

ASS. REC. BY:

REF: CS/MSG 19017761/T14f3<sup>n2</sup>

Special Instruction:

Surveyor: Taufiqh

ASSIGNMENT (Office)

From (Person): Chhin myuk Pui

of MSIG

Date/Time: 8-10-19 17:05p.m

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHB 3421T

Insured: SLP 4881 X

at Workshop m/s Ding Automotive

Tel: 96891857

of 31 Corporation Road

Policy No: 29114756MEP

Claim No: 608284

Sum Insured:

Excess:

Make of Veh:

D.O.A 8.10.19

(Client's Record)

mp''

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 8.10.19 5.40p.m

Person Contacted: mohan

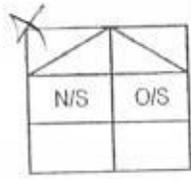
Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SHB 3421T - CS3/ PFI 16013252/T19 h302 ROA - 21/7/2016
	SLP 4881 X - CC61 AI 917620897 Vea39.2 ROA - 21/10/2017
10/10 -	revised preli aduse via merimen

ASS. REG. BY: Tuyfhu REF: MS16

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_



(Policy Condition)  
 Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : **Yes or No**  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : **Yes or No**  
 Est. Repairs: \_\_\_\_\_ days Res.: **Yes or No**  
 Lum Sum: \_\_\_\_\_ % 3 Val.: **Yes or No**  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: Giang Vehicle: **IN / OUT**

Veh No: SMB 3421 T Yr Regn: 2014 July  
 Type: **M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**  
**Truck / Trailer or**  
 Make: Hyundai 740 c.c. 1685  
 Colour: Yellow A/C: **Insured / Std / NI / NA**  
 Sp. Reading: 543230 T/Radio: **Insured / Std / NI / NA**  
 Eng/No: \_\_\_\_\_  
 C/No: KMPLR541UMEU057869  
 Gen. Cond: **Good / Fair / Poor / Burnt**  
 Steering: **Inorder / Jammed / Leaked / Burnt or**  
 Brake: **Inorder / Jammed / Leaked / Burnt or**  
 Modi: **NI / SRM / STD A/Rim or**  
 Tyre Size: F: 205 / 60 R16  
 R: \_\_\_\_\_  
**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /**  
**TOYO / YOKO or** Westlake  
 Front R/Bal. 6 mm Rear R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 9/10/19  
 Survey held at Duy Kho  
 Des. of Damages: **Frt / Rear / O/S / N/S / UIC / Rooftop or**  
Frt N/S  
 The **UIC / Chassis frame / Body Structure** affected due to collision.

Date / Time	Action / Instruction
<u>14/10</u>	<u>1/s 22450 3 days, email to Giang</u> <u>(Red: 1119.48; 31%)</u>
RECEIVED 17 OCT 2019 <u>16/10/2019</u>	

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 1) 16/10 Tuyfhu  
 Date/Time, File Return to?

Days Of Repair: 3  
 Resurvey No. of Trip: 1

Add Fee:  : Site Insp (\$)  : Interview (\$)  : Tech. Invs (\$)  : Weekend (\$)

Survey Fee:	
Transportation:	<u>150</u>
S + RS. SI	<u>11</u>
Photos	
Others	
<b>TOTAL</b>	<u>161</u>

Rep. Format: TP  
 Lump Sum / F.B. C: 2450/-

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 10 Oct 2019

**Preliminary Advice**

Insured Vehicle No	: SLP4881X	Accident Date	: 08/10/2019
TP Vehicle No	: SHB3421T	Assignment Date	: 08/10/2019
Make	: HYUNDAI I40	Est. Duration of Repair	: 3.00
Date of Inspection	: 09/10/2019		
Inspection At	: DING AUTOMOTIVE PTE LTD (HQ) 31 CORPORATION ROAD SINGAPORE 649825		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,569.48
Revised Amount	:S\$	3,093.03
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,093.03
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( x ) The above survey was conducted on a 'without prejudice' basis.

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Oct 2019		08 Oct 2019 17:05 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>				[Created by insurer]					
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHB3421T	Date of Loss:	08/10/2019 07:00 - :59 [63 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	29114756MKF (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLP4881X	Policy No. (Claimant):	Excess:						
Repairer:	Ding Automotive Pte Ltd (HQ) 31 CORPORATION ROAD, 649825 Boon Lay - Tel: 96992878								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/10/2019]								
Adj Asp. Remarks:	on WP. Manual assigned to LKK via email on 08/10/19. (Manual Assign). CAR IN. OI:Grab. Liab: NR. Agree on SJE. Assign: LKK Auto Consultants / FormTeam Consultancy / MSIG In-House Surveyors. Contact: Vadivelan Mohan @ 9689 1857 / 6265 7130.								
<b>ASSOCIATED MAIL RECEIVED</b>				View All	Compose Case Mail				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
View All   Search Tasks   Create New Task   Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Summer Lee (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 8 October, 2019 4:54 PM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SAS2682144.pdf; Invoice.html

### ACCIDENT INVOLVING SHB3421T AND SLP4881X (GRAB) ON 08/10/2019 SURVEYOR ARRAGEMENT

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Tuesday, 8 October, 2019 3:13 PM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: ACCIDENT INVOLVING SHB3421T AND SLP4881X (GRAB) ON 08/10/2019 SURVEYOR ARRAGEMENT

*Have a great week ahead!*

Helene Phua  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Helene Phua  
**Sent:** Tuesday, 8 October, 2019 3:12 PM  
**To:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHB3421T AND SLP4881X (GRAB) ON 08/10/2019 SURVEYOR ARRANGEMENT

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants / FormTeam Consultancy / MSIG In-House Surveyors** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



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A Member of **MS&AD** INSURANCE GROUP

**From:** Taxis Customer Service [<mailto:taxiscs@stengg.com>]  
**Sent:** Tuesday, 8 October, 2019 12:54 PM  
**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Subject:** RE: ACCIDENT INVOLVING SHB3421T AND SLP4881X (GRAB) ON 08/10/2019 SURVEYOR ARRANGEMENT

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Officer,

Please assign LKK Auto Consultants Pte Ltd or Formteam Consultancy Pte Ltd or MSIG In-House Surveyors to conduct survey.

Best Regards,  
VADIVELAN MOHAN  
Ding Automotive Pte Ltd  
Hp : 96891857 / 62657130

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**From:** Helene Phua <helene\_phua@sg.msig-asia.com>  
**Sent:** Tuesday, October 08, 2019 11:46 AM  
**To:** Taxis Customer Service <taxiscs@stengg.com>  
**Cc:** Chhia Nyuk Pui <NyukPui\_Chhia@sg.msig-asia.com>  
**Subject:** RE: ACCIDENT INVOLVING SHB3421T AND SLP4881X (GRAB) ON 08/10/2019 SURVEYOR ARRAGEMENT

\*\*\*WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING.\*\*\*

Hi,

We refer to your email dated 08/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Have a great week ahead!

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

**Sent:** Tuesday, 8 October 2019 9:58 AM

**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Cc:** [kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg); [dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg); [Claims@dingautomotive.com.sg](mailto:Claims@dingautomotive.com.sg)

**Subject:** ACCIDENT INVOLVING SHB3421T AND SLP4881X ON 08/10/2019 SURVEYOR ARRAGEMENT

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Officer ,

Kindly please arrange surveyor to survey vehicle SHB4881X. Vehicle already grounded inside workshop. Survey location will be at 31 Corporation Road.

Thanks

**Best Regards,**

**VADIVELAN MOHAN**

*Ding Automotive Pte Ltd*

*Hp : 96891857 / 62657130*

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/10/2019 09:26
Date Of Accident	08/10/2019 07:45
Exact Location Of Accident	ALONG PAYA LEBAR RD JUNCTION OF JALAN AFIFI
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB3421T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	199502839G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

#### Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40-1.7 D CRDI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

#### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088937MFSH
Cover Note Number	

#### Driver

Name of Driver	NG FATT SIN (WU FAXIN)
NRIC No	S7131861C
Date Of Birth	14/09/1971
Occupation	OUTDOOR
Date Of Driving Pass	15/10/1992
Driving Experience	26 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90620763
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address APT BLK 622 SENJA ROAD #18-84  
SINGAPORE  
Postcode 670622  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OTHER - HIRER  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2  
Passenger 1 NAME: UNKNOWN  
GENDER: FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Remarks/ Reasons: FILE NOT SUITABLE  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLP4881X  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category PRIVATE HIRE  
Name of Driver CASMOND  
NRIC/Passport Number  
Contact Number 96547351  
Address  
Postcode  
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan Pg. 1

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

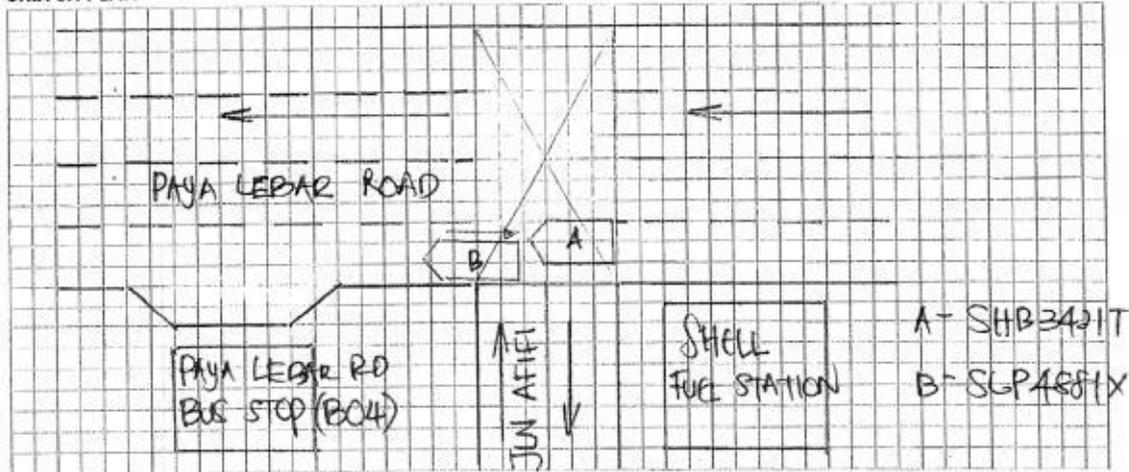
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: VSD  
NRIC/FIN No.:

Accident Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 8 OCTOBER 2019 ABOUT 09:45 HOURS I WAS TRAVELING WITH MY TAXI (SHB342IT) ALONG PAYA LEBAR ROAD. AT TIME I FEMALE PASSENGER ON BOARD. AT MOMENT TRAFFIC WAS SLOW MOVING. WHILE IM ON WAY, JUST AT JALAN PAYA LEBAR ROAD JUNCTION OF JALAN AFIFI, SUDDENLY MY FRONT VEHICLE (SLP488IX) PRIVATE HIRE REVERSING HIS VEHICLE AND COLLIDED ON MY VEHICLE FRONT LHS BODY. DUE TO THAT MY FRONT BUMPER, HEADLAMP, FENDER AND INNER PARTS DAMAGED. NO INJURY WAS INVOLVED.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: VAO1-  
NRIC/FIN No.:

TO :

FAX NO:

**ESTIMATE REPORT** 1ST Quotation

08/10/2019 12:58

JOB-NO: 50112096

**OWNER'S PARTICULARS**

NAME: CityCab PTE LTD (Fleet)  
ADDRESS: 383 SIN MING DRIVE  
SINGAPORE 575717 0

CONTACT: 65533880  
64739522

Page 1 of 2

**VEHICLE DETAILS**

LICENSE NO: SHB3421T TRANS: AUTO  
MAKE / MODEL: HYUNDAI / i40  
OWNER'S INSURER: MS First Capital Insurance Limited  
JOB-CODE: TP SA: Ding Auto User 1

CHASSIS: KMHLB41UMEU057869  
ENGINE: D4FDEU440189

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	500.00	0.00	500.00		Y	350
2 RESPRAY FRONT BUMPER	1.00	250.00	0.00	250.00		Y	200
3 RESPRAY FRONT LHS FENDER	1.00	250.00	0.00	250.00		Y	200
4 R&R HEADLAMP AND LEVELING BOTH HEADLAMP	1.00	60.00	0.00	60.00		Y	30
5 RUST PROOFING	1.00	50.00	0.00	50.00		Y	30
TOTAL:		1,110.00	0.00	1,110.00			810
<b>MATERIALS</b>							
1 FRONT BUMPER	1.00	599.68	119.94	479.74	L	Y	ae
2 FRONT BUMPER RETAINER LH	1.00	42.83	8.57	34.26	L	Y	de
3 FRONT LHS FENDER ASSY	1.00	659.90	131.98	527.92	L	Y	bt
4 HEADLAMP LHS	1.00	1,388.88	277.78	1,111.10	L	Y	cu
5 FRONT BUMPER HEADLAMP BRACKET LHS	1.00	38.33	7.67	30.66	L	Y	x
6 FRONT BUMPER AIR DUCT LHS	1.00	85.63	17.13	68.50	L	Y	x   NN
7 FRONT BUMPER BLANKING COVER LHS	1.00	15.38	3.08	12.30	L	Y	x
8 FRONT BUMPER CLIPS	1.00	45.00	0.00	45.00	S	Y	200/1
9 FRONT LHS FENDER ADS STICKER	1.00	150.00	0.00	150.00	S	Y	100/2
TOTAL:		3,025.63	566.15	2,459.48			
TOTAL PARTS & LABOUR :		4,135.63	566.15	3,569.48			2283.02

EXCESS/LOADING:\$ 0.00

No. Of Day: 3

RE-SURVEY: BEFORE/AFTER PAINTING  
PART-BY-PART OR LUMP SUM: \$\$

DATE OF SURVEY: 9/10/19

SURVEYED BY: Tanpin

CONTACT NO: 92495749 FAX NO: \_\_\_\_\_

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001  
Ding Auto User 1  
ESTIMATOR

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*[Handwritten Signature]*  
10/10/19

2283.02  
810  
3093.02  
1/5 \$2450  
Zilys

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
STA AUTOCENTRE							
TEL:							
FAX:							

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19017761/T1TF3N2

Date: 17/10/2019

#### REFERENCE

<b>Handling Insurer:</b>	MSIG Insurance (Singapore) Pte. Ltd.	<b>Policy No:</b>	29114756MKF
<b>Claimant Vehicle No :</b>	SHB3421T	<b>Insured Vehicle No :</b>	SLP4881X
<b>Date of Loss:</b>	08/10/2019	<b>Nature of Claim:</b>	TP
			<b>Claim No:</b> 608284

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	SHB3421T	<b>Engine No:</b>	D4FDEU440189
<b>Make &amp; Model:</b>	HYUNDAI I40, 1.7 D CRDi (A)	<b>Chassis No:</b>	KMHLB41UMEU057869
<b>Reg. Date:</b>	02/07/2014 (Man. Year: 2014)	<b>Odometer:</b>	543230 km
<b>Colour:</b>	Yellow		
<b>Engine Capacity:</b>	1685 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (S\$):</b>	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>	

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	205/60R16	<b>Rear Tyre Size:</b>	205/60R16
<b>Front Left Side:</b>	West Lake 6 mm	<b>Rear Left Side:</b>	West Lake 6 mm
<b>Front Right Side:</b>	West Lake 6 mm	<b>Rear Right Side:</b>	West Lake 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,459.50	2,283.03	176.47	7.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,110.00	810.00	300.00	27.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,569.50</b>	<b>3,093.03</b>	<b>476.47</b>	<b>13.35</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,450.00</b>		
	(S\$) 3,569.50	2,450.00	1,119.50	31.36
	+ GST 7.00/7.00% (S\$) 249.87	171.50	78.37	31.36
<b>Nett Amount (S\$)</b>	<b>3,819.37</b>	<b>2,621.50</b>	<b>1,197.87</b>	<b>31.36</b>

#### INSPECTION

<b>Date of Assignment:</b>	08/10/2019	<b>Inspected At:</b>	Ding Automotive Pte Ltd (HQ) 31 CORPORATION ROAD Singapore 649825
<b>Date Inspected:</b>	09/10/2019		
<b>Estimated Period of Repair:</b>	3.0 days		

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



**REPAIR DETAILS****Reference**

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 17 Oct 2019)
<b>Parts:</b> 143	HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB3421T)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount	
1	1	*FRONT BUMPER	Cracked	599.68 FL	*599.68 FL	
2	1	*FRONT BUMPER RETAINER LH	Deformed	42.83 FL	*42.83 FL	
3	1	*FRONT LHS FENDER ASSY	Bent	659.90 FL	*659.90 FL	
4	1	*HEADLAMP LHS	Cracked	1,388.88 FL	*1,388.88 FL	
5	1	*FRONT BUMPER HEADLAMP BRACKET LHS	Not Necessary	38.33 FL	*- FL	
6	1	*FRONT BUMPER AIR DUCT LHS	Not Necessary	85.63 FL	*- FL	
7	1	*FRONT BUMPER BLANKING COVER LHS	Not Necessary	15.38 FL	*- FL	
8	1	*FRONT BUMPER CLIPS	Necessary	45.00 FS	*30.00 FS	
9	1	*FRONT LHS FENDER ADS STICKER	Necessary	150.00 FS	*100.00 FS	
				<b>Sub Total (\$\$)</b>	<b>3,025.63</b>	<b>2,821.29</b>
				<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>566.13</b>	<b>538.26</b>
				<b>Total Parts (\$\$)</b>	<b>2,459.50</b>	<b>2,283.03</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	New	500.00	350.00
2	RESPRAY FRONT BUMPER	New	250.00	200.00
3	RESPRAY FRONT LHS FENDER	New	250.00	200.00
4	R&R HEADLAMP AND LEVELING BOTH HEADLAMP	New	60.00	30.00
5	RUST PROOFING	New	50.00	30.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,110.00</b>	<b>810.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >