

Vic (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 4 December, 2019 12:57 PM
To: Vic (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

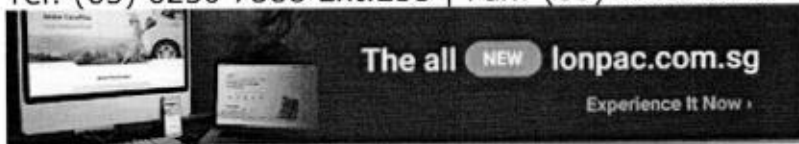
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 4 December 2019 8:55 am
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: FW: <SEEK MANDATE> RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

Dear Gerald,

We refer to the subject matter.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Monday, 2 December, 2019 1:26 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Vic (LKKAuto)
Subject: RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

Your Ref: 19/19/19/VC05/022485
Our Ref: CC4/LPC19017803/Eha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES YN 9515C (OI) AND PC 4710C (TP) ON 07/10/2019

We refer to the subject matter and to the assignment dated 9th October 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was filtering lane when collided to the TP vehicle.

As such, in view of the MCF and BOLA scenario 15 for vehicle changing lane, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**CONNECT3**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,305.90	\$ 6,634.00
Loss of Use (\$150 x 6 days)	\$ 900.00	\$ 900.00
TOTAL	\$ 15,205.90	\$ 7,534.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
TOTAL	6 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUR
CONSULTANTS
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 15 October, 2019 9:25 AM

To: 'MT_Claim_SG'

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC REF: 19/19/19/VC05/022485

LKK REF: CC4/LPC19017803/Eha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PC 4710C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 October, 2019 10:49 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 9 October 2019 10:02 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]

Lonpac External - Confidential

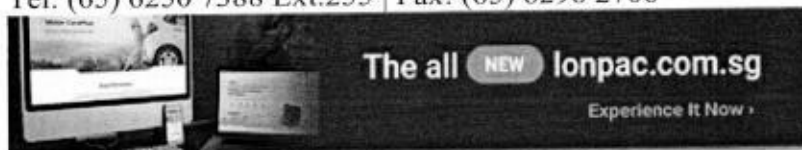
Our Ref : 19/19/19/VC05/022485

Dear Nivitha,

Kindly proceed with the survey accordingly.

Our insured has not lodged the report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Winnie Chai [<mailto:connect3winnie@gmail.com>]
Sent: Wednesday, 9 October, 2019 9:06 AM
To: SGCLAIMS - LONPAC INSURANCE BHD; GERALD POH WEE BIN; MT_Claim_SG
Subject: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19

Hi Gerald

Till date no one respond to me on the pre repair inspection.

Pls kindly advise on survey arrangement.

Thanks

----- Forwarded message -----

From: Winnie Chai <connect3winnie@gmail.com>
Date: Mon, Oct 7, 2019 at 4:58 PM
Subject: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19
To: sgclaims@lonpac.com <sgclaims@lonpac.com>

Afternoon

Attached is the GIA & estimate for yr ref.

Pls kindly assign yr surveyor down for the survey.

Thanks

--

Winnie Chai
Connect3
HP:9850-9666

--

Winnie Chai
Connect3
HP:9850-9666



This email has been checked for viruses by AVG antivirus software.
www.avg.com



566 Woodlands Rd (Mandai Estate) Singapore 728697
UEN no. 53360061L
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

18 October 2019

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PC4710C & YN9515C
ON 07/10/19.**

We refer to the above, we are authorized by owner Tan Hui Hong Transport Service of vehicle no PC4710C to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost inc 7% gst	S\$	6,634.00
2) Loss of Use @\$150 X 06 days	S\$	900.00
Total	S\$	7,534.00

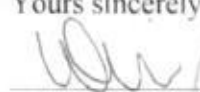
We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv: 774
- 2) Motor Accident report of vehicle no.PC4710C
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection (Done by Steve LKK on 10/10/19)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely


Winnie Chai
HP: 9850-9666



LETTER OF AUTHORITY & INDEMNITY

To Connect3

566 Woodlands Road (Mandai Estate) S (728697)

ACCIDENT INVOLVING VEHICLE NO. PC4710C AND YN9515C
AT PIE twds Tuas ON 7/10/2019

1. I/ We, the owner of vehicle no. PC4710C hereby instruct and authorize you to commence repairs to the said vehicle and to make 3rd party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3rd party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3rd party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Tan Hui Hong Transport Service
16 Yishun Ave 9 #04-24 Nine Residences
Singapore 768896

Date this 7 of 10 2019

Signature: _____

Name: _____

NRIC No.: _____

(Company stamp, if applicable)

Name of Witness: _____

NRIC No.: _____



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022485
DATE : 04 DECEMBER 2019

DISCHARGE VOUCHER

I/We, **TAN HUI HONG TRANSPORT SERVICE** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **YN 9515C** the sum of Singapore Dollars Seven Thousand Five Hundred Thirty Four Only (\$7,534.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **PC 4710C** on **07 OCTOBER 2019** along **PIE TOWARDS TUAS**.

I /We hereby agree to indemnify and keep indemnify (**FAST FROZEN FOOD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

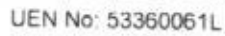
I/We further authorize you to pay the above settlement sum directly to **M/S CONNECT3**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Tan Hui Hong Transport Service
16 Yishun Ave 9 #04-24 Nine Residences
Singapore 768896

x *[Signature]* 07/02/2020
.....
Signature of vehicle owner/Date

Tan Yew Peng
.....
Name of vehicle owner/Date



Authorised Signature