

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 19 November 2020 11:26 AM
To: Ben Tang
Cc: alfred.toh@sg.cntaiping.com; Claims Dept of CTI; Admin A
Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; EMAIL_TO_OI.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported by both party that both change lane at the time of accident. There is no evidence to proof either one version.

Hence, we propose liability on 50% due to conflicting version.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **HUA MENG SPRAY PAINTING WORKSHOP** is as follows:

| TP CLAIMED | | REVISED -TO OFFER |
|------------------------------------|---------------------|--------------------|
| Cost of Repair | \$ 20,412.93 | \$ 7,500.00 |
| Loss of Rental (\$120.00 x 7 days) | \$ 840.00 | \$ 700.00 |
| 50% | NIL | |
| Subtotal | NIL | \$ 4,100.00 |
| LTA Search | \$ 7.49 | \$ 7.49 |
| Proposed Total | \$ 21,260.42 | \$ 4,107.49 |

Breakdown of days is as follows:

| | |
|------------------|--------|
| Recommended days | 9 Days |
|------------------|--------|

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Wednesday, 5 February, 2020 2:52 PM

To: Vic (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Victor

Please find attached insured GIA report.

Please revert on liability for our review.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, February 5, 2020 1:35 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Ben,

We refer to your below email.

Please be informed that till date, we are still pending for Insured's GIA report for this accident.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Wednesday, 5 February, 2020 12:01 PM

To: Vic (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Hi Victor

We refer to above matter.

Please advise on the status of this case.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Tuesday, December 10, 2019 10:36 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear All,

Please note that officer in charge – Ben Tang.

*** Elaine Cheong no longer work at China Taiping.

Dear Ben,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 9 December, 2019 7:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Your Ref: SNM19D204743

Our Ref: CC6/CTI19017773/Aha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal are the following:

- Preliminary advice
- TP estimated cost of repair

Kindly advise if Insured GIA report is available.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Thursday, 31 October, 2019 3:10 PM

To: Vic (LKKAuto)

Cc: Claims Dept of CTI; Admin A; Alfred Toh

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Vic,

No accident report made for 04.10.19.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 31 October, 2019 11:43 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

We refer to your below email.

Please be informed that the attached Insured GIA report was for a different accident (**04/09/2019**) with a foreign vehicle.

Kindly assist to check if GIA report for the **04/10/2019** accident is available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Monday, 14 October, 2019 3:53 PM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Vic (LKKAuto)

Subject: RE: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Mei Kwan,

As requested, attached a copy of insured's GIA report for your perusal.

Thank you.

Regards,

Elaine Cheong

Executive (Motor Claims)

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Claims Dept of CTI

Sent: Wednesday, 9 October, 2019 4:18 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: OUR REF: SNM19D204743-XE6066K-CML-Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

Dear Elaine,

Please revert LKK.

Note : officer in charge – Elaine Cheong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 8 October, 2019 6:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE6066K (OI : CTI - TBA) AND SMA8052M (TP : LKK REF - CC6/CTI19017773/Aha3) on 04/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 8052M at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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