


**PRE-REPAIR INSPECTION REQUEST – SME5401M vs SJT9321R (OI) on D.O.A.: 05/10/2019**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy  
Sent: 10/8/2019 3:07:13 PM  
Attachments:  [SME5401M\\_05102019.pdf](#)

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Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
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**From:** jenny chong [mailto:jenny@esteemperf.com.sg]  
**Sent:** Monday, October 07, 2019 5:15 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** carmen lim; serence ctc  
**Subject:** [EXTERNAL] REQUEST FOR PRI SURVEY SME5401M

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Dear Sir/Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab rental pte ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SME 5401 M.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 6566 2112  
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division  
Esteem Performance Pte Ltd

**P:** 6484 1221  
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