

ASS. REC. BY:

REF: CS/MSG/19017780/AGT <sup>N2</sup> Special Instruction:Surveyor: AdnanASSIGNMENT (Office)From (Person): Crystal Le of MSG Date/Time: 8.10.19 4.53 p.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: GBF 3981T Insured: Smm 5397Aat Workshop m/s Hun mung spray Tel: 6746 5519of 1 Kaki Bukit Ave 6 #01-61 Bldg CPolicy No: 2929868ATM Claim No: 607852

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 5.10.19  
(Client's Record)CA / REV / REP. / REV 24 HRS <sup>ny</sup> H.O.D. Endorsement: \_\_\_\_\_Date/Time: 9.10.19 9.08 a.m Person Contacted: Jing Yu Vehicle: IN/OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	GBF 3981T - NA / CTI 19017627/24 DOA - 05/10/2019
	Smm 5397A - NA / CTI 19017627/24 DOA - 05/10/2019
10/10 -	Sent compose mail pending estimate
	lump sum 7300 (red: 3791.90; 54%)

REF: MS19

WES, REG. BY:

## ASSIGNMENT

From: Date: 9.10.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBF 3981T

at Workshop m/s Hua Mung Spray

of 1 Caki Bukit Ave 6 #01-61 Autobay

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBF3981T. Yr Regn: 2016 10ct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace. C.C. 2982

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 92725 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KDH 2118006472

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15C

R: 195R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MICOHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

D.O.I. 09/10/19

Survey held at

Hua Mung

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS19.

RECEIVED 26 DEC 2019

24/12/2019

Date/Time, File Pass to?

1) 24/12 Typist

Date/Time, File Return to?

2)

Rep. Format:

Lump Sum / L.R. / C

☐ : Preli. Report  
☒ : Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

Photos:

Others:

TOTAL

200

11

211

## View Sent Message

This mail is associated with :

**\*GBF3981T (607852)**  
**[SMM5397A]**

TP  
EXCEL LIMOUSINE SERVICES  
Oct 5 2019 11:00AM  
[CHAMPION SPORTS PTE LTD]  
Hua Meng Spray Painting Workshop

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 10/10/2019 12:19 PM.  
**To** christina\_wong@sg.msg-asia.com  
**Subject** GBF3981T (607852) [SMM5397A]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBF 3981T on 09/10/2019  
We are pending estimate from repairer.

Regards,  
Denise  
LKK Auto

### DOCUMENTS SUMMARY

There are no documents.

## Summer Lee (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 8 October, 2019 4:53 PM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** img-X08103435.pdf

**PRS - MSIG REF: SMM5397A (MSIG) OUR REF: GBF3981T D.O.A: 05.10.2019**

### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Tuesday, 8 October, 2019 3:20 PM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: PRS - MSIG REF: SMM5397A (MSIG) OUR REF: GBF3981T D.O.A: 05.10.2019

Have a great week ahead!

Helene Phua  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

Jing Yee  
Hua Meng Spray Painting Workshop  
Tel : 6746 5519 Fax : 6743 4896

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**From:** Helene Phua <helene\_phua@sg.msig-asia.com>  
**Sent:** Tuesday, October 8, 2019 2:03 PM  
**To:** huameng@live.com.sg <huameng@live.com.sg>  
**Cc:** Christina Wong <Christina\_Wong@sg.msig-asia.com>  
**Subject:** RE: PRS - MSIG REF: SMM5397A (MSIG) OUR REF: GBF3981T D.O.A: 05.10.2019

Hi,

We refer to your email dated 08/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Have a great week ahead!

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Hua Meng <[huameng@live.com.sg](mailto:huameng@live.com.sg)>

**Sent:** Tuesday, 8 October 2019 10:43 AM

**To:** Claims <[claims@sg.msigaia.com](mailto:claims@sg.msigaia.com)>

**Subject:** PRS - MSIG REF: SMM 5397 A OUR REF: GBF 3981 T D.O.A: 05.10.2019

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sir

Please refer the attachment for your necessary action and revert your surveyor name list to us urgently.

Your prompt reply will be appreciated by us.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

Tel : 6746 5519 Fax : 6743 4896



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## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19017780/AGTF3N2  
Date: 05/03/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29129868ATM
Claimant Vehicle No :	GBF3981T	Insured Vehicle No :	SMM5397A
Date of Loss:	05/10/2019	Nature of Claim:	TP
		Claim No:	607852

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBF3981T	Engine No:	1KD2556919
Make & Model:	TOYOTA HIACE, 3.0 (A)	Chassis No:	KDH2118006472
Reg. Date:	17/10/2016 (Man. Year: 2015)	Odometer:	92725 km
Colour:	Black		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195R15C	Rear Tyre Size:	195R15C
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	11,855.62	6,879.25	4,976.37	41.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,450.00	2,230.00	2,220.00	49.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,305.62</b>	<b>9,109.25</b>	<b>7,196.37</b>	<b>44.13</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>16,305.62</b>	<b>7,300.00</b>	<b>9,005.62</b>	<b>55.23</b>

INSPECTION

Date of Assignment:	09/10/2019	Hua Meng Spray Painting Workshop (HQ)
Date Inspected:	09/10/2019 Inspected At:	No 1 Kaki Bukit Avenue 6, #01-61 Autobay@Kaki Bukit
Estimated Period of Repair:	7.0 days	Singapore 417883

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 05 Mar 2020)	
<b>Parts:</b>	N/A	TOYOTA HIACE 3.0 (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBF3981T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Buckled	929.00 FL	*844.60 FL
2	2		*BONNET HINGES	Not Necessary	377.80 FL	*- FL
3	1		*BONNET CENTRE EMBLEM	Necessary	189.70 FL	*189.70 FL
4	1		*BONNET LOCK	Not Necessary	200.50 FL	*- FL
5	1		*BONNET LOCK BRACKET	Not Necessary	188.90 FL	*- FL
6	1		*FRONT GRILLE	Cracked	1,068.60 FL	*650.10 FL
7	1		*FRONT LH CONNER PANEL	Dented	200.50 FL	*200.50 FL
8	1		*FRONT LH CONNER SIDE MIRROR BRACKET	Not Necessary	640.10 FL	*- FL
9	1		*FRONT LH HEADLAMP	Cracked	1,883.80 FL	*1,883.80 FL
10	1		*FRONT LH HEADLAMP LOWER BRACKET	Not Necessary	196.70 FL	*- FL
11	1		*FRONT BUMPER	Deformed	640.10 FL	*640.10 FL
12	1		*FRONT BUMPER SIDE HOLDER	N/s Damaged	379.00 FL	*189.50 FL
13	1		*FRONT BUMPER LOWER CENTRE GRILLE	Deformed	254.50 FL	*254.50 FL
14	1		*FRONT BUMPER LH FOG LAMP	N/s Cracked	817.20 FL	*366.00 FL
15	1		*FRONT BUMPER LH FOG LAMP GARNISH	Cracked	191.90 FL	*191.90 FL
16	1		*FRONT BUMPER LOWER LIP SIDE GARNISH	Not Necessary	208.90 FL	*- FL
17	1		*FRONT SUPPORT PANEL	Buckled	639.20 FL	*639.20 FL
18	1		*FRONT SUPPORT PANEL INNER TOP COVER	Not Necessary	298.60 FL	*- FL
19	1		*FRONT BUMPER REINFORCEMENT	Bent	412.30 FL	*412.30 FL
20	2		*FRONT BUMPER BRACKET	Not Necessary	393.40 FL	*- FL
21	1		*SET FRONT GRILLE CLIP	Necessary	66.00 FL	*30.00 FL
22	1		*SET FRONT SUPPORT PANEL TOP COVER CLIP	Not Necessary	66.00 FL	*- FL
23	1		*WIPER TANK	Deformed	200.50 FL	*200.50 FL
24	1		*FRONT LH DOOR PILLAR	Repair	694.50 FL	*- FL
25	1		*FRONT LH DOOR	Repair	1,883.50 FL	*- FL
26	1		*FRONT BUMPER TOP BEAM	Bent	412.30 FL	*412.30 FL
27	1		*FRONT LH FUSE BOX	Cracked	409.00 FL	*409.00 FL
28	1		*WIPER PANEL GARNISH	Cut	285.00 FL	*285.00 FL
29	1		*FRONT BUMPER LOWER LIP	Deformed	1,200.00 FS	*1,000.00 FS
30	1		*FRONT BUMPER LH SIDE STICKER	Necessary	60.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,387.50</b>	<b>8,829.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>3,531.88</b>	<b>1,949.75</b>
<b>Total Parts (\$\$)</b>	<b>11,855.62</b>	<b>6,879.25</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WIRING	New	100.00	30.00
2	REMOVE & REINSTALL AIRCON	New	150.00	120.00
3	REMOVE & REINSTALL DESK BOARD	New	400.00	0.00
4	REMOVE & REINSTALL FRONT WINDSCREEN	New	150.00	0.00
5	REMOVE & REINSTALL DOOR GLASS	New	100.00	0.00
6	REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT	New	1,800.00	1,000.00
7	RESPRAY PAINTING	New	1,600.00	1,000.00
8	TUFF KOTE	New	150.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>4,450.00</b>	<b>2,230.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >