

1/5/2019

INS. CASE OWNER:

CC 4/AIG1901

LKK:

IDAC:

Surveyor:

Brynn

DOI:

ASSIGNMENT

9/10/19

Date / Time:

8/10/19

Registered in Merimen:

9/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLZ 6686C

Claim No.:

41947759659

Name of Insured:

YIM MEI LEE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Mini

Excess Sec II :\$5

D.O.A.:

5/10/19

Place of Accident:

ORCHARD RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

THE KEONG KEONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

S4J 71790



INSRS:

WSP:

Tel:

Liability:

RMKS:

VIN'S



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	EMAIL 22.10.19
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5 \$54,100	(4 days) Reduction: 63 %
FINAL SETTLEMENT	Date/Time: 11.02.20	Confirm with: RAYMOND
Final Liability:	\$ 00	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$54,387.00	OLD BEARS RED LIGHT TIR TP.
Loss of Rental (LOR):	\$5 (40.00)	(6 days) x 1190
Loss of Use (LOU):	\$5 -	(5 x days)
Loss of Income (LOI):	\$5 -	(5 x days)
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	\$5200	
Medical:	\$5 -	
Disbursement:	\$5 -	(e.g. Tow/ Independent)
Legal Cost	\$5 -	
Total:	\$55,229.00	Global Sum \$5:
FINAL PAYMENT	Date/Time: 12.02.20	Confirm with: RAYMOND
Payee 1:	\$55,229.00	Name 1: VIN'S MOTOR Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

COPY SENT
2/3/2020

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SL 8GJ 3139 D Regn: Nov 2017Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Bstima C.C. 2362Colour: Black A/C: Insured / Std / NI / NASp. Reading: 43667 T/Radio: Insured / Std / NI / NAEng/No: 2A2L108638C/No: ACR507163695Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50 R18R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Dunlop

Front

Rear

R/Bal. S mm R/Bal. S mmL/Bal. S mm L/Bal. S mmD.O.A. 05/10/2019 D.O.I. 09/10/2019Survey held at Vins Auto Sun Ming

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop of

0/3 Rmd

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ALG 8L2686CInspected at 4100/- with 4 days of rep.(RED: 6,557.18 62%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1) _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee:

2) _____

Transportation

Add Fee: ☐ : Site Insp (\$

S + RS \$

☐ : Interview (\$

Parking

☐ : Tech. Insp (\$

Others

☐ : Wheeling (\$

Report Form(s)

Lump Sum Fee(s)

TOTAL

Vin's

AUTOMOTIVE GROUP

Sin Ming Autocity,
160 Sin Ming Drive #03-03
Singapore 575722

6453 2121 (4 lines) / 6458 1111 (24 hrs)

6459 9795 / 6459 0433

admin@vinsautogroup.com.sg

www.vinsautogroup.com.sg

Our Ref : TP/102019/4087

Accident date : 5/10/2019

Your Ref : SLZ6686C

Invoice No.:

MOTOR CLAIM DEPARTMENT
AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way #07-16
Singapore 079120

ESTIMATE COST OF REPAIRS TO

Vehicle No. : SGJ3139D

Model : TOYOTA ESTIMA-2.4 (A)

LKK A Date Consultants here on 8/10/2019

the Repair work is as follows:

- To resurvey and repair the car
- To display damage to public during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1	pc	Front bumper <i>monty chrome</i>	\$ 756.10	✓
1	pc	Front bumper RH day light <i>new</i>	\$ 829.10	×
1	pc	Front bumper RH retainer <i>src</i>	\$ 82.81	×
1	pc	Front RH headlamp <i>new</i>	\$ 2,900.00	×
1	pc	Front RH fender <i>new</i>	\$ 645.80	×
1	pc	Front RH fender inner shield <i>src</i>	\$ 177.10	×
1	pc	Front RH fender lower protector <i>cut</i>	\$ 232.10	✓
1	pc	Front RH door <i>new</i>	\$ 1,286.70	×
1	pc	Front RH sport rim <i>cut</i>	\$ 1,835.00	✓
1	pc	Front RH shock absorber <i>discontinued</i>	\$ 380.90	✓
1	pc	Front RH knuckle arm <i>discontinued</i>	\$ 474.56	✓
1	pc	Front RH knuckle arm bearing <i>discontinued</i>	\$ 467.00	✓
1	pc	Front RH lower arm <i>discontinued</i>	\$ 475.74	✓
Less 25%			\$ 10,542.91	
			\$ (2,635.73)	
			\$ 7,907.18	

1 pc Front RH tyre *src* \$ 480.00 ×

To check wheel alignment

To transfer front RH door mechanism

To remove and refix front undercarriage

To repair front RH damages

To spray painting

\$ 150.00 60/-

\$ 180.00 180/-

\$ 280.00 180/-

\$ 780.00 700/-

\$ 880.00 800/-

\$ 10,657.18

5206.05

VIN'S MOTOR PTE LTD

09/10/2019 @ 1700hrs

Not Antenna

Photo 2/sum

Photo 1/4 spray with after spray.
damage parts.

4/5 4100/-



A Singapore Government Agency Website

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 988A

Vehicle Details

Vehicle No.: SGJ3139D
Vehicle to be Exported: No
Intended Deregistration Date: 10 Oct 2019
Vehicle Make: TOYOTA
Vehicle Model: ESTIMA AERAS 2.4 CVT
Primary Colour: Purple
Manufacturing Year: 2017
Engine No.: 2AZL018638
Chassis No.: ACR507153695
Maximum Power Output: 125.0 kW (167 bhp)
Open Market Value: \$33,819.00
Original Registration Date: 17 Nov 2017
First Registration Date: 17 Nov 2017
Transfer Count: 0
Actual ARF Paid: \$39,347.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 16 Nov 2027
PARF Rebate Amount: \$29,510.00

Intended COE Rebate Details

COE Expiry Date: 16 Nov 2027
COE Category: E - Open - all except motorcycle
COE Period(Years): 10
QP Paid: \$57,000.00
COE Rebate Amount: \$46,170.00
Total Rebate Amount: \$75,680.00

The information contained herein is correct as at 09 Oct 2019

OK

PRE-REPAIR INSPECTION REQUEST – SGJ3139D vs SLZ6686C (OI) on D.O.A.: 05/10/2019

From: Hor, Yirul
To: 'assignments@ikkauto.com', Admin A (admin-a@ikkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy
Sent: 10/8/2019 4:50:29 PM
Attachments: 08102019151835.pdf SAS2681183.pdf 08102019151835.pdf SAS2681183.pdf

Hi,

Please refer to the enclosed request from **Sin Ming AutoCity**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Mohammed Rasul** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yirul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002206
Yirul.Hor@aig.com | www.aig.as

P: Raymond

T: 5:08 p.m

v. 1h

E. ✓

From: Admin @ VAutoG [mailto:admin@vinsautogroup.com.sg]
Sent: Tuesday, October 08, 2019 4:21 PM
To: Hor, Yirul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLZ6686C AND SGJ3139D ON 05/10/2019

This message is from an external sender; be cautious with links and attachments.

Good afternoon,

Please assign to Mr. Mohammed Rasul (LKK Auto) for this case.

Thanks!
Best Regards
Raymond Teo

On Tue, Oct 8, 2019 at 4:05 PM Hor, Yirul <Yirul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสเพื่อผ่านมันให้เปิดไฟล์แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Click here by 2019-10-15 16:05 +08 to read your message. After that, open the attachment.

[More info](#)

Disclaimer: This email and its contents are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

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Vin's

AUTOMOTIVE GROUP

#VAuG

Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yiru.Hor@sig.com
To: admin@vinsautogroup.com.sg
Cc: Andy.SY.Fong@sig.com, Lee-Ying.Chin@sig.com, NoorMariessa.AbulKassim@sig.com, Syazaidina.Azlan@sig.com, yokeshi.chan@sig.com, ShengYang.Lim@sig.com, Aashweenjaskaur.Mthoosingh@sig.com, Theerthan.Parthiban@sig.com, Divyashni.Subramaniam@sig.com
Subject: aigancrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLZ6686C AND SGJ3138D ON 05/10/2019
Date: Tue, 8 Oct 2019 08:04:59 +0000
Without Prejudice

Your Reference : TP/102019/4087
Our Reference : SLZ6686C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Tel: 8001206556 | Ext: 1002208

Yiru.Hor@sig.com | www.aig.sg

From: Admin @ VAG [mailto:admin@vinsautogroup.com.sg]

Sent: Tuesday, October 08, 2019 3:19 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] SGJ3139D - AIG TP - DOA: 05/10/2019 - Arrange For TP Survey - Your Ref : SLZ6686C

This message is from an external sender; be cautious with links and attachments.

Good afternoon,

Please help us to arrange for survey ASAP

DOA: 05/10/2019

Location:

Sin Ming Autocity

160 Sin Ming Drive #08-09

Singapore 575722

Please send us a list of surveyor which should include independent surveyor

Please take note the if there is any delay on arranging surveyor, the LOR/LOU will be charged as well.

Thanks!

Best Regards

Raymond Teo

—

Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121 (4 lines)

Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **



Factory Japan 2018.0.2 : Toyota : Estima : R50 Series : ACR50W
Thrust Line Alignment

Front : Left

Actual	Before	Specified Range
-0°16'	-0°16'	-1°00' 0°30'
6°00'	6°00'	5°15' 6°45'
-0°01'	-0°01'	-0°03' 0°08'
3°53'	3°53'	10°50' 12°20'
3°37'	3°37'	9°50' 12°50'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-2°01'	-2°02'	-1°00' 0°30'
6°09'	6°09'	5°15' 6°45'
-0°12'	-0°12'	-0°03' 0°08'
6°10'	6°11'	10°50' 12°20'
4°09'	4°09'	9°50' 12°50'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
1°45'	1°46'	
-0°09'	-0°09'	
-2°17'	-2°18'	
-0°13'	-0°13'	-0°05' 0°15'

Rear : Left

Actual	Before	Specified Range
-1°49'	-1°48'	-1°50' -0°50'
0°08'	0°08'	0°03' 0°18'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-1°40'	-1°40'	-1°50' -0°50'
0°07'	0°07'	0°03' 0°18'

Rear

Cross Camber
Total Toe
Thrust Angle
Axle Offset

Actual	Before	Specified Range
-0°09'	-0°08'	-0°30' 0°30'
0°16'	0°15'	0°05' 0°36'
0°00'	0°00'	
0mm	0mm	

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 22 October 2019 12:42 PM
To: Admin @ VAuG
Subject: RE: ACCIDENT INVOLVING SGJ 3139D & SLZ 6686C ON 05/10/2019

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3(408933)

From: Admin @ VAuG <admin@vinsautogroup.com.sg>
Sent: Tuesday, 22 October 2019 8:31 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SGJ 3139D & SLZ 6686C ON 05/10/2019

Good morning,

Please check the attachment for the video.

Thanks
Best Regards
Raymond Teo

On Mon, Oct 21, 2019 at 12:25 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Your Ref: TP/102019/4087

Dear Sirs,

ACCIDENT INVOLVING SGJ 3139D & SLZ 6686C ON 05/10/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
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Tel: 64532121 (4 lines)
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Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Ler, Bernard-JQYour Ref : 4195247596SG
Our Ref : CC4/AIG19017810/DEB3
Date : 09 Jan 2020**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLZ6686C & SGJ3139D ON 05/10/2019**

Refer to the above accident.

The accident occurred when insured cross the stop line with a red light and collided with third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLZ6686C) and third party claimant (vehicle no. SGJ3139D).

Summary of offer made to workshop Vin's Motor Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs	\$ 11,403.18	\$ 4,387.00
Loss of Use / Rental (6days)	\$ 600 ~ 960	\$ 600 ~ 960 (6days x \$100 ~ \$160)
LTA Search Fee	\$ 2 ~ 7.49	\$ 2 ~ 7.49

Amount of claim at Liability 100%	\$ <u>4,989.00 ~</u> <u>5,354.49</u>
--	---

Our surveyor recommended 4days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SGJ3139D (4195247596SG)
[SLZ6686C]**

TP
YONG KENG KWANG
Oct 5 2019 2:00PM
[LIM MEI CHERNG]
Vin's Motor Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on 21/01/2020 17:19 PM.
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$5234.45) - SGJ3139D - Claim Handler: Ler, Bernard-JQ**

Approved:5234.45:Cost of Repair : \$4,387.00 As per surveyor finalization Loss of Rental : \$840.00 6 days @ S\$ 140/day LTA/ GIA Search Fee : \$7.45 Total : \$5,234.45

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019 Edit Reg		08 Oct 2019 00:00 Edit Adj Rpt	S\$4,100.00 Edit Estimates	S\$4,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LIM MEI CHERNG , ID: S7913762F									
Main Claimant: YONG KENG KWANG , ID: S7109988A									
Vehicle Reg. No.: SGJ3139D		Date of Loss: 05/10/2019 14:00 - :59 [22 Months and 18 Days From LTA Reg Date (Men Yr)]							
Claim Type: TP / 4195247596SG		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): SLZ6686C		Policy No. (Claimant): PNPV2018-00013798							
		Excess:							
Repairer: Vin's Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive, #03-03, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64532121									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.JiQian.Ler@aig.com									
Claimant's Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 18/10/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (21/01/2020): Alert - Adj Mandate Approved (S\$5234.45) - SGJ3139D - Claim Handler: Ler, Bernar...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGJ3139D (4195247596SG)**
[SLZ6686C]

TP
YONG KENG KWANG
Oct 5 2019 2:00PM
[LIM MEI CHERNG]
Vin's Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☐	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	22/10/19 12:40	TP VIDEO													Load MP4					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	10/10/19 11:44	Video - Accident From:SC - Reg. No: SLZ6686C, Claimant: LIM MEI CHERNG													Load MP4					
Letters/Correspondences															1 per page		☐	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Assessment Reports															1 per page		☐	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	09/01/20 09:42	Adjuster Immediate Advice													Load HTM					
Photos/Images															1 per page		☐	☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	06/12/19 18:08	Front View Left													Load JPG		☒			
2	06/12/19 18:08	Front View Right													Load JPG		☒			
3	06/12/19 18:09	General View													Load JPG		☒			
4	06/12/19 18:09	General View													Load JPG		☒			
5	06/12/19 18:09	General View													Load JPG		☒			
6	06/12/19 18:09	General View													Load JPG		☒			
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28	06/12/19 18:09	General View													Load JPG		☒			
29	06/12/19 18:09	Odometer Reading													Load JPG		☒			
30	06/12/19 18:09	Chassis Number													Load JPG		☒			
31	06/12/19 18:09	Reinspection Photo													Load JPG		☒			

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
32	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
33	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
34	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
35	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
36	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
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46	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
47	06/12/19 18:09	Reinspection Photo	 Load JPG	☒
48	06/12/19 18:10	After Repair Photo	 Load JPG	☒
49	06/12/19 18:10	After Repair Photo	 Load JPG	☒
50	06/12/19 18:10	After Repair Photo	 Load JPG	☒
51	06/12/19 18:10	After Repair Photo	 Load JPG	☒
52	06/12/19 18:10	After Repair Photo	 Load JPG	☒
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54	06/12/19 18:10	After Repair Photo	 Load JPG	☒
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56	06/12/19 18:10	After Repair Photo	 Load JPG	☒
57	06/12/19 18:10	After Repair Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/19 14:49	EMAIL FROM AIG DD 08102019	 Load PDF	
2	09/10/19 14:49	TP ESTIMATE	 Load PDF	
3	09/10/19 14:49	TP GIA REPORT	 Load PDF	
4	10/10/19 17:31	TP ESTIMATE- MARKED	 Load PDF	
5	22/10/19 12:40	SCREENSHOT OF THE VIDEO	 Load PDF	
6	22/10/19 12:45	LETTER TO OI	 Load PDF	
7	04/03/20 08:37	WORKSHOP INVOICE	 Load PDF	
8	04/03/20 08:37	AUTHORISATION TO ACT FORM	 Load PDF	
9	04/03/20 08:37	Release Voucher	 Load PDF	
10	04/03/20 08:37	RENTAL RECEIPT	 Load PDF	
11	04/03/20 08:37	GIA SEARCH	 Load PDF	
12	04/03/20 08:37	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ6686C (Insd veh)	Model:	TOYOTA ESTIMA AERAS
	SGJ3139D (TP veh)		2.4 (A)
Date of Accident:	05/10/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	11,403.18
Final Repair Cost	:	\$	4,387.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	840.00 6 days
LTA / GiA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,229.00

Is Third Party Workshop GiA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GiA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GiA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Vin's Motor Pte Ltd	:	\$ 5,229.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19017810/DES3Q2

Date: 04/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SGJ3139D

Insured Vehicle No : SLZ6686C

Date of Loss: 05/10/2019

Nature of Claim: TP

Claim No: 4195247596SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGJ3139D

Make & Model: TOYOTA ESTIMA AERAS, 2.4 (A)

Engine No: 2AZL018638

Reg. Date: 17/11/2017 (Man. Year: 2017)

Chassis No: ACR507153695

Colour: Black

Odometer: 43667 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R18

Rear Tyre Size:

225/50 R18

Front Left Side: Dunlop 5 mm

Rear Left Side:

Dunlop 5 mm

Front Right Side: Dunlop 5 mm

Rear Right Side:

Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,387.18	3,466.05	4,921.13	58.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,270.00	1,740.00	530.00	23.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,657.18	5,206.05	5,451.13	51.15
Approved Total (Overridden) (S\$)		4,100.00		
(S\$)	10,657.18	4,100.00	6,557.18	61.53
+ GST 7.00/7.00% (S\$)	746.00	287.00	459.00	61.53
Nett Amount (S\$)	11,403.18	4,387.00	7,016.18	61.53
+ Car Rental (6.0 x S\$140.00/day) (S\$)		840.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,229.00		

INSPECTION

Date of Assignment: 08/10/2019

Date Inspected: 09/10/2019 Inspected At:

 Vin's Motor Pte Ltd (Sin Ming)
 160 Sin Ming Drive, #03-03, Sin Ming
 AutoCity
 Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: BRYAN TANI**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Mtg Cracked	756.10 FL	*756.10 FL
2	1		*FRONT BUMPER RH DAY LIGHT	Not Necessary	829.10 FL	*- FL
3	1		*FRONT BUMPER RH RETAINER	Serviceable	82.81 FL	*- FL
4	1		*FRONT RH HEADLAMP	Not Necessary	2,900.00 FL	*- FL
5	1		*FRONT RH FENDER	Repair	645.80 FL	*- FL
6	1		*FRONT RH FENDER INNER SHIELD	Serviceable	177.10 FL	*- FL
7	1		*FRONT RH FENDER LOWER PROTECTOR	Cut	232.10 FL	*232.10 FL
8	1		*FRONT RH DOOR	Repair	1,286.70 FL	*- FL
9	1		*FRONT RH SPORT RIM	Cut	1,835.00 FL	*1,835.00 FL
10	1		*FRONT RH SHOCK ABSORBER	Distorted	380.90 FL	*380.90 FL
11	1		*FRONT RH KNUCKLE ARM	Distorted	474.56 FL	*474.56 FL
12	1		*FRONT RH KNUCKLE ARM BEARING	Damaged	467.00 FL	*467.00 FL
13	1		*FRONT RH LOWER ARM	Distorted	475.74 FL	*475.74 FL
14	1		*FRONT RH TYRE	Serviceable	480.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	11,022.91	4,621.40
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,635.73	1,155.35

Total Parts (\$\$)	8,387.18	3,466.05
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WHEEL ALIGNMENT	New	150.00	60.00
2	TO TRANSFER FRONT RH DOOR MECHANISM	New	180.00	0.00
3	TO REMOVE AND REFIX FRONT UNDERCARRIAGE	New	280.00	180.00
4	TO REPAIR FRONT RH DAMAGES	New	780.00	700.00
5	TO SPRAY PAINTING	New	880.00	800.00
Gross Labour Cost (\$\$)			2,270.00	1,740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >