT SHOCK ABSORBER (ASSY) (LH)	Not Necessary	342.20 FL	*- FL
30	1		*FRONT SHOCK ABSORBER MOUNTING (LH)	Not Necessary	108.80 FL	*- FL
31	1		*FRONT DRIVE SHAFT (LH)	Not Necessary	1,030.80 FL	*- FL
32	1		*RACK & PINION ASSY	Not Necessary	969.60 FL	*- FL
33	1		*STG TIE END	Not Necessary	62.60 FL	*- FL
34	1		*FRONT SUSPENSION LOWER ARM (LH)	Not Necessary	529.30 FL	*- FL
35	1		*KNUCKLE ARM (LH)	Not Necessary	552.00 FL	*- FL
36	1		*ENGINE UNDER COVER	Not Necessary	334.60 FL	*- FL
37	1		*ENGINE CROSSMEMBER	Not Necessary	2,094.40 FL	*- FL
38	1		*INTER COOLER	Not Necessary	1,032.50 FL	*- FL
39	2		*INTER COOLER MOUNTING	Not Necessary	25.90 FL	*- FL
40	1		*ABS SENSOR LH	Not Necessary	234.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*WIRING -ENGINE (LOCAL REPAIR)	Housing Broken	2,660.80 FS	*500.00 FS
42	1		*ELECTRIC POWER STEERING	Not Necessary	3,641.00 FL	*- FL
43	1		*FRONT NUMBER PLATE	Not Necessary	25.00 FS	*- FS
44	1		*FRONT NO PLATE TRIM COVER	Not Necessary	30.00 FS	*- FS
45	1		*FRONT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
46	1		*FRONT TYRE (LH)	Not Necessary	216.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	25,193.85	8,188.60
- List Item Discount on L Items 20.00/20.00% (S\$)	4,432.41	1,517.72
Total Parts (S\$)	20,761.44	6,670.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,500.00	800.00
2	SPRAY PAINTING CHARGE	New	1,000.00	600.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	200.00	0.00
7	FRT WHEEL ALIGNMENT	New	120.00	0.00
8	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	80.00
9	REMOVE/REFIX DASHBOARD	New	450.00	150.00
10	REMOVE/REFIX FUSE BOX	New	180.00	50.00
11	RE-SET FRT ABS SYSTEM	New	200.00	0.00
12	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE	New	480.00	0.00
Gross Labour Cost (S\$)			4,480.00	1,750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >