

INS2010

INS. CASE OWNER:

CC 4/AIG1901 7802, E db79

LKK:

IDAC:

Surveyor:

SFEV

DOI:

8/10/19

Date / Time:

8/10/19

Registered in Merimen:

A110/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFW 12074

Name of Insured:

NEAW KONG HAI

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

18/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TEO HOO W YIU

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

TOYOTA

DUNLOP FIELD TO DUNLOP

BAST

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLM 37092



INSRS:

WSP:

Tel:

Liability:

RMKS:

VCRF



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/11/19

FILE PAS TO LIP TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with S.T. Sun

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: (w/ GST)

S\$ 2782.00

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

300.00 (5 60 x 5 days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 3084.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 3084.00

Name 1:

Lion City Rentals Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Bureau *Steve*

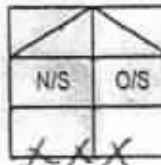
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR. Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLM 3709J Yr Regn: 28/3/17
 Type: M.Cdr / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Skenta Hybrid C.C. 1496
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 271427 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: NHP1707061473
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modl: NII / S/Rim / STD A/Rim or
 Tyre Size: F: 185/60R5
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Firm 20
 Front _____ Rear _____
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. 18/9/19 D.O.I. 8/10/19
 Survey held at Lion City
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

MV-70K

US-\$2600 (Red \$5237.02/672)

Date/Time, File Pass to?

☐ : Proll. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech Invs (\$
☐ : Weekend (\$

Survey Fee:

Transportation

) S + RS - SI

) Photos

) Others

TOTAL

LCRF PTE LTD
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms AIG Asia Pacific Insurance Pte Ltd
Date: 08/10/2019
Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. SLM3709J
CHASSIS NO : NHP1707061473
MAKE / MODEL : Toyota Sienta Hybrid 1.5X Auto
DATE OF ACCIDENT : 18/09/2019
YOUR INSURED VEHICLE NUMBER : SFW1207Y
MILEAGE : 277427 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
11	Rear tailgate / <i>DD</i>	1PC	\$1,879.00	\$1,879.00
14	Rear tailgate weatherstrip <i>X NAI</i>	1PC	\$432.00	\$432.00
15	Rear tailgate lock / <i>AT</i>	1PC	\$504.00	\$504.00
16	Rear tailgate lock catch <i>X NAI</i>	1PC	\$64.80	\$64.80
20	Rear tailgate Toyota logo <i>AK</i>	1PC	\$60.00	\$60.00
21	Rear end panel <i>2 X R</i>	1PC	\$828.00	\$828.00
24	Rear end panel top garnish <i>X NAI</i>	1PC	\$250.00	\$250.00
25	Rear bumper reinforcement <i>X NAI</i>	1PC	\$338.10	\$338.10
26	Rear bumper sponge <i>X NAI</i>	1PC	\$157.50	\$157.50
27	Rear bumper <i>BR</i>	1PC	\$1,257.83	\$1,257.83
34	Rear bumper pad <i>RA</i>	1PC	\$64.80	\$64.80

LIST TOTAL S\$: \$5,836.03
 25.00% DISCOUNT S\$: \$1,459.01
\$4,377.02

SPECIAL NETT

1	Bumper clips <i>AK</i>	1 SET	\$80.00
2	Reverse sensor <i>Shd</i>	1 SET	\$260.00
3	Windscreen sealant <i>AK</i>	1PC	\$100.00
Special Nett Total S\$:			<u>\$440.00</u>

LCRF Auto Carriers hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts to use are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Steve (LKK) nil Prindle 8/10/19, 3:30 PM
4 dy
L/S
RJ AL SP

1086 /

430 /

377 /

2917.80

- 70%

1614.24

270

LABOUR CHARGES

- | | | | |
|---|---|------------|------|
| 3 | To remove and install rear tailgate glass | \$120.00 | / |
| 3 | Transfer tailgate mechanism | \$100.00 | 50 |
| | To labour charge for removing rear tailgate, rear bumper, end | | |
| 4 | panel and spare tyre panel out to facilitate repairs and | \$1,000.00 | |
| | replacement of damaged parts | | 550 |
| 5 | To respray rear tailgate, rear end panel, | \$1,200.00 | 600 |
| | spare tyre panel and rear bumper | | |
| 8 | To deactivate and active high voltage | \$300.00 | X 50 |
| | battery as a safety precautions | | |
| 9 | To conduct a standard of operating procedures post repairs | \$300.00 | X |
| | diagnostic scan test as a requirements for hybrid cars upon | | |

LABOUR TOTAL S\$:	\$3,020.00
TOTAL S\$:	\$7,837.02
7% GST	\$548.59
GRAND TOTAL S\$:	<u>\$8,385.61</u>

1370

P-1614.24

NI-270

L-1370

3254.24

LIS-2603.39

= 2600

Steve Chen (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Thursday, November 07, 2019 7:54 AM
To: Steve Chen (LKK Auto)
Subject: Re: Final Bill SLM3709J

steve

Ok confirmed lump sum \$2,600/4 days

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



On Wed, Nov 6, 2019 at 6:35 PM Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Mr Sim,

We confirm the finalize \$2600 (L/S, before GST), 4 repair days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

LCRF PTE LTD
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Steve (LKK) nil Prindle 8/10/19, 3:30 PM
 4 dy
 L/S
 RJ AL SM

Ms AIG Asia Pacific Insurance Pte Ltd
Date: 08/10/2019
Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. SLM3709J
CHASSIS NO : NHP1707061473
MAKE / MODEL : Toyota Sienta Hybrid 1.5X Auto
DATE OF ACCIDENT : 18/09/2019
YOUR INSURED VEHICLE NUMBER : SFW1207Y
MILEAGE : 277427 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
11	Rear tailgate / <i>OK</i>	1PC	\$1,879.00	\$1,879.00
14	Rear tailgate weatherstrip X	1PC	\$432.00	\$432.00
15	Rear tailgate lock / <i>NT</i>	1PC	\$504.00	\$504.00
16	Rear tailgate lock catch X	1PC	\$64.80	\$64.80
20	Rear tailgate Toyota logo / <i>NR</i>	1PC	\$60.00	\$60.00
21	Rear end panel <i>2 X R</i>	1PC	\$828.00	\$828.00
24	Rear end panel top garnish X	1PC	\$250.00	\$250.00
25	Rear bumper reinforcement X	1PC	\$338.10	\$338.10
26	Rera bumper sponge ?	1PC	\$157.50	\$157.50
27	Rear bumper / <i>NR</i>	1PC	\$1,257.83	\$1,257.83
34	Rear bumper pad / <i>CRU</i>	1PC	\$64.80	\$64.80
LIST TOTAL S\$:				\$5,836.03
25.00% DISCOUNT S\$:				\$1,459.01
				\$4,377.02

SPECIAL NETT

1	Bumper clips / <i>NR</i>	1 SET	\$80.00	<i>30</i>
2	Reverse sensor / <i>SM</i>	1 SET	\$260.00	<i>200</i>
3	Windscreen sealant / <i>NR</i>	1PC	\$100.00	<i>40</i>
Special Nett Total S\$:			\$440.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LABOUR CHARGES

3	To remove and install rear tailgate glass	\$120.00	/
3	Transfer tailgate mechanism	\$100.00	50
	To labour charge for removing rear tailgate, rear bumper, end		
4	panel and spare tyre panel out to facilitate repairs and replacement of damaged parts	\$1,000.00	550
	To respray rear tailgate, rear end panel, spare tyre panel and rear bumper	\$1,200.00	600
5			
8	To deactivate and active high voltage battery as a safety precautions	\$300.00	* 50
9	To conduct a standard of operating procedures post repairs diagnostic scan test as a requirements for hybrid cars upon	\$300.00	X

LABOUR TOTAL S\$:	\$3,020.00
TOTAL S\$:	\$7,837.02
7% GST	\$548.59
GRAND TOTAL S\$:	<u>\$8,385.61</u>

PRE-REPAIR INSPECTION REQUEST – SLM3709J vs SFW1207Y (OI) on D.O.A.: 18/09/2019

From: Hor, Yinrul
To: 'assignment@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim; Noor Mariesa; Azlan; Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Parthiban; Theerthan; Subramaniam; Divyashri
Sent: 10/9/2019 3:15:28 PM

Hi,

Please refer to the enclosed request from **Lion City Rentals**.

Claim no : 9808590142SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.as

From: Siak Tong Sim (<mailto:siaktong@lioncityrentals.com.sg>)

Sent: Tuesday, October 08, 2019 2:58 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim; Noor Mariesa; Azlan; Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh; Aashweenjeetkaur; Parthiban; Theerthan; Subramaniam; Divyashri

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW1207Y AND SLM3709J ON 18/09/2019

This message is from an external sender; be cautious with links and attachments.

Dear sir

We would like to engage LKK for this survey

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869



On Tue, Oct 8, 2019 at 2:43 PM Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-10-15 14:43 +08 to read your message.
After that, open the attachment.

[More info](#)

P: Mr Sim

T: 3.24p.m

V: lh

E. ✓

Disclaimer: This email and its content are confidential and intended solely for the use of the individual or entity named in the message. If you have received this email in error or simply delete it.

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From: Yinnu.Hor@aig.com

To: siaktong@lioncityrentals.com.sg

Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, Syazairinda.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithooaingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com

Subject: sigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFW1207Y AND SLM3709J ON 18/09/2019

Date: Tue, 8 Oct 2019 06:43:46 +0000

Without Prejudice

Your Reference : SLM3709J

Our Reference : 9808590142SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviana)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Tel: 8001206556 | Ext: 1002208

Yinnu.Hor@aig.com | www.aig.sg

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Tuesday, October 08, 2019 11:51 AM

To: AIG SGP, Claims-Survey

Cc: Lion City Rentals ARC

Subject: [EXTERNAL] Re: 3rd party survey for SLM3709J

This message is from an external sender; be cautious with links and attachments.

Dear sir

Please arrange 3rd party surveyor to survey the following car

Our Insured: SLM3709J

Your Insured: SFW1207Y

Date of accident: 18/09/2019

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Oct 2019 14:28	Cim Dtl Modified	Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] Lau Shu Pei
2	09 Oct 2019 14:28	Cim Veh Model Changed	{205759} TOYOTA SIENTA 1.5 HYBRID (A).	[A] Lau Shu Pei
3	09 Oct 2019 14:28	Cim Created	Reg No: SJM3709J, Acct Date: 2019/09/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Lcrf Pte Ltd (HQ)	[A] Lau Shu Pei
4	09 Oct 2019 14:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	09 Oct 2019 14:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/18	[A] Lau Shu Pei
6	09 Oct 2019 14:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	09 Oct 2019 14:28	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (LCR)	[I] Merimen Administrator
8	09 Oct 2019 14:28	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	09 Oct 2019 14:28	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
10	10 Oct 2019 12:00	Cim Registration Modified	Reg No:SJM3709J->SLM3709J.	[I] Abu Kassim, Noor Marisa
11	13 Nov 2019 10:37	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/18	[A] CHAN JIA LE
12	13 Nov 2019 10:37	Adj Mandate Request	Cur.Req:3084.00:FOR YOUR APPROVAL PLEASE.	[A] CHAN JIA LE
13	13 Nov 2019 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/18. Mandate Remarks: please indicate the following on the IA: • Parts: • S/N: • Labour: • Check items:	[I] Syed-Yusoff, Saliha
14	13 Nov 2019 16:11	Adj Mandate Set	Maintained:please indicate the following on the IA: • Parts: • S/N: • Labour: • Check items:	[I] Syed-Yusoff, Saliha
15	14 Nov 2019 08:50	Adj Mandate Request	Cur.Req:3084.00:Final Estimate had been uploaded in Merimen for your perusal.	[A] CHAN JIA LE
16	15 Nov 2019 08:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/10/18. Mandate Remarks: mandate approval is subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
17	15 Nov 2019 08:49	Adj Mandate Set	Approved:3084.00:mandate approval is subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2308515	10 Oct 2019 11:57:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (LCR)	SJM3709J	SFW1207Y	11.77
2343893	13 Nov 2019 10:37:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM3709J	SFW1207Y	11.77

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2019 Edit Reg		08 Oct 2019 00:00 Edit Adj Rpt	S\$2,600.00 Edit Estimates	S\$2,600.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	NEAW KANG HAI, ID: S7536218H, Tel: +6599999999		
Main Claimant:	LION CITY RENTALS PTE LTD, Co. Reg. No.: 201504621K		
Vehicle Reg. No.:	SLM3709J	Date of Loss:	18/09/2019 19:00 - :59 [29 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9808590142SG	Policy/Cover Note No.:	1900103462 (Comprehensive)
Vehicle Reg. No. (Insured):	SFW1207Y	Policy No. (Claimant):	19-MK000196-R00
		Excess:	
Repairer:	Lion City Rentals Pte Ltd () 1090 LOWER DELTA ROAD #05-12, 169201 Bukit Merah - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (LCR) - Tel: ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/10/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM3709J (9808590142SG)
[SFW1207Y]
TP
LION CITY RENTALS PTE LTD
Sep 18 2019 7:00PM
[NEAW KANG HAI]
Lion City Rentals Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Letters/Correspondences			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	{Draft}	Third Party Express Settlement – Payment Breakdown	 Edit	☐
Assessment Reports			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/11/19 10:37	Adjuster Immediate Advice	 Load HTM	☐
Photos/Images			3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/11/19 18:53	General View	 Load JPG ☒	☒
2	06/11/19 18:53	General View	 Load JPG ☒	☒
3	06/11/19 18:53	General View	 Load JPG ☒	☒
4	06/11/19 18:53	General View	 Load JPG ☒	☒
5	06/11/19 18:53	General View	 Load JPG ☒	☒
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17	06/11/19 18:53	General View	 Load JPG ☒	☒
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19	06/11/19 18:53	General View	 Load JPG ☒	☒
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24	06/11/19 18:53	General View	 Load JPG ☒	☒
25	06/11/19 18:53	General View	 Load JPG ☒	☒
26	06/11/19 18:53	General View	 Load JPG ☒	☒
27	06/11/19 18:53	General View	 Load JPG ☒	☒
28	06/11/19 18:53	General View	 Load JPG ☒	☒
29	06/11/19 18:53	General View	 Load JPG ☒	☒
30	06/11/19 18:53	General View	 Load JPG ☒	☒
31	06/11/19 18:53	General View	 Load JPG ☒	☒
32	06/11/19 18:53	General View	 Load JPG ☒	☒
33	06/11/19 18:53	Odometer Reading	 Load JPG ☒	☒
34	06/11/19 18:53	Chassis Number	 Load JPG ☒	☒
35	06/11/19 18:53	Photographs of Damaged Parts	 Load JPG ☒	☒
36	06/11/19 18:53	Photographs of Damaged Parts	 Load JPG ☒	☒

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
37	06/11/19 18:53	Photographs of Damaged Parts		Load JPG	☒
38	06/11/19 18:53	Photographs of Damaged Parts		Load JPG	☒
39	06/11/19 18:53	After Repair Photo		Load JPG	☒
40	06/11/19 18:53	After Repair Photo		Load JPG	☒
41	06/11/19 18:53	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/10/19 14:28	EMAIL FROM AIG DD 08102019		Load PDF	
2	09/10/19 17:19	TP ESTIMATE- MARKED		Load PDF	
3	09/10/19 17:19	TP GIA REPORT		Load PDF	
4	13/11/19 10:26	GIA SEARCH FEE		Load PDF	
5	13/11/19 10:26	LOD		Load PDF	
6	14/11/19 08:48	TP_ESTIMATE-MARKED-FINAL		Load PDF	
7	27/11/19 08:40	WORKSHOP INVOICE		Load PDF	
8	27/11/19 08:40	Release Voucher		Load PDF	
9	27/11/19 08:40	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	10/10/19 11:59	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFW1207Y (Insd veh)	Model:	TOYOTA SIENTA 1.5
	SLM3709J (TP veh)		HYBRID (A)
Date of Accident:	18/09/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	8,697.84
Final Repair Cost	:	\$	2,782.00
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,084.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Lion City Rentals Pte Ltd	:	\$ 3,084.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19017802/EDB3Q2

Date: 27/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900103462
Claimant SLM3709J **Insured Vehicle No :** SFW1207Y
Vehicle No : SLM3709J
 Date of Loss: 18/09/2019 Nature of Claim: TP Claim No: 9808590142SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM3709J**
 Make & Model: TOYOTA SIENTA, 1.5 HYBRID (A) Engine No: 1NZR444726
 Reg. Date: 28/03/2017 (Man. Year: 2016) Chassis No: NHP1707061473
 Colour: Black Odometer: 277427 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,108.82	1,884.24	3,224.58	63.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,020.00	1,370.00	1,650.00	54.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,128.82	3,254.24	4,874.58	59.97
Approved Total (Overridden) (S\$)		2,600.00		
(S\$)	8,128.82	2,600.00	5,528.82	68.02
+ GST 7.00/7.00% (S\$)	569.02	182.00	387.02	68.02
Nett Amount (S\$)	8,697.84	2,782.00	5,915.84	68.02
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,084.00		

INSPECTION

Date of Assignment: 08/10/2019
 Date Inspected: 08/10/2019 Inspected At: Lion City Rentals Pte Ltd
 1090 LOWER DELTA ROAD #05-12
 Singapore 169201
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,879.00 FL	*1,086.00 FL
2	1		*REAR TAILGATE WEATHERSTRIP	Not Necessary	432.00 FL	*- FL
3	1		*REAR TAILGATE LOCK	Bent	504.00 FL	*430.00 FL
4	1		*REAR TAILGATE LOCK CATCH	Not Necessary	64.80 FL	*- FL
5	1		*REAR TAILGATE TOYOTA LOGO	Necessary	60.00 FL	*60.00 FL
6	1		*REAR END PANEL	Repair	828.00 FL	*- FL
7	1		*REAR END PANEL TOP GARNISH	Not Necessary	250.00 FL	*- FL
8	1		*REAR BUMPER REINFORCEMENT	Not Necessary	338.10 FL	*- FL
9	1		*REAR BUMPER SPONGE	Not Necessary	157.50 FL	*- FL
10	1		*REAR BUMPER	Broken	1,257.83 FL	*377.00 FL
11	1		*REAR BUMPER PAD	Crushed	64.80 FL	*64.80 FL
12	1		*SET BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
13	1		*SET REVERSE SENSOR	Shorted	260.00 FS	*200.00 FS
14	1		*WINDSCREEN SEALANT	Necessary	100.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,276.03	2,287.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,167.21	403.56
Total Parts (\$\$)	5,108.82	1,884.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND INSTALL REAR TAILGATE GLASS	New	120.00	120.00
2	TO RESPRAY REAR TAILGATE,REAR END PANEL,SPARE TYRE PANEL AND REAR BUMPER	New	1,200.00	600.00
3	TO DEACTIVATE AND ACTIVE HIGH VOLTAGE BATTERY AS A SFAETY PRECAUTIONS	New	300.00	50.00
4	TO CONDUCT A STANDARD OF OPEARTING PROCEDURES POST REPAIRS DIAGNOSTIC SCAN TEST AS A REQUIREMENTS FOR HYBRID CARS UPON	New	300.00	0.00
5	TO LABOUR CHARGE FOR REMOVING REAR TAILGATE ,REAR BUMPER ,END PANEL AND SPARE TYRE PANEL OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	1,000.00	550.00
6	TRANSFER TAILGATE MECHANISM	New	100.00	50.00
Gross Labour Cost (S\$)			3,020.00	1,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >