

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,726.74** (Repair Cost), **S\$371.94** (Loss of Rental/Use), **S\$7.48** (Disbursement), for vehicle no. **SLT 3421B** that was damaged pursuant to the accident which occurred on **05/10/2019** (date) along **DUNEARN ROAD** (location) involving vehicle no/s **SJR 2008C**. This is pursuant to the inspection conducted on **09/10/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (“the third party claimant”) of vehicle no. **SLT 3421B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT 3421B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of April (month) **2020** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SJR 2008 C

Our Ref : CIV1302643 / SLT 3421 B

Date : 12-02-20

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING **SLT 3421 B & SJR 2008 C**
ACCIDENT DATE **05.10.2019**
ACCIDENT ALONG **DUNEAN RD TOWARDS TURF CITY NEAR
HUA GUAN AVE**

We are the workshop for the owner of motor vehicle no : SLT 3421 B which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJR 2008 C we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,726.74
2	Loss of rental <u>8</u> days @ \$ <u>61.99</u> / day	S \$	495.92
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		<u>S \$</u>	<u>2,230.14</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

nt:1

Bik 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

Claim No: CER1302028
Final No: CIV1302643
Date: 10 Dec 2019
Policy No:
Veh Reg No: SLT3421B
Make/Model: TOYOTA PRIUS
Chassis No: -
Engine No: -
Reg. Date:

ATTN: Motor Claim Department
Your Ref No: SJR2008C
Claim Type: Third Party
Accident Date: 05/10/2019
TP Veh Reg No: SJR2008C

Tax Invoice to Vehicle No :SLT3421B

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST FOR REPAIR	1 PCS	1,613.78	
		1,613.78	1,613.78
		Total	S\$ 1,613.78
		Add GST @ 7%	112.96
		Total Amount Payable	S\$ 1,726.74

TOTAL: SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED TWENTY SIX AND CENTS SEVENTY FOUR ONLY

The above vehicle was surveyed by MR KENNETH on 09/10/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	02/25/2019	Vehicle Rental Agreement No.	13159
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	ESTEEM LEASING PTE LTD	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	8, KAKI BUKIT AVENUE 4, #02-42, PREMIEI	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	01/02/1980	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	201807215D	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6590272260	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6590272260	<input checked="" type="checkbox"/> Mobile No	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLT3421B	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
Rental Period		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	182	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	02/25/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days	234	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	08/26/2019	<input checked="" type="checkbox"/> Mobile No	
<input checked="" type="checkbox"/> Actual Date/Time of Return	10/17/2019		
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$85.00 Per week @ S\$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$61.99 Per week @ S \$434.00	Total Amount Received*	S \$11,135.04
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	182 days / 33 weeks	Total Rental Charges	S \$15,260.32

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Oct 2019 / 17:01:29

Receipt Date/Time : 07 Oct 2019 / 17:01:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191007-002651

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJR2008C As at 05 Oct 2019/07:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJR2008C Enquiry Fee 20191007170026047234	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHB1955H As at 07 Oct 2019/10:07:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
2	Insurance Enquiry - SHB1955H Enquiry Fee 20191007170026095906	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	20191007170046700	Direct Debit: eNETS Debit (Internet Banking)		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLT 3421 B & SJR 2008 C ALONG DUNEAN RD TOWARDS
TURF CITY NEAR HUA GUAN AVE ON 05.10.2019 @ 07:15

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLT 3421 B do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 OCTOBER 2019

**MIN YU
BLOCK 923 BUKIT TIMAH ROAD
#04-05
SINGAPORE 589639**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC4/AIG19017815/Khb3
YOUR REF : SJR 2008C**

ACCIDENT INVOLVING SJR 2008C AND SLT 3421B ALONG DUNEARN ROAD ON 05.10.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLT 3421B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Min0524@gmail.com
(Email)

Print Received Message

This mail is associated with :

***SLT3421B (8110568860SG)**
[SJR2008C]

TP

GRAB RENTALS PTE LTD

Oct 5 2019 7:00AM

[MIN YU]

Esteem Performance Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/02/2020 11:03 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2106.16) - SLT3421B - Claim Handler: MdNoor, Norsiah

Approved:2106.16.

Vic (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Wednesday, 29 April, 2020 12:30 PM
To: Vic (LKKAuto)
Cc: serence ctc; jenny chong; coleen kwok; Claim admin; Admin A
Subject: Re: LOD SLT3421B (TP-AIG) - LKK REF CC4/AIG19017815/Khb3
Attachments: 20200429123929426.pdf

Dear Vic,

Pls refer to the attached signed DV.

Kindly prepare payment to *Esteem Performance Pte Ltd* and close the case asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

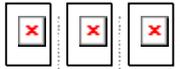
[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Sat, Feb 22, 2020 at 1:15 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Carmen,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 1,726.74
Loss of Use (\$61.99 x 6 days)	\$ 371.94
LTA Search Fee	\$ 7.48
TOTAL	\$ 2,106.16

If agreeable, kindly chop and sign the attached DV then forward back a copy to us for payment processing.

The above amount is to be made payable to **ESTEEM PERFORMANCE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Friday, 14 February, 2020 5:14 PM
To: Carmen Lim
Cc: serence ctc; jenny chong; coleen kwok; Claim admin; Admin A; Vic (LKKAuto)
Subject: RE: LOD SLT3421B (TP-AIG) - LKK REF CC4/AIG19017815/Khb3

Without Prejudice

Dear Carmen,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]
Sent: Friday, 14 February, 2020 3:25 PM
To: Vic (LKKAuto)
Cc: serence ctc; jenny chong; coleen kwok; Claim admin; Admin-B
Subject: LOD SLT3421B (TP-AIG)

Dear Vic,

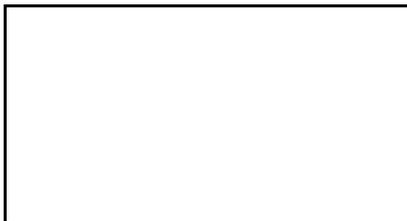
Accident involving SLT3421B & SJR2008C on 05.10.2019.

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial
Park 2 #01-259 \(Head Office\)
385 Sin Ming Drive Vicom
Inspection Centre \(Showroom\)](#)

www.esteemperformance.com



