

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 16 November 2020 12:14 PM
To: Andrew Lim
Cc: claims-singapore; Admin A
Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Andrew,

We are still pending a copy of LOD from TP repairer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [mailto:andrew.lim@qbe.com]
Sent: Monday, 16 November 2020 11:00 AM
To: Jia Le (LKK Auto)
Cc: claims-singapore; Admin A
Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>
Sent: Tuesday, 4 August 2020 10:22 am
To: Andrew Lim <andrew.lim@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Andrew,

Please be informed that we are pending a copy of LOD from TP repairer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Tuesday, 4 August 2020 10:19 AM

To: Jia Le (LKK Auto)

Cc: claims-singapore; Admin A

Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jia Le,

Please provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Monday, 11 May 2020 10:40 AM

To: Andrew Lim <andrew.lim@qbe.com>; Admin A <admin-a@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Andrew,

Please be informed that we are pending for COR finalization from TP repairer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Friday, 8 May 2020 6:23 PM

To: Admin A

Cc: claims-singapore; Jia Le (LKK Auto)

Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Hi Team,

Can you provide us with an update on this claim?

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 10 December 2019 3:57 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Jenny,

We refer to the email below.

We are pending for finalisation with third party repairer.

By copy to Jia Le,

Kindly assist.

Thank you

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 10 December 2019 1:48 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Hi Shu Pei

What is the outcome for this case?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jenny Toh

Sent: Monday, 21 October 2019 9:29 AM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Subject: [VC012997] Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 21 October 2019 9:19 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 8 October 2019 5:03 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJS 9789E at M/s Poon Poong Motors Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 7 October 2019 2:15 PM
To: 'Janice Goh Siew Geok' <janice.goh@qbe.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Monday, 7 October, 2019 2:04 PM
To: ppmsgp@gmail.com; assignments@lkkauto.com
Subject: RE: Accident Between SJS9789E and SLA509C - QBE REF : VC012997

Without Prejudice

Hi Henry

As spoken, we will appoint LKK for the survey.

Hi LKK

Please assist to arrange for TP PRI.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Henry Khoo <ppmsgp@gmail.com>
Sent: Monday, 7 October 2019 1:39 PM
To: joyce.heng@qbe.com; Joyce Foo <joyce.foo@qbe.com>; Gwen Tan <gwen.tan@qbe.com>; Karen Poh <karen.poh@qbe.com>
Subject: Fwd: Accident Between SJS9789E and SLA509C

----- Forwarded message -----

From: **Henry Khoo** <ppmsgp@gmail.com>

Date: Fri, Oct 4, 2019 at 3:56 PM
Subject: Accident Between SJS9789E and SLA509C
To: <claims-singapore@qbe.com>

Dear Officer in charge

Kindly view attach for accident GIA report and Repair Estimate.

Vehicle in shop, kindly make arrangement to survey car.

Best Regards,

Henry

96356799

Main: Poon Poong Motors Pte Ltd

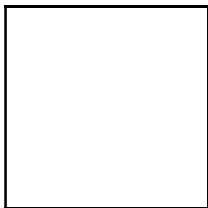
[176 Sin Ming Drive #05-15](#)

Sin Ming Autocare Singapore 575721

T: 6457 8186

F: 6452 0022

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