

HWS008

INS. CASE OWNER:

Jas.

CC 4^{ASM} / AXA1901 7724 71 p639LKK:
IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

11/14/19

Date / Time:

5/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 2001B

Claim No.:

SAMUN22/14079A

Name of Insured:

CHIA SONG LENG

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : S\$

D.O.A: 5/10/19

Place of Accident:

Is driver the owner?

(YES ☒ NO ☐

Nature of Accident:

If NO, Driver Name / Age: CHIA JIA JIN ALINA

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.:

(VA: YES ☒ NO ☐

Insured Liability:

Final? Yes / No

SLC 4545G

INSRS:
WSP:
Tel:
Liability:
RMKS:Auto
WheelINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE/ PIC
	SLC 4545G - X	Non-Reporting ltr (1st):	
	SLC 2001B - X	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
09/10	01 NR	Call OI:	
15/10	02 GIA Report in.	After call ltr to OI:	17/11/19
17/10/19	01D recd and telecall	Documentation Check List: Handler Typist	
9/12/19	File -> Juli to send D.S for	Notification ltr (if non-pickup)	
11/12/19	File pass to LSP to close.	After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 9/12/19		Confirm with: Lewis	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	22
Repair Cost:	S\$ 2675.00	If NO or B 28, Ass. Lia:	
Loss of Rental (LOR):	S\$	(days)	
Loss of Use (LOU):	S\$ 200.00	(51W x 2 days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)		
GIA/LTA search	S\$ 7.45		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$ 2882.45	Global Sum S\$:	2880.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	S\$ 2880.00	Name 1:	Auto Wheels Motorworks Pte Ltd
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$350.00

REF: ASM(AXA)

ASSIGNMENT

From:

Date:

11/10/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLR 454SG

at Workshop no:

Auto wheel

of 48 Ton Guan Road East # 04-142

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

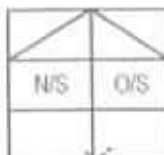
(Client's Record)

Make of Veh:

11 am - 12 pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

9134k.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lim Sum:

20.

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLR4545G.

Yr Regn:

2014 Jan.

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz CLW45 cc 1991

Colour:

white

AC:

Insured / Std / NI / NA

Sp. Reading:

115/6.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD173522 N050858

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/35 R19.

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

6

mm

Rear

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

D.O.I:

11/10/19

Survey held at:

Auto wheel 11/10/19

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

U/S # 25W Cleed # 7630.80/756/.

Date/Time, File Pass (v)

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Pattern (v)

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 = RS. 12

Hours:

1/Day:

TOTAL

Report Format:

Long: 200 / 100 / 50

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Meet. Insp. (\$

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 7/10/2019

VEHICLE NO: SLR4545G

MODEL: MERCEDES CLA45S

YEAR: 2014

ACCIDENT DATE: 5/10/2019

TYPE OF CLAIM: TP CLAIM

CLAIM ADVISOR: LOUIS ONG (91928963)

EMAIL: louisongautowheels@yahoo.com

ESTIMATION

DESCRIPTION

QTY

LIST PRICE

PARTS

BOOTLID

1

REPAIR

REAR LOGO - CLA 45

1

\$ 78.50 XNN

REAR LOGO - AMG

1

\$ 76.40 XNN

REAR BUMPER

1

\$ 2,195.30 de / 1508-78

REAR BUMPER CLIPS

10

\$ 50.00 3 2021

REAR BUMPER RETAINER

2

\$ 88.60 2 500

REAR BUMPER RETAINER BLADE

2

\$ 68.40 XNN

REAR BUMPER SIDE RETAINER - BIG

2

\$ 188.60 XNN

REAR BUMPER DIFFUSER

1

\$ 668.90 de

REAR BUMPER GRILLE

1

\$ 257.50 at

REAR REINFORCEMENT

1

\$ 768.40 2 500

REAR BUMPER SPONGE

1

\$ 236.40 2 500

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97495744

WP

11/10/19 1145

Resurvey after repair

Tan Jiah 1/10/2019

02 days

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

END PANEL	1	\$	648.30 X NH
SPARE TYRE PANEL - FIBER	1	\$	415.50 X NH
REVERSE SENSOR	2	\$	884.80 X NH
REVERSE SENSOR HOLDER	4	\$	100.40 NH

TOTAL:	\$	6,726.00
DISCOUNT 10%:	\$	672.60
	\$	<u>6,053.40</u>

S/NET		PRICE
END PANEL SEALANT	1	\$ 80.00 X NH
REAR BUMPER SIDE STICKER - SET	1	\$ 150.00 / 00 NH
REAR EXHAUST PIPE FINISHER	2	\$ 567.40 X NH
		\$ <u>797.40</u>

LABOUR	PRICE
LABOUR FOR FACILITATE REPAIR - REAR	\$ 1,600.00 250.
TO RESRAY REAR BUMPER	\$ 300.00 250
TO REPSRAY BOOTLID	\$ 300.00 X
TO RESPRAY END PANEL	\$ 300.00 X
RUST PROOFING	\$ 80.00 X
SUNDARIES	\$ 50.00 X
TO DIAGNOSE AND RESET BACK TO ORIGINAL	\$ 250.00 150.
TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR	\$ 250.00 40.
TO REMOVE AND REFIT REVERSE SENSOR	\$ 100.00 30
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$ 50.00 30.
TOTAL:	\$ <u>3,280.00</u>

TOTAL:	\$	10,130.80
7% GST:	\$	<u>709.16</u>
	\$	<u>10,839.96</u>

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 7/10/2019
VEHICLE NO: SLR4545G
MODEL: MERCEDES CLA455
YEAR: 2014
ACCIDENT DATE: 5/10/2019
TYPE OF CLAIM: TP CLAIM
CLAIM ADVISOR: LOUIS ONG (91928963)
EMAIL: louisongautowheels@yahoo.com

ESTIMATION

DESCRIPTION	QTY	LIST PRICE
PARTS		
BOOTLID	1	REPAIR
REAR LOGO - CLA 45	1	78.50
REAR LOGO - AMG	1	76.40
REAR BUMPER	1	2,195.30 <i>de</i>
REAR BUMPER CLIPS	10	50.00 <i>3 over</i>
REAR BUMPER RETAINER	2	88.60
REAR BUMPER RETAINER BLADE	2	68.40
REAR BUMPER SIDE RETAINER - BIG	2	188.60
REAR BUMPER DIFFUSER	1	668.90 <i>de</i>
REAR BUMPER GRILLE	1	257.50 <i>at</i>
REAR REINFORCEMENT	1	768.40
REAR BUMPER SPONGE	1	236.40

Tanphk 9749544
- WP
11/10/19 Q 1145
Resurvey after repair
tanphk@auto.wn
02 days

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

END PANEL

SPARE TYRE PANEL - FIBER

REVERSE SENSOR

REVERSE SENSOR HOLDER

1	\$	648.30 X
1	\$	415.30 X
2 4	\$	884.80 ?
4	\$	100.40 NH

TOTAL:	\$	6,726.00	3,252.10
DISCOUNT 10%:	\$	672.60	10%
	\$	<u>6,053.40</u>	2,926.89

S/NET

END PANEL SEALANT

REAR BUMPER SIDE STICKER - SET

REAR EXHAUST PIPE FINISHER

1	\$	80.00 X
1	\$	150.00 / 00 NH
2	\$	567.40 X
	\$	<u>797.40</u> 100

LABOUR

LABOUR FOR FACILITATE REPAIR - REAR

TO RESRAY REAR BUMPER

TO REPSRAY BOOTLID

TO RESPRAY END PANEL

RUST PROOFING

SUNDARIES

TO DIAGNOSE AND RESET BACK TO ORIGINAL

TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR

TO REMOVE AND REFIT REVERSE SENSOR

TO CHECK AND RECONNECT ALL NECESSARY WIRING

PRICE

\$	1,600.00	250.
\$	300.00	250.
\$	300.00	X
\$	300.00	X
\$	80.00	X
\$	50.00	X
\$	250.00	150.
\$	250.00	40.
\$	100.00	30
\$	50.00	30

TOTAL: \$ 3,280.00 750

TOTAL:	\$	10,130.80
7% GST:	\$	709.16
	\$	<u>10,839.96</u>

TOTAL : \$ 3,776.89
LUMPSUM : \$3,000/- 2 DAYS

Hsiao Tong (LKKAuto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 27 November 2019 3:48 PM
To: Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: FW: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days
Attachments: Finalize.pdf; IMG-20191127-WA0168.jpg; IMG-20191127-WA0169.jpg; IMG-20191127-WA0173.jpg

[CC4/ASM19017724/T1pb3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Wednesday, 27 November 2019 3:42 pm
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi Taufikh,

The above attachment is the finalize and after paint photo.

Can help to finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days.

No supplementary.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963



Service Request Details

Claim

S9M022Z2

Reference

None 

Loss Date

October 5, 2019

Report Date

Oct 8, 2019 9:26:18 AM

Request Date

October 8, 2019

Due Date

October 15, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Lours

T. 11.11.2019

r. Out

G ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLR4545G

Model
CLAR45

Service Address

Primary Contact/Insured

CHIA SONG LENG
325 BEDOK ROAD, 469495, Singapore
63748833
CHIASONGLENG@HOTMAIL.COM

Claim Handler

TAN Jas
6568804844
jas.tan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Summer Lee (LKK Auto)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Tuesday, 8 October, 2019 8:56 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Accident involved with vehicle SLR4545G and SLC2001B(TP) on 05/10/2019 along PIE(Tuas) Before under Bedok North Flyover
Attachments: LTA Search Fee.pdf; GIA.pdf
Categories: Shekhar

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

We would like LKK to survey the vehicle.

Thanks

Auto Wheels Motorworks PTE LTD

48 Toh Guan Road East
#04-142 Enterprise Hub

Louis Ong

91928963



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 October 2019

**CHIA SONG LENG
325 BEDOK ROAD
SINGAPORE 469495**

Dear Sir,

**OUR REF : CC4/ASM19017724/pb3 // S9M022Z2
YOUR REF : SLC 2001B
ACCIDENT INVOLVING SLC 2001B & SLR 4545G ALONG/AT PIE(TUAS)
BEFORE UNDER BEDOK NORTH FLYOVER ON 05/10/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Hslao Tong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



<TP - Mandate IA> - S9M022Z2 [ACCIDENT INVOLVING SLC 2001B(OI) & SLR 4545G(TP) ON 05/10/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,517.45(if claim LOU) - \$3,698.95(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28-Nov-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/11/2019

Survey Details:

Date of loss	5-Oct-19
Date of appointment	8-Oct-19
Date of survey	11-Oct-19
Location of survey	WHEELS MOTORWORKS PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLR 4545G
Make and Model	MERCEDES BENZ CLA45 AMG 4MATIC (B10 01)
Date of registration	8/1/2014
Excess	
Market Value	\$134,000
Part Rebate	\$76,520
Nett Loss	\$57,480

Repair details:

Initial Estimate	\$ 10,130.80
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Proposed/Revised repair cost:

Parts	\$ 3,026.89
Check items (estimate)	
Labour	\$ 750.00
Total	\$ 3,776.89
Lump Sum(if applicable)	\$ 3,000.00
Number of days for repair	2



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,210.00	\$ 3,210.00
Loss of use (3days x\$100.00)	\$ 300.00	NIL
Loss of rental (3days x \$150.00)(w/GST)	NIL	\$ 481.50
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,517.45	\$ 3,698.95

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 29 November 2019 9:12 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 140799, vehicle number SLR4545G

28/11/19 10:47 AM *** Messageplease proceed. thanks. - TAN Jas

-----Original Message-----

From: jas.tan@axa.com.sg <jas.tan@axa.com.sg>
Sent: Thursday, 28 November, 2019 10:48 AM
To: admin-d@lkkauto.com
Subject: New message for service request 140799, vehicle number SLR4545G

AXA Insurance has sent you a message for claim number S9M02222.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 30 November 2019 12:42 PM
To: Louis Ong
Cc: Taufikh (LKKAUTO)
Subject: RE: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,500.00**(before GST) with **02** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Thursday, 28 November 2019 8:25 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi,

Confirmed.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong

91928963

On Thursday, 28 November 2019, 12:53:43 pm GMT+8, Taufikh (LKKAuto) <taufikh@lkkauto.com> wrote:

Hi Louis,

Refer attached, COR l/s\$2500 , 2 days.

Subject to insurance approval.

Regards

Taufikh

Lkk Auto

From: Louis Ong [mailto:louisongautowheels@yahoo.com]
Sent: Wednesday, 27 November 2019 3:42 PM
To:taufikh@lkkauto.com; sur@lkkauto.com
Subject: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi Taufikh,

The above attachment is the finalize and after paint photo.

Can help to finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days.

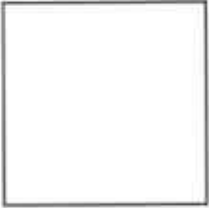
No supplementary.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Thursday, 5 December 2019 8:27 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days
Attachments: LOD1.pdf

Hi Hsiao Tong,

The above attachment is our LOD, Tax invoice, LOA and LTA Search Fee.

Breakdown:

1.	Cost of Repair (\$2,500 + 7% GST)	S\$	2,675.00
2.	Loss of use (\$150 x 2 COR days)	S\$	300.00
3.	Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)	S\$	7.45

Total	S\$	2,982.45
--------------	------------	-----------------

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Saturday, 30 November 2019, 12:41:43 pm GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,500.00**(before GST) with **02** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Thursday, 28 November 2019 8:25 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi,

Confirmed.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Thursday, 28 November 2019, 12:53:43 pm GMT+8, Taufikh (LKKAUTO) <taufikh@lkkauto.com> wrote:

Hi Louis,

Refer attached, COR l/s\$2500 , 2 days.

Subject to insurance approval.

Regards

Taufikh

Lkk Auto

From: Louis Ong [mailto:louisongautowheels@yahoo.com]
Sent: Wednesday, 27 November 2019 3:42 PM
To: taufikh@lkkauto.com; sur@lkkauto.com
Subject: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi Taufikh,

The above attachment is the finalize and after paint photo.

Can help to finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days.

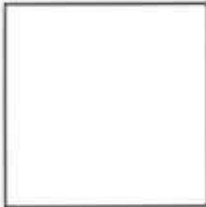
No supplementary.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAuto)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Saturday, 7 December 2019 9:08 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Finalize for vehicle SLR4545G

Hi Hsiao Tong,

We accept your offer.

Can forwards us the DV.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Saturday, 7 December 2019, 09:54:36 am GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,880.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Thursday, 5 December 2019 8:27 PM
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Subject: Re: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

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Breakdown:

1.	Cost of Repair (\$2,500 + 7% GST)	S\$	2,675.00
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Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
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Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Finalize for vehicle SLR4545G lumpsum \$3,000/- with 2 repair days

Hi,

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Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

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Taufikh

Lkk Auto

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Hi Taufikh,

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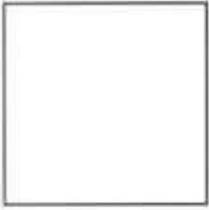
No supplementary.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963



This email has been checked for viruses by AVG antivirus software.
www.avg.com

AUTO WHEELS

MOTORWORKS PTE LTD

5/12/2019

AXA INSURANCE

Subject: Accident between SLR4545G and SLC2001B(TP) on 05/10/2019 Along PIE (TUAS) Before Bedok North Flyover.

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No SLR4545G.

We quantify our client's claim as follows:

1.	Cost of Repair (\$2,500 + 7% GST)	S\$	2,675.00
2.	Loss of use (\$150 x 2 COR days)	S\$	300.00
3.	Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)	S\$	7.45

Total	S\$	2,982.45
--------------	------------	-----------------

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

Louis
Motor Claims Officer
Auto Wheels Motorworks PTE LTD
Tel : 9192 8963
Email : louisautowheels@yahoo.com

AUTO WHEELS MOTORWORKS PTE LTD
No 1 BUKIT BATOK CRESCENT
#02-40 WCEGA PLAZA
SINGAPORE 658064

TAX INVOICE

AXA INSURANCE PTE LTD

Invoice Date
2 Dec 2019

Tel & Fax: 6795 4101

Invoice Number
TG19169

Reference
BENZ CLA45 - SLR 4545 G

UEN / GST Reg. No.
201226886H

Description	Quantity	Unit Price	Tax	Amount SGD
LUMPSUM REPAIR FOR SLR 4545 G	1.00	2,500.00	7%	2,500.00
			Subtotal	2,500.00
			TOTAL SALES GST 7%	175.00
			TOTAL SGD	2,675.00

Due Date: 2 Dec 2019

Received In Good Order & Condition
Goods Sold Are Not Refundable/Return

- ** Any defects or unsatisfied conditions after servicing are to be informed within THREE (3) DAYS from DATE OF INVOICE.
- ** Services rendered will be taken as accepted if no feedback is received within THREE (3) DAYS from DATE OF INVOICE.
- ** Interest rate of 5% per month, calculated on a daily basis, is levied on payment for OVERDUE AMOUNT(s)/ACCOUNT(s) owing to Auto Wheels MotorWorks Pte Ltd after SEVEN (7) DAYS from DATE OF INVOICE.
- ** Cheque should be crossed and make payable to "AUTO WHEELS MOTORWORKS PTE LTD".



Customer's Signature/ Co. Stamp Auto Wheels Motorworks Pte Ltd
E. & O. E.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19017724/T1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 17-12-2019	
ATTN:JAS			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 2001B	Veh. Inspected	SLR 4545G	
Policy No.	GA478456/1	Coverage (\$)	0.00	
Claim No.	S9M022Z2	Excess (\$)	0.00	
Assign From		Assign Date	08/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CLA45	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WDD1173522N050858	Colour	WHITE	
Odometer	111516	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/35 R19	PIRELLI	6 mm	
L/H Front Tyre	235/35 R19	PIRELLI	6 mm	
R/H Rear Tyre	235/35 R19	PIRELLI	6 mm	
L/H Rear Tyre	235/35 R19	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/10/2019	Inspection Date	11/10/2019	
Survey held at	48 TOH GUAN ROAD EAST #04-142			
Repairer	AUTO WHEELS MOTORWORKS PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 4545G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOTLID (NPA)(CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR LOGO -CLA 45(CONSISTENT)	NOT NECESSARY	78.50	-
1	REAR LOGO -AMG (CONSISTENT)	NOT NECESSARY	76.40	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	2,195.30	1,508.28
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	50.00	30.00
2	REAR BUMPER RETAINER (CONSISTENT)	SERVICEABLE	88.60	-
2	REAR BUMPER RETAINER BLADE (CONSISTENT)	NOT NECESSARY	68.40	-
2	REAR BUMPER SIDE RETAINER -BIG(CONSISTENT)	NOT NECESSARY	188.60	-
1	REAR BUMPER DIFFUSER (CONSISTENT)	DEFORMED	668.90	668.90
1	REAR BUMPER GRILLE (CONSISTENT)	CUT	257.50	257.50
1	REAR REINFORCEMENT (CONSISTENT)	NOT NECESSARY	768.40	-
1	REAR BUMPER SPONGE (CONSISTENT)	NOT NECESSARY	236.40	-
1	END PANEL (CONSISTENT)	NOT NECESSARY	648.30	-
1	SPARE TYRE PANEL -FIBER(CONSISTENT)	NOT NECESSARY	415.50	-
4	REVERSE SENSOR (CONSISTENT)	NOT NECESSARY	884.80	-
4	REVERSE SENSOR HOLDER (CONSISTENT)	NECESSARY	100.40	100.40
	LESS 10% DISCOUNT		-672.60	-256.51
			6,053.40	2,308.57
SPECIAL NETT ITEMS				
1	END PANEL SEALANT (SN)(CONSISTENT)	NOT NECESSARY	80.00	-
1	SET REAR BUMPER SIDE STICKER (SN)(CONSISTENT)	NECESSARY	150.00	100.00
2	REAR EXHAUST PIPE FINISHER (SN) (CONSISTENT)	NOT NECESSARY	567.40	-
1	SUNDARIES (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			847.40	100.00
LABOUR				
	LABOUR FOR FACILITATE REPAIR -REAR.INCLUSIVE OF THE REPAIR OF BOOTLID.		1,600.00	250.00
	TO RESPRAY REAR BUMPER.		300.00	250.00
	TO RESPRAY BOOTLID .	NOT NECESSARY	300.00	-
	TO RESPRAY END PANEL .	NOT NECESSARY	300.00	-

Report Ref No. CC4/ASM19017724/T1pb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RUST PROOFING .	NOT NECESSARY	80.00	-
	TO DIAGNOSE AND RESET BACK TO ORIGINAL		250.00	150.00
	TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR.		250.00	40.00
	TO REMOVE AND REFIT REVERSE SNESOR .		100.00	30.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRING.		50.00	30.00
			3,230.00	750.00
GRAND TOTAL			10,130.80	3,158.57
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,500.00

Report Ref No. CC4/ASM19017724/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59H0222Z

Reference

CC4/ASM19017724/71jbb3q2

Loss Date

5 October 2019

Report Date

8 Oct 2019 9:26:18 AM

Request Date

8 October 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLR454SG

Make

TPVO MERCEDES BENZ

Model

CLAM45

Service Address

...

Primary Contact/Insured

CHIA SONG LENG

325 BEDOK ROAD, 469495, Singapore

63748833

CHIASONGLENG@HOTMAIL.COM

Claim Handler

TAN Jan

6568604844

jan.tan@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

3

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	18 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
TP-MANDATE IA dd 281119.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
TP ESTIMATE_MARKEDFINAL3.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
PAIRF_COE_Relate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
INSD GIA REPORT-SLC2001B.pdf	Reports & Statement	GIA Report	TAN Jan	15 October 2019
TP-IA 454S.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 October 2019
TP AUTO WHEELS-EMAIL TP P83.msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	8 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 Liz To Insured - non reporting.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 October 2019