



方本摩哆私人有限公司  
Poon Poong Motors Pte Ltd

**QBE INSURANCE (SINGAPORE) PTE LTD**  
**1 WALLICH STREET**  
**#35-01 GUOCO TOWER**  
**SINGAPORE 078881**

**ATTN: MOTOR CLAIMS DEPT**

Our ref: TP 20579  
Your ref: VC012997

23/02/2020

RE: Accident Involved On 12/09/2019 Between Vehicle No: SJS9789E & SLA509C

Dear Sir / Madam,

With reference to the above mentioned, we hereby wish to submit the claim the losses on the owner`s behalf and they are as follows:

- |  |                              |
|--|------------------------------|
| 1. Accident Vehicle Repair Cost (TP 20579) | S\$ 3,477.50(W/ GST)         |
| 2. LOU 8Days x \$100.00                    | S\$ 800.00 (INCLUDE WEEKEND) |
| 3. Thirty Party Insurer Enquiry            | S\$ 2.00                     |
| <b>TOTAL :</b>                             | <b><u>S\$ 4,279.50</u></b>   |

**We hope to receive payment soon.**

Thank you.

Best Regards,

Josephine  
Poon Poong Motors Pte Ltd  
176, Sin Ming Drive, #05-15 Sin Ming Autocare , Singapore 575721  
Tel: (65)64578186 Fax: (65)64520022

My execution of this Discharge Voucher is only  
for property damage claims and not prejudicial  
to any other claims arising from the same accident.

## AUTHORISATION TO ACT

I/We, CDM RENTAL & LEASING (the third party claimant) of 10 UB, CRASCRAN #106-18  
UB, TRACKPARK LOBBY B S/POR: 40P56Y (address), owner of SJS 9789E (vehicle no.) hereby  
authorize MOON MOON'S MOTOR PTE LTD ("the workshop") to act for me with respect  
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.  
SJS 9789E that was damaged pursuant to the accident which occurred on 12/9/2019 (date)  
along QUEENSWAY OPPOSITE SEASIDE SACRAMENT RD (location) involving  
vehicle no/s SJA509C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 2/10 (day) of FEB (month) 2020 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)





Signed by "the workshop"  
(with company stamp)

My execution of this Discharge Voucher is only  
for property damage claims and not prejudicial  
to any other claims arising from the same accident.

My execution of this Discharge Voucher is only for property damage claims and not prejudicial to any other claims arising from the same accident.

## DISCHARGE VOUCHER

**Without Prejudice  
Save As to Costs**

Your Reference : SJS 9789E  
Our Reference : VC012997

I/We CDM RENTAL & LEASING do hereby acknowledge the sum of Singapore Dollars: Three Thousand Nine Hundred Fifty Nine and Cents Fifty Only (S\$3,959.50) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'LIM SZE MING', over damage to my/our vehicle SJS 9789E from an accident involving SLA 509C and SJS 9789E at/along QUEENSWAY BEFORE BUS STOP 11049, which occurred on 12 September 2019 at about 0840 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'LIM SZE MING', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 26 of (month) Nov (year) 2021

Signature

CDM RENTAL & LEASING

Claimant's Name

SJS 9789E

FIN/NRIC No.

10 US, CARRERWAY #06-1A

US, TECHPARK LOBBY B

Spoken: 50256K

Address

Witness's Signature

Josephine

Witness's Name

1996079000

FIN/NRIC No.

方本摩哆私人有限公司

**POON POONG MOTORS PTE LTD**

Blk 176 Sin Ming Drive

#05-15 Sin Ming Autocare

Singapore 575721

TEL: 6453 2235 (24hrs) FAX: 6452 0022

Address

ppmsgp@gmail.com



Company stamp if applicable

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 079914  
Fax: 6534 5356



方本摩哆私人有限公司

**Poon Poong Motors Pte Ltd**

BLK 176, SIN MING DRIVE, #05-15, SIN MING AUTOCARE, SINGAPORE 575721

Tel:(65) 6453 2235 (24 hrs), (65) 6457 8186 Fax:(65) 6452 0022

Branch (Ubi): NO. 24, UBI ROAD 4, SINGAPORE 408012

Tel:(65) 6453 4480 (24 hrs) Fax:(65) 6748 2941

GST Reg No :M2-0128975-X

**TAX INVOICE**

**M/S:** QBE INSURANCE (INTERNATIONAL) LTD

60 ANSON RD

#11-01

MAPLE TREE ANSON

SINGAPORE 079914

**Invoice:** TP 20579

**Date:** 23/02/2020

**Attn:** MOTOR CLAIMS DEPT

<b>Insured Vehicle</b>	SJS9789E	HONDA FIT
<b>Insured</b>	CDM RENTAL & LEASING	
<b>Accident Date</b>	12/09/2019	
<b>Policy Number</b>	5101096543-01	
<b>Your Insured Vehicle</b>	SLA509C	<b>Your Reference</b> VC012997

**Parts Replacement**

No	Product	Qty	Price	Discount %	ExtPr
1	ACCIDENT VEHICLE LUMP SUM REPAIR COST	1	\$4,091.04	20.558	\$3,250.00

Subtotal (Parts): \$3,250.00

Discount (%):0 **Total (Parts):** \$3,250.00

**Labour Charges**

**Total (Labour):** \$0.00

Total Before GST: \$3,250.00

Add GST 7%: \$227.50

**Grand Total:** \$3,477.50

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-163511  
Date of Request: 04/10/2019

Your Ref No: Online Purchase

Poon Poong Motors Pte Ltd  
Blk 176 Sin Ming Drive #05-15  
Sin Ming Auto Care  
Singapore 575721

Dear Sir/Madam,

Enquiry Date 04/10/2019  
Enquiry By Henry Khoo Sze How  
TP Vehicle No. SLA509C  
Accident Date 12/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/QBE19017725/Krb3q2**

31 October 2019

**LIM SZE MING**  
21 SHELFORD RD  
#04-03  
Singapore 288411

Dear Sir/Madam,

**ACCIDENT INVOLVING SLA 509C & SJS 9789E ON 12/09/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chan Jia Le  
*Case Handler*  
DID: 6749 5792  
FAX: 6741 4108  
Email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997**

Jenny Toh <jenny.toh@qbe.com>

Wed 11/24/2021 12:30 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Dear Jaslin

Please proceed as per advised.

Thank you.

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#)

[LinkedIn](#)

[Twitter](#)



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Insurance Business Asia List – Elite Women 2021, Asia

Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

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*Celebrating 130 years in Singapore, 1891 – 2021*

*I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.*

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Sent:** Monday, 22 November 2021 10:41 am**To:** Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>**Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>**Subject:** Re: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLA 509C (QBE) AND SJS 9789E (TP) ON 12/09/2019**

We refer to the above matter.

We seek your approval to offer repairer "POON POONG MOTORS PTE LTD " at **\$ 3,959.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,720.00	\$ 3,477.50 (\$3,250.00+ 7% GST)
2. Loss of Use (8 days x \$100.00)	\$ 800.00	\$ 480.00 (8 days x \$60.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 6 days for repair + 1 SUN + 1PRS = 8 days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, August 24, 2021 11:31 AM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Re: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Sir / Madam,

Please be informed that we are still pending LOD from TP workshop.

Reminder has been sent.

Thank you.



Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>  
**Sent:** Tuesday, August 24, 2021 11:28 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Hi Jaslin,

Please let us have your update urgently.

Thanks & Best Regards,

---

**Syaheeda Othman**

Manager

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

DID: 6477 1130 Mobile 9233 6977

[Website](#)

[LinkedIn](#)

[Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

---

**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Sent:** Friday, 21 May 2021 10:54 am  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jaslin,

Kindly provide us with an update on this claim.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Thursday, 25 February 2021 8:35 am

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Andrew

We are currently pending for LOD to seek mandate.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Sent:** Friday, February 19, 2021 9:46 AM

**To:** Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

**Andrew Lim**

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#)[LinkedIn](#)[Twitter](#)

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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

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**From:** Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>**Sent:** Monday, 16 November 2020 12:14 pm**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Andrew,

We are still pending a copy of LOD from TP repairer.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6749 5792 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]**Sent:** Monday, 16 November 2020 11:00 AM**To:** Jia Le (LKK Auto)**Cc:** claims-singapore; Admin A**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)[LinkedIn](#)[Twitter](#)

Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Tuesday, 4 August 2020 10:22 am

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Andrew,

Please be informed that we are pending a copy of LOD from TP repairer.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]

**Sent:** Tuesday, 4 August 2020 10:19 AM

**To:** Jia Le (LKK Auto)

**Cc:** claims-singapore; Admin A

**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Monday, 11 May 2020 10:40 AM  
**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Andrew,

Please be informed that we are pending for COR finalization from TP repairer.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]  
**Sent:** Friday, 8 May 2020 6:23 PM  
**To:** Admin A  
**Cc:** claims-singapore; Jia Le (LKK Auto)  
**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Hi Team,

Can you provide us with an update on this claim?

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Tuesday, 10 December 2019 3:57 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jenny,

We refer to the email below.

We are pending for finalisation with third party repairer.

*By copy to Jia Le,*

*Kindly assist.*

Thank you

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Sent:** Tuesday, 10 December 2019 1:48 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** [VC012997] Accident Between SJ59789E and SLA509C - QBE REF : VC012997

Hi Shu Pei

What is the outcome for this case?

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Jenny Toh  
**Sent:** Monday, 21 October 2019 9:29 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** [VC012997] Accident Between SJ59789E and SLA509C - QBE REF : VC012997

Hi Shu Pei

Please find attached as per requested.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, 21 October 2019 9:19 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Tuesday, 8 October 2019 5:03 PM

**To:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJS 9789E at M/s Poon Poong Motors Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 7 October 2019 2:15 PM

**To:** 'Janice Goh Siew Geok' <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Sent:** Monday, 7 October, 2019 2:04 PM

**To:** [ppmsgp@gmail.com](mailto:ppmsgp@gmail.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Without Prejudice

Hi Henry

As spoken, we will appoint LKK for the survey.

Hi LKK

Please assist to arrange for TP PRI.

Thank you.

---

**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** Henry Khoo <[ppmsgp@gmail.com](mailto:ppmsgp@gmail.com)>

**Sent:** Monday, 7 October 2019 1:39 PM

**To:** [joyce.heng@qbe.com](mailto:joyce.heng@qbe.com); Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Gwen Tan <[gwen.tan@qbe.com](mailto:gwen.tan@qbe.com)>; Karen Poh <[karen.poh@qbe.com](mailto:karen.poh@qbe.com)>

**Subject:** Fwd: Accident Between SJS9789E and SLA509C

----- Forwarded message -----

From: **Henry Khoo** <[ppmsgp@gmail.com](mailto:ppmsgp@gmail.com)>

Date: Fri, Oct 4, 2019 at 3:56 PM

Subject: Accident Between SJS9789E and SLA509C

To: <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

Dear Officer in charge

Kindly view attach for accident GIA report and Repair Estimate.

Vehicle in shop, kindly make arrangement to survey car.

Best Regards,

Henry  
96356799

Main: Poon Poong Motors Pte Ltd

[176 Sin Ming Drive #05-15](#)

Sin Ming Autocare Singapore 575721

T: 6457 8186

F: 6452 0022

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