

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 11 November 2019 3:45 PM  
**To:** Jaime Tay  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBB5262T (OI : EQI - DM19HO02746-JT) and SHB935Y (TP : LKK REF - CC3/EQI19017728/Fpb3) on 03.10.2019  
**Attachments:** LOD Re: Accident on 3/10/2019 involving SHB 935Y & GBB 5262T (EQ's insured)  
Our Ref: TAX/10/19/2013/lg

Hi Jaime,

Noted.

Attached is a copy of LOD & docs from third party for your necessary action.

We will proceed to close file and submit report to your good office.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Monday, 11 November 2019 3:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB5262T (OI : EQI - DM19HO02746-JT) and SHB935Y (TP : LKK REF - CC3/EQI19017728/Fpb3) on 03.10.2019

Dear Hsiao Tong,

Liability not in our favour.

Please let us have your survey report and invoice once available and kindly advise workshop to send their letter of claim to our office for our handling.

Thank you.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** 11 November 2019 15:03

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB5262T (OI : EQI - DM19HO02746-JT) and SHB935Y (TP : LKK REF - CC3/EQI19017728/Fpb3) on 03.10.2019

Hi Jaime,

Attached is a copy of video footage(Rear) submitted by third party for your easy reference. From the video, it shows that third party taxi was filtering to his left when our insured came from behind on the same lane and rammed onto the rear portion of third party taxi. We are of the view that liability is not in our driver's favour.

Kindly let us have your comments/ instruction after viewing the video.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Thursday, 10 October 2019 10:16 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB5262T (OI : EQI - DM19HO02746-JT) and SHB935Y (TP : LKK REF - CC3/EQI19017728/Fpb3) on 03.10.2019

**WITHOUT PREJUDICE**

Dear Shu Pei,

Please find enclosed OI GIA report as requested.

Thank you.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** 08 October 2019 16:59

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB5262T (OI : EQI - TBA) and SHB935Y (TP : LKK REF - CC3/EQ19017728/Fpb3) on 03.10.2019

## **WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 935Y at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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