

Surveyor:

STEVE

DOI:

ASSIGNMENT
08/10/19

Date / Time : 08/10/2019

Registered in Merimen: 08/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : **SBG 6886K**
 Name of Insured : **MR LEE KWOK HOONG**
 Insured Tel No. : **HP: +65-96157890**
 Excess Sec II : \$\$ **D.O.A : 05/10/2019**
 Is driver the owner? **(YES) NO** Nature of Accident :
 If NO, Driver Name / Age :
 Driver Tel No. : (V/L: YES / NO)

Claim No. : **9342460941SG**
 Policy No. :
 Make / Model : **MAZDA 3-1.4 SEDAN 1.5L SP.6EAT (A)**
 Place of Accident : **JALAN BUKIT MERAH**
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % **Final ? Yes (No)**

SLE 5332R



INSRS:
WSP: **LION CITY**
Tel: **RENTALS**
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SLE 5332R - CC3/LCR18021928/R1kb3q2; DOA: 03/12/18 SBG 6886K - X	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI: 18/10/19 - JIC	
18/10/19	- MR LEE KWOK HOONG. OI INVOLVED IN A 3 VEH. C.C.; OI 2ND CATE. GROUND URGENT TO OI TO NOTIFY TP CLAIM BY NOV 18/10/19.	Documentation Check List: Handler: Typist:	
10/12/19	- PINKETED - EMAIL URGENTLY CLAR - TP LOD IN BY EMAIL	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: BO #A	
11/12/19	- UPLOAD IA IN INTRUMEN	Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice	
30/12/19	- AIG APPROVED URGENT.	LTA / GIA: Medical Bill: PIR:	
21/01/2020	- SEND 1ST OFFER TO TP	Mandate/Reject Instruction: LOD	
24/01/2020	- TP ACCEPTED OFFER. - ALL DOC IN ORDER - TO CLOSE.	Payment Breakdown Form: Post-Repair Photos: Others:	
PRELIMINARY ADVICE Date/Time: Sent By:		Confirm by:	
FINALIZATION Date/Time: Confirm with:		Confirm by:	
Repair Cost: US	\$S 1,650.00 (4 days) Reduction: 47 %	Email ☐ Call ☐	
FINAL SETTLEMENT Date/Time: 24/01/20 Confirm with:		Email ☐ Call ☐	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 28	If NO or B 28, Ass. Lia : 0% (3 VEH. C.C.; OI 2ND CATE)	
Repair Cost: (W/L)	\$S 1,765.30		
Loss of Rental (LOR):	\$S - (days)		
Loss of Use (LOU):	\$S 320.00 (\$60 x 6 days)		
Loss of Income (LOI):	\$S - (\$ x days)		
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]			
GIA/LTA Search	\$S 2.00		
Medical:	\$S -		
Disbursement:	\$S - (e.g. Tow/ Independent)		
Legal Cost	\$S -		
Total:	\$S 2,127.50 Global Sum \$S:		
FINAL PAYMENT Date/Time: Confirm with:		Email ☐ Call ☐	
Payee 1:	\$S 2,127.50 Name 1: LION CITY RENTALS PTB LTD		
Payee 2: (Strike if N.A.)	\$S - Name 2: -		
Payee 3: (Strike if N.A.)	\$S - Name 3: -		

COPY SENT
24/1/2020

Surveyor

Steve

REF:

12222156

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

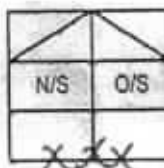
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

A

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLES332 R

Yr Regn:

26/7/16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota A1715

c.c 1598

Colour

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

355497

T/Radio: Insured / Std / NI / NA

Eng/No:

CiNo:

MR053REH 104555 327

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / STRim / STD A/Rim or

Tyre Size:

F:

205 / 55R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Firmza

Front

Rear

R/Bal.

4

mm

R/Bal.

4

mm

L/Bal.

4

mm

L/Bal.

4

mm

D.O.A.

5/10/19

D.O.I.

8/10/19

Survey held at

Lion City

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

11/11 - 70K

L16 \$1,050.00

(CRD: \$1,517.50 / 47%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

VIC

**LCR ARC
CARROS CENTER
60 JALAN LAM HUAT S(737869)
Main +65 62524991**

discount 25%

Steve (LKK)

WL MiuL 8/10/19 - 4.91 p

4 days

L/S

Ry AL SM

Attn :AIG Asia Pacific Insurance Ltd

ESTIMATE

VEHICLE NO. SLE5332R
CHASSIS NO : MR053REH104555327
MAKE / MODEL : Toyota Altis Corolla Classic 1.6CVT
DATE OF ACCIDENT : 05/10/2019
MILEAGE: 355497 km
YOUR INSURED VEHICLE NUMBER : SBG6886K

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear bumper / DD	1	\$ 549.70	\$ 549.70
2	Rear boot / DD	1	\$ 717.60	\$ 717.60
			\$ 9,584.40	\$ 1,267.30
		Less 25%		\$ 316.83
				\$ 950.48

	<u>SPECIAL NETT</u>			
1	Rear bumper clips / MC	P - 855.75	\$	100.00
		Special Nett Total S\$:	\$	100.00

	<u>LABOUR CHARGES</u>			
1	To labour charge for removing out rear boot and rear bumper out to facilitate repairs and replacement of damaged parts	2035.75	\$	900.00
2	To respray rear boot, rear bumper and end panel	1650	\$	900.00

LABOUR TOTAL S\$:	\$	1,800.00
TOTAL S\$:	\$	3,167.30
7% GST	\$	221.71
GRAND TOTAL S\$:	\$	3,389.01

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Steve Chen (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Wednesday, December 04, 2019 9:21 AM
To: Steve Chen (LKK Auto)
Subject: Fwd: Final Bill: SLE5332R

Steve
Ok confirmed lump sum \$1,650.00/4 days

Regards
S.T.Sim (65-97422188)
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869



----- Forwarded message -----

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Date: Wed, Dec 4, 2019 at 9:20 AM
Subject: Re: Final Bill: SLE5332R
To: Kanageshvaran Supramaniam <kanageshvaran@lioncityrentals.com.sg>

Dear sir
Ok confirmed lump sum \$1,650.00 / 4days

Regards
S.T.Sim (65-97422188)
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869



On Wed, Dec 4, 2019 at 9:06 AM Siak Tong Sim <siaktong@lioncityrentals.com.sg> wrote:
Kana

**LCR ARC
CARROS CENTER
60 JALAN LAM HUAT S(737869)
Main +65 62524991**

discount 25%

*Steve (LKK) W/L M/L 8/10/19 4.30 pm
4 days
L/S
Ry AL SM*

Attn :AIG Asia Pacific Insurance Ltd

ESTIMATE

VEHICLE NO. SLE5332R
CHASSIS NO : MR053REH104555327
MAKE / MODEL : Toyota Altis Corolla Classic 1.6CVT
DATE OF ACCIDENT : 05/10/2019
MILEAGE: 355497 km
YOUR INSURED VEHICLE NUMBER : SBG6886K

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear bumper ✓ <i>DD</i>	1	\$ 549.70	\$ 549.70
2	Rear boot ✓ <i>DD</i>	1	\$ 717.60	\$ 717.60
			\$ 9,584.40	\$ 1,267.30
		Less 25%		\$ 316.83
				\$ 950.48

	<u>SPECIAL NETT</u>		
1	Rear bumper clips ✓ <i>MC</i>	\$	100.00 <i>JP</i>
	Special Nett Total S\$:	\$	100.00

	<u>LABOUR CHARGES</u>		
1	To labour charge for removing out rear boot and rear bumper out to facilitate repairs and replacement of damaged parts	\$	900.00 <i>550</i>
2	To respray rear boot, rear bumper and end panel ✓	\$	900.00 <i>600</i>

LABOUR TOTAL S\$:	\$	1,800.00
TOTAL S\$:	\$	3,167.30
7% GST	\$	221.71
GRAND TOTAL S\$:	\$	3,389.01

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	621K
Vehicle Details	
Vehicle No.:	SLE5332R
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS CLASSIC 1.6 CVT
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	1ZRX587777
Chassis No.:	MR053REH104555327
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$16,800.00
Original Registration Date:	26 Jul 2016
First Registration Date:	26 Jul 2016
Transfer Count:	2
Actual ARF Paid:	\$16,800.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jul 2026
PARF Rebate Amount:	\$12,600.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jul 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$49,000.00
COE Rebate Amount:	\$32,543.00
Total Rebate Amount:	\$45,143.00

The information contained herein is correct as at 08 Oct 2019

OK

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy
Sent: 10/8/2019 2:52:32 PM

Hi,

Please refer to the enclosed request from **Lion City Rentals**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.as

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Tuesday, October 08, 2019 2:03 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBG6886K AND SLE5332R ON 05/10/2019

This message is from an external sender; be cautious with links and attachments.

Dear sir
We would like to engage LKK for this survey

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/38 Carros Centre

Singapore 737869



On Tue, Oct 8, 2019 at 1:56 PM Hor, Yinnul <Yinnul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสไว้ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-10-15 13:56 +08 to read your message.
After that, open the attachment.

[More info](#)

A772/h

P: Mr Sm

T: 3.06p.m

V: In

E: ✓

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinnu.Hor@aig.com
To: siaktong@lioncityrentals.com.sg
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMarissa.AbuKassim@aig.com, Syazairina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBG6886K AND SLE5332R ON 05/10/2019
Date: Tue, 8 Oct 2019 05:55:55 +0000
Without Prejudice

Your Reference : SLE5332R
Our Reference : SBG6886K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yini Rui (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnu.hor@aig.com | www.aig.sg

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]
Sent: Monday, October 07, 2019 4:24 PM
To: AIG SGP, Claims-Survey
Cc: Lion City Rentals ARC
Subject: [EXTERNAL] Re: 3rd party survey for SLE5332R

This message is from an external sender; be cautious with links and attachments.

Dear sir
Please arrange 3rd party surveyor for the following car
Our Insured: SLE5332R
Your Insured: SBG6886K
Date of accident: 05/10/2019

Regards
S.T.Sim (65-97422188)
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Oct 2019 18:42	Clm Dtl Modified	Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] HOW MEI KWAN
2	08 Oct 2019 18:42	Clm Veh Model Changed	(204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] HOW MEI KWAN
3	08 Oct 2019 18:42	Clm Created	Reg No: SLE5332R, Acct Date: 2019/10/05, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Lion City Rentals Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Oct 2019 18:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Oct 2019 18:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/17	[A] HOW MEI KWAN
6	08 Oct 2019 18:42	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Oct 2019 18:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (LCR)	[I] Merimen Administrator
8	08 Oct 2019 18:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Oct 2019 18:43	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	15 Oct 2019 10:07	Clm Registration Modified	Acct Time:00:00:00->09:15:00.	[I] AIG OneClaim Integration User
11	11 Dec 2019 13:44	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/17	[A] VIC ALPEH
12	11 Dec 2019 13:45	Adj Mandate Request	Cur.Req:2127.50:BOLA 28 - 3 veh.c.c.; OI 2nd Car	[A] VIC ALPEH
13	30 Dec 2019 15:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/17, Mandate Remarks: mandate approval at \$2127.50 [COR-\$1765.50 LOR-\$360 LTA-\$2.00] subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
14	30 Dec 2019 15:20	Adj Mandate Set	Approved:2127.50:mandate approval at \$2127.50 [COR-\$1765.50 LOR-\$360 LTA-\$2.00] subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
15	21 Jan 2020 18:17	Adj Mandate Request	Cur.Req:2127.50:BOLA 28 - 3 vehicle chain collision, OI 2nd car	[A] VIC ALPEH
16	21 Jan 2020 18:22	Adj Mandate Request Cancelled	MANDATE ALREADY APPROVED	[A] VIC ALPEH

Date From



Date To



Audit Type

None

Go

ACTIVITY

[10/12/2019 09:12] VIC ALPEH:

PENDING TP LOD

[10/12/2019 09:12] VIC ALPEH:

FINALIZED COR L/S \$1,650.00 with 4 DAYS

[18/10/2019 14:21] VIC ALPEH:

FILE REVIEWED, OI Mr Lee Kwok Hoong (96157890) reported that he was involved in a 3 veh.c.c. and was the 2nd car and was pushed forward from behind. Send letter and email to OI to notify TP claim and NCD issues

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2373760	11 Dec 2019 13:44:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE5332R	SBG6886K	11.77

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019 Edit Reg		08 Oct 2019 00:00 Edit Adj Rpt	S\$1,650.00 Edit Estimates	S\$1,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LEE KWOK HOONG, ID: S1600933D								
Main Claimant:	LION CITY RENTALS PTE LTD, Co. Reg. No.: 201504621K								
Vehicle Reg. No.:	SLE5332R	Date of Loss:	05/10/2019 09:00 - :59 [38 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9342460941SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SBG6886K	Policy No. (Claimant):	19-MK000205-R00						
		Excess:							
Repairer:	Lion City Rentals Pte Ltd (HQ) 60 Jalan Lam Huat, #04-01 Carros Centre, 737869 Kranji - Tel: 92988888 / 97884060								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (LCR) - Tel: ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (09/10/2019): TP GIA report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE5332R (9342460941SG)
[SBG6886K]
TP
LION CITY RENTALS PTE LTD
Oct 5 2019 9:15AM
[LEE KWOK HOONG]
Lion City Rentals Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Letters/Correspondences													1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	{Draft}	Third Party Express Settlement – Payment Breakdown										1	Edit				
Assessment Reports													1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	11/12/19 13:44	Adjuster Immediate Advice										1	Load HTM				
Photos/Images													3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	08/10/19 19:24	General View										1	Load JPG	☒			
2	08/10/19 19:24	General View										1	Load JPG	☒			
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32	08/10/19 19:24	General View										1	Load JPG	☒			
33	08/10/19 19:24	Odometer Reading										1	Load JPG	☒			
34	08/10/19 19:24	Chassis Number										1	Load JPG	☒			
35	08/10/19 19:24	General View										1	Load JPG	☒			
36	08/10/19 19:24	General View										1	Load JPG	☒			

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
37	04/12/19 19:02	After Repair Photo		Load JPG	☒
38	04/12/19 19:02	After Repair Photo		Load JPG	☒
39	04/12/19 19:02	After Repair Photo		Load JPG	☒
40	04/12/19 19:02	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 18:43	EMAIL FROM AIG DD 08.10.19		Load PDF	
2	08/10/19 18:43	ACKNOWLEDGEMENT EMAIL TO AIG DD 08.10.19		Load PDF	
3	11/10/19 12:06	TP ESTIMATE - MARKED		Load PDF	
4	11/10/19 12:06	TP GIA REPORT		Load PDF	
5	18/10/19 14:31	EMAIL TO OI		Load PDF	
6	18/10/19 14:31	LETTER TO OI		Load PDF	
7	10/12/19 09:13	TP ESTIMATE - FINALIZED		Load PDF	
8	11/12/19 13:38	TP LOD		Load PDF	
9	21/01/20 18:20	TP MV & LTA REBATE		Load PDF	
10	24/01/20 08:37	EMAIL FROM TP		Load PDF	
11	31/01/20 09:56	WORKSHOP INVOICE		Load PDF	
12	31/01/20 09:56	Release Voucher		Load PDF	
13	31/01/20 09:56	GIA SEARCH		Load PDF	
14	31/01/20 09:56	LOD		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	09/10/19 14:18	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SBG6886K (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SLE5332R (TP veh)		1.6 CLASSIC CVT (A)
Date of Accident:	05/10/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	3,050.00
Final Repair Cost	:	\$	1,765.50
Loss of Use	:	\$	360.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,127.50

6.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Lion City Rentals Pte Ltd	:	\$ 2,127.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

31 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19017772/EHA3Q2

Date: 31/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SLE5332R

Insured Vehicle No : SBG6886K

Date of Loss: 05/10/2019

Nature of Claim: TP

Claim No: 9342460941SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE5332R

Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A) Engine No: 1ZRX587777

Reg. Date: 26/07/2016 (Man. Year: 2016)

Chassis No: MR053REH104555327

Colour: Silver

Odometer: 355497 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Firenza 4 mm

Rear Left Side:

Firenza 4 mm

Front Right Side: Firenza 4 mm

Rear Right Side:

Firenza 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,050.47	885.75	164.72	15.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	1,150.00	650.00	36.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,850.47	2,035.75	814.72	28.58
Approved Total (Overridden) (S\$)		1,650.00		
(S\$)	2,850.47	1,650.00	1,200.47	42.11
+ GST 7.00/7.00% (S\$)	199.53	115.50	84.03	42.11
Nett Amount (S\$)	3,050.00	1,765.50	1,284.50	42.11
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,127.50		

INSPECTION

Date of Assignment: 08/10/2019

Date Inspected: 08/10/2019 Inspected At:

Lion City Rentals Pte Ltd (HQ)
60 Jalan Lam Huat, #04-01 Carros
Centre
Singapore 737869

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	549.70 FL	*486.00 FL
2	1		*REAR BOOT	Dented	717.60 FL	*655.00 FL
3	1		*REAR BUMPER CLIPS	Necessary	100.00 FS	*30.00 FS
					Sub Total (\$\$)	1,367.30
					- List Item Discount on L Items 25.00/25.00% (\$\$)	316.83
					Total Parts (\$\$)	885.75

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO LABOUR CHARGE FOR REMOVING OUT REAR BOOT AND REAR BUMPER OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	900.00	550.00
2	TO RESPRAY REAR BOOT ,REAR BUMPER AND END PANEL	New	900.00	600.00
Gross Labour Cost (S\$)			1,800.00	1,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >