

INS. CASE OWNER:

CC4/LPC19017803/Eha302

LKK:
IDAC:

Surveyor:

STEVE

DOI:

10/10/2019

Date / Time : 09/10/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : YN 9515C

Claim No. : 19/19/VC05/022485

Name of Insured : Fast Frozen Food

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : \$\$

D.O.A : 07/10/2019 15:30

Place of Accident : PIE TWDS TUAS

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

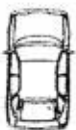
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L YES / NO)

Insured Liability : % Final ? Yes / No

PC 4710C

INSRS:
WSP: CONNECT 3
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	PC 4710C - X	YN 9515C - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/>
			After call ltr to OI:	<input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA :	<input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
			LOD	<input checked="" type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input type="checkbox"/>
			Others:	<input type="checkbox"/>
PRELIMINARY ADVICE	Date/Time: 08/10/19	Sent By: AS		
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	
Repair Cost: L6	SS 6,200.00 (6 days)	Reduction: 53 %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT	Date/Time: 07/02/2020	Confirm with: WINNIE	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed)	BOLA S/N No. : 15	If NO or B 28, Ass. Lia :	
Repair Cost: (w/ GST)	SS 6,634.00		COLD CHARGED LANE	
Loss of Rental (LOR):	SS - (days)			
Loss of Use (LOU):	SS 900.00 (\$150 x 6 days)			
Loss of Income (LOI):	SS - (\$ x days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS -			
Medical:	SS -			
Disbursement:	SS - (e.g. Tow/ Independent)			
Legal Cost	SS -			
Total:	SS 7,534.00	Global Sum \$\$: -		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 7,534.00	Name 1: CONNECT 3		
Payee 2: (Strike if N.A.)	SS -	Name 2: -		
Payee 3: (Strike if N.A.)	SS -	Name 3: -		

COPY SENT
01/12/20201) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$400.00

ISS. REQ. BY:

Steve

REF:

LPC

ASSIGNMENT

From:

Date:

10/10/2019

Estimated Cost:

OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

PC 4710C

at Workshop m/s

Connect 3

of

566 woodlands Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10am (waiting)

winnie @ 9850 9666

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PC 4710C

Yr Regn:

14/4/16

Type: M.Car / M.Cycle ☒ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Yutong 2K6197H

C.C.

6690

Colour:

Blue multi-colour

A/C: Insured / Std / NI / NA

Sp. Reading:

235573

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

LZYTB7062F1934J69

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

295/80R22.5

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

TRIANGLE

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

7/10/19

D.O.I.

10/10/19

Survey held at

Des. of Damages ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-136K

L/s \$6,200.00

CR60: \$7,170.00 (53%)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + PS. \$1

Photos

Others

TOTAL

Report Format:

Lump Sum / L&L: (\$

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VC05/022485
Our ref: CC4/LPC19017803/Eha3

Date: 12/10/2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PC 4710C

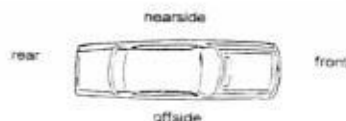
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10/10/2019 at the premises of M/s Connect3 - Woodlands and have the following to report:-

Workshop Estimate Amount	: S\$	13,370.00
Revised Estimate Amount	: S\$	12,870.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	12,870.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	900B
Vehicle Details	
Vehicle No.:	PC4710C
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Oct 2019
Vehicle Make:	YUTONG
Vehicle Model:	ZK6107H AUTO
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	ISB67E525022167864
Chassis No.:	LZYTBD62F1034360
Maximum Power Output:	-
Open Market Value:	\$125,404.00
Original Registration Date:	14 Apr 2016
First Registration Date:	14 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$6,271.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	13 Apr 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$21,855.00
COE Rebate Amount:	\$14,223.00
Total Rebate Amount:	\$14,223.00

The information contained herein is correct as at 10 Oct 2019

OK

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

CONNECT 3

566 Woodlands Road (Mandai Estate) Singapore 728697

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

ROC:53360061L

GST:53360061L

QT19/PC4710C/TPC-578

Steve (LKK)

WRL R/L 19/03/19, 10.11 am

L/S

R/L AL SH

6 dy

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PC4710C

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front windscreen / CRA	1	3,800.00	3,800.00
2.	Front windscreen inner moulding / APC	1	680.00	680.00
3.	Front RH rear view mirror assy / BR	1	1,350.00	1,350.00
4.	Front RH panel / DD	1	4,200.00	4,200.00
5.	Sealant / APC	8	40.00	320.00
6.	Labour to remove & refit front windscreen	1	1,000.00	1,000.00 800
7.	Check wiring	1	20.00	20.00 /
8.	Labour charges	1	1,200.00	1,200.00 1000
9.	Spray painting	1	800.00	800.00 700
SUB-TOTAL				S\$13,370.00

- Price before 7% gst

Thank you.

Yours faithfully,



Winnie Chai
HP: 9850-9666



VIC

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Acknowledged by Repairer

Signature:

Date:

CONNECT 3

566 Woodlands Road (Mandai Estate) Singapore 728697

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

ROC:53360061L

GST:53360061L

QT19/PC4710C/TPC-578

Steve (LKK) wtl RML 10/10/19, 10.01 am
L/S
Ry AL Sy
6 dy

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

QUOTATION

Dear Sir,

Cost of Repair to Vehicle PC4710C


With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front windscreen / CRA	1	3,800.00	3,800.00
2.	Front windscreen inner moulding / MC	1	680.00	680.00
3.	Front RH rear view mirror assy / BR	1	1,350.00	1,350.00
4.	Front RH panel (LR) DM	1	4,200.00	4,200.00
5.	Sealant / MC	8	40.00	320.00
6.	Labour to remove & refit front windscreen	1	1,000.00	1,000.00
7.	Check wiring	1	20.00	20.00
8.	Labour charges	1	1,200.00	1,200.00
9.	Spray painting	1	800.00	800.00
SUB-TOTAL				S\$13,370.00

- Price before 7% gst

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Yours faithfully,



Winnie Chai
HP: 9850-9666



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Acknowledged by Repairer

Signature:

Date:

Steve Chen (LKK Auto)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Wednesday, October 16, 2019 7:59 PM
To: Steve Chen (LKK Auto)
Subject: Re: Finalization for PC4710C

Ok

Thanks & regards

On 16 Oct 2019, at 9:01 AM, Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Winnie,

Kindly refer our finalize.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai [<mailto:connect3winnie@gmail.com>]

Sent: Tuesday, October 15, 2019 4:39 PM

To: Steve Chen (LKK Auto)

Subject: Finalization for PC4710C

Hi Steve

Attached is the after repair photos.

Pls kindly revert on finalization.

Thanks

--

Winnie Chai

17803/h

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 9 October 2019 10:02 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: FW: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19 [External Confidential]
Attachments: Accident scene (4).jpg; Accident scene (1).jpg; Accident scene (3).jpg; Accident scene (2).jpg; eSTIMATE.pdf; SAS2681759.PDF

10.47am 9/10/2019

VNI

Person@winnie

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022485

Dear Nivitha,

Kindly proceed with the survey accordingly.

Our insured has not lodged the report.

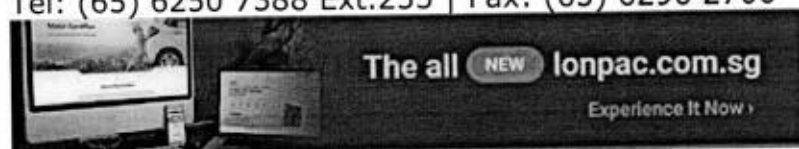
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Winnie Chai [mailto:connect3winnie@gmail.com]

Sent: Wednesday, 9 October, 2019 9:06 AM

To: SGCLAIMS - LONPAC INSURANCE BHD; GERALD POH WEE BIN; MT_Claim_SG

Subject: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (yr insured) on 07/10/19

Hi Gerald

Till date no one respond to me on the pre repair inspection.

Pls kindly advise on survey arrangement.

Thanks

----- Forwarded message -----

From: **Winnie Chai** <connect3winnie@gmail.com>

Date: Mon, Oct 7, 2019 at 4:58 PM

Subject: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C (

yr insured) on 07/10/19

To: sgclaims@lonpac.com <sgclaims@lonpac.com>

Afternoon

Attached is the GIA & estimate for yr ref.

Pls kindly assign yr surveyor down for the survey.

Thanks

--

Winnie Chai
Connect3
HP:9850-9666

--

Winnie Chai
Connect3
HP:9850-9666

Vic (LKKAUTO)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Friday, 7 February, 2020 3:48 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: [LPC]: Reminder - Accident involving PC4710C & YN9515C (Lonpac Insured) on 07/10/19 // LKK Ref: CC4/LPC19017803/Eha3
Attachments: PC4710C DV.pdf

Hi Vic

Attached is the signed DV for yr ref.

Original DV will be posted to yr office tdy via mail.

Thanks

On Wed, Dec 4, 2019 at 1:33 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Winnie,

We refer further to our below email.

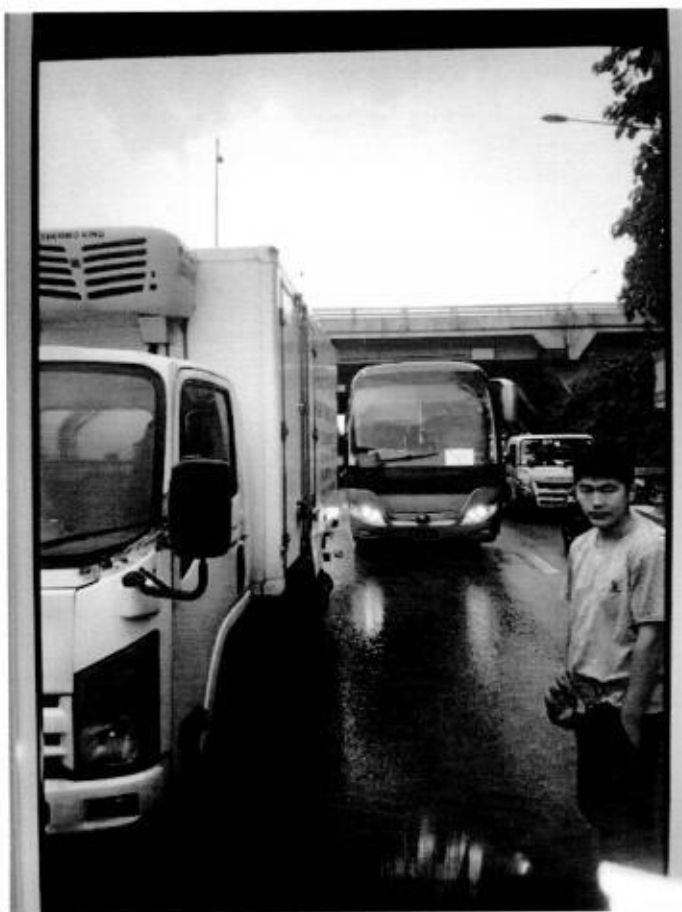
Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$7,534.00** (all in) to settle your client's claim.

Kindly let the owner chop and sign the attached DV and **forward the original signed hard copy us (LKK)** for payment processing.

The above amount is to be made payable to **CONNECT3**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present








LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19017803/Eha3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 12-02-2020		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 9515C	Veh. Inspected	PC 4710C	
Policy No.	Z19VC05003489	Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/022485	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	09/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	YUTONG ZK6107H	c.c	6690	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	LZYTBD62F1034360	Colour	MULTI	
Odometer	235573	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	295/80 R22.5	TRIANGLE	5 mm	
L/H Front Tyre	295/80 R22.5	TRIANGLE	5 mm	
R/H Rear Tyre	295/80 R22.5	TRIANGLE	5 mm	
L/H Rear Tyre	295/80 R22.5	TRIANGLE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/10/2019	Inspection Date	10/10/2019	
Survey held at	CONNECT3 7 OLD TOH TUCK ROAD SINGAPORE 597648			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 4710C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT WINDSCREEN	CRACKED	3,800.00	3,500.00
1	FRONT WINDSCREEN INNER MOULDING	NECESSARY	680.00	400.00
1	FRONT RH REAR VIEW MIRROR ASSY	BROKEN	1,350.00	1,000.00
	LESS 10% DISCOUNT		-	-490.00
			5,830.00	4,410.00
<u>SPECIAL NETT ITEMS</u>				
8	SEALANT @\$40.00 (SN)	NECESSARY	320.00	320.00
1	FRONT RH PANEL (LOCAL REPAIR) (SN)	DAMAGED	4,200.00	700.00
			4,520.00	1,020.00
<u>LABOUR</u>				
	LABOUR TO REMOVE & REFIT FRONT WINDSCREEN.		1,000.00	800.00
	CHECK WIRING.		20.00	20.00
	LABOUR CHARGES.		1,200.00	800.00
	SPRAY PAINTING.		800.00	700.00
			3,020.00	2,320.00
GRAND TOTAL			13,370.00	7,750.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,200.00

Report Ref No. CC4/LPC19017803/Eha3n2

CHEN TSUE YEE
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.