

ASS. REC. BY:

REF:

CS/A1G190A763/Uyf3n2

Special Instruction:

Surveyor

MARCUS

ASSIGNMENT (Office)

From (Person):

Hor Yinru

of

A1G

Date/Time: 8.10.19 4.44p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 1444Z

Insured:

SJH 8388T

at Workshop m/s

Kaizen motor

Tel:

91500670

of

66 k919 BUKT bvc 6 #02-12

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Vch:

(Client's Record)

D.O.A. 4.10.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

8.10.19 5.18p.m

Person Contacted:

Shawn

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SJH 8388T : CS/INCL1003508/Kvg2 DOA: 13/09/2010
	SLT 1444Z : CS/GAI19011555/Uyf3e2 DOA: 28/06/2019

photo. OK

ASS. REC. BY: Marcus

REF: A19

# ASSIGNMENT

From: \_\_\_\_\_ Date: 9.10.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLT 14442

at Workshop m/s Kaizen motor  
of 68 Kaki Bukit Ave 6 #02-12

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: 68

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

G/A / PR Seen: 2 Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS "up" 2744320  
Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLT 14442 Yr Regn: 10/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA1

Make: Toyota prius Hybrid 1797

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 189406 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 2VW506048674

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15  
R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or roadstone

Front: 6 mm Rear: 6 mm  
R/Bal. \_\_\_\_\_ mm R/Bal. \_\_\_\_\_ mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 4/10/19 D.O.I. 9/10/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

015 H, 015 B, 015 A  
The UIC / Chassis frame / Body Structure affected due to collision.

15/10/19 continued 4/5 & H450 with shown: (Red \$11,081-05, 71%)

RECEIVED 13 OCT 2019

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 18/10/19 Typist

Report Formed:

Lump Sum / P.R. : \$4450k

Days Of Repair: 4

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos:

Others:

TOTAL

250
11
261

## PRE-REPAIR INSPECTION REQUEST – SLT1444Z vs SJH8388T (OI) on D.O.A.: 04/10/2019

From: Hor, Yinnul  
 To: 'assignments@ikkauto.com', Admin A (admin-a@ikkauto.com)  
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divya  
 Sent: Tuesday, 8 October, 2019 4:44:58 PM  
 Attachments: 0307\_001.pdf; 0409\_001.pdf

Hi,

Please refer to the enclosed request from Vision Law LLC.  
 Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
 Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)  
 AIG  
 FNOL Adjuster I  
 Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

From: Hor, Yinnul  
 Sent: Tuesday, October 08, 2019 1:51 PM  
 To: 'jactan@visionlawllc.com'  
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
 Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJH8388T AND SLT1444Z ON 04/10/2019

Without Prejudice

Your Reference : AM.jt.ins.K88.SLT1444Z.19 (sj)  
 Our Reference : SJH8388T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)  
 AIG  
 FNOL Adjuster I  
 Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**IMPORTANT NOTICE:**

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# VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths  
Agents for Trade Marks  
(Incorporated with limited liability)

ERIC NG CHING BOON  
WONG KENG LEONG RAYNEY  
AUDREY WONG SIU-HSIEN  
PAUL YAP TAI SAN  
ANJALI DIO MUNIANDY  
ANG KIM NOI DIANE  
RAVENDRA KRISHNASAMY  
TAN YINGXIAN, SELWYN  
CHEONG YUNHUI, CLARISSA  
SONIA LIM WEI LEI

Unique Entity Number :200721148H  
✓ **HEAD OFFICE:** 133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

Branch: 490 Toa Payoh Lorong 6  
#03-11 HDB Hub  
Singapore 310490

## ✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)  
FAX ✓ : (65) 65356802 (General)  
: (65) 65355905 (Litigation)  
E-mail : jactan@visionlawllc.com

## BRANCH

TEL : 65 63580703  
FAX : 65 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: AM.jt.Ins.K88.711775 :19 (sj)  
Your Ref: SJH 8388 T

08 October 2019

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attention: Motor Claims Department

Email: claimsdocmanagement@aig.com  
Email: noormariesa.abukassim@aig.com  
Email: shengyang.lim@aig.com  
Email: Syazairdina.Azlan@aig.com  
Email: yinhul.hor@aig.com  
Email: Lee-ying.chin@aig.com

Dear Sirs,

**ACCIDENT INVOLVING SLT 1444 Z & SJH 8388 T ON 04 OCTOBER 2019 ALONG CTE TOWARDS TOWN AT ABOUT 2300 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email 08 October 2019 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus Chua from LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue:

Kaizen Motors Pte Ltd  
68 Kaki Bukit Avenue 6  
#02-12 ARK@KB  
Singapore 417896  
Shawn Yap 9150-0670 /6384-1956

Contact Person:

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

ANJALI M  
(HEAD OFFICE)

## FOR SURVEYOR

Please initial here after completion of pre-repair inspection.  
Thank you.

1<sup>st</sup> Survey on \_\_\_\_\_  
Appointed surveyor :  
(Name & Signature)

2<sup>nd</sup> Survey on \_\_\_\_\_  
Appointed surveyor  
(Name & Signature)

3<sup>rd</sup> Survey on \_\_\_\_\_  
Appointed Surveyor  
(Name & signature)

cc: **SLT 1444 Z** - By Email: claims@kaizenmotors.com.sg only

**NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.**

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	prius		Any	Any	2017	Any	Any	Any	Available
	Toyota	Prius Hybrid 1.8A S	\$84,800	\$11,040 /yr	24-Mar-2017	1,797 cc	25,000 km	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric Cheapest, Lowest Depreciation, Low Mileage. Loan Package, Well Maintained By Previous Owner! High Trade In Are Welcome. Tip Top C... Posted: 08-Oct-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									
	Toyota	Prius C Hybrid 1.5A	\$69,800	\$8,720 /yr	28-Jun-2017	1,497 cc	-	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric Full Loan Available At \$1k Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Schem... 88 Motor Trading Posted: 06-Oct-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									
	Toyota	Prius C Hybrid 1.5A	\$73,000	\$8,740 /yr	02-Nov-2017	1,497 cc	29,000 km	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric As Good As New! Always Under Shade, Super Well Kept By Former Owner, 100% No Touch Up Done By Us! 100% Accident Free! Warra... Posted: 05-Oct-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									
	Toyota	Prius C Hybrid 1.5A	\$68,600	\$8,900 /yr	14-Mar-2017	1,497 cc	33,300 km	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric The Toyota Prius C Is An Adequate Car. This Hybrid's Biggest Selling Points Are Its Outstanding Gas Mileage, Excellent Predicted Reliabi... Pang's Motor Trading Pte Ltd Posted: 01-Oct-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									
	<b>12 hybrid cars that will save your wallet</b> Hybrid cars are known for their lower emissions as well as excellent fuel economy. However, not all of them are equal, here's the ones that you should buy. <a href="#">Read this article</a>								
	Toyota	Prius C Hybrid 1.5A	\$69,800	\$8,810 /yr	30-May-2017	1,497 cc	40,000 km	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric In House Finance Available! Most Ideal For Private And PHV Usage, Very Reliable And Fuel Efficient! New Arrival, 1 Owner Unit, Fully Mai... Speedo Motoring Posted: 12-Sep-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									
	Toyota	Prius Hybrid 1.8A S	\$80,000	\$9,460 /yr	18-Dec-2017	1,797 cc	-	Hatchback	Available
<b>Fuel Type:</b> Petrol-Electric With Reverse Camera And Sub Woofer, Keyless Entry And Start. Posted: 06-Sep-2019 Tags: 2017 Toyota Prius, 2017 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota									

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	392N

### Vehicle Details

Vehicle No.:	SLT1444Z
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8S
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	2ZRR932743
Chassis No.:	ZVW506048674
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$27,147.00
Original Registration Date:	19 Oct 2017
First Registration Date:	19 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2027
PARF Rebate Amount:	\$3,750.00

### Intended COE Rebate Details

COE Expiry Date:	18 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,189.00
COE Rebate Amount:	\$39,470.00
<b>Total Rebate Amount:</b>	<b>\$43,220.00</b>

The information contained herein is correct as at 09 Oct 2019

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	05/10/2019 14:35
Date Of Accident	04/10/2019 23:00
Exact Location Of Accident	CTE TOWARDS TOWN.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT1444Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KINETIC HOLDING PTE LTD
Co Reg No	201618392N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-88233366

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994105
Cover Note Number	

### Driver

Name of Driver	KAM YEA TENG
NRIC No	S1638574C
Date Of Birth	11/01/1964
Occupation	INDOOR
Date Of Driving Pass	26/04/1989
Driving Experience	30 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94891311
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 409 SAUJANA RD #06-126
Postcode	670409
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON CTE, ON MY WAY TO BRADDELL, THE CAR SJN8388T SUDDEN CUT INTO MY LANE AND HIT MY SIDE OF MY CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH8388T
Vehicle Make/Model/Colour	
Details Of Properties	VEH B
Vehicle Category	PRIVATE CAR
Name of Driver	ANTHONY
NRIC/Passport Number	
Contact Number	90223008
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Common Statement Pg. 1

SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reputate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

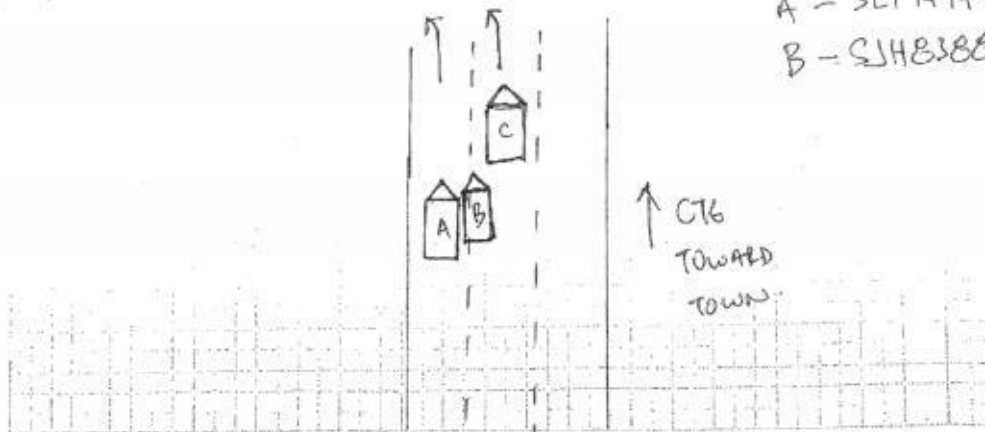
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. 30. 31. 32. 33. 34. 35. 36. 37. 38. 39. 40. 41. 42. 43. 44. 45. 46. 47. 48. 49. 50. 51. 52. 53. 54. 55. 56. 57. 58. 59. 60. 61. 62. 63. 64. 65. 66. 67. 68. 69. 70. 71. 72. 73. 74. 75. 76. 77. 78. 79. 80. 81. 82. 83. 84. 85. 86. 87. 88. 89. 90. 91. 92. 93. 94. 95. 96. 97. 98. 99. 100.

# Accident Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On CTE, on my way <sup>home</sup> to ~~Brattle~~ Brattle  
the car. SJH 8388T sudden cut in to my lane  
and hit my side of my car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/ID No.:



HOTLINE TEL (65) 6419 3000

# **CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 169)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1966

ROAD TRANSPORT ACT, 1967 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M2 400

| COMPREHENSIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           | COMMERCIAL MOTOR         |  | (The below excess is subject to GST) |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------|--|--------------------------------------|--|
| CERTIFICATE NO.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | SLT1444Z  | POLICY EXCESS            |  | \$S\$1500.00 (Sect I & II)           |  |
| POLICY NO.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 999994105 | WINDSCREEN EXCESS        |  | \$S\$100.00                          |  |
| 1) VEHICLE REGISTRATION NO.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |           | SUM INSURED              |  | Market Value                         |  |
| 2) NAME OF INSURED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |           | INSURING WITH COE/PARF   |  | YES                                  |  |
| 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |           | SLT 1444Z                |  |                                      |  |
| 4) DATE OF EXPIRY OF INSURANCE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |           | Kinetic Holdings Pte Ltd |  |                                      |  |
| 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |           | 08 June 2019             |  |                                      |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |           | 07 June 2020             |  |                                      |  |
| <p>Any person who is driving on the Insured's order or with their permission.</p> <p>\$S\$1,500.00 Section I &amp; \$S\$1,500.00 Section II Excess is applicable for driver who is between 23 years to 45 years old with minimum 2 years driving experience in Singapore.</p> <p>An additional section II excess of \$1,000.00 per accident is applicable in the event of an accident occurring outside Singapore.</p> <p>Accident repair has to be carried out at AIG appointed list of workshop or Manufacturer workshop within 3 years warranty.</p> <p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> |           |                          |  |                                      |  |
| <p>6) LIMITATION AS TO USE*</p> <p>1) Use for social, domestic, pleasure purposes and business purposes of Insured.</p> <p>2) Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.</p> <p>3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.</p> <p>The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed-testing. 2) Use whilst towing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.</p>                                                                                                                                                                                                |           |                          |  |                                      |  |
| LOSS OF USE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |           | Not Included             |  |                                      |  |
| HIRE PURCHASE COMPANY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |           | NA                       |  |                                      |  |

\*Limitations rendered inoperative by Section II of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 169) and Section 96 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 169) and Part IV of the Road Transport Act, 1967 (Malaysia).

Issued in Singapore 10 Jun 2019

501630 000  
 SC Alliance Pte Ltd  
 78 Sea Breeze Avenue  
 Singapore 487582

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

SSPOEC

ORIGINAL

# KAIZEN MOTORS

KAIZEN MOTORS PTE. LTD.

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

UEN: 201502816H

GST Reg No. 201502816H

Tel: (+65) 6384 1956

Fax: (+65) 6384 1957

Webpage: <https://www.kaizenmotors.com.sg>



kaizenmotorsingapore



kaizen\_motors



www.kaizenmotors

Not Authorized  
Halter  
9/10/19  
L/S \$4450/-  
Halter  
Telephone Alignment

Date : 07/10/2019

Vehicle No : SLT1444Z

Model : Toyota Prius

Mileage :

## Accident Damaged Parts

| No | Job Description                                                                                                                                                                                                  | Qty | Price / Unit | Amount      |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|--------------|-------------|
| 1  | FRONT R/H FENDER                                                                                                                                                                                                 | 1   | \$ 933.00    | \$ 933.00   |
| 2  | FRONT R/H FENDER CLIPS                                                                                                                                                                                           | 10  | \$ 6.00      | \$ 60.00    |
| 3  | FRONT R/H WINDSCREEN                                                                                                                                                                                             | 1   | \$ 96.00     | \$ 96.00    |
| 4  | FRONT R/H SIDE MIRROR ASSY                                                                                                                                                                                       | 1   | \$ 1,283.00  | \$ 1,283.00 |
| 5  | FRONT R/H RIM                                                                                                                                                                                                    | 1   | \$ 1,555.00  | \$ 1,555.00 |
| 6  | FRONT R/H TIRE                                                                                                                                                                                                   | 1   | \$ 150.00    | \$ 150.00   |
| 7  | FRONT LOWER ARM                                                                                                                                                                                                  | 1   | \$ 632.00    | \$ 632.00   |
| 8  | FRONT R/H DOOR ASSY                                                                                                                                                                                              | 1   | \$ 1,249.00  | \$ 1,249.00 |
| 9  | FRONT R/H DOOR HINGE                                                                                                                                                                                             | 1   | \$ 95.00     | \$ 95.00    |
| 10 | FRONT R/H DOOR JACK                                                                                                                                                                                              | 1   | \$ 158.00    | \$ 158.00   |
| 11 | REAR R/H DOOR ASSY                                                                                                                                                                                               | 1   | \$ 1,243.00  | \$ 1,243.00 |
| 12 | REAR R/H DOOR HINGE                                                                                                                                                                                              | 1   | \$ 95.00     | \$ 95.00    |
| 13 | REAR R/H DOOR JACK                                                                                                                                                                                               | 1   | \$ 158.00    | \$ 158.00   |
| 14 | REAR R/H FENDER                                                                                                                                                                                                  | 1   | \$ 825.00    | \$ 825.00   |
| 15 | REAR R/H FENDER CLIPS                                                                                                                                                                                            | 10  | \$ 6.00      | \$ 60.00    |
| 16 | REAR R/H RIM                                                                                                                                                                                                     | 1   | \$ 1,555.00  | \$ 1,555.00 |
| 17 | REAR R/H TIRE                                                                                                                                                                                                    | 1   | \$ 150.00    | \$ 150.00   |
| 18 | REAR R/H LOWER ARM                                                                                                                                                                                               | 1   | \$ 498.00    | \$ 498.00   |
| 19 | LABOUR FOR CHECKING ON WIRING                                                                                                                                                                                    |     | \$ 120.00    | \$ 120.00   |
| 20 | LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS, INCLUDING WELDING, KNOCKING, REPAIRING, STRAIGHTENING, RESHAPE & ADJUSTMENT OF FRONT R/H FENDER, DOOR ASSY, HINGES, REAR DOOR ASSY, HINGES, FENDER |     | \$ 1,300.00  | \$ 1,300.00 |
| 21 | SPRAYPAINTING & PUTTY OF FRONT R/H FENDER, DOOR ASSY, HINGES, REAR DOOR ASSY, HINGES, FENDER & SIDE MIRROR ASSY                                                                                                  |     | \$ 2,000.00  | \$ 2,000.00 |
| 22 | 4 WHEEL ALIGNMENT                                                                                                                                                                                                | 2   | \$ 150.00    | \$ 300.00   |

Rocker panel garnish

Repair car

548.20

LKK Auto Consultants hence notify the Repairer of the following:

- To reserve color/finish spray painting
- To reserve damages on (s) during survey
- Parts to be replaced to confirmation
- Third party survey on a "Without Prejudice" basis
- No direct payment is allowed
- Supplementary damage must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

|             |    |           |
|-------------|----|-----------|
| Sub-Total   | \$ | 14,515.00 |
| GST 7%      | \$ | 1,016.05  |
| Grand Total | \$ | 15,531.05 |

P-4683.30

257

P-3512.47

S.N-400.00

1660.00

5572.47

202

4457.96

15060.20

# Stamford Tyres International Pte Ltd

23 Kaki Bukit Road 4

#01-12/13 Synergy@KB

Singapore 417801

Phone Number: 6702 3355

Fax Number: 6341 6993

Customer:

Date: 10/9/2019 3:29 PM

Company:

VIN

License NO: SLT1444Z

Technician:

Odometer: 189406KM

Order NO:

## VEHICLE ALIGNMENT REPORT

TOYOTA, PRIUS Alpha ZVW40W/ZVW41W, 11-18 (Customized)

| Primary Angles    |                  |        | Initial | Specifications |         | Final  |
|-------------------|------------------|--------|---------|----------------|---------|--------|
|                   |                  |        |         | Min.           | Max.    |        |
| Front             | Caster           | Left   | ----    | 5°10'          | 6°40'   | ----   |
|                   |                  | Right  | ----    | 5°10'          | 6°40'   | ----   |
|                   | Camber           | Left   | -0°36'  | -0°55'         | 0°35'   | -0°36' |
|                   |                  | Right  | -0°30'  | -0°55'         | 0°35'   | -0°30' |
|                   | Toe              | Left   | 0°39'   | 0°00'          | 0°11'   | 0°39'  |
|                   |                  | Right  | -2°45'  | 0°00'          | 0°11'   | -2°42' |
| Total             |                  | -2°06' | 0°00'   | 0°21'          | -2°03'  |        |
| Rear              | Camber           | Left   | -1°18'  | -1°55'         | -0°55'  | -1°18' |
|                   |                  | Right  | -1°30'  | -1°55'         | -0°55'  | -1°30' |
|                   | Toe              | Left   | 0°06'   | -0°03'         | 0°13'   | 0°06'  |
|                   |                  | Right  | -0°03'  | -0°03'         | 0°13'   | -0°06' |
|                   |                  | Total  | 0°03'   | -0°05'         | 0°26'   | 0°00'  |
|                   | Max Thrust Angle |        | -0°04'  | 0°15'          |         | -0°06' |
| Secondary Angles  |                  |        | Initial | Specifications |         | Final  |
|                   |                  |        |         | Min.           | Max.    |        |
| SAI               |                  | Left   | ----    | ----           | ----    | ----   |
|                   |                  | Right  | ----    | ----           | ----    | ----   |
| Included Angle    |                  | Left   | ----    | 99°59'         | 99°59'  | ----   |
|                   |                  | Right  | ----    | 99°59'         | 99°59'  | ----   |
| Toe Out On Turns  |                  | Left   | ----    | 99°59'         | 99°59'  | ----   |
|                   |                  | Right  | ----    | 99°59'         | 99°59'  | ----   |
| Max Turn Inside   |                  | Left   | ----    | 99°59'         | 99°59'  | ----   |
|                   |                  | Right  | ----    | 99°59'         | 99°59'  | ----   |
| Toe Curve Change  |                  | Left   | ----    | 0°00'          | 199°59' | ----   |
|                   |                  | Right  | ----    | 0°00'          | 199°59' | ----   |
| Setback           | Front            |        | 10mm    | 2540mm         | 2540mm  | 10mm   |
|                   | Rear             |        | -8mm    | 2540mm         | 2540mm  | -8mm   |
| Track Width Diff. |                  |        | 0mm     |                |         | 0mm    |
| Wheel Base Diff.  |                  |        | 18mm    |                |         | 18mm   |
| Front Ride Height | Left             |        | ----    | 2540mm         | 2540mm  | ----   |
|                   | Right            |        | ----    | 2540mm         | 2540mm  | ----   |
| Rear Ride Height  | Left             |        | ----    | 2540mm         | 2540mm  | ----   |
|                   | Right            |        | ----    | 2540mm         | 2540mm  | ----   |
| Frame Angle       |                  |        |         |                |         | ----   |

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19017763/UYF3N2

Date: 23/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:  
 Claimant: SLT1444Z Insured Vehicle No: SJH8388T  
 Vehicle No: SLT1444Z Nature of Claim: TP Claim No: 7580887290SG  
 Date of Loss: 04/10/2019

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLT1444Z Engine No: 2ZRR932743  
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 S (A) Chassis No: ZVW506048674  
 Reg. Date: 19/10/2017 (Man. Year: 2016) Odometer: 189406 km  
 Colour: Black  
 Engine Capacity: 1797 cc  
 Market Value/New Car Price: N/A  
 Price:  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15  
 Front Left Side: Roadstone 6 mm Rear Left Side: Roadstone 6 mm  
 Front Right Side: Roadstone 6 mm Rear Right Side: Roadstone 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

|                                          | Repairer's       | Adjuster's      | Difference       | Diff %       |
|------------------------------------------|------------------|-----------------|------------------|--------------|
| Parts                                    | 11,340.20        | 3,912.47        | 7,427.73         | 65.50        |
| Miscellaneous Items                      | 0.00             | 0.00            | 0.00             |              |
| Labour                                   | 3,720.00         | 1,660.00        | 2,060.00         | 55.38        |
| Paintwork Labour                         | 0.00             | 0.00            | 0.00             |              |
| Towing                                   | 0.00             | 0.00            | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>15,060.20</b> | <b>5,572.47</b> | <b>9,487.73</b>  | <b>63.00</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                  | <b>4,450.00</b> |                  |              |
| <b>(S\$)</b>                             | 15,060.20        | 4,450.00        | 10,610.20        | 70.45        |
| <b>+ GST 7.00/7.00% (S\$)</b>            | 1,054.21         | 311.50          | 742.71           | 70.45        |
| <b>Nett Amount (S\$)</b>                 | <b>16,114.41</b> | <b>4,761.50</b> | <b>11,352.91</b> | <b>70.45</b> |

## INSPECTION

Date of Assignment: 08/10/2019

Date Inspected: 09/10/2019 Inspected At:

Kaizen Motors Pte Ltd (HQ)  
 68 KAKI BUKIT AVE 6, #02-12 ARK @  
 KAKI BUKIT  
 Singapore 417896

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

*knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                 | Condition      | Repairer's  | Amount       |
|-----|-----|----------|-----------------------------|----------------|-------------|--------------|
| 1   | 1   |          | *FRONT R/H FENDER           | Dented/Bent    | 933.00 F    | *933.00 FL   |
| 2   | 10  |          | *FRONT R/H FENDER CLIPS     | Necessary      | 60.00 F     | *48.00 FL    |
| 3   | 1   |          | *FRONT R/H WINDSCREEN       | Not Necessary  | 96.00 F     | *- FL        |
| 4   | 1   |          | *FRONT R/H SIDE MIRROR ASSY | Damaged/Broken | 1,283.00 F  | *1,023.10 FL |
| 5   | 1   |          | *FRONT R/H TIRE             | Not Necessary  | 150.00 F    | *- FL        |
| 6   | 1   |          | *FRONT LOWER ARM            | Bent           | 632.00 F    | *632.00 FL   |
| 7   | 1   |          | *FRONT R/H DOOR ASSY        | Dented/Bent    | 1,249.00 F  | *1,249.00 FL |
| 8   | 1   |          | *FRONT R/H DOOR HINGE       | Bent           | 95.00 F     | *95.00 FL    |
| 9   | 1   |          | *FRONT R/H DOOR JACK        | Twisted        | 158.00 F    | *158.00 FL   |
| 10  | 1   |          | *REAR R/H DOOR ASSY         | Repair         | 1,243.00 F  | *- FL        |
| 11  | 1   |          | *REAR R/H DOOR HINGE        | Not Necessary  | 95.00 F     | *- FL        |
| 12  | 1   |          | *REAR R/H DOOR JACK         | Not Necessary  | 158.00 F    | *- FL        |
| 13  | 1   |          | *REAR R/H FENDER            | Repair         | 825.00 F    | *- FL        |
| 14  | 10  |          | *REAR R/H FENDER CLIPS      | Not Necessary  | 60.00 F     | *- FL        |
| 15  | 1   |          | *REAR R/H RIM               | Not Necessary  | 1,555.00 F  | *- FL        |
| 16  | 1   |          | *REAR R/H TIRE              | Not Necessary  | 150.00 F    | *- FL        |
| 17  | 1   |          | *REAR R/H LOWER ARM         | Not Necessary  | 498.00 F    | *- FL        |
| 18  | 1   |          | *ROCKER PANEL GARNISH       | Deep Cut       | 545.20 F    | *545.20 FL   |
| 19  | 1   |          | *FRONT R/H RIM              | Dented         | 1,555.00 FS | *400.00 FS   |

F=Franchise part, S=SpcNett, L=ListItemDisc.

|                                                           |                  |                 |
|-----------------------------------------------------------|------------------|-----------------|
| <b>Sub Total (\$\$)</b>                                   | <b>11,340.20</b> | <b>5,083.30</b> |
| <b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b> | <b>0.00</b>      | <b>1,170.83</b> |

|                           |                  |                 |
|---------------------------|------------------|-----------------|
| <b>Total Parts (\$\$)</b> | <b>11,340.20</b> | <b>3,912.47</b> |
|---------------------------|------------------|-----------------|

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars                                                                                                                                                                                            | Lab.Type | Repairer's      | Amount          |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>            |                                                                                                                                                                                                        |          |                 |                 |
| 1                              | LABOUR FOR CHECKING ON WIRING                                                                                                                                                                          | New      | 120.00          | 20.00           |
| 2                              | LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS,INCLUDING WELDING,KNOCKING,REPAIRING,STRAIGHTENING,RESHAPE & ADJUSTMENT OF FRONT R/H FENDER,DOOR ASSY,HINGES,REAR DOOR ASSY,HINGES,FENDER | New      | 1,300.00        | 520.00          |
| 3                              | SPRAYPAINTING & PUTTY OF FRONT R/H FENDER,DOOR ASSY,HINGES,REAR DOOR ASSY,HINGES,FENDER & SIDE MIRROR ASSY                                                                                             | New      | 2,000.00        | 1,000.00        |
| 4                              | 4 WHEEL ALIGNMENT                                                                                                                                                                                      | New      | 300.00          | 120.00          |
| <b>Gross Labour Cost (S\$)</b> |                                                                                                                                                                                                        |          | <b>3,720.00</b> | <b>1,660.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >