

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 December, 2019 10:32 AM
To: Vic (LKKAUTO)
Subject: URGENT / REMINDER Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)
Attachments: VIDEO-2019-10-31-10-09-54.mp4

URGENT REMINDER

Dear Vic,

Please let us have your offer by **9th December 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: 31/10/2019 10:14
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Dear Vic,

We attach the video footage as requested.

Please revert with offer. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: 30/10/2019 14:02
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Please be informed that our Insured had disputed on liability.

As such, we would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto)

Sent: Wednesday, 30 October, 2019 1:22 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAuto)

Cc: CS A Team; Admin A

Subject: FW: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/AIG19017799/Ehb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]
Sent: Wednesday, 30 October 2019 12:18 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 5/10/2019 involving SHB 5829M & SLU 1492D (AIG's insured) (Our Ref: TAX/10/19/2020/lg)

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3200.00
Loss of Rental	\$1270.63 (9.5 days x \$133.75)
Total	\$4470.63

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

