

**Re: OD Claim for SML 7015 U on 08/09/2019**

Shirley Hiew (LKK Auto)

Fri 11/10/2019 3:15 PM

To: claims@premiumauto.com.sg &lt;claims@premiumauto.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;

 1 attachments (427 KB)

ESTIMATE.pdf;

Hi Ezuwan Huzaini,

As instructed by our client, please proceed to repair the insured vehicle **SML 7015U (Excess \$ 1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Sent:** Friday, 11 October 2019 9:24 AM**To:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>**Subject:** Re: OD Claim for SML 7015 U on 08/09/2019

Ezuwan Huzaini,

Still pending approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 11 October 2019 8:33 AM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: OD Claim for SML 7015 U on 08/09/2019

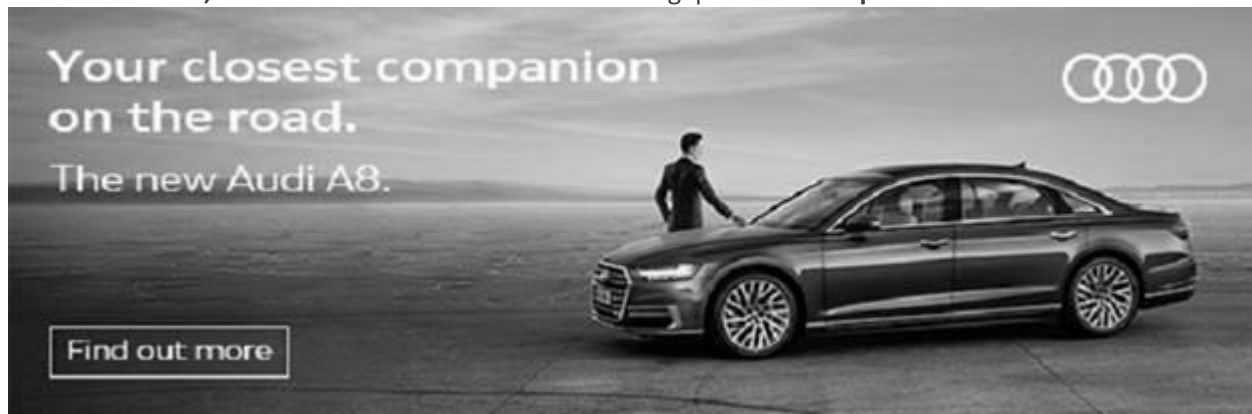
Hi Shirley,

Any update on the approval?

Thank you.

**Best Regards,  
Ezuwan Huzaini  
Claims Advisor**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 9 October 2019 1:46 PM  
**To:** 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: OD Claim for SML 7015 U on 08/09/2019

Hi Shirley,

Please find attached for CI & DL

Thank you.

**Best Regards,  
Ezuwan Huzaini  
Claims Advisor**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Wednesday, 9 October 2019 11:58 AM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: OD Claim for SML 7015 U on 08/09/2019

Driving & CI ?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 7 October 2019 8:19 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SML 7015 U on 08/09/2019

Hi Nivitha,

Thank you

Thank you.

**Best Regards,  
Ezuwan Huzaini  
Claims Advisor**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 4 October 2019 5:16 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SML 7015 U on 08/09/2019

Dear Ezuwan,

Appointment confirmed.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 4 October 2019 8:42 AM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD Claim for SML 7015 U on 08/09/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 8/10/2019, 10am. Vehicle is in our compound.

\*Please take note that this vehicle change from 3<sup>rd</sup> Party claim to Own Damage claim due to liability not clear

Thank you.

**Best Regards,  
Ezuwan Huzaini  
Claims Advisor**

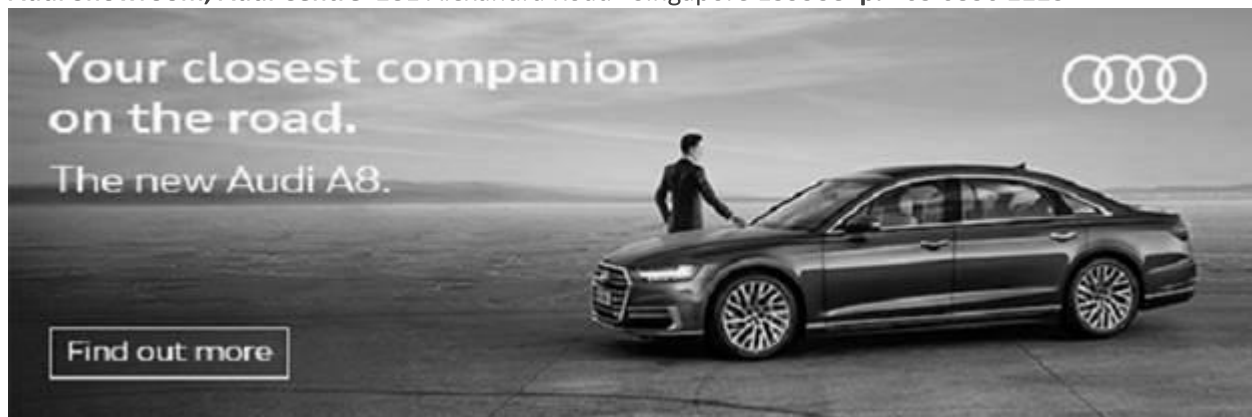
**Premium Automobiles Pte Ltd (Reg No 199902271W)**

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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