Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)

Sent: Wednesday, 22 July 2020 1:39 PM

To: Boo seng yak

Cc: SUR; jiayee.yap@premiumauto.com.sg; Carrine Leong

Subject: RE: FINAL REVISION - SGX580H - OD AIG - SURVEYED 9 OCT 19

Follow Up Flag: Follow up **Flag Status:** Flagged

Dear Mr Boo,

As labour 4 agree at \$3500

We confirm part by part \$15,010.80, 16days

Please provide discharge voucher and tax invoice for our closure.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Thursday, 21 May 2020 4:09 PM **To:** Boo seng yak <boojohnny@gmail.com>

Subject: RE: FINAL REVISION - SGX580H - OD AIG - SURVEYED 9 OCT 19

Ok.. thank you

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak < boojohnny@gmail.com >

Sent: Thursday, 21 May 2020 4:09 PM

To: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Subject: Re: FINAL REVISION - SGX580H - OD AIG - SURVEYED 9 OCT 19

Hi Denise,

Have spoken to Adrian earlier. He will review and let us know.
Rgds - jb
On Thu, May 21, 2020 at 3:41 PM Denise Tay (LKKAuto) < denisetay@lkkauto.com > wrote:
Dear Mr Boo,
According to Adrian please,
Labour 4 – can change back to \$3000
Labour 5 - Change back to \$2200
Any queries can contact Adrian directly.
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
will be in softcopy. Any inconvenience caused is much regretted.
Best Regards,
Denise Tay Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6271-0351 email: <u>sur@lkkauto.com</u> fax: 6271-8802
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Boo seng yak < boojohnny@gmail.com >
Sent: Wednesday, 20 May 2020 4:02 PM To: Adrian Ling (LKKAuto) < adrianling@lkkauto.com >; Denise Tay (LKKAuto) < denisetay@lkkauto.com >; SUR
<pre><sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg</claims@premiumauto.com.sg></carrine.leong@premiumauto.com.sg></sur@lkkauto.com></pre>
Subject: FINAL REVISION - SGX580H - OD AIG - SURVEYED 9 OCT 19
Hi Adrian and all,
Revised estimate and photographs is attached.

Please confirm repair cost of \$15,710.80 @ 16 days of repairs exclude 3 Sundays and 1 PH.
We apologise for the late closure.
Your early closure is greatly appreciated.
Best regards - jb