

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 October 2021 4:58 PM
To: 'Tan Kian Wei Billy'
Cc: Claims Dept of CTI; Admin A; Alfred Toh
Subject: RE: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Billy,

We refer to the above matter.

We were informed by third party repairer that they have passed the case to lawyer for handling.

In view of this, we will proceed to close file and submit our report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 18 August 2021 2:04 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Hi Jasper,

the above mention case our panel lawyer manage to settle the above mention case at our insured liability at 15% while TP liable at 85%.

Thanks

NOTICE :

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 22 July 2021 2:43 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

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Dear Billy,

We refer to the matter above.

All the mandatory document has been submitted , but there is still no response from you on the liability till today' s date.

TP will pass the case to lawyer for further handling as the case been dragging for long time.

If we still no receive any response from you by 05/08/2021, we will inform TP to proceed with their necessary action.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108



Save the Earth. Print only when necessary.

From: Jasper Chua (LKK Auto)
Sent: June 17, 2021 5:00 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Billy,

We hereby attach the PIR again in this email.

PIR results is down on our insured.

Kindly review and hope to hear from you soon.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 10 June 2021 4:16 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Billy ,

Any updates from below ?

TP is chasing urgently for offer.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 20 May 2021 5:29 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

[Confidential]

Without Prejudice
Save as to cost

Hi Jasper,

The above mention case is currently pending lawyer settlement of Liability, will keep you update of the outcome upon lawyer respond.

Thanks.

NOTICE :

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 18 May 2021 3:08 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

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Dear Billy ,

Any updates ?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jasper Chua (LKK Auto)

Sent: April 30, 2021 12:45 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: DENY THE CLAIM // SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Hi Billy,

Please ignore the video, wrong document attached.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Kian Wei Billy [<mailto:billy.tan@sg.cntaiping.com>]

Sent: April 27, 2021 3:33 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: DENY THE CLAIM // SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Without Prejudice

Hi Jasper,

Seem to have issue opening the video. Possible to resend.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 April 2021 2:35 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: DENY THE CLAIM // SNM19D204743/C02/-XE6066K/tankw / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Sir,

Please be informed OIC is Billy.

Lionel no longer at China Taiping.

Dear Billy,

Please assist.

**** Kindly quote our reference number for future correspondences.**

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, April 27, 2021 2:25 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: DENY THE CLAIM // SNM19D204743/C02/-XE6066K/CHUAKK / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

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Dear Lionel,

TP GIA report attached for your reference. Both party reported change lane.

PIR is down to our insured.

We seek your mandate at 100% liability down on our insured , at \$8,207.45.

Kindly revert.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Wednesday, 13 January 2021 1:36 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DENY THE CLAIM // SNM19D204743/C02/-XE6066K/CHUAKK / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

WITHOUT PREJUDICE

SAVE AS TO COSTS

Your Ref: CC6/CT19017773/Aba3s2

Our Ref: SNM19D204743/C02/XE6066K/TANGHL2

Dear Sirs/Madam,

Re: CL. SNM19D204743 – XE6066K & SMA8052M ON 04.10.2019

We refer to your email below on the captioned matter.

We regret to inform you that we are not agreeable with your advice to offer at 50% liability without giving us any concrete evidence of the accident.

Based on the accident scenario, we attached a copy of our insured accident report for your attention. It was showed clearly that the accident was caused by the Third Party Driver had swerved into our insured path thru causing this collision resulting in this accident. Hence the BOLA scenario 15 should apply arising out of this accident.

Meanwhile, If you would like us to re-assess the claim, kindly submit the additional evidence / proof e.g. video footage/witness statement/scene photographs/police investigation result for our consideration.

We shall revert upon hearing from you soon.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, November 19, 2020 3:14 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: O/R: SNM19D204743/C02/-XE6066K/CHUAKK / -CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

LOD.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 19 November 2020 11:26 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported by both party that both change lane at the time of accident. There is no evidence to proof either one version.

Hence, we propose liability on 50% due to conflicting version.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer HUA MENG SPRAY PAINTING WORKSHOP is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 20,412.93	\$ 7,500.00
Loss of Rental (\$120.00 x 7 days)	\$ 840.00	\$ 700.00
50%	NIL	
Subtotal	NIL	\$ 4,100.00
LTA Search	\$ 7.49	\$ 7.49
Proposed Total	\$ 21,260.42	\$ 4,107.49

Breakdown of days is as follows:

Recommended days	9 Days
------------------	--------

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Wednesday, 5 February, 2020 2:52 PM

To: Vic (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Victor

Please find attached insured GIA report.

Please revert on liability for our review.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, February 5, 2020 1:35 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Ben,

We refer to your below email.

Please be informed that till date, we are still pending for Insured's GIA report for this accident.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Wednesday, 5 February, 2020 12:01 PM

To: Vic (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Hi Victor

We refer to above matter.

Please advise on the status of this case.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Claims Dept of CTI

Sent: Tuesday, December 10, 2019 10:36 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear All,

Please note that officer in charge – Ben Tang.

*** Elaine Cheong no longer work at China Taiping.

Dear Ben,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 9 December, 2019 7:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Your Ref: SNM19D204743

Our Ref: CC6/CTI19017773/Aha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal are the following:

- Preliminary advice
- TP estimated cost of repair

Kindly advise if Insured GIA report is available.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Thursday, 31 October, 2019 3:10 PM

To: Vic (LKKAuto)

Cc: Claims Dept of CTI; Admin A; Alfred Toh

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Vic,

No accident report made for 04.10.19.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 31 October, 2019 11:43 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

We refer to your below email.

Please be informed that the attached Insured GIA report was for a different accident (**04/09/2019**) with a foreign vehicle.

Kindly assist to check if GIA report for the **04/10/2019** accident is available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Monday, 14 October, 2019 3:53 PM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Vic (LKKAuto)

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Mei Kwan,

As requested, attached a copy of insured's GIA report for your perusal.

Thank you.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Claims Dept of CTI

Sent: Wednesday, 9 October, 2019 4:18 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

Please revert LKK.

Note : officer in charge – Elaine Cheong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 8 October, 2019 6:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 8052M at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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