

Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CU / 225 19017821 / T1963
Our Ref: sk2 5653R

To: GNDA

Dear Sirs,

ACCIDENT INVOLVING sk2 5653R & CHD 6615X ON 8-10-19

We are claiming on behalf of our client KEMP ADRIAN owner of
vehicle number sk2 5653R involved in accident on 8-10-19
with vehicle CHD 6615X along/at SHONA VIETH RO EXIT.

Description of claims:

Cost of Repairs	\$ <u>5891.71</u> (Incl 7% GST)
Loss of Use/ Rental	\$ <u>80</u> X <u>4</u> Days = \$ <u>320</u>
Medical Fee	\$ _____ (Incl 7% GST)
Search Fee	\$ <u>7.45</u> (Incl 7% GST)
TOTAL	\$ <u>6219.16</u>

We are claiming in full and final settlement of \$ 6219.16 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to mely.wong@vw.com.sg

Dated this 27 NOV 2019 of 27 NOV 2019

Volkswagen Centre Singapore



Reg. No. S3103089E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SK25653R and SHD 6619X on 08/10/2019
Own vehicle's number Other vehicle's number Date of accident
along BUNGA LITA ROAD EXIT
Accident location

BY THE LETTER OF AUTHORITY, I/we, KEMP ADRIAN DANIEL
Name of Policy Holder & IC / Passport number
of G3231472X owner of Vehicle Registration

Number SK25653R hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A8042 SUT7 ANW taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 14th of the month

Nov Year 19

Signed & Delivered By:

Kemp Adrian Daniel
Policy Holder

Witness By:

[Signature]

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19100171
Claimant Ref: SKZ 5653R

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,891.71 (repair cost), S\$ 200.00 (loss of use), S\$ 7.45 (search fee), vehicle no. SKZ 5653R that was damaged pursuant to the accident which occurred on 08/10/2019 (date) at BUONA VISTA ROAD EXIT (location) involving vehicle no. SHD 6615X (insured vehicle). This is pursuant to the inspection conducted on 11/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KEMP ADRIAN DANIEL ("the third party claimant") of vehicle no. SKZ 5653R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKZ 5653R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,099.16 to VOLKSWAGEN CENTRE SINGAPORE.

Dated this 06 day of 02 2020

CLAIMANT:

Signature: _____
Signed by "the workshop" (with chop)
Name: _____
NRIC: _____
Address: _____
Nationality: _____
Occupation: _____

VOLKSWAGEN
GROUP
SINGAPORE

81030001

Mely Wong
Insurance Advisor
Tel: 6305 7299 Ext. 216
Mobile: 8121 4581
Fax: 6474 3843
Email: mely.wong@vw.com.sg

WITNESS:

Signature: _____
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



MTH

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

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Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 JOB BUILDING
Singapore 049711

Customer Details:
Mr
KEMP
ADRIAN DANIEL
7K TONG WATT ROAD
Singapore 238021

Document no. 12333901657
Document date 19-11-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019002373/ 1
Job order date 17-10-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKZ5653R	AM14HZ	27-01-2016	WVWZZZAUZGW560083	Sportsvan 1.4HLBMT 92 TSI D7F	46,723

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
510807417M GRU	Cover For Bumper Primed XR-171019	1	pcs	1,090.69	#1	1,090.69	1,167.04
510807683A	Attachment Strip SO-171019	1	pcs	58.98	#1	58.98	63.11
510919397	Sensor Bracket SO-171019	1	pcs	13.79	#1	13.79	14.76
510919491	Sensor Bracket SO-171019	1	pcs	12.15	#1	12.15	13.00
510919491A	Sensor Bracket SO-171019	1	pcs	12.15	#1	12.15	13.00
510919492A	Sensor Bracket SO-171019	1	pcs	12.15	#1	12.15	13.00
510919492	Sensor Bracket XR-171019	1	pcs	12.15	#1	12.15	13.00
510919398	Sensor Bracket XR-171019	1	pcs	13.79	#1	13.79	14.76
D 822150A1	Bonding Agent For Plastic XR-171019	1	pcs	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive XR-171019	1	pcs	74.29	#1	74.29	79.49
5Q0919133 704	Seal Ring Grey XR-171019	4	pcs	1.63	#1	6.52	6.98
510853675S 2ZZ	Inscription Bright Chrome 230 TSI C/D-11/11/2019	1	pcs	58.66	#1	58.66	62.77
5G9807305E	Bumper REINFORCEMENT C/D-11/11/2019	1	pcs	572.31	#1	572.31	612.97
5G6807568D 9B9	Rear Diffuser Satin Black cd-11/11/2019	1	pcs	277.23	#1	277.23	296.64
510807394A	Guide Piece XR-7/11/2019	1	pcs	34.51	#1	34.51	36.93
	LABOUR	1	pcs	840.00	#1	840.00	898.80
	Spray Painting	2	pcs	800.00	#1	1,600.00	1,712.00
	SURVEYOR: TAUFIKH LKK INDIA DIRECT SETTLEMENT DOA: 8.10.19 TP VEH: SHD6615X						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,746.27	7%	385.44	5,506.27	5,891.71
Total	760.00	4,746.27		385.44	5,506.27	5,891.71

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12333901657
Document date	19-11-2019
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	39999
Job order number	2019002373/ 1
Job order date	17-10-2019
Service Advisor	EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKZ5653R	AM14HZ	27-01-2016	WVWZZZAUZGW560083	Sportsvan 1.4HLBMT 92 TSI D7F	46,723

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Oct 2019 / 16:04:31

Receipt Date/Time : 08 Oct 2019 / 16:04:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191008-002414

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6615X As at 08 Oct 2019/07:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD6615X Enquiry Fee 20191008160251769664	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8462	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.