

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 15 January, 2020 10:23 AM
To: Vic (LKKAUTO)
Subject: Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg) - LKK REF CC3/AIG19017799/Ehb3
Attachments: img-113091731-0001.pdf; SHB 5829 - PIR.pdf

Dear Vic,

We attach the PIR which we have just received from our hirer, for your records.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Monday, January 13, 2020 9:27 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg) - LKK REF CC3/AIG19017799/Ehb3

Dear Vic,

We accept your global offer of \$4,000.00 for our own losses and attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for the said sum payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: 11/01/2020 13:29
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg) - LKK REF CC3/AIG19017799/Ehb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$4,000.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 31 October, 2019 10:14 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Dear Vic,

We attach the video footage as requested.

Please revert with offer. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: 30/10/2019 14:02
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Please be informed that our Insured had disputed on liability.

As such, we would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Su Li (LKK Auto)
Sent: Wednesday, 30 October, 2019 1:22 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAuto)
Cc: CS A Team; Admin A
Subject: FW: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/AIG19017799/Ehb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Wednesday, 30 October 2019 12:18 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3200.00
Loss of Rental	\$1270.63 (9.5 days x \$133.75)
Total	\$4470.63

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

