

Recd. Date: BY:

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop no:

of:

Insured:

Policy No:

Claims No:

Sum Insured:

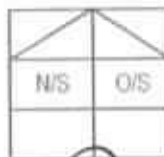
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

QA 5062N Regn: 13 Oct 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Regius Ace 2982

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading

64802

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KDH 2010194958

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

215/55 R17

R:

11

BS / DUN EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

09-10-19

Survey held at

W/S

12pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



: Prel. Report

to



: Final Report

Date/Time, File Return to?

to

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - P - 14

Driver:

Passenger:

Signature

Report Format:

Emp: Sun / M / F / S / R

Add Fee:



: Site Insp

05



: Interview

05



: Tech. Insp

05



: Witness Insp

05

Nivitha (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 8 October 2019 2:21 PM
To: assignments
Cc: Admin-D (LKKAuto)
Subject: Our Ref: 7501242062SG-003 | Arrangement of Re-Inspection on GQ5062R DOA 27/03/2019

Hi Team,

Apologize for the urgent request, just received confirmation from TP that they wish arrange for re-inspection of their client's vehicle tomorrow. Details as follows:

Venue
Super Modern Services Pte Ltd
Kaki Bukit Road 4
#01-26 Synergy @ KB
Singapore 417800

Date
09/10/2019

Time
12pm

Kindly confirm.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

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Date
09/10/2019

Time
12pm

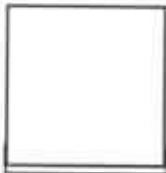
Kindly confirm.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.aig.sg

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www.avg.com

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RE: Our Ref: 7501242062SG-003 | Arrangement of Re-Inspection on GQ5062R DOA 27/03/2019

From: Lee, Ming-Yao
To: Admin-D (LKKAuto), assignments
Cc:
Sent: Tuesday, 8 October, 2019 3:34:35 PM
Attachments:  7501242062SG - PRS Photos.pdf  7501242062SG - DL GIA.PDF  7501242062SG - TP Survey Report.pdf  7501242062SG - TP GIA.PDF

Hi,

Please refer to attached supporting documents for your review.

Do let me know if you require any other information.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.aig.sg

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: 08 October 2019 14:52
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; assignments <assignments@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref: 7501242062SG-003 | Arrangement of Re-Inspection on GQ5062R DOA 27/03/2019

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Appointment confirmed.

Kindly assist to provide us the relevant documents together with the coloured photographs.

Best Regards

G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]
Sent: Tuesday, 8 October 2019 2:21 PM
To: assignments <assignments@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Our Ref: 7501242062SG-003 | Arrangement of Re-Inspection on GQ5062R DOA 27/03/2019

Hi Team,

Apologize for the urgent request, just received confirmation from TP that they wish arrange for re-inspection of their client's vehicle tomorrow. Details as follows:

Venue
Super Modern Services Pte Ltd
Kaki Bukit Road 4
#01-26 Synergy @ KB
Singapore 417800

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	483B
Vehicle No.:	GQ5062R
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	REGIUS ACE SUPER GL DARK PRIME 3.0 AUTO
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	1KD2607982
Chassis No.:	KDH2010194958
Maximum Power Output:	-
Open Market Value:	\$40,632.00
Original Registration Date:	13 Oct 2016
First Registration Date:	13 Oct 2016
Transfer Count:	0
Actual ARF Paid:	\$2,032.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	12 Oct 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$41,687.00
COE Rebate Amount:	\$29,214.00
Total Rebate Amount:	\$29,214.00

The information contained herein is correct as at 09 Oct 2019

OK



SUPER MODERN SERVICES PTE LTD

ROC & GST: 201026176G

25 KAKI BUKIT ROAD 4, #01-26 SYNERGY@KB, SINGAPORE 417800

TEL: 6256 8830 HP: 9152 5152 FAX: 6841 4266

K-XPRESS AV SOLUTIONS

25 KAKI BUKIT ROAD 4

#01-26 SYNERGY@KB

SINGAPORE 417800

DATE: 24/07/2019

VEHICLE REG NO : GQ 5062 R (TOYOTA HIACE)

To supply necessary parts and labour to repair

the above vehicle at a

Lump Sum NETT	\$ 8500.00
---------------	------------

GST 7%	\$ 595.00
--------	-----------

Total Amount	\$ <u>9095.00</u>
--------------	-------------------



Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters
Blk 2 Rivervale Link, #09-02 Singapore 545040
Tel/Fax: 6886 1106 Mobile: 9007 5234
Email: constant_as@yahoo.com.sg
RCB No. 53138015K

PHOTOCOPY

INVOICE

To: K-Xpress AV Solutions
c/o 25 Kaki Bukit Road 4
#01-26 Synergy@KB
Singapore 417800

Date : 17/07/2019

Invoice No : IV19-07025/CAS

Particulars	Amount
Fee For Services Rendered In Respect Of: Surveying, Adjusting, and Re-inspection Of Accident Damaged Vehicle GQ 5062R (Inclusive Of Photographs And Transport Charges) Our reference : CAS/19-07/025	\$774.00
Total	\$774.00

E. & O.E

Constant Appraiser Services



Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

Automobile Inspection Report

To: K-Xpress AV Solutions
c/o 25 Kaki Bukit Road 4
#01-26 Synergy@KB
Singapore 417800

Date : 17/07/2019

Reference No : CAS/19-07/025

General Information

Registration No. : GQ 5062R
Accident Date : 27/03/2019

Particulars of Damaged Vehicle

Colour	: Pearl Black	Make & Model	: Toyota Regius Ace Super GL
Engine Capacity	: 2982 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 56165	Engine No.	: 1KD2607982
Chassis No.	: KDH2010194958	Steering	: In Order
Registration Date	: 13/10/2016	Brake	: In Order

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	215/55R17	DUNLOP	90%
L/H Front Tyre	215/55R17	DUNLOP	90%
R/H Rear Tyre	215/55R17	DUNLOP	90%
L/H Rear Tyre	215/55R17	DUNLOP	90%

Inspection

Repairer : Super Modern Services Pte Ltd
25 Kaki Bukit Road 4, #01-26 Synergy@KB, Singapore 417800

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$12,601.78
Revised Amount : \$8,500.00
Less Excess : -
Nett Total : \$8,500.00

Remarks

(A) Survey was done on 10/04/2019
(B) Re-survey was done on 03/07/2019
(C) Re-survey after repair was done on 09/07/2019

Constant Appraiser Services

Vehicle No : GQ 5062R

Our ref : CAS/19-07/025

Adjustment On Repair Costs And Replacement Of Parts:

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
<u>PARTS REPLACEMENT – LIST ITEMS</u>					
1	1pc	Tailgate	Dented/Warped	1,798.10	/ 1,798.10
2	1pc	Tailgate emblem logo	Necessary	68.60	/ 68.60
3	1pc	Tailgate emblem Super GL	Necessary	81.20	X 81.20
4	1pc	Tailgate emblem Regius Ace	Necessary	76.50	X 76.50
5	1pc	Tailgate outer garnish	Serviceable	291.43	-
6	1pc	Tailgate inner lock Δ	Bent/Jammed	312.60	/ 312.60
7	1pc	Tailgate inner lock control assy	Jammed	185.40	X 185.40
8	1pc	Tailgate inner lock actuator	Jammed	296.55	X 296.55
9	2pcs	Tailgate inner rubber side guide stopper @ \$47.30	Twisted	94.60	X 94.60
10	1pc	Tailgate inner trim Δ	Mounting Broken	281.60	X 281.60
11	1pc	Tailgate weatherstrip	Distorted	228.45	/ 228.45
12	2pcs	Tailgate hinge @ \$68.55	Repair	137.10	-
13	2pcs	Tailgate damper @ \$254.20	Serviceable	508.40	-
14	2pcs	Tailgate lower garnish side bracket @ \$65.10	O/S Necessary	130.20	X 65.10
15	2pcs	Rear bumper side retainer @ \$58.85	Necessary	117.70	X 117.70
16	4pcs	Rear bumper lower bracket @ \$61.20	Bent/Twisted	244.80	X 244.80
17	1pc	Rear end panel Δ	Dented/Warped	876.30	/ 876.30
18	1pc	Rear end panel inner member	Repair	552.60	-
19	1pc	Rear step panel Δ	Dented/Twisted	421.60	X 421.60
20	1pc	Rear spare wheel carrier	Bent	308.65	X 308.65
21	1pc	Rear spare wheel lock catch	Bent	106.55	X 106.55
22	1pc	Rear exhaust tail pipe Δ	Dented/Bent	361.90	X 361.90
23	1pc	Rear exhaust mounting	Distorted	48.20	X 48.20
24	1pc	Rear exhaust silencer box Δ	Dented/Bent	588.00	X 588.00
				8,117.03	6,562.40
Less 25%				(2,029.25)	(1,640.60)
Sub total				6,087.78	4,921.80
<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS</u>					

2915.18
25%: 2186.28

Constant Appraiser Services

Vehicle No : GQ 5062R

Our ref : CAS/19-07/025


S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS (CONT'D)</u>			
4	1set	Tailgate inner trim clip	Necessary	42.00	/ 42.00
5	1set	Rear bumper clip	Necessary	27.00	/ 27.00
6	1set	Tailgate glass sealant	Necessary	80.00	/ 50.00
7	1set	Rear tailgate glass foam tape	Necessary	65.00	X 65.00 <i>SLC</i>
		Sub total		9,351.78	8,155.80
		<u>LABOUR & MISC. CHARGES</u>			<i>119</i>
1		To remove, refix tailgate glass		180.00	/ 120.00
2		To check rear electrical wiring		50.00	/ 20.00
3		To respray undercoating		100.00	/ 60.00
4		Transfer & reinstall tailgate mechanical & electrical to new tailgate		120.00	/ 80.00
5		To respray painting & etc (Pearl black)		1,600.00	<i>600</i> 1,200.00
6		Panel beating, cut, weld, remove & replacing above parts		1,200.00	<i>800</i> 1,000.00
		Grand total		12,601.78	10,635.80
Recommended cost of lump sum repair (To its pre-accident condition)				<i>1680</i>	8,500.00

*9551.77***Adjustment/Recommendations**

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of **\$8,500.00** on a contractual basis. Under normal circumstances, the repair period would be about **6 (Six)** working days.

Yours faithfully,

Constant Appraiser Services


Lim Yong Tian (Sebastian)
Licensed Appraiser

3985.38
20% = 3200
6 Days.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/03/2019 15:48
Date Of Accident	27/03/2019 19:30
Exact Location Of Accident	JUNCTION OF CLEMENTI ROAD AND DOVER ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GQ5062R
Insured/Policyholder	
Name Of Registered Owner	K-XPRESS AV SOLUTIONS
Co Reg No	53058483B
Email Address	KELVIN@K-AVLSOLUTIONS.COM
Mobile Phone No	(LOCAL) +65-94239968
Alternative Phone No	Office-94239968

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	WORKING PURPOSES
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5094274900-01
Cover Note Number	

Driver

Name of Driver	GOH JOO KWAN (WU RUGUANG)
NRIC No	S7610526Z
Date Of Birth	06/04/1976
Occupation	INDOOR
Date Of Driving Pass	01/06/2000

Gender	MALE
Mobile Number	(LOCAL) +65-94239968
Fax Number	
Contact Number	OTHERS-94239968
E-Mail Address	KELVIN@K-AVLSOLUTIONS.COM
Address	BLK 423 CLEMENTI AVENUE 1 #04-327
Postcode	120423
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	KRETA AYER NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: 32 NORTH CANAL ROAD , POSTCODE: 059282 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5359999 - FAX NO: 62362541
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT T/20190327/2175

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKA7303U
Vehicle Make/Model/Colour	

Vehicle Category	PRIVATE CAR
Name of Driver	TAN CHER BENG JONATHAN
NRIC/Passport Number	S7920289D
Contact Number	97834758
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	GOH JOO KWAN
Approximate Age	
Injuries Sustain	SLIGHT INJURY
Injured person in which vehicle?	GQ5062R
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The Report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police) for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personal Signature
Name
NIC/FIN No.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Handwritten text across the form: "209 24/10/2019 7/20/190377/2175" and "POLICE REPORT".

DECLARATION

(We declare the foregoing particulars are true in every respect)

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Registering Centre Personnel's Signature
Name
NRIC/ID No.



SINGAPORE POLICE FORCE



T/20190327/2175

Police Station Of Origin
Kreta Ayer NPP
32 North Canal Road SINGAPORE 059282
Tel No: 1800-5359999

1 of 3

Report No: T/20190327-2175

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 27/03/2019 20:43	Vide Report No	Station Diary No 118
---	----------------	-------------------------

Informant's Particulars

Name of Informant GOH JOO KWAN			Address: APT BLK 423 CLEMENTI AVENUE 1 #04-327 SINGAPORE 120423	
ID Type / ID No NRIC NO / S7610526Z			Contact No.	Mobile: 94239988
Nationality SINGAPORE CITIZEN			Home/Office	
			Email:	
Sex Male	Age 42	Date of Birth 06/04/1976	Type of Informant Driver	
Race Chinese			Language English	Institution / School Name:
Occupation Maintenance officer			Driving Licence Information Class: 3	Date of Expiry

General Information of the Accident

Type of Accident	Injury Others	Drink Drive No	Date/Time of Accident 27/03/2019 19:30	Type of Location X-Junction
Location Junction of Road 1 and Road 2 CLEMENTI ROAD DOVER ROAD				
Weather Clear		Road Surface Dry		Road Speed Limit
Traffic Flow One Way		Traffic Control Traffic Light - Working		Traffic Volume Heavy
Type of Collision Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GQ5062R	Van				Slightly Damaged	0
SKA7303U	Car				Slightly Damaged	1

Details of Person Involved

Any Pedestrian Involved	No
No. of Pedestrians Injured	NIL
Use of Pedestrian Crossing	NA



**SINGAPORE
POLICE FORCE**



T/20190327/2175

Police Station Of Origin

Kreta Ayer NPP

32 North Canal Road SINGAPORE 059282

Tel No. 1800-5359999

2 of 3

Report No. T/20190327/2175

CONTINUATION OF REPORT

Driver			
Name	GOH JOO KWAN	ID No	S7610526Z
Related Vehicle	GQ5062R (Van)	Contact No	94239968
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight
Driver			
Name	TAN CHER BENG JONATHAN	ID No	S7920289D
Related Vehicle	SKA7303U (Car)	Contact No	97834758
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 27/3/19 at about 1915hrs, I was driving my van (GQ5062R) along Clementi Road turning right towards Dover Road. As I was about to turn right, the arrow started to turn amber and I gradually stop. After I stopped, a car (SKA7303U) knocked me from the back of my car and the impact was quite huge. I then came down the car and started to talk to him regarding the incident. The driver admitted that it was his fault and we started to exchange particulars and photos of vehicle were taken. Subsequently, I told him that I will come to make a police report regarding this matter and he acknowledged. I started to feel giddy after awhile as well. I will go to see a doctor after lodging this report. The driver was not injured. I have a CCTV footage from my car camera regarding this incident. There is a damage on my car back rear door and bumper was cracked. That's all.



**SINGAPORE
POLICE FORCE**



T/20190327/2175

Police Station Of Origin:
Kreta Ayer NPP
32 North Canal Road SINGAPORE 059282
Tel No: 1800-5359999

3 of 3

Report No. T/20190327/2175

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference

Signature Of Officer Recording The Report

A /

Sgt 2 DARREN NG CHUAN ZHEN

Signature Of Informant

Signature Of Interpreter:

Not applicable

Date/Time:

27/03/2019 20:43

Officer In Charge Of Case

TP / AEIT /

Sgt 2 SHARIFAH NOR FARIZAN BINTE SYED
MOHD SAID

Contact No. 65476172

Classification Of Case

Authentication Stamp

NP158

WHILST EVERY ENDEAVOR IS MADE TO ENSURE THAT INFORMATION PROVIDED IS UPDATED AND CORRECT, THE AUTHORITY DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of K-XPRESS AV SOLUTIONS (53058483B)

Date: 28/03/2019

The Following Are The Brief Particulars of :

Name of Business	K-XPRESS AV SOLUTIONS
Former Name(s) if any	K COMPUTER SERVICES
Date of Change of Name	18/11/2009
Registration No.	53058483B
Registration Date	14/12/2005
Commencement Date	28/05/2006
Status of Business	LIVE
Status Date	07/02/2019
Renewal Date	07/02/2019
Expiry Date	14/12/2019
Renewal via GIRO	NO
Constitution of Business	Sole Proprietor
Principal Place of Business	29 WEST COAST CRESCENT #04-25 BLUE HORIZON SINGAPORE (128049)
Date of Change of Address	21/05/2010

Principal Activities

Activities (I)	REPAIR AND MAINTENANCE OF COMPUTER HARDWARE, DATA PROCESSING EQUIPMENT AND COMPUTER PERIPHERALS (95110)
Description	
Activities (II)	OTHER PERSONAL SERVICE ACTIVITIES N.E.C. (96099)
Description	

Particulars of Authorised Representative(s)

Name	ID	Nationality	Address	Address Source	Date of Appointment
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Authentication No: B13005519X

Page 1 of 2

WHILST EVERY ENDEAVOR IS MADE TO ENSURE THAT INFORMATION PROVIDED IS UPDATED AND CORRECT, THE AUTHORITY DISCLAIMS ANY LIABILITY FOR ANY DAMAGE OR LOSS THAT MAY BE CAUSED AS A RESULT OF ANY ERROR OR OMISSION.

Business Profile (Business) of K XPRESS AV SOLUTIONS (53058483B)

Date: 28/03/2019

Existing Sole Proprietor(s) / Partner(s)

Name	ID	Nationality/Place of incorporation/Origin	Address	Address Source	Date of Entry Position
GOH JOO KWAN (WU RUGUANG)	576105062	SINGAPORE CITIZEN	423 CLEMENTI AVENUE 1 #04-327 CASA CLEMENTI SINGAPORE 1120423	OSCARS	12/12/2005 Owner

Withdrawn Partner(s)

Name	ID	Nationality/Place of incorporation/Origin	Address	Address Source	Date of Entry Position	Date of Withdrawal
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Abbreviation

OSCARS - One Stop change of Address Reporting Service by Immigration & Checkpoint Authority

Note:

- The information contained in this Business Profile is extracted from judgements filed by this entity with ACRA.
- The list of officers for this entity is available for online authentication within 30 days from the date of purchase of this Business Profile. Please scan the QR code available on the last page of this profile to access the authentication page. For more information, please visit [www.acra.gov.sg](#)

FOR REGISTRAR OF COMPANIES AND BUSINESS NAMES
SINGAPORE

RECEIPT NO. ACRA190328160297

DATE: 28/03/2019

This is computer generated. Hence no signature required.



Authentication No: B19025510X

Page 2 of 2

Accident Photo



Accident Photo



Accident Photo



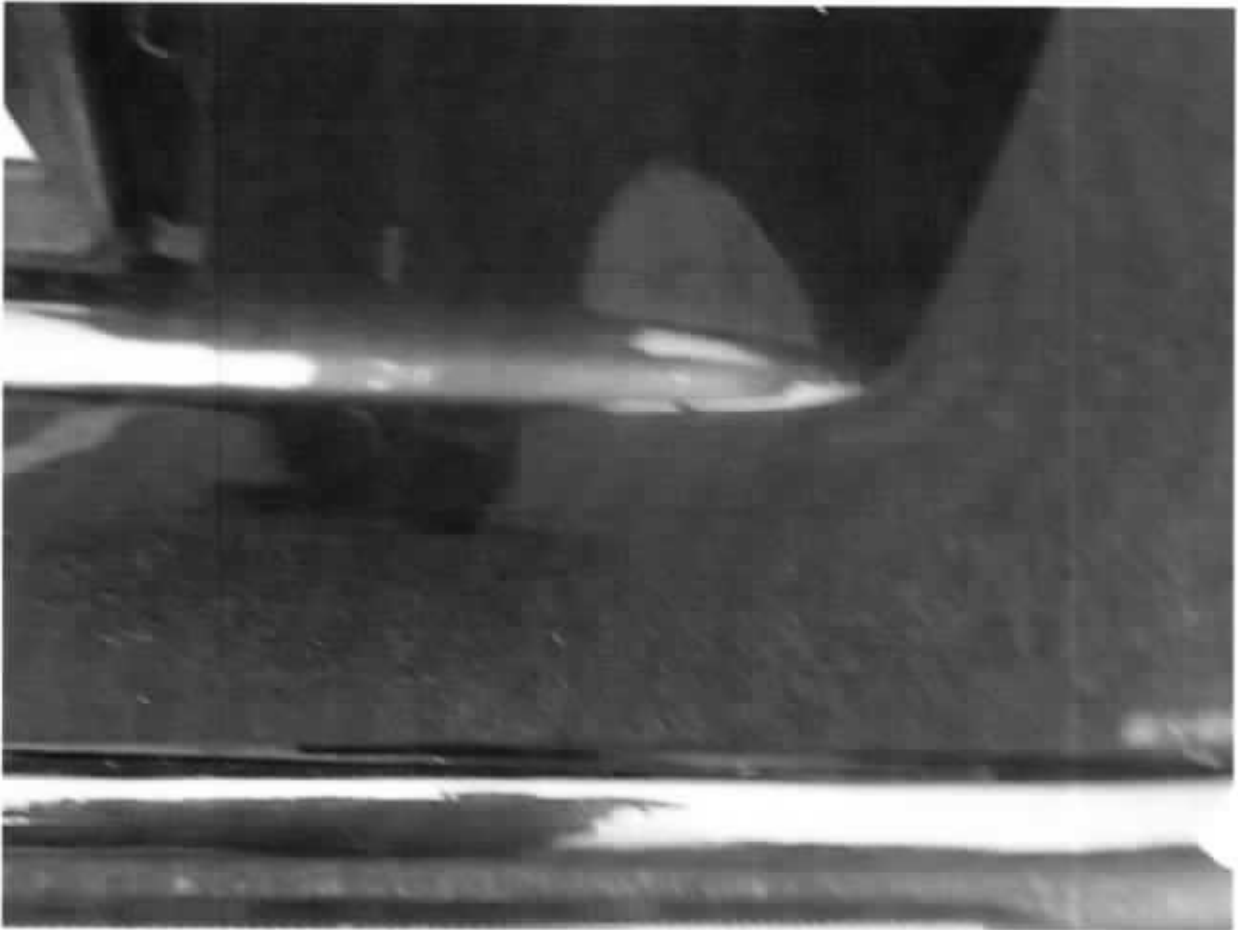
Accident Photo



Accident Photo



Accident Photo



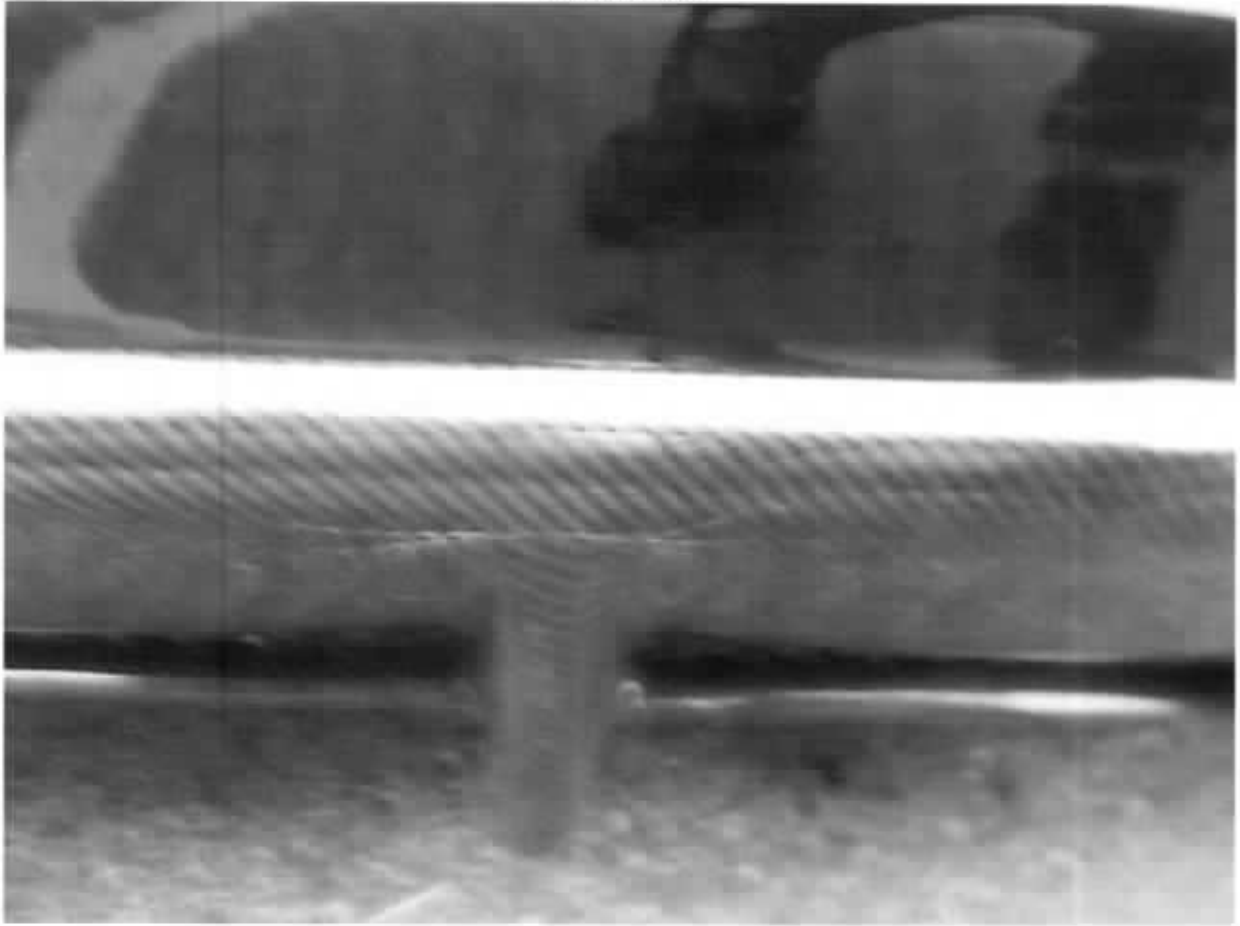
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #28-00 Singapore 048280
Tel (65) 6224 0000 Fax (65) 6224 0000
Operating Hours: Monday to Friday, 09:00 - 17:00
VEN: 048280010 / GST Reg. No: M400017731

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MA449046600 Vehicle Registration No: GG5022
Name (as shown on IC): Goh Joo Kwang (Wu Baimeng) NRIC/FIN/Passport No: S76105262
(*) Vehicle Driver / Vehicle Owner (*) Please delete as appropriate
Address: _____ Singapore
Contact (Tel): _____ Mobile No.: 94239468
Email Address: _____
Date of Accident: 28/02/09 Time of Accident: 19:30
Place of Accident: JUNCTION OF CLEMENTI ROAD AND DOVER ROAD
Insurance Company: XMC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

INSURED VEHICLE NUMBER TO GG5022

Policyholder / Driver's Signature
Date:

28/02/2009
Reporting Centre Personnel's Signature
Name: Ravi Mahalingam
NRIC/FIN No.: _____
Date: _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/03/2019 11:38
Date Of Accident	27/03/2019 19:15
Exact Location Of Accident	CLEMENTI ROAD, JUNCTION WITH DOVER ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA7303U
Insured/Policyholder	
Name Of Registered Owner	TAN CHER BENG JONATHAN (CHEN CIMING)
NRIC No	S7920289D
Email Address	MRJT@LIVE.COM.SG
Mobile Phone No	(LOCAL) +65-97834758
Alternative Phone No	Office-97834758

Vehicle Particulars

Manufacturer	NISSAN
Model	JUKE 1.6 TURBO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100335930-06
Cover Note Number	

Driver

Name of Driver	TAN CHER BENG JONATHAN (CHEN CIMING)
NRIC No	S7920289D
Date Of Birth	20/07/1979
Occupation	INDOOR
Date Of Driving Pass	03/06/1999

Gender	MALE
Mobile Number	(LOCAL) +65-97834758
Fax Number	
Contact Number	
EMail Address	MRJT@LIVE.COM.SG
Address	55 STRATHMORE AVENUE #09-137 SINGAPORE
Postcode	140055
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

#straightroad Moving straight & Moving straight SKA7303U GQ5062R WSVC19000722 Accident_Description While waiting behind the van to do a U Turn the van moved off so I started to move off. However the van stopped a few metres ahead. I was checking the traffic on other side of road so I did not manage to stop in time and hit the back of the van. Accident is my fault. The impact was not large.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GQ5062R
Vehicle Make/Model/Colour	
Details Of Properties	

Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG19017779/Gqd3e2		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 11-10-2019		
ATTN : LEE MING YAO		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)				
Insured Veh.	SKA 7303U	Veh. Inspected	GQ 5062R	
Policy No.	2100335930-06	Coverage (\$)	0.00	
Claim No.	7501242062SG-003	Excess (\$)	0.00	
Assign From	LEE MING YAO	Assign Date	08/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA REGIUS ACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KDH2010194958	Colour	BLACK	
Odometer	64802	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	DUNLOP	6 mm	
L/H Front Tyre	215/55 R17	DUNLOP	6 mm	
R/H Rear Tyre	215/55 R17	DUNLOP	6 mm	
L/H Rear Tyre	215/55 R17	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE HAD COMPLETED ITS REPAIR WORKS.				
REPAIR CONDITION SEE DETAILS.				
5. General Information				
Accident Date	27/03/2019	Inspection Date	09/10/2019	
Survey held at	SUPER MODERN SERVICES 25 KAKI BUKIT ROAD 4 #01-26 SYNERGY @ KB SINGAPORE 417800			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GQ 5062R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	TAILGATE	REPLACED	1,798.10	1,798.10
1	TAILGATE EMBLEM LOGO	REPLACED	68.60	68.60
1	TAILGATE EMBLEM SUPER GL	SERVICEABLE	81.20	-
1	TAILGATE EMBLEM REGIUS ACE	SERVICEABLE	76.50	-
1	TAILGATE OUTER GARNISH	SERVICEABLE	291.43	-
1	TAILGATE INNER LOCK	REPLACED	312.60	275.03
1	TAILGATE INNER LOCK CONTROL ASSY	SERVICEABLE	185.40	-
1	TAILGATE INNER LOCK ACTUATOR	SERVICEABLE	296.55	-
2	TAILGATE INNER RUBBER SIDE GUIDE STOPPER @\$47.30	SERVICEABLE	94.60	-
1	TAILGATE INNER TRIM	NOT CHANGED	281.60	-
1	TAILGATE WEATHERSTRIP	REPLACED	228.45	228.45
2	TAILGATE HINGE @\$68.55	REPAIRED SEE LABOUR	137.10	-
2	TAILGATE DAMPER @\$254.20	SERVICEABLE	508.40	-
2	TAILGATE LOWER GARNISH SIDE BRACKET @\$65.10	SERVICEABLE	130.20	-
2	REAR BUMPER SIDE RETAINER @\$58.85	SERVICEABLE	117.70	-
4	REAR BUMPER LOWER BRACKET @\$61.20	SERVICEABLE	244.80	-
1	REAR END PANEL	REPLACED	876.30	545.00
1	REAR END PANEL INNER MEMBER	REPAIRED SEE LABOUR	552.60	-
1	REAR STEP PANEL	SERVICEABLE	421.60	-
1	REAR SPARE WHEEL CARRIER	REPAIRED SEE LABOUR	308.65	-
1	REAR SPARE WHEEL LOCK CATCH	SERVICEABLE	106.55	-
1	REAR EXHAUST TAIL PIPE	REPAIRED SEE LABOUR	361.90	-
1	REAR EXHAUST MOUNTING	SERVICEABLE	48.20	-
1	REAR EXHAUST SILENCER BOX	SERVICEABLE	588.00	-
	LESS 25% DISCOUNT		-2,029.26	-728.80
			6,087.77	2,186.38

Report Ref No. CS/AIG19017779/Gqd3e2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	SET TAILGATE INNER TRIM CLIP (SN)	REPLACED	42.00	42.00
1	SET REAR BUMPER CLIP (SN)	REPLACED	27.00	27.00
1	SET TAILGATE GLASS SEALANT (SN)	REPLACED	80.00	50.00
1	SET REAR TAILGATE GLASS FOAM TAPE (SN)	SERVICEABLE	65.00	-
			214.00	119.00
	LABOUR			
	TO REMOVE, REFIX TAILGATE GLASS.		180.00	120.00
	TO CHECK REAR ELECTRICAL WIRING.		50.00	20.00
	TO RESPRAY UNDERCOATING.		100.00	60.00
	TRANSFER & REINSTALL TAILGATE MECHANICAL & ELECTRICAL TO NEW TAILGATE.		120.00	80.00
	TO RESPRAY PAINTING & ETC (PEARL BLACK).		1,600.00	600.00
	PANEL BEATING, CUT, WELD, REMOVE & REPLACING ABOVE PARTS. INCLUSIVE OF THE REPAIR OF TAILGATE HINGE, REAR END PANEL INNER MEMBER, REAR SPARE WHEEL CARRIER AND REAR EXHAUST TAIL PIPE.		1,200.00	800.00
			3,250.00	1,680.00
	GRAND TOTAL		9,551.77	3,985.38
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,200.00

Report Ref No. CS/AIG19017779/Gqd3e2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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