

**Vic (LKKAuto)**

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 2 December, 2019 1:26 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; MT\_Claim\_SG; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19 [External Confidential]  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; TP SCENE PHOTOS.pdf

**Your Ref: 19/19/19/VC05/022485**

**Our Ref: CC4/LPC19017803/Eha3**

Dear Gerald,

ACCIDENT INVOLVING VEHICLES YN 9515C (OI) AND PC 4710C (TP) ON 07/10/2019

We refer to the subject matter and to the assignment dated 9<sup>th</sup> October 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was filtering lane when collided to the TP vehicle.

As such, in view of the MCF and BOLA scenario 15 for vehicle changing lane, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**CONNECT3**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 14,305.90	\$ 6,634.00
Loss of Use (\$150 x 6 days)	\$ 900.00	\$ 900.00
<b>TOTAL</b>	<b>\$ 15,205.90</b>	<b>\$ 7,534.00</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	6 days
<b>TOTAL</b>	<b>6 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 15 October, 2019 9:25 AM

**To:** 'MT\_Claim\_SG'

**Cc:** Admin A; Jia Le (LKK Auto)

**Subject:** RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19 [External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC REF: 19/19/19/VC05/022485**

**LKK REF: CC4/LPC19017803/Eha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PC 4710C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 9 October, 2019 10:49 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 9 October 2019 10:02 AM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 19/19/19/VC05/022485

Dear Nivitha,

Kindly proceed with the survey accordingly.

Our insured has not lodged the report.

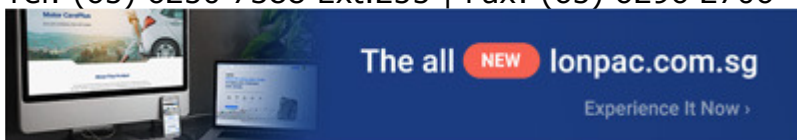
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Winnie Chai [<mailto:connect3winnie@gmail.com>]

**Sent:** Wednesday, 9 October, 2019 9:06 AM

**To:** SGCLAIMS - LONPAC INSURANCE BHD; GERALD POH WEE BIN; MT\_Claim\_SG

**Subject:** Reminder: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19

Hi Gerald

Till date no one respond to me on the pre repair inspection.

Pls kindly advise on survey arrangement.

Thanks

----- Forwarded message -----

From: **Winnie Chai** <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>

Date: Mon, Oct 7, 2019 at 4:58 PM

Subject: Request for Third party claim pre repair inspection for accident involving PC4710C & YN9515C ( yr insured ) on 07/10/19

To: [sgclaims@lonpac.com](mailto:sgclaims@lonpac.com) <[sgclaims@lonpac.com](mailto:sgclaims@lonpac.com)>

Afternoon

Attached is the GIA & estimate for yr ref.

Pls kindly assign yr surveyor down for the survey.

Thanks

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666



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