Vic (LKKAuto)

From: Elaine Cheong <elaine.cheong@sq.cntaiping.com>

Sent: Thursday, 31 October, 2019 3:10 PM

To: Vic (LKKAuto)

Cc: Claims Dept of CTI; Admin A; Alfred Toh

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving

XE6066K (OI: CTI - TBA) AND SMA8052M (TP: LKK REF - CC6/CTI19017773/Aha3)

on 04/10/2019

Dear Vic,

No accident report made for 04.10.19.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 31 October, 2019 11:43 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI: CTI - TBA)

AND SMA8052M (TP: LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

We refer to your below email.

Please be informed that the attached Insured GIA report was for a different accident (04/09/2019) with a foreign vehicle.

Kindly assist to check if GIA report for the **04/10/2019** accident is available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Monday, 14 October, 2019 3:53 PM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Vic (LKKAuto)

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI: CTI - TBA)

AND SMA8052M (TP: LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Mei Kwan,

As requested, attached a copy of insured's GIA report for your perusal.

Thank you.

Regards,

Elaine Cheong

Executive (Motor Claims) Claims Departrment

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Claims Dept of CTI

Sent: Wednesday, 9 October, 2019 4:18 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI: CTI - TBA)

AND SMA8052M (TP: LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

Please revert LKK.

Note: officer in charge - Elaine Cheong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 8 October, 2019 6:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE6066K (OI: CTI - TBA) AND SMA8052M (TP: LKK REF -

CC6/CTI19017773/Aha3) on 04/10/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 8052M at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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