

REF:

ACG cc3/ACG19017784/Ad302

f6

Meriman

ASSIGNMENT

From:

Date:

8/10/2019

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMN3000C

at Workshop m/s

Premium

of

55 Jbi Road 1

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

7BA \$300

(Client's Record)

Make of Veh:

100M

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

120K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

09 M/s

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMN3000C

Yt Regn:

2019 / June

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

cc: 999.

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

7778

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZSV7KA079193.

Gen. Cond:

☒ Good / Fair / Poor / Burnt

Steering:

☒ In order / Jammed / Leaked / Burnt or

Brake:

☒ In order / Jammed / Leaked / Burnt or

Modi:

Nil / ☒ STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

ob

mm

R/Bal.

ob

mm

L/Bal.

ob

mm

L/Bal.

ob

mm

D.O.A.

D.O.I.

08/10/19.

Survey held at

Premium.

Des. of Damages:

☒ Frt /

Rear /

O/S /

N/S /

UIC /

Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

DD A16.

SMN 3000C - x

9/10 Report via menmen

14/10 @ 11.08 - authorise repair by Victor Koh. upload front fender photo

14/10 @ 11.19 inform premium authorise repair excess \$300

RECEIVED 16 JAN 2020

Part by Part \$26,069.36 (Red: 17,522.64, 40%)

Date/Time, File Path for?

☐

: Prel. Report

16/1 Typist

☒

: Final Report

Date/Time, File Path for?

Days Of Repair:

9

Resurvey No. of Trip:

1

Survey Fee:

Transportation

S+P+BT

/ Sales

/ Other

T-111

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Workshop (\$

Report Format:

07

Lump Sum / L.B. is:

26,069.36

200

11

211

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 7 October 2019 10:45 AM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SMN 3000 C ON 5/10/2019
Attachments: SMN 3000 C - 05102019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 8/10/2019, 10am. Vehicle is in our compound.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 14 October 2019 11:19 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAuto); Admin A; SUR
Subject: RE: OD CLAIM FOR SMN 3000 C ON 5/10/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMN 3000C (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 11 October 2019 8:19 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMN 3000 C ON 5/10/2019

Hi Denise,

Any update on the repair approval?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Denise Tay (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 23 October 2019 10:41 AM
To: Denise Tay (LKKAUTO); SUR
Cc: Fong, Andy-SY
Subject: RE: SMN3000C/ OD / 7743422992SG

Hi Denise,

Do you have the diagnostic report that the mechatronic is faulty? Or what exactly is the issue with the part I don't see any damage on the exterior.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

Photo 98 shows a huge ^{dent} on the mechatronic.
In the meantime, I will try to get some literature or ~~some~~ schematic drawing for you.

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, October 23, 2019 10:29 AM
To: Koh, Victor-CK; SUR
Cc: Fong, Andy-SY
Subject: [EXTERNAL] RE: SMN3000C/ OD / 7743422992SG

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Please refer to uploaded no. 98 and 99

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 23 October 2019 10:10 AM
To: SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SMN3000C/ OD / 7743422992SG

Hi

Denise Tay (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 23 October 2019 10:10 AM
To: SUR
Cc: Fong, Andy-SY
Subject: SMN3000C/ OD / 7743422992SG

Hi

Kindly advise what is Mechatronic with software? Any parts diagram available?

4 Mechatronic with software *h /* \$ 3,724.00

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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View Received Message

This mail is associated with :

***SMN3000C (77434229925G)**

OD

Oct 5 2019 7:40PM

[NEO YEOW YANG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/10/2019 11:08 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$17800.00) - SMN3000C - Claim Handler: Nadaraja, Deeban

Approved:17800.00:Re-inspect and upload LH front fender damage photos. Re-inspection to be done for damage check and supplementary items / labour,

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 09 Oct 2019

Preliminary Advice

Vehicle No	: SMN3000C	Accident Date	: 05/10/2019
Make	: AUDI A3	Policy No.	: 1900109455
Assignment Date	: 09/10/2019	Excess	: S\$0.00
Date of Inspection	: 08/10/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	38,598.00
Revised Amount	:S\$	17,800.00
Check Items (Estimated)	:S\$	9,443.00
Total	:S\$	27,243.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	46,329.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,671.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	032E
Vehicle Details	
Vehicle No.:	5MN3000C
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CHZB23469
Chassis No.:	WAUZZZ8V7KA079193
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,083.00
Original Registration Date:	26 Jun 2019
First Registration Date:	26 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$22,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jun 2029
PARF Rebate Amount:	\$17,187.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jun 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$30,009.00
COE Rebate Amount:	\$29,142.00
Total Rebate Amount:	\$46,329.00

The information contained herein is correct as at 09 Oct 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/10/2019 09:57
Date Of Accident	05/10/2019 19:40
Exact Location Of Accident	PIE NEAR CTE EXIT TOWARDS TOA PAYOH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN3000C
Insured/Policyholder	
Name Of Registered Owner	NEO YEOW YANG
NRIC No	S9223032E
Email Address	NEOYEOWYANG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92288852
Alternative Phone No	OFFICE-92288852

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900109455
Cover Note Number	

Driver

Name of Driver	NEO YEOW YANG
NRIC No	S9223032E
Date Of Birth	01/07/1992
Occupation	INDOOR
Date Of Driving Pass	14/12/2010
Driving Experience	8 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92288852
Fax Number	
Contact Number	OFFICE-92288852
Email Address	NEOYEOWYANG@GMAIL.COM

Address 46 PAVILION VIEW
#01-46
Postcode 658460
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG PIE TOWARDS TUAS. WHEN APPROACHING NEAR EXIT AT CTE TOWARDS TOA PAYOH, THE CAR IN FRONT OF THE TAXI HAD COME TO A COMPLETE STOP AND TURNED ON THE HAZARD LIGHTS. MOMENTS LATER, THE TAXI ALSO FOLLOWED SUIT BUT I WAS UNABLE TO BREAK IN TIME AND HAD COLLIDED WAS THE TAXI'S REAR END. THE ACCIDENT TOOK PLACE ON THE 1ST LANE AND WAS ABOUT 1942 ON 05102019. WE EXCHANGED CONTACT AND LEFT THE ROADS. SUBSEQUENTLY, I CALLED AIG AND WAS INFORMED TO MAKE AN OFFICIAL REPORT ON MONDAY INSTEAD.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SH8873C
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category TAXI
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 27/10/19

0918

Driver's Signature

(If driver is not the policyholder)

Date & Time: 27/10/19

0918

Reporting Centre Personnel's Signature

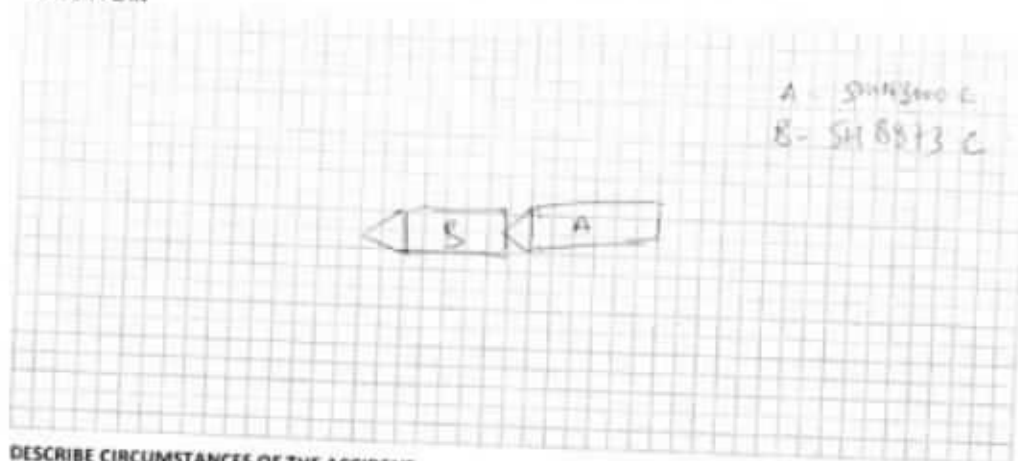
Name:

NRIC/FIN No.:

General Insurance Association of Singapore

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along PIE towards turn, ~~at~~ ~~the~~ When approaching near the exit at CTE towards the payoh, the car in front of the taxi had come to a complete stop and turned on the hazard lights. Moments later the taxi also followed suit but I was unable to brake in time and had collided with the taxi's rear end.

The accident took place on the 1st lane and was about 1942 on 05/10/2019. We exchanged contact and left the roads. Subsequently, I called AIB and was informed to make an official report on Monday instead.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 07/10/19
0915

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No:

Accident Photo



Accident Photo



Accident Photo





Name of Policyholder : NEO YEOW YANG
Period of Insurance : 26 Jun 2019 To 25 Jun 2021
Engine No. : CHZ B23469
Chassis No. : WAUZZZ8V7KA079193

Vehicle No. : SMN3000C
Policy No. : 1900109455
Endorsement No. : 000000000291628
Issued Date : 17 Jul 2019

Make/Model	AUDI A3 Sedan 1.0 TFSI S tronic			
Engine Capacity/Tonnage	999.00 CC	Sum Insured	Market Value	First Year of Registration
Driver Restriction	NA	Off Peak Car	No	Insuring with COE/PARF
				: 2019
				: Yes

Person or Classes of Persons Entitled to Drive* :

a) The Polycylinder

b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1100cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1967 (Malaysia) and Road Transport (Amendment) Act 2018, are not to be included under these headings.

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NEO YEOW YANG - \$600 (Own Damage)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408099 63962320

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 109), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125251

PREMIUM LEASING-LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manila

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

BSCM

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14986

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1200/2019/NS
Date : 7-Oct-19

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Neo Yeow Yang
Address : 46 Pavilion View
#01-46
Singapore 658460
Telephone : HP +65 92288852
Type of Claim : Own Damage Claims
Policy No. : 1900109455
Vehicle No : **SMN 3000 C**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Jun-19
Engine No : CHZ B23469
Chassis No : WAUZZZ8V7KA079193
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Oct-19
Place of Accident : PIE Near CTE Exit Towards Toa Payoh

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14986

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1200/2019/NS
Date	:	7-Oct-19

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Neo Yeow Yang
Address	:	46 Pavilion View #01-46 Singapore 658460
Telephone	:	HP +65 92288852
Type of Claim	:	Own Damage Claims
Policy No.	:	1900109455
Vehicle No	:	SMN 3000 C
Model Code	:	Audi A3 Sedan 1.0 TFSI 8V
Model / Year	:	Jun-19
Engine No	:	CHZ B23469
Chassis No	:	WAUZZZ8V7KA079193
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	5-Oct-19
Place of Accident	:	PIE Near CTE Exit Towards Toa Payoh

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMN 3000 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and renew aircon condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	✓ 1200
3	To dismantle and renew front bumper, lhs front fender, bonnet and both headlights. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 5,600.00	1750 without lock carrier 3000 with lock carrier ✓
4	To respray front bumper, bonnet, lhs front fender and hinges.	\$ 3,200.00	1650 ✓
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		\$ 10,552.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>repld</i>	\$ 1,830.00	✓ 1464
2	FRONT BUMPER FIXING PARTS <i>repld</i>	\$ 170.00	+
3	FRONT BUMPER GUIDE SECTION - LH <i>repld</i>	\$ 35.00	+ 27.52 ✓
4	FRONT BUMPER GRILLE - CENTRE <i>repld</i>	\$ 146.00	✓ 116.40
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>repld</i>	\$ 488.00	+
6	FRONT BUMPER CLOSING ELEMENT - LH / RH <i>2H Dmgd</i>	\$ 540.00	? 216
7	FRONT BUMPER COVER TRIM - LH / RH <i>repld</i>	2 \$ 296.00	+
8	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH <i>repld</i>	2 \$ 68.00	+
9	RADIATOR GRILLE <i>repld</i>	\$ 1,301.00	✓ 1040.80
10	RADIATOR GRILLE CLOSING ELEMENT <i>repld</i>	\$ 174.00	? 138.80
11	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>repld</i>	2 \$ 342.00	✓ 136.40
12	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>Bent</i>	\$ 660.00	? 527.60
13	FRONT BUMPER FOAM FILLER PIECE <i>repld</i>	\$ 172.00	? 137.60
14	FOAM FILLER PIECE COVER <i>repld</i>	\$ 111.00	? 88.80
15	AIRCON STICKER <i>2 new</i>	NEC \$ 7.00	✓ 5.12
16	CAUTION SIGN STICKER <i>2 new</i>	NEC \$ 13.00	✓ 9.76
17	SIGNAL HORN - RH LOW TONE <i>are new</i>	\$ 182.00	7X
18	SIGNAL HORN - LH HIGH TONE <i>Damaged</i>	\$ 182.00	? 145.60
19	FRONT FENDER - LH <i>repld</i>	\$ 778.00	✓ 622
20	FRONT FENDER ATTACHMENT PARTS <i>repld</i>	\$ 65.00	? X
SUB TOTAL SPARE PARTS		\$ 7,560.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	FRONT FENDER BRACKET - LH <i>Part</i>	S 25.00	19.76
22	FRONT FENDER BRACKET - LH <i>Part</i>	S 35.00	27.76
23	FRONT FENDER BRACE <i>Bent</i>	S 88.00	69.84
24	FRONT WHEEL HOUSING LINER - LH	S 158.00	+
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>2 new</i>	S 81.00	+
26	BONNET <i>Distorted</i>	S 2,898.00	2318.40
27	BONNET ATTACHMENT PARTS <i>New</i>	S 149.00	107.40 107.04
28	BONNET LID HINGE - LH / RH <i>New Bent</i>	2 S 112.00	88.48
29	BONNET GAS FILLED STRUT <i>New</i>	S 109.00	+
30	BONNET CATCH HOOK <i>Bent</i>	S 81.00	64.72
31	BONNET STRIKER - LH / RH <i>Bent</i>	2 S 200.00	159.04
32	BONNET EDGE PROTECTION <i>New</i>	S 25.00	19.92
33	BONNET LID LOCK <i>Jumped</i>	2 S 367.00	293.60
34	BONNET BOWDEN CABLE - CENTRE <i>New New</i>	S 53.00	X
35	BONNET LID LOCK CABLE <i>New New</i>	S 67.00	X
36	PLENUM CHAMBER COVER <i>Let</i>	S 164.00	130.80
37	PLENUM CHAMBER TOP COVER <i>New New</i>	S 15.00	-
38	LED HEADLIGHT - LH / RH <i>LH cracked, RH New</i>	2 S 10,058.00	5029.40 23.20
39	HEADLIGHT WASHER SYSTEM LIFT CYLINDER - LH / RH <i>New</i>	2 S 256.00	+
40	HEADLIGHT HOSE <i>New</i>	S 61.00	+
SUB TOTAL SPARE PARTS		S 15,002.00	

All charges are not inclusive of GST.

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Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
41	WASH WATER RESERVOIR <i>Rehd</i>	\$ 186.00	<i>2148.40</i>
42	LOCK CARRIER <i>Delhd</i>	\$ 663.00	<i>530.40</i>
43	A/C CONDENSER <i>Bent</i>	\$ 503.00	<i>402.00</i>
44	RADIATOR <i>Bent</i>	\$ 878.00	<i>718.80</i>
45	ADDITIONAL RADIATOR <i>Bent</i>	\$ 837.00	<i>626</i>
46	READY MIX COOLANT <i>new</i>	4 \$ 165.00	<i>131.84</i>
47	RADIATOR FAN <i>cracked</i>	\$ 1,046.00	<i>836.80</i>
48	RADIATOR AIR GUIDE - LH / RH <i>dryd</i>	2 \$ 44.00	<i>34.24</i>
49	RADIATOR AIR GUIDE - UPPER CENTRE <i>Rehd</i>	\$ 11.00	<i>8.32</i>
50	EXTERNAL TEMPERATURE SENSOR <i>Not Nec</i>	\$ 54.00	<i>X</i>
51	TEMPERATURE SENSOR BRACKET <i>Not Nec dryd</i>	\$ 17.00	<i>13.04</i>
52	AIR INLET <i>Not Nec</i>	\$ 53.00	<i>X</i>
53	INTAKE AIR GUIDE <i>Not Nec</i>	\$ 62.00	<i>X</i>
54	INTER COOLER GASKET <i>Not Nec</i>	\$ 13.00	<i>X</i>
55	AIR FILTER <i>Not Nec</i>	\$ 252.00	<i>X</i>
56	WATER DRAINAGE HOSE <i>Not Nec</i>	\$ 31.00	<i>X</i>
57	INTAKE MANIFOLD <i>Not Nec</i>	\$ 129.00	<i>X</i>
58	FRONT NO PLATE <i>Bent</i>	S/N \$ 40.00	<i>40</i>
59	SUNDRIES <i>Not Nec</i>	\$ 500.00	<i>35184</i>
TOTAL SPARE PARTS		: \$ 28,046.00	
TOTAL LABOUR CHARGES		: \$ 10,552.00	
GRAND TOTAL		: \$ 38,598.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

63814.22

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name
Surveyed Date
Authorised Date
Excess Cost
Liability
Remarks

: Adrian King
: 08/10/15

: Not authorised, 06 Days Without Load Carrier
: 09 Days With Load Carrier

notify

- To: []
- To: []
- Parts: []
- Third: []
- No illegal modification
- Supplementary items []

is subject to final approval from []

Acknowledged by Repairer
Signature: []
Date: []

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMN 3000 C

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and renew aircon condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	?
3	To dismantle and renew front bumper, lhs front fender, bonnet and both headlights. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 5,600.00	1750 without lock carrier 3000 with lock carrier.
4	To respray front bumper, bonnet, lhs front fender and hinges.	\$ 3,200.00	1650.
5	To carry out diagnostic check.	S/N \$ 192.00	
	TOTAL LABOUR CHARGES	: \$ <u>10,552.00</u>	

Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>reld</i>	\$ 1,830.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	+
3	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$ 35.00	+
4	FRONT BUMPER GRILLE - CENTRE <i>reld</i>	\$ 146.00	✓
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 488.00	+
6	FRONT BUMPER CLOSING ELEMENT - LH / RH ?	2 \$ 540.00	?
7	FRONT BUMPER COVER TRIM - LH / RH <i>new</i>	2 \$ 296.00	+
8	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH <i>new</i>	2 \$ 68.00	+
9	RADIATOR GRILLE <i>reld</i>	\$ 1,301.00	✓
10	RADIATOR GRILLE CLOSING ELEMENT ?	\$ 174.00	?
11	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>new</i>	2 \$ 342.00	+
12	FRONT BUMPER SIDE REINFORCEMENT BEAM ?	\$ 660.00	?
13	FRONT BUMPER FOAM FILLER PIECE ?	\$ 172.00	?
14	FOAM FILLER PIECE COVER ?	\$ 111.00	?
15	AIRCON STICKER <i>2 new</i>	NEC \$ 7.00	✓
16	CAUTION SIGN STICKER <i>2 new</i>	NEC \$ 13.00	✓
17	SIGNAL HORN - RH LOW TONE ?	\$ 182.00	?
18	SIGNAL HORN - LH HIGH TONE ?	\$ 182.00	?
19	FRONT FENDER - LH <i>Replaced</i>	\$ 778.00	✓
20	FRONT FENDER ATTACHMENT PARTS ?	\$ 65.00	?
SUB TOTAL SPARE PARTS		\$ 7,560.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1200/2019/NS 15-Oct-19 Glory Tan 1 of 1 SMN 3000 C Audi A3 Sedan 1.0 TFSI 8V
Quantity	Description	Unit Price	Amount
Parts			
1	Bonnet catch hook <i>2 new</i>	\$ 58.00	
2	Bracket for radiator	\$ 77.00	
3	Bumper guide section RH <i>2nd</i>	\$ 35.00	\$ 27.52 ✓
4	Mechatronic with software <i>sent</i>	\$ 3,724.00	\$ 2,979.20 ✓
5	Transmission fluid <i>new</i>	\$ 120.00	\$ 96.00 ✓
		\$ 4,014.00	\$ 3,102.72
Labours			
1	To remove and renew mechatronic with software. To carry out calibration.	S/N \$ 980.00	\$ 980.00 ✓
	Labour total	\$ 980.00	\$ 980.00
	Parts total	\$ 3,894.00	\$ 3,113.76
	GRAND TOTAL	\$ 4,874.00	\$ 4,093.76

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1200/2019/NS

15-Oct-19

Glory Tan

1 of 1

SMN 3000 C

Audi A3 Sedan 1.0 TFSI 8V

Quantity	Description	Unit Price	Amount
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Parts

1	Bonnet catch hook <i>X m n</i>	\$	58.00
2	Bracket for radiator <i>X m n</i>	\$	77.00
3	Bumper guide section RH <i>de</i>	\$	35.00
4	Mechatronic with software <i>bt</i>	\$	3,724.00

\$ 3,894.00

Labours

1	To remove and renew mechatronic with software. To carry out calibration.
---	--

S/N \$ 980.00 *✓*

Labour total \$ 980.00

Parts total \$ 3,894.00

GRAND TOTAL \$ 4,874.00

For Premium Automobiles Pte Ltd

Adrian Ling

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices		Remarks
		S/Nett		
1	FRONT BUMPER <i>old</i>	\$	1,830.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	170.00	+
3	FRONT BUMPER GUIDE SECTION - LH <i>new - can /</i>	\$	35.00	+
4	FRONT BUMPER GRILLE - CENTRE <i>old</i>	\$	146.00	✓
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	488.00	+
6	FRONT BUMPER CLOSING ELEMENT - LH / RH <i>? X</i>	2 \$	540.00	?
7	FRONT BUMPER COVER TRIM - LH / RH <i>new</i>	2 \$	296.00	+
8	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH <i>new</i>	2 \$	68.00	+
9	RADIATOR GRILLE <i>old</i>	\$	1,301.00	✓
10	RADIATOR GRILLE CLOSING ELEMENT <i>? can /</i>	\$	174.00	?
11	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>new (1pc)</i>	\$	342.00	+
12	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>bf /</i>	\$	660.00	?
13	FRONT BUMPER FOAM FILLER PIECE <i>can /</i>	\$	172.00	?
14	FOAM FILLER PIECE COVER <i>? de /</i>	\$	111.00	?
15	AIRCON STICKER <i>? new</i>	NEC \$	7.00	✓
16	CAUTION SIGN STICKER	NEC \$	13.00	✓
17	SIGNAL HORN - RH LOW TONE <i>?</i>	\$	182.00	?
18	SIGNAL HORN - LH HIGH TONE <i>? cut</i>	\$	182.00	?
19	FRONT FENDER - LH <i>Broken</i>	\$	778.00	✓
20	FRONT FENDER ATTACHMENT PARTS <i>?</i>	\$	65.00	?
SUB TOTAL SPARE PARTS			\$ 7,560.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	FRONT FENDER BRACKET - LH 7bt/	\$ 25.00	?
22	FRONT FENDER BRACKET - LH 7bt/	\$ 35.00	?
23	FRONT FENDER BRACE 7bt/	\$ 88.00	?
24	FRONT WHEEL HOUSING LINER - LH	\$ 158.00	X
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS 3ny	\$ 81.00	+
26	BONNET Distashed	\$ 2,898.00	✓
27	BONNET ATTACHMENT PARTS	\$ 149.00	?
28	BONNET LID HINGE - LH / RH new - 1/	2 \$ 112.00	+
29	BONNET GAS FILLED STRUT new -	\$ 109.00	+
30	BONNET CATCH HOOK 7bt/	\$ 81.00	?
31	BONNET STRIKER - LH / RH 7bt/	2 \$ 200.00	?
32	BONNET EDGE PROTECTION new	\$ 25.00	✓
33	BONNET LID LOCK Jammed	2 \$ 367.00	✓
34	BONNET BOWDEN CABLE - CENTRE	\$ 53.00	?
35	BONNET LID LOCK CABLE	\$ 67.00	?
36	PLENUM CHAMBER COVER 6t	\$ 164.00	✓
37	PLENUM CHAMBER TOP COVER	\$ 15.00	?
38	LED HEADLIGHT - LH / RH LH can'ted, RH?	2 \$ 10,058.00	5029.
39	HEADLIGHT WASHER SYSTEM LIFT CYLINDER - LH / RH 1/2	2 \$ 256.00	X
40	HEADLIGHT HOSE new	\$ 61.00	+
SUB TOTAL SPARE PARTS		\$ 15,002.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
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Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
41	WASH WATER RESERVOIR ? de /	\$ 186.00	?
42	LOCK CARRIER ? ca /	\$ 663.00	?
43	A/C CONDENSER ? bt /	\$ 503.00	?
44	RADIATOR ? bt /	\$ 878.00	?
45	ADDITONAL RADIATOR ? bt /	\$ 837.00	?
46	READY MIX COOLANT ? ne /	4 \$ 165.00	?
47	RADIATOR FAN ? ed /	\$ 1,046.00	?
48	RADIATOR AIR GUIDE - LH / RH ? ca /	2 \$ 44.00	?
49	RADIATOR AIR GUIDE - UPPER CENTRE ?	\$ 11.00	?
50	EXTERNAL TEMPERATURE SENSOR ?	\$ 54.00	?
51	TEMPERATURE SENSOR BRACKET ? ca /	\$ 17.00	?
52	AIR INLET ?	\$ 53.00	?
53	INTAKE AIR GUIDE ?	\$ 62.00	?
54	INTER COOLER GASKET ?	\$ 13.00	?
55	AIR FILTER ?	\$ 252.00	?
56	WATER DRAINAGE HOSE ?	\$ 31.00	?
57	INTAKE MANIFOLD ?	\$ 129.00	?
58	FRONT NO PLATE ? Bert	S/N \$ 40.00	✓
59	SUNDRIES ?	\$ 500.00	?
TOTAL SPARE PARTS		\$ 28,046.00	
TOTAL LABOUR CHARGES		\$ 10,552.00	
GRAND TOTAL		\$ 38,598.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14986

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1200/2019/NS
Date : 7-Oct-19

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

9 days exclude 1 Sunday - ok

jb 19 Nov 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Neo Yeow Yang
Address : 46 Pavilion View
#01-46
Singapore 658460
Telephone : HP +65 92288852
Type of Claim : Own Damage Claims
Policy No. : 1900109455
Vehicle No : **SMN 3000 C**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Jun-19
Engine No : CHZ B23469
Chassis No : WAUZZZ8V7KA079193
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Oct-19
Place of Accident : PIE Near CTE Exit Towards Toa Payoh

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMN 3000 C

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and renew aircon condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,200.00	\$ 1,200.00
3	To dismantle and renew front bumper, lhs front fender, bonnet and both headlights. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$	5,600.00	\$ 3,000.00
4	To respray front bumper, bonnet, lhs front fender and hinges.	\$	3,200.00	\$ 1,650.00
5	<i>Added labour charges - see attached</i>	\$	980.00	\$ 980.00
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 11,532.00	\$ 7,382.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,830.00	\$ 1,464.00
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER GUIDE SECTION - LH	\$ 35.00	\$ 27.52
4	FRONT BUMPER GRILLE - CENTRE	\$ 146.00	\$ 116.40
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 488.00	
6	FRONT BUMPER CLOSING ELEMENT - LH / RH	2 \$ 540.00	\$ 216.00
7	FRONT BUMPER COVER TRIM - LH / REH	2 \$ 296.00	
8	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH	2 \$ 68.00	
9	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
10	RADIATOR GRILLE CLOSING ELEMENT	\$ 174.00	\$ 138.80
11	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 \$ 342.00	\$ 136.40
12	FRONT BUMPER SIDE REINFORCEMENT BEAM	\$ 680.00	\$ 527.60
13	FRONT BUMPER FOAM FILLER PIECE	\$ 172.00	\$ 137.60
14	FOAM FILLER PIECE COVER	\$ 111.00	\$ 88.80
15	AIRCON STICKER	NEC \$ 7.00	\$ 5.12
16	CAUTION SIGN STICKER	NEC \$ 13.00	\$ 9.76
17	SIGNAL HORN - RH LOW TONE	\$ 182.00	
18	SIGNAL HORN - LH HIGH TONE	\$ 182.00	\$ 145.60
19	FRONT FENDER - LH	\$ 778.00	\$ 622.00
20	FRONT FENDER ATTACHMENT PARTS	\$ 65.00	
SUB TOTAL SPARE PARTS		\$ 7,560.00	\$ 4,676.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description		Damage Pa	
			S/Nett	
		<i>c/f</i>		
21	FRONT FENDER BRACKET - LH		\$	25.00
22	FRONT FENDER BRACKET - LH		\$	35.00
23	FRONT FENDER BRACE		\$	88.00
24	FRONT WHEEL HOUSING LINER - LH		\$	158.00
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS		\$	81.00
26	BONNET		\$	2,898.00
27	BONNET ATTACHMENT PARTS		\$	149.00
28	BONNET LID HINGE - LH / RH	2	\$	112.00
29	BONNET GAS FILLED STRUT		\$	109.00
30	BONNET CATCH HOOK		\$	81.00
31	BONNET STRIKER - LH / RH	2	\$	200.00
32	BONNET EDGE PROTECTION		\$	25.00
33	BONNET LID LOCK	2	\$	367.00
34	BONNET BOWDEN CABLE - CENTRE		\$	53.00
35	BONNET LID LOCK CABLE		\$	67.00
36	PLENUM CHAMBER COVER		\$	164.00
37	PLENUM CHAMBER TOP COVER		\$	15.00
38	LED HEADLIGHT - LH / RH	2	\$	10,058.00
39	HEADLIGHT WASHER SYSTEM LIFT CYLINDER - LH / RH	2	\$	256.00
40	HEADLIGHT HOSE		\$	61.00
SUB TOTAL SPARE PARTS			\$	15,002.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

nts & Prices

Remarks

\$ 4,676.40

\$ 19.76

\$ 27.76

\$ 69.84

\$ 2,318.40

\$ 107.04

\$ 88.48

\$ 64.72

\$ 159.04

\$ 19.92

\$ 293.60

\$ 130.80

\$ 4,023.20

\$ 11,998.96

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description		Damage Pa S/Nett
		<i>c/f</i>	
41	WASH WATER RESERVOIR		\$ 186.00
42	LOCK CARRIER		\$ 663.00
43	A/C CONDENSER		\$ 503.00
44	RADIATOR		\$ 878.00
45	ADDITONAL RADIATOR		\$ 837.00
46	READY MIX COOLANT	4	\$ 165.00
47	RADIATOR FAN		\$ 1,046.00
48	RADIATOR AIR GUIDE - LH / RH	2	\$ 44.00
49	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 11.00
50	EXTERNAL TEMPERATURE SENSOR		\$ 54.00
51	TEMPERATURE SENSOR BRACKET		\$ 17.00
52	AIR INLET		\$ 53.00
53	INTAKE AIR GUIDE		\$ 62.00
54	INTER COOLER GASKET		\$ 13.00
55	AIR FILTER		\$ 252.00
56	WATER DRAINAGE HOSE		\$ 31.00
57	INTAKE MANIFOLD		\$ 129.00
58	FRONT NO PLATE	S/N	\$ 40.00
60	SUPPLEMENTARY		\$ 4,014.00
61	SUNDRIES		\$ 500.00
	TOTAL SPARE PARTS	:	\$ 32,060.00
	TOTAL LABOUR CHARGES	:	\$ 11,532.00
	GRAND TOTAL	:	\$ 43,592.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Costs & Prices

<u>Remarks</u>	
\$	11,998.96
\$	148.40
\$	530.40
\$	402.00
\$	718.80
\$	686.00
\$	131.84
\$	836.80
\$	34.24
\$	8.32
\$	13.04
\$	40.00
\$	3,102.72
\$	35.84
\$	18,687.36
\$	7,382.00
\$	26,069.36

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/00/1200/2019/NS

Date

15-Oct-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No.

SMN 3000 C

Model No

Audi A3 Sedan 1.0 TFSI 8V

Quantity	Description	Unit Price	Amount
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Parts

1	Bonnet catch hook X	\$	58.00
2	Bracket for radiator X	\$	77.00
3	Bumper guide section RH <i>De ✓</i>	\$	35.00
4	Mechatronic with software <i>ht ✓</i>	\$	3,724.00

\$ 3,894.00

Labours

1	To remove and renew mechatronic with software. To carry out calibration.
---	--

S/N \$ 980.00 ?

Labour total \$ 980.00

Parts total \$ 3,894.00

GRAND TOTAL \$ 4,874.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Rel-d</i>	\$ 1,830.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	+
3	FRONT BUMPER GUIDE SECTION - LH <i>new - can /</i>	\$ 35.00	+
4	FRONT BUMPER GRILLE - CENTRE <i>can-d</i>	\$ 146.00	✓
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 488.00	+
6	FRONT BUMPER CLOSING ELEMENT - LH / RH <i>? X</i>	2 \$ 540.00	?
7	FRONT BUMPER COVER TRIM - LH / RH <i>new</i>	2 \$ 296.00	+
8	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH <i>new</i>	2 \$ 68.00	+
9	RADIATOR GRILLE <i>can-d</i>	\$ 1,301.00	✓
10	RADIATOR GRILLE CLOSING ELEMENT <i>can /</i>	\$ 174.00	?
11	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>new (1pc)</i>	\$ 342.00	+
12	FRONT BUMPER SIDE REINFORCEMENT BEAM <i>bf /</i>	\$ 660.00	?
13	FRONT BUMPER FOAM FILLER PIECE <i>can /</i>	\$ 172.00	?
14	FOAM FILLER PIECE COVER <i>? de /</i>	\$ 111.00	?
15	AIRCON STICKER <i>3 new</i>	NEC \$ 7.00	✓
16	CAUTION SIGN STICKER	NEC \$ 13.00	✓
17	SIGNAL HORN - RH LOW TONE <i>?</i>	\$ 182.00	?
18	SIGNAL HORN - LH HIGH TONE <i>? cut</i>	\$ 182.00	?
19	FRONT FENDER - LH <i>Replaced Buckled</i>	\$ 778.00	✓
20	FRONT FENDER ATTACHMENT PARTS <i>?</i>	\$ 65.00	?
SUB TOTAL SPARE PARTS		\$ 7,560.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices		Remarks
		S/Nett		
21	FRONT FENDER BRACKET - LH <i>2 bt /</i>	\$	25.00	?
22	FRONT FENDER BRACKET - LH <i>2 bt /</i>	\$	35.00	?
23	FRONT FENDER BRACE <i>2 bt -</i>	\$	88.00	?
24	FRONT WHEEL HOUSING LINER - LH	\$	158.00	X
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>2 ny in</i>	\$	81.00	X
26	BONNET <i>Disturbed</i>	\$	2,898.00	?
27	BONNET ATTACHMENT PARTS	\$	149.00	?
28	BONNET LID HINGE - LH / RH <i>new - H -</i>	2 \$	112.00	X
29	BONNET GAS FILLED STRUT <i>new -</i>	\$	109.00	X
30	BONNET CATCH HOOK <i>2 bt -</i>	\$	81.00	?
31	BONNET STRIKER - LH / RH <i>2 bt -</i>	2 \$	200.00	?
32	BONNET EDGE PROTECTION <i>new</i>	\$	25.00	✓
33	BONNET LID LOCK <i>Jammed</i>	2 \$	367.00	✓
34	BONNET BOWDEN CABLE - CENTRE	\$	53.00	?
35	BONNET LID LOCK CABLE	\$	67.00	?
36	PLENUM CHAMBER COVER <i>bt</i>	\$	164.00	✓
37	PLENUM CHAMBER TOP COVER	\$	15.00	?
38	LED HEADLIGHT - LH / RH <i>LH covered, RH</i>	2 \$	10,058.00	5029
39	HEADLIGHT WASHER SYSTEM LIFT CYLINDER - LH / RH <i>new</i>	2 \$	256.00	X
40	HEADLIGHT HOSE <i>new</i>	\$	61.00	X
SUB TOTAL SPARE PARTS		\$ 15,002.00		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 3000 C

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
41	WASH WATER RESERVOIR ? <i>de</i>	\$ 186.00	?
42	LOCK CARRIER ? <i>cr</i>	\$ 663.00	?
43	A/C CONDENSER ? <i>bt</i>	\$ 503.00	?
44	RADIATOR ? <i>bt</i>	\$ 878.00	?
45	ADDITONAL RADIATOR ? <i>bt</i>	\$ 837.00	?
46	READY MIX COOLANT ? <i>ne</i>	4 \$ 165.00	?
47	RADIATOR FAN ? <i>wt</i>	\$ 1,046.00	?
48	RADIATOR AIR GUIDE - LH / RH ? <i>cr</i>	2 \$ 44.00	?
49	RADIATOR AIR GUIDE - UPPER CENTRE ?	\$ 11.00	?
50	EXTERNAL TEMPERATURE SENSOR ?	\$ 54.00	?
51	TEMPERATURE SENSOR BRACKET ? <i>cr</i>	\$ 17.00	?
52	AIR INLET ?	\$ 53.00	?
53	INTAKE AIR GUIDE ?	\$ 62.00	?
54	INTER COOLER GASKET ?	\$ 13.00	?
55	AIR FILTER ?	\$ 252.00	?
56	WATER DRAINAGE HOSE ?	\$ 31.00	?
57	INTAKE MANIFOLD ?	\$ 129.00	?
58	FRONT NO PLATE ? <i>Best</i>	S/N \$ 40.00	✓
59	SUNDRIES ?	\$ 500.00	?
TOTAL SPARE PARTS		: \$ 28,046.00	
TOTAL LABOUR CHARGES		: \$ 10,552.00	
GRAND TOTAL		: \$ 38,598.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMN 3000 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1200/2019/NH

14TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMN 3000 C, Audi A3 SEDAN 1.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMN 3000 C**, claimant, **Mr. Neo Yeow Yang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014739 – S\$ 27,573.22.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMN 3000 C

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMN3000C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1200/2019/EH
24 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI S TRONIC
Vehicle Chassis No. : TRUZZZ8V7KA079193
Vehicle Regn No. : SMN 3000 C
Vehicle Mileage : 77789 KM
Vehicle Owner : Mr. Neo Yeow Yang
Certificate No : 7900109455
Own Damage Excess : S\$ 321.00 (Inclusive of 7% GST)
Accident Date : 05/10/2019
Place : PIE Near CTE Exit Towards Toa Payoh
Repair Cost : \$ 27,573.22
WIP No. : 14986
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :
Time :
Date :

DISCHARGE VOUCHER - AIG - SMN 3000 C

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2223
24-hour Breakdown Service 6828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014739 Date : 13/01/2020 Order : SMN3000C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SMN3000C (V 42147)		Regn Date: 26/06/2019	Mileage: 11166	WIP No.: 14986	
Model: A3 SEDAN 1.0 TFSI 8VMANG		Chassis: WAUZZZ8V7KA079193	Engine: CHZ B23469	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND RENEW AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	1200.00	1.00	1,200.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER,BONNET AND LHS HEADLIGHT. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND LHS FRONT FENDER.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND RENEW MECHATRONIC WITH SOFTWARE.TO CARRY OUT CALIBRATION	980.00	1.00	980.00
X	A8V5807065R GRU	(SK)COVER	1.00	1830.00	1,464.00
X	A8V5807183	GUIDE AP	1.00	34.40	27.52
X	A8V5807647B 9B9	GRILLE	1.00	145.50	116.40
X	A8V5807319	PLATE AP	1.00	270.00	216.00
X	A8V3853651AA3FZ	GRILLE	1.00	1301.00	1,040.80

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2323
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014739 Date : 13/01/2020 Order : SMN3000C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMN3000C (V 42147)	Regn Date: 26/06/2019	Mileage: 11166	WIP No.: 14986
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V7KA079193	Engine: CHZ B23469	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details		Qty	Unit Price	Amount
X	A8V3853949	PLATE AP	Less 020%	1.00	173.50	138.80
X	A8V5807681AA9B9	GRILL(LAST) AP	Less 020%	1.00	170.50	136.40
X	A8V4807109E	BEAM(LAST) AP	Less 020%	1.00	659.50	527.60
X	A8V0807550A	FOAM INSER(LAST) AP	Less 020%	1.00	172.00	137.60
X	A8V0807217A	COVER AP	Less 020%	1.00	111.00	88.80
X	A8V0010515A	STICKER	Less 020%	1.00	6.40	5.12
X	A8K0010520C	STICKER	Less 020%	1.00	12.20	9.76
X	A8V0951209C	(SK)HORN AP	Less 020%	1.00	182.00	145.60
X	A8V5821105A	FENDER(LAST)	Less 020%	1.00	777.50	622.00
X	AN 0161857	POP-RIVET	Less 020%	5.00	3.00	12.00
X	A8V5821471A	BRACKET AP	Less 020%	1.00	24.70	19.76
X	A8V5821467B	BRACKET(LAST) AP	Less 020%	1.00	34.70	27.76
X	A8V0821135A	SUPPORT(LAST) AP	Less 020%	1.00	87.30	69.84
X	AN 91022001	NUT AP	Less 020%	2.00	1.50	2.40
X	A8V5823029A	HOOD	Less 020%	1.00	2898.00	2,318.40
X	A8V0823301G	HINGE AP	Less 020%	1.00	55.30	44.24
X	A8V0823302G	HINGE AP	Less 020%	1.00	55.30	44.24
X	A8V0823480A	HOOK AP	Less 020%	1.00	80.90	64.72
X	A8V0823185C	CATCH AP	Less 020%	1.00	99.40	79.52
X	A8V0823186C	CATCH AP	Less 020%	1.00	99.40	79.52
X	A8V0823126B	EDGING(LAST)	Less 020%	1.00	24.90	19.92
X	A8V0823509A	LOCK	Less 020%	2.00	183.50	293.60
X	A8V5819401A 9B9	COVER	Less 020%	1.00	163.50	130.80
X	A8V0941773D	(SK)HEADLIGHT	Less 020%	1.00	5029.00	4,023.20
X	A5Q0955453R	WATER RES. AP	Less 020%	1.00	185.50	148.40
X	A8V0805588A	(SK)CARRIER AP	Less 020%	1.00	663.00	530.40
X	A5Q0816411AS	CONDENSER AP	Less 020%	1.00	502.50	402.00
X	A4D0260749B	WASHER AP	Less 020%	1.00	3.00	2.40
X	A5Q0121251GD	RADIATOR AP	Less 020%	1.00	898.50	718.80
X	A5Q0121251HS	RADIATOR AP	Less 020%	1.00	857.50	686.00
X	AG 12E040M2	COOLANT -25°C AP	Less 020%	4.00	41.20	131.84
X	A5Q0121203EA	ELECTRIC F AP	Less 020%	1.00	1046.00	836.80
X	A8V0121283K	AIR DUCT AP	Less 020%	1.00	21.40	17.12
X	A8V0121284K	AIR DUCT AP	Less 020%	1.00	21.40	17.12

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6336 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 3 13:26

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014739	Account: A0006 (T 0)
		Date : 13/01/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SMN3000C	
		Term : 30	

Regn No: SMN3000C (V 42147)	Regn Date: 26/06/2019	Mileage: 11166	WIP No.: 14986
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAU2Z28V7KA079193	Engine: CHZ B23469	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount	
X	A8V0121230	SEAL AP	Less 020%	1.00	7.10	5.68
X	A8V0121285A	AIR DUCT AP	Less 020%	1.00	10.40	8.32
X	A8V0820536	BRACKET AP	Less 020%	1.00	16.30	13.04
X	A8V4823485C	HOOK AP	Less 020%	1.00	57.20	45.76
X	A5Q0121367F	BRACKET AP	Less 020%	2.00	38.30	61.28
X	A8V5807184	GUIDE AP	Less 020%	1.00	34.40	27.52
X	A3D0260749C	WASHER AP	Less 020%	1.00	4.00	3.20
X	A431955465A	GASKET AP	Less 020%	1.00	7.40	5.92
X	A443955465	GASKET AP	Less 020%	1.00	3.10	2.48
X	AN 91141501	007486/(V) (SK) RIVET	Less 020%	1.00	2.20	1.76
X	A0AM325026C E17	007486/(V) (GER) MECHA	Less 020%	1.00	3724.00	2,979.20
X	AG 055512A2	TRANSM.OIL	Less 020%	2.00	60.00	96.00

Parts 18,647.36
Labour 0.00
Sublet 7,422.00
Menus 0.00
Lubricant 0.00



13/1

Sub-Total	25,769.36
7% GST	1,803.86
Grand Total	27,573.22

Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019 13:51		09 Oct 2019 10:32 Edit Adj Rpt	S\$26,069.36 Edit Estimates	S\$26,069.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: NEO YEOW YANG , ID: S9223032E, Tel: +6592288852, Email: NEOYEOWYANG@GMAIL.COM									
Vehicle Reg. No.: SMN3000C		Date of Loss: 05/10/2019 19:00 - :59 [3 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 7743422992SG		Policy/Cover Note No.: 1900109455 (Comprehensive) Coverage: 26/06/2019 - 25/06/2021							
		Excess: S\$300.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/10/2019]									
Driver/Custodian: NEO YEOW YANG (27 / Male) , NRIC: S9223032E, Tel: +6592288852 Email: NEOYEOWYANG@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (05/12/2019): Alert - Adj Mandate Approved (S\$26069.72) - SMN3000C - Claim Handler: Nadaraja, ... - AIG_SG (30/10/2019): Alert - Adj Mandate Approved (S\$22539.00) - SMN3000C - Claim Handler: Nadaraja, ... - AIG_SG (14/10/2019): Alert - Adj Mandate Approved (S\$17800.00) - SMN3000C - Claim Handler: Nadaraja, ... - AIG_SG (11/10/2019): SMN3000C / OD / 05/10/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN3000C (7743422992SG)
 OD
 Oct 5 2019 7:40PM
 [NEO YEOW YANG]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print				
1	07/10/19 10:33	Video - Accident [Linked Accident Report Documents]												1	Load MP4					
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Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
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2	21/10/19 10:20	Adjuster Immediate Advice												1	Load HTM					
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2	09/10/19 11:56	Certificate of Insurance	 Load PDF	
3	09/10/19 11:56	Singapore Accident Statement	 Load PDF	
4	11/10/19 09:13	Driver's Driving License	 Load PDF	
5	21/10/19 10:23	SUPPLEMENTARY	 Load PDF	
6	03/12/19 16:21	Supplementary	 Load PDF	
7	04/12/19 14:53	ESTIMATE	 Load PDF	
8	23/01/20 15:18	Workshop Invoice	 Load PDF	
9	23/01/20 15:18	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	07/10/19 10:33	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
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Video			1 per page	☒
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15	07/10/19 10:34	Driving License	 Load JPG	☒
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1	07/10/19 10:41	Sketch Plan	 Load JPG	☒
2	07/10/19 10:41	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19017784/ATD3E2

Date: 30/01/2020

REFERENCE

Insured/Claimant: NEO YEOW YANG Policy No: 1900109455
Date of Loss: 05/10/2019 Nature of Claim: OD Claim No: 7743422992SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN3000C
Make & Model: AUDI A3, 999cc SEDAN TFSI (A) Engine No: CHZB23469
Reg. Date: 26/06/2019 (Man. Year: 2019) Chassis No: WAUZZZ8V7KA079193
Colour: Blue Odometer: 7778 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$120,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,283.72	18,687.36	12,596.36	40.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,532.00	7,382.00	4,150.00	35.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	42,815.72	26,069.36	16,746.36	39.11
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	42,515.72	25,769.36	16,746.36	39.39
+ GST 7.00/7.00% (S\$)	2,976.10	1,803.86	1,172.24	39.39
Nett Amount (S\$)	45,491.82	27,573.22	17,918.60	39.39

INSPECTION

Date of Assignment: 09/10/2019
Date Inspected: 08/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,830.00 FS	*1,464.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - LH	Damaged	35.00 FS	*27.52 FS
4	1		*FRONT BUMPER GRILLE - CENTRE	Cracked	146.00 FS	*116.40 FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	488.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT - LH / RH	N/S Damaged	540.00 FS	*216.00 FS
7	2		*FRONT BUMPER COVER TRIM - LH / RH	Not Necessary	296.00 FS	*- FS
8	2		*FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH / RH	Not Necessary	68.00 FS	*- FS
9	1		*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,040.80 FS
10	1		*RADIATOR GRILLE CLOSING ELEMENT	Cracked	174.00 FS	*138.80 FS
11	1		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	N/S Deformed	342.00 FS	*136.40 FS
12	1		*FRONT BUMPER SIDE REINFORCEMENT BEAM	Bent	660.00 FS	*527.60 FS
13	1		*FRONT BUMPER FOAM FILLER PIECE	Cracked	172.00 FS	*137.60 FS
14	1		*FOAM FILLER PIECE COVER	Cracked	111.00 FS	*88.80 FS
15	1		*AIRCON STICKER	Necessary	7.00 FS	*5.12 FS
16	1		*CAUTION SIGN STICKER	Necessary	13.00 FS	*9.76 FS
17	1		*SIGNAL HORN - RH LOW TONE	Not Necessary	182.00 FS	*- FS
18	1		*SIGNAL HORN - LH HIGH TONE	Damaged	182.00 FS	*145.60 FS
19	1		*FRONT FENDER - LH	Buckled	778.00 FS	*622.00 FS
20	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	65.00 FS	*- FS
21	1		*FRONT FENDER BRACKET - LH	Damaged	25.00 FS	*19.76 FS
22	1		*FRONT FENDER BRACE	Bent	88.00 FS	*69.84 FS
23	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	158.00 FS	*- FS
24	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	81.00 FS	*- FS
25	1		*BONNET	Distorted	2,898.00 FS	*2,318.40 FS
26	1		*BONNET ATTACHMENT PARTS	Necessary	149.00 FS	*107.04 FS
27	2		*BONNET LID HINGE - LH / RH	Bent	112.00 FS	*88.48 FS
28	1		*BONNET GAS FILLED STRUT	Not Necessary	109.00 FS	*- FS
29	1		*BONNET CATCH HOOK	Bent	81.00 FS	*64.72 FS
30	2		*BONNET STRIKER - LH / RH	Bent	200.00 FS	*159.04 FS
31	1		*BONNET EDGE PROTECTION	Necessary	25.00 FS	*19.92 FS
32	2		*BONNET LID LOCK	Jammed	367.00 FS	*293.60 FS
33	1		*BONNET BOWDEN CABLE - CENTRE	Not Necessary	53.00 FS	*- FS
34	1		*BONNET LID LOCK CABLE	Not Necessary	67.00 FS	*- FS
35	1		*PLENUM CHAMBER COVER	Cut	164.00 FS	*130.80 FS
36	1		*PLENUM CHAMBER TOP COVER	Not Necessary	15.00 FS	*- FS
37	1		*LED HEADLIGHT - LH / RH	N/S Cracked / O/S Not Necessary	10,058.00 FS	*4,023.20 FS
38	2		*HEADLIGHT WASHER SYSTEM LIFT CYLINDER - LH / RH	Not Necessary	256.00 FS	*- FS
39	1		*HEADLIGHT HOSE	Not Necessary	61.00 FS	*- FS
40	1		*WASH WATER RESERVOIR	Deformed	186.00 FS	*148.40 FS
41	1		*LOCK CARRIER	Deformed	663.00 FS	*530.40 FS
42	1		*A/C CONDENSER	Bent	503.00 FS	*402.00 FS
43	1		*RADIATOR	Bent	878.00 FS	*718.80 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*ADDITIONAL RADIATOR	Bent	837.00 FS	*686.00 FS
45	4		*READY MIX COOLANT	Necessary	165.00 FS	*131.84 FS
46	1		*RADIATOR FAN	Cracked	1,046.00 FS	*836.80 FS
47	2		*RADIATOR AIR GUIDE - LH / RH	Damaged	44.00 FS	*34.24 FS
48	1		*RADIATOR AIR GUIDE - UPPER CENTRE	Deformed	11.00 FS	*8.32 FS
49	1		*EXTERNAL TEMPERATURE SENSOR	Not Necessary	54.00 FS	*- FS
50	1		*TEMPERATURE SENSOR BRACKET	Damaged	17.00 FS	*13.04 FS
51	1		*AIR INLET	Not Necessary	53.00 FS	*- FS
52	1		*INTAKE AIR GUIDE	Not Necessary	62.00 FS	*- FS
53	1		*INTER COOLER GASKET	Not Necessary	13.00 FS	*- FS
54	1		*AIR FILTER	Not Necessary	252.00 FS	*- FS
55	1		*WATER DRAINAGE HOSE	Not Necessary	31.00 FS	*- FS
56	1		*INTAKE MANIFOLD	Not Necessary	129.00 FS	*- FS
57	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
58	1		*SUNDRIES	Necessary	500.00 FS	*35.84 FS
59	1		*BONNET CATCH HOOK	Not Necessary	58.00 FS	*- FS
60	1		*BRACKET FOR RADIATOR	Not Necessary	77.00 FS	*- FS
61	1		*BUMPER GUIDE SECTION RH	Damaged	27.52 FS	*27.52 FS
62	1		*MECHATRONIC WITH SOFTWARE	Dented	2,979.20 FS	*2,979.20 FS
63	1		*TRANSMISSION FLUID	Necessary	96.00 FS	*96.00 FS
64	1		*FRONT FENDER BRACKET - LH	Damaged	35.00 FS	*27.76 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 31,283.72 18,687.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND RENEW AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS	New	1,200.00	1,200.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET AND BOTH HEADLIGHTS. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,600.00	3,000.00
4	TO RESPRAY FRONT BUMPER, BONNET, LHS FRONT FENDER AND HINGES	New	3,200.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REMOVE AND RENEW MECHATRONIC WITH SOFTWARE. TO CARRY OUT CALIBRATION	New	980.00	980.00
Gross Labour Cost (S\$)			11,532.00	7,382.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >