Surveyor :_	connuth		ASSI	GNMENT	(Office)			
From (Person)	Vanuesa (chan	of	FWD.	- 4	I	Date/Time: 9.10.19 12.	95p.
Estimated Cos	L			Bil	l to:			
To Inspect Ve		DRES/E		MV / CS		Insured:	SLP 7522M	
at Workshop i	n/s yee Au	-04111	- 11			Tel:		
Policy No:	The second secon		and the second s	3 (Claim No: _	120191	00030294	
Sum Insured:	Sum Insured;							
Make of Veh:						1	PIO. 01.7 J.O.D.	
CA / REV Date/Time:	REP. / REV	10 - 0	"up") Person Con	tacted.	Ah char	V.	H.O.D. Endorsement:elnicle IN /OUT	
Date/Time	Action/Instru	ection (J) Es	timate.	111111111111111111111111111111111111111			
	SJ (>	190L - <						
_	SLP 75	1111->						
-					0			
17/1	61 Imp	8290	oh em	ci/ l	certim	1		

Mrimy

Nivitha (LKK Auto)

From:

venessa.chan@fwd.com

Sent:

Wednesday, 9 October 2019 12:55 PM

To:

admin-a@lkkauto.com; admin-d@lkkauto.com

Cc:

lionel.tan@fwd.com; motorclaims.sg@fwd.com

Subject:

Urgent: Pre-Repair Inspection: Your Vehicle: SLP 7522 M; Our Ref: YeeAuto-SJC

2190 L; Accident Involving SJC 2190 L & SLP 7522 M on 7 October 2019

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & I will upload the documents accordingly.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

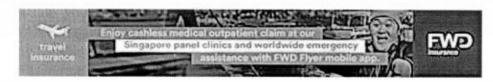


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Wednesday, October 9, 2019 12:53 PM

To: bonnie kwok

Cc: Lionel Tan Tian Pei - SGUser; Motor Claims SG - SG Common; yeeauto pteltd

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SLP 7522 M; Our Ref: YeeAuto-SJC 2190 L; Accident Involving

SJC 2190 L & SLP 7522 M on 7 October 2019

Hi ST,

Thank you for your selection of LKK Auto Consultants Pte Ltd.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

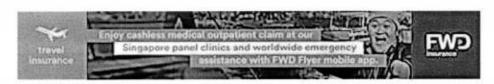


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Wednesday, October 9, 2019 12:48 PM

To: Venessa Chan - SGUser

Cc: Lionel Tan Tian Pei - SGUser; Motor Claims SG - SG Common; yeeauto pteltd

Subject: Re: Urgent: Pre-Repair Inspection: Your Vehicle: SLP 7522 M; Our Ref: YeeAuto-SJC 2190 L; Accident

Involving SJC 2190 L & SLP 7522 M on 7 October 2019

Dear Sirs,

Our client confirms that the date of the accident is on 7 October 2019.

Our client agrees to LKK Auto Consultants Pte Ltd as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Yee Auto Pte Ltd at 6457 5768 to make the necessary arrangements.

Regards,

ST

BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On Wed, 9 Oct 2019 at 10:38, <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear ST,

Please assist to confirm the accident date as our insured reported accident date is 06.10.2019.

Meanwhile, we refer to your email dated on 09.10.2019 of the PRI Notice of your client's vehicle SJC2190L.

Please find our panel surveyors as follows: -

- LKK AUTO CONSULTANTS PTE LTD
- INFINITI APPRAISAL SERVICE
- AJAX INSPECTION SERVICES PTE LTD
- RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

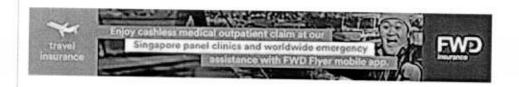
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com



From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Wednesday, October 9, 2019 10:11 AM

To: Motor Claims SG - SG Common

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SLP 7522 M; Our Ref: YeeAuto-SJC 2190 L; Accident Involving

SJC 2190 L & SLP 7522 M on 7 October 2019

Urgent			

Dear Sirs.

We refer to the above matter,

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJC 2190 L at M/s Yee Auto Pte Ltd, Block 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722.

Regards,

ST

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

By the lodgement of this report to the insurers, you hereby consaforesaid.	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	07/10/2019 13:32
Date Of Accident	07/10/2019 07:30
Exact Location Of Accident	CHANGKAT CHANGI PRIMARY SCHOOL
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJC2190L
Insured/Policyholder	
Name Of Registered Owner	NG SHEI-LI (HUANG XUELI)
NRIC No	S7711352E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96876028
Alternative Phone No	OTHERS-96876028
Vehicle Particulars	
Manufacturer	TOYOTA
Model	ESTIMA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

THIRD PARTY PRIVATE HIRE

Vehicle Category

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5112361168

Cover Note Number

Driver

Name of Driver TAY KIE TONG FABIAN

NRIC No S7105435G Date Of Birth 03/02/1971 Occupation OUTDOOR Date Of Driving Pass 05/08/1993

Driving Experience 26 YEARS AND 2 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-96876028

Fax Number

Contact Number

EMail Address

NOEMAIL

No. Of Passenger (Including Driver)

. .

Sketch Plan #2 Pg. 1

SKETCH PLAN	(A) SJ	C2190L	C/5) S	SLP 7522	M
	TB				
		75	\rightarrow		
	Chi	angkat Che	ingi Prim	any Scho	001

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 7/10/2019 at 7:30 am. I was travelling my
Vehicle (A) SJC 2190L of Changkat Change Primary
School. As I go straight to exit. Suddenly, the
Vehicle (B) SLP 75>> M Which stationery at left
side more forward turning out and hit my
July contract to the contract of the contract
Vehicle rear left partion.
The second secon

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722 Tel: 6457 5768 Fax: 6252 8459 Mobile: 9687 4031

Email: yeeautopteltd@gmail.com

Registration No.: 201719251W GST No: 201719251W

FWD Singapore Pte Ltd M/S:

> 6 Temasek Boulevard #18-01 Suntec Tower 4

Singapore 408868

ATTN: Motor Claim Department Not Nothorse

Your Ref No:
Claim Type: Third Party
Assident Date: 07/10/2019 Renny Athe Paint Reg. Date:

Estimate No:

ES1900094 09 Oct 2019

Date: Policy No:

Veh Reg No:

SJC2190L

Make/Model:

TOYOTA ESTIMA

AERAS 2.4 A

Chassis No:

ACR500059401

2AZF116298 01/02/2008

4day,

Estimate Repair Cost to Vehicle No :SJC2190L

	Description	U/Price	Quantity	Li	st Price	Amount
	Net Price				<u>SS</u>	<u>SS</u>
	REAR TYRE - LH	200.00	1.00	SL	280.00	Y
1		280.00	1 PC	100		
2	REAR WHEEL RIM - LH	800.00	1 PC	nu		4501L
					1,080.00	1,080.00
	Spare Parts			0		
3	REAR AXLE BEAM	1,680.40	1 PC	By	1,680.40	2
4	REAR BUMPER	782.20	I PC	Bu	782.20	
5	REAR BUMPER CLIPS	40.00	1 SET	M	40.00	
6	REAR BUMPER SIDE RETAINER - LH	65.20	1 PC	011	65.20	
7	REAR BUMPER SIDE RETAINER - RH	65.20	LPC	In	65.20	X
8	REAR FENDER - LH	1,350.00	1 PC	n	1.350.00	X
9	REAR FENDER INNER SHIELD - LH	125.90	1 PC	1	125.90	X
10	REAR FENDER PROTECTOR - LH	228.90	1 PC	cm	228.90	_
11	REAR KNUCKLE ARM - LH	480.60	1 PC	By	480.60	i
12	REAR SHOCK ABSORBER - LH	425.10	1 PC	Sm	425.10	X
13	REAR WHEEL BEARING - LH	285.50	1 PC	M	285.50	~
	251				5,529.00	5,529.00
	Labour					
14	TO DISMANTLE & REPLACE DAMAGED PARTS, PANEL BEAT WHERE NECESSARY.	1,200.00	1 JOB		1,200.00	204
15	TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION,	1,500.00	1 JOB	d	,500.00	2501
16	TO APPLY RUST- PROOFING ON REPAIRED, REPLACED PANEL.	150.00	1 JOB	nn	150.00	X
17	WHEEL ALIGNMENT	150.00	1 T		150.00	601
					00,000,8	3,000.00



YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722

Tel: 6457 5768 Fax: 6252 8459 Mobile: 9687 4031 Email: yeeautopteltd@gmail.com

Registration No.: 201719251W GST No: 201719251W

M/S: FWD Singapore Pte Ltd

6 Temasek Boulevard #18-01 Suntec Tower 4

Singapore 408868

ATTN: Motor Claim Department

Your Ref No:

Claim Type: Accident Date:

Third Party 07/10/2019

TP Veh Reg No:

SLP7522M

Estimate No:

ES1900094

Date:

09 Oct 2019

Policy No:

Veh Reg No:

SJC2190L

Make/Model:

TOYOTA ESTIMA

AERAS 2.4 A

Chassis No:

ACR500059401

Engine No:

2AZF116298

Reg. Date:

01/02/2008

Estimate Repair Cost to Vehicle No :SJC2190L

Description	U/Price	Quantity	List Pr	ice	Amount
		16-		SS	SS
			Total		S\$ 9,609.00¢
		Add G	ST @ 7%		672.63
		Total Amoun	it Payable		S\$ 10,281.63

TOTAL: SINGAPORE DOLLAR TEN THOUSAND TWO HUNDRED EIGHTY ONE AND CENTS SIXTY THREE ONLY

For Yee Auto Pte Ltd

AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitt	ed Adi Assia	ned Adj	Rot	Adi Subi	mitted	Ins Auth'ed	Status	
	09 Oct 2019 Edit Reg	100	09 Oct 20 00:00 Edit Adj	019 S\$2	2,900.00 it Estimates	\$\$2,90 View R	0.00	1130-1130-113	Pending for Su Report Cancel Case	rvey
М	ain		Reference		Claim	Details		Document	s	Show All
CLAIM SUE	FOLDER DE	TAILS		THE PERSON			[Created	by adjuster]	Maria Communication of the Com	
Insured:	Handy Wi	jaya, ID: S	3274178Z							
Main Claimant:	NG SHEI-	LI, ID: S77	11352E							
Vehicle Reg. No.:	SJC2190	DL			Date	of Loss:	07/10/2019 00:00 - :59 [140 Months and 6 Days From LTA Reg Date (Man Yr)]			Man Yr)]
Claim Type:	TP / 120	190003029	4			y/Cover No.:	PNPV2019-00010433			
Vehicle Reg. No. (Insured):	SLP7522M					y No. mant):				
					Exce	ss:				
Repairer:	Yee Auto	Pte Ltd (HQ	160 SIN MING	DRIVE, #	02-17 SIN MIN	IG AUTOC	ITY, 575722	Sin Ming - Tel: 6	5457 2625	
Handling Insurer:	FWD Sing	apore Pte. L	td. (HQ) - Tel: 6	5727 5700	[Handled	by Lionel	Tan]			
Adjuster:	LKK Auto	Consultants	Pte Ltd (HQ) -	Tel: 6256	-3561 [Har	ndled by K	ENNETH K	ong] [Final	Rpt due 18/10	/2019]
ASSOCIATI	D MAIL RE	CEIVED						V	/iew All Compos	e Case Mail
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	ks⊟					View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type T	ask Group	Subject	Handler	Assign	ed By	Completed On	Created On	Done
No results.										

Claim Documents

*SJC2190L (1201900030294) [SLP7522M] NG SHEI-LI Oct 7 2019 12:00AM [Handy Wijaya] Yee Auto Pte Ltd

	essment Reports	non-terminal agency of the contract of the con	1 per	page ¥	V
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7	17/01/20 13:33	General View	0	Load JPG	•
8	17/01/20 13:33	General View	0	Load JPG	4
9	17/01/20 13:33	General View	0	Load JPG	1
10	17/01/20 13:33	General View	0	Load JPG	•
11	17/01/20 13:33	General View	0	Load JPG	•
12	17/01/20 13:33	General View	0	Load JPG	•
13	17/01/20 13:33	General View	0	Load JPG	•
14	17/01/20 13:33	General View	0	Load JPG	•
15	17/01/20 13:38	Reinspection Photo	0	Load JPG	•
16	17/01/20 13:38	Reinspection Photo	0	Load JPG	1
17	17/01/20 13:38	Reinspection Photo	0	Load JPG	~
18	17/01/20 13:38	Reinspection Photo	0	Load JPG	~
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1	11/10/19 11:53	E-filed GIA report	0	Load PDF	

Documents Checklist

Reset Save Print

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/FWD19017797/KTF3S2

Date:

20/01/2020

REFERENCE

Handling Insurer:

FWD Singapore Pte. Ltd.

Policy No:

PNPV2019-00010433

Claimant Vehicle No:

SJC2190L

Insured Vehicle No:

SLP7522M

Date of Loss:

07/10/2019

Nature of Claim:

TP

1201900030294 Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJC2190L

Make & Model:

TOYOTA ESTIMA, 2.4 AERAS (A) 01/02/2008 (Man. Year: 2007)

Engine No: Chassis No: Odometer:

2AZF116298 ACR500059401

163668 km

Reg. Date: Colour:

Metallic Black 2362 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

225/45 R18

Rear Tyre Size:

225/45 R18

Front Left Side:

GREEN-MAX 9 mm

Rear Left Side:

GREEN-MAX 7 mm

Front Right Side:

GREEN-MAX 9 mm

Rear Right Side:

GREEN-MAX 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,609.00	3,122.10	3,486.90	52.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,000.00	510.00	2,490.00	83.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,609.00	3,632,10	5,976.90	62.20
Approved Total (Overridden) (S\$)		2,900.00		
(S\$)	9,609.00	2,900.00	6,709.00	69.82
+ GST 7.00/7.00% (S\$)	672.63	203.00	469.63	69.82
Nett Amount (S\$)	10,281.63	3,103.00	7,178.63	69.82

INSPECTION

Date of Assignment:

09/10/2019

160 SIN MING DRIVE, #02-17 SIN MING AUTOCITY

Date Inspected:

09/10/2019 Inspected At:

Singapore 575722 Repairer: Yee Auto Pte Ltd

Estimated Period of Repair:

4.0 days

KENNETH KONG Adjuster:

Manager:

DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printrpt&caseid=875135&extid=319468&CFID=65876870&C... 1/4

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Version: 1.0 (Last Synchronised: 20 Jan 2020) Part Source: MRM-SG

TOYOTA ESTIMA 2.4 AERAS (A) (Catalogue:Merimen Singapore 1.0) Parts: M1-MPV

(Price-denominated Standard List) Labour: Repairer's

Print Code: (Unsubmitted, no print-code for SJC2190L)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No	Particulars	Condition	Repairer's	Amount
1	1	*REAR AXLE BEAM	Bent	1,680.40 F	*1,680.40 FL
2	1	*REAR BUMPER	Buckled	782.20 F	*782,20 FL
3	1	*SET REAR BUMPER CLIPS	Necessary	40.00 F	*40.00 FL
4	1	*REAR BUMPER SIDE RETAINER - LH	Distorted	65.20 F	*65.20 FL
5	1	*REAR BUMPER SIDE RETAINER - RH	Serviceable	65.20 F	*-FL
6	1	*REAR FENDER - LH	Repair	1,350.00 F	*-FL
7	1	*REAR FENDER INNER SHIELD - LH	Serviceable	125.90 F	*-FL
8	1	*REAR FENDER PROTECTOR - LH	Cracked	228.90 F	*228.90 FL
9	1	*REAR KNUCKLE ARM - LH	Bent	480.60 F	*480.60 FL
10	1	*REAR SHOCK ABSORBER - LH	Serviceable	425.10 F	*-FL
11	1	*REAR WHEEL BEARING - LH	Necessary	285.50 F	*285.50 FL
12	1	*REAR TYRE - LH	Serviceable	280.00 FS	*-FS
13	1	*REAR WHEEL RIM - LH	Dented	800.00 FS	*450.00 FS
F=Fr	anchise part. S=Sp	Nett. L=ListItemDisc.			
			Sub Total (S\$)	6,609.00	4,012.80
		- List Item Discount on L Ite	ms 0.00/25.00% (S\$)	0.00	890.70
			Total Parts (S\$)	6,609.00	3,122.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended	ahour
recommended	Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO DISMANTLE & REPLACE DAMAGED PARTS, PANEL BEAT WHERE NECESSARY.	New	1,200.00	200.00
2	TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION.	New	1,500.00	250.00
3	TO APPLY RUST-PROOFING ON REPAIRED, REPLACED PANEL.	New	150.00	0.00
4	WHEEL ALIGNMENT.	New	150.00	60.00
	Gross Labo	ur Cost (S\$)	3,000.00	510.00
	Report was unsubmitted during this	relations.		

< END OF ESTIMATES >