

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. 4JV 9909K

Claimant's Vehicle No. SCG 221B

Accident on 7-10-19 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at AME CARPARK

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3942.19 Payable to Volkswagen Centre Singapore

2. ~~Loss of Use/~~  
Car Rental S\$ 363 Payable to Volkswagen Centre Singapore

3. ~~Medical and~~  
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No./H/P: \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 OCTOBER 2019

LEO YING  
63A LENGKOK BAHRU  
#09-374  
SINGAPORE 151063

Dear Sir/Madam,

OUR REF : CC3/AIG19017754/hb3  
YOUR REF : SJV 9909K

**ACCIDENT INVOLVING SJV 9909K AND SCG 881B ALONG 700 ANG MO KIO  
CENTRAL MSCP ON 07.10.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SCG 881B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

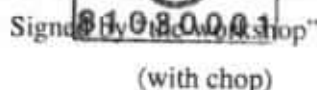
If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for \$5,942.19 (Repair Cost), \$5 360.00 (Loss of Use/Rental), \$5 2.00 (Disbursement) for vehicle no. SCG 881B that was damaged pursuant to the accident which occurred on 09/10/19 (date) along BLK 712A ANG MO KIO CENTRAL HSCP (location) involving vehicle no/s EDVAPAK. This is pursuant to the inspection conducted on 09/10/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG CHING AI ("the third party claimant") of vehicle no. SCG 881B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCG 881B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 12 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue  
Singapore 639178  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2

Document no. 12333901593  
Document date 12-11-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019002299/ 1  
Job order date 10-10-2019  
Service Advisor PEARLYN CHEONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
ANG  
CHING AI  
710 ANG MO KIO AVENUE 8  
#05-2617  
Singapore 560710

License plate	Model code	First registration	VIN	Model	Mileage
SCG881B	3G24JZ	22-10-2018	WVWZZZ3CZKE003687	Passat Comfortline 1.8   TSI 132kW DSG	24,786

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G0807217K GRU	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs	1,393.26	#1	1,393.26	1,490.79
	XR-11/10/2019						
3G0998493	1 Set Sensor Brackets	1	pcs	39.84	#1	39.84	42.63
	XR-11/10/2019						
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	#1	56.90	60.88
	XR-11/10/2019						
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29	#1	74.29	79.49
	XR-11/10/2019						
	LABOUR	1	pcs	840.00	#1	840.00	898.80
	Spray Painting	1	pcs	800.00	#1	800.00	856.00
	DIRECT SETTLEMENT AGAINST AIG						
	DOA: 7.10.19 TP VEH: SJV9909K						
	SURVEYOR: RASUL LKK						
	AIG DIRECT SETTLEMENT, DOA						
	7.10.2019, SURVEYED BY LKK RASUL,						
	TP VEHICLE SJV9909K						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	3,204.29	7%	257.90	3,684.29	3,942.19
Total	480.00	3,204.29		257.90	3,684.29	3,942.19



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).—

# VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page	2/2
Document no.	12333901593
Document date	12-11-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019002299/ 1
Job order date	10-10-2019
Service Advisor	PEARLYN CHEONG

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Mr
78 Shenton Way	ANG
#07-16 AIG Building	CHING AI
Singapore 079120	710 ANG MO KIO AVENUE 8
	#05-2617
	Singapore 560710

License plate	Model code	First registration	VIN	Model	Mileage
SCG881B	3G24JZ	22-10-2018	WVWZZZ3CZKE003687	Passat Comfortline 1.8 TSI 132kW DSG	24,786

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

# Tax Invoice

8th November 2019

ANG CHING AI  
710 ANG MO KIO AVE 8  
#05-2617  
SINGAPORE 560710

Attention :- ANG CHING AI

Veh # :- SMN5178K RK150223

Inv # :- RK738580

RA # :- B14772 0/0

From :- 05/11/2019

To :- 08/11/2019

Terms :- C.O.D

Remarks :- MICHELLE-VW

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel : (65) 6272 3892  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 05/11/2019 TO 08/11/2019 SKODA SUPERB : SMN5178K RENTAL AGREEMENT : B14772 DRIVEN BY : ANG CHING AI YOUR REF : VW/ALEX-SCG881B	3 DAY	112.15	336.45

PAID  
05 NOV 2019  
BY: Giro - \$360.00

Singapore Dollars :

Three Hundred Sixty Only

AMOUNT S\$ 336.45

GST @ 7 % 23.55

Thank you for your continuous support.

AMOUNT DUE S\$ 360.00



MOVA AUTOMOTIVE PTE LTD



**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G**Automotive Pte Ltd**Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch:  
Bik 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877**RENTAL AGREEMENT**

RA NO.: B 14772

150323

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Superb	Vehicle No: 5178K	Singapore	Malaysia	Signature
Date/Time Out:	22/10/19 5/11/19	10.15am	S\$ 2500	S\$ 3500	y.
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8		Per Accident	Per Accident	
Date/Time In:	8/11/19	12pm	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8		Months @ \$	Per Month	\$ 336.45
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	3 Days @ \$ 112.15	Per Day	
KM Out: 4695	KM In: 7891		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	Ang ching Ai		Rental Charges		
Address:	710 Bunk Ave 8		CDW @ \$	per day / week / month	\$ 23.45
	A05-2617 S560710		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S1589912C		GST		\$ 360.00
Date of Birth:	25 June 1962		Total		
Driving License:	S1589912C		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	Bank trf.
Country of Issue:	SG		Pre-Payment		
Tel:	(HP) 9623 8066	(O)	Downpayment and Deposit		
Nationality:	SG		Amount Refunded/ Due		
Effective Date:	13 Oct 2019		Signature of Refund		
Additional Hirer			Remarks:		
Name:			Pearlyn		
Address:			VW - ALX - SCG881B		
			Invoice No:	Ref. No:	
Identity Card No:			Checked Out By:	Checked In By:	Checked By:
Date of Birth:					
Driving License:			Sales-In Charge: Michelle		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-165637

Date of Request: 08/10/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 08/10/2019

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SJV9909K

Accident Date 07/10/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV9909K	AIG Asia Pacific Insurance Pte. Ltd.	07/11/2017-06/11/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-165637

Date of Request: 08/10/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 08/10/2019

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SJV9909K

Accident Date 07/10/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque