

1/10/2018

INS. CASE OWNER:

Mithril

CC 4/AXA1901 7771, 5 gbs

LKK:
IDAC:

Surveyor:

3/10/19

DOI:

8/10/19

Date / Time:

8/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLU 21624

Claim No.:

SAMONWK / 140767

Name of Insured:

AMIRKHANIAN NATALIA

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$S

D.O.A.:

7/10/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GMA 21624

INSRS:
WSP:
Tel:
Liability:
RMKS:RAAIM
CAR
BodyworksINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
09/10	OIWR	Call OI:	
09/10	OI GIA Report in	After call ltr to OI:	
10/10	Email LOI, 10 JEP mandate.	Documentation Check List: Handler	Typist
20/10	Pending mandate approval.	Notification ltr (if non-pickup)	
10/12	OK GTS \$3660. (Pending acceptance).	After call ltr to OI:	
20/12	Settle CA GTS \$3660. DV send (Pending DV).	Authorisation To Act:	
	DV in file past MIC to close.	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S 3090.00

15

days) Reduction:

\$400

%

12

FINAL SETTLEMENT

Date/Time:

19/12/2020

Confirm with:

Charlie

Confirm by:

Steve

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

27

Email

Call

Repair Cost:

\$S 3667.50

Loss of Rental (LOR):

\$S -

days)

Loss of Use (LOU):

\$S 400.00

15

x 8

days)

Loss of Income (LOI):

\$S -

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$S -

Medical:

\$S -

Disbursement:

\$S -

(e.g. Tow/ Independent)

Legal Cost

\$S -

Total:

\$S 3665.50

Global Sum \$S:

3660.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S 3660.00

Name 1:

RAAIM CAR Bodyworks Pte Ltd

Payee 2: (Strike if N.A.)

\$S -

Name 2:

Payee 3: (Strike if N.A.)

\$S -

Name 3:

COPY SENT
25/12/20201) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$350

Surveyor

Steve

REF:

9

ASSIGNMENT

From:

Date:

Veh No:

SMA 316JJ

Yr Regn:

31/5/18

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

Make: Mazda 2

c.c 1496

ul Workshop m/s

Colour

Red

A/C: Insured / Std / NI / NA

of

Sp. Reading

21292

T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No.

CiNo:

MM 6DL 2SAAJW 380.742

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Modl: Nil / S/Rim / STD A/Rim or

(Policy Condition)

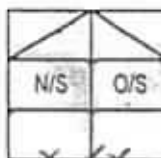
Tyre Size:

F:

185/60R16

R:

Remark: The veh had commenced its repair at the time of inspection.



BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

5

mm

R/Bal.

5

mm

GIA / PR. Seen:

Consistent? : Yes or No

L/Bal.

5

mm

L/Bal.

5

mm

Est. Repairs:

5

days

Res.: Yes or No

D.O.A.

7/10/19

D.O.I.

8/10/19

Lump Sum:

20

%

3 Val.: Yes or No

Survey held at

Ragim car

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

MV-63K

7/5 13050/-

Red = \$400 / 12.1.7

* 5 repair days + 2 PRS + 1 Sunday = 8 days

Date/Time, File Pass to?

☐

: Procl. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS, SI

) Photos

) Others

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

利 汎 車 噴 漆 社 有 限 公 司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

Vehicle Reg. No.: SMA3163J

Vehicle Reg. Date: 5/31/2018

Make / Model: MAZDA 2

Engine No.: P520514004

Chassis No.: MM6DL2SAAJW380742

PAGE 1

Estimates on Parts

No	Qty	PARTICULARS	CONDITION	AMOUNT	S/N	ADJUSTED AMOUNT
1	1	REAR BOOT / DO		\$ 862.00		\$ 862.00 /
2	1	REAR BOOT HINGE LH X NAI		\$ 150.00		
3	1	REAR BOOT HINGE RH X NAI		\$ 150.00		
4	1	REAR BOOT LOCK / QT		\$ 191.00		\$ 191.00 /
5	1	REAR BOOT INNER SWITCH X NN		\$ 110.00		
6	1	REAR BOOT WEATHER STRIP / TN		\$ 113.00		\$ 113.00 /
7	1	REAR BOOT LOGO / APC		\$ 59.00		\$ 59.00 /
8	1	REAR BOOT EMBLEM "MAZDA2" / APC		\$ 58.00		\$ 58.00 /
9	1	REAR BOOT EMBLEM "SKYACTIV" / APC		\$ 68.00		\$ 68.00 /
10	1	REAR BOOT LAMP LH X NAI		\$ 209.00		
11	1	REAR BOOT LAMP RH X NAI		\$ 209.00		
12	1	REAR BOOT INNER TRIM X NAI		\$ 303.00		
13	10	REAR BOOT INNER TRIM CLIPS X NAI		\$ 50.00		
14	1	REAR BUMPER / DO		\$ 455.00		\$ 455.00 /
15	1	REAR BUMPER RETAINER LH / BR		\$ 23.00		\$ 23.00 /
16	1	REAR BUMPER RETAINER RH / BR		\$ 23.00		\$ 23.00 /
17	10	REAR BUMPER CLIPS / APC		\$ 50.00		\$ 50.00 30 /
18	1	REAR BUMPER REINFORCEMENT X NAI				
19	1	REAR BUMPER SPONGE X NAI				
20	1	REAR BUMPER REFLECTOR LH X NAI		\$ 53.00		
21	1	REAR BUMPER REFLECTOR RH X NAI		\$ 53.00		
22	1	REAR LOWER BUMPER X NAI				
23	1	REAR BUMPER BRACKET LH X NAI		\$ 13.00		
24	1	REAR BUMPER BRACKET RH X NAI		\$ 13.00		
25	1	REAR BUMPER PROTECTOR / APC			\$ 80.00 /	
26	1	REAR END PANEL / DO		\$ 656.00		\$ 656.00 /
27	1	REAR END PANEL TOP GARNISH / CRH		\$ 58.00		\$ 58.00 /
28	10	REAR END PANEL TOP GARNISH CLIPS / APC		\$ 50.00		\$ 50.00 15 /
29	1	TAIL LAMP LH X NAI		\$ 396.00		
30	1	TAIL LAMP RH X NAI		\$ 396.00		
31	1	REVERSE SENSOR / SHW		\$ 204.00	\$ 200.00 /	
32	0	0				
33	0	0				
34	0	0				
35	0	0				
36	0	0				
37	0	0				
38	0	0				
39	0	0				
40	0	0				

Steve (LKK) Wnd Airide 8/10/19, 12.00pm
5 days
L/S, Rj Af Spj

280 /

2611

-20%

2088.80

4096.80

7546.80

利汽車噴漆私人有限公司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

Vehicle Reg. No. :	SMA3163J
Vehicle Reg. Date:	5/31/2018
Make / Model :	MAZDA 2
Engine No. :	P520514004
Chassis No. :	MM6DL25AAJW380742

PAGE 1

Estimates on Labour

[illegible]

\$ 1,440.00

P-2088.80
 A1-280
 L-1440
 3808.80
 L/S-3047.94
 = 3050

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be **resurveyed and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____



ACCIDENT REPAIR ESTIMATE

Vehicle Reg. No. :	<u>SMA3163J</u>
Vehicle Reg. Date:	<u>31-May-2018</u>
Make / Model :	<u>MAZDA 2</u>
Engine No. :	<u>P520514004</u>
Chassis No. :	<u>MM6DL2SAAJW380742</u>

Parts Cost / List Items :	\$	-
Plus/Less 20%	\$	-
Total Cost / List :	\$	-
Special Nett Items :	\$	-
Total Parts Amount :	\$	-
Total Labour Amount :	\$	3,450.00
Gross Total :	\$	3,450.00
GST % : 7%	\$	241.50
Nett Amount :	\$	3,691.50

Date of survey : _____

Part by Part / Lump Sum : _____ days

Resurvey Before Paint / After Paint

Authorize/Not Authorize/Without Prejudice

Email : _____

Fax No : _____

HP No : _____

This claim is handled by : ERIC

Vermogen Ace Pte Ltd (Co.Reg. No: 201606230)

60 Jalan Lam Huat #03 - 35/36, Singapore (737869)

Tel : 6358 3031 | Fax No : 6694 4929

Vehicle Reg. No. : **SMA3163J**Vehicle Reg. Date: **5/31/18**Make / Model : **MAZDA 2**Engine No. : **P520514004**Chassis No. : **MM6DL25AAJW380742**

ATTN: Ah Seng

PLEASE QUOTE LIST PRICE & COST PRICE

FAX: 6297 3839

PAGE 1

Estimates on Parts

No	Qty	PARTICULARS	PART NO.	COST PRICE	LIST PRICE
1	1	REAR BOOT / DD			
2	1	REAR BOOT HINGE LH X			
3	1	REAR BOOT HINGE RH X			
4	1	REAR BOOT LOCK / DT			
5	1	REAR BOOT INNER SWITCH X			
6	1	REAR BOOT WEATHER STRIP X / TN			
7	1	REAR BOOT LOGO / NR			
8	1	REAR BOOT EMBLEM "MAZDA2" / MC			
9	1	REAR BOOT EMBLEM "SKYACTIV" / MC			
10	1	REAR BOOT LAMP LH X			
11	1	REAR BOOT LAMP RH X			
12	1	REAR BOOT INNER TRIM X			
13	10	REAR BOOT INNER TRIM CLIPS X			
14	1	REAR BUMPER / DD			
15	1	REAR BUMPER RETAINER LH / NR			
16	1	REAR BUMPER RETAINER RH / NR			
17	10	REAR BUMPER CLIPS / MC			
18	1	REAR BUMPER REINFORCEMENT X			
19	1	REAR BUMPER SPONGE X			
20	1	REAR BUMPER REFLECTOR LH X			
21	1	REAR BUMPER REFLECTOR RH X			
22	1	REAR LOWER BUMPER X			
23	1	REAR BUMPER BRACKET LH X			
24	1	REAR BUMPER BRACKET RH X			
25	1	REAR BUMPER PROTECTOR X / MC			
26	1	REAR END PANEL X / DD			
27	1	REAR END PANEL TOP GARNISH X / NR			
28	10	REAR END PANEL TOP GARNISH CLIPS X / MC			
29	1	TAIL LAMP LH X			
30	1	TAIL LAMP RH X			
31	1	REVERSE SENSOR / SK			
32					
33					
34					
35					
36					
37					
38					
39					
40					

Steve (LKK) with MC 8/10/19, 12.00pm
 S dy
 L/S - R-J AL Sdy

利汽車噴漆私人有限公司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

Vehicle Reg. No. :	SMA3163J
Vehicle Reg. Date:	5/31/18
Make / Model :	MAZDA 2
Engine No. :	P520514004
Chassis No. :	MM6DL25AAJW380742

PAGE 1

Estimates on Labour

[illegible]

§

LKK Auto Consultants hence notify
the Repairer of the following:

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- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	474C
Vehicle Details	
Vehicle No.:	SMA3163J
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Oct 2019
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA2 SEDAN 1.5 AT DELUXE EU6
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	P520514004
Chassis No.:	MM6DL2SAAJW380742
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$16,867.00
Original Registration Date:	31 May 2018
First Registration Date:	31 May 2018
Transfer Count:	0
Actual ARF Paid:	\$6,867.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2028
PARF Rebate Amount:	\$5,150.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,001.00
COE Rebate Amount:	\$32,842.00
Total Rebate Amount:	\$37,992.00

The information contained herein is correct as at 08 Oct 2019

OK

TO:

Dear Sirs,

CLAIMANT:

ACCIDENT INVOLVING SMA 3163J and SLL 2163Y on 2/10/19 at Slip Road Alexandra rd to AYE

I/WE Chay Fong Yee, am/are the registered Owner of Vehicle No. SMA 3163J.

Please note that I have assigned all compensation monies due to me/us in the above said accident to **Raaim Car Bodyworks Pte Ltd.**

I/We, hereby authorize you to release all compensation monies pertaining to the above said accident to **Raaim Car Bodyworks Pte Ltd.** and forward your settlement cheque to **Raaim Car Bodyworks Pte Ltd.** whom I/we had authorized to collect the said compensation monies.

Thankyou.



Signature of Claimant
(company Stamp, if applicable)

Name : _____

NRIC No. : _____

Date : 2/10/19

利 汽 車 噴 漆 有 限 公 司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

FINALIZATION FORM

ATTN TO: STEVE-LKK
Surveyor Name and Company

Date of Accident : 7-Oct-2019

BILL TO: AXA
TP Insurer

VEHICLE REG. NO.

TYPE OF CLAIM: TP

SMA3163J

Make / Model : MAZDA 2

COST OF REPAIR

Parts Cost / List : \$ 2,666.00

Supp. Parts : \$ -

Special Nett : \$ 280.00

Total Parts : \$ 2,412.80

Total Labour : \$ 1,440.00

TOTAL REPAIR COST : \$ 3,852.80

Total Parts Cost/List :	\$	2,666.00
Plus / Less : 20%	\$	533.20
Total :	\$	2,132.80

Lump Sum Discount : 20%	\$	770.56
Lump Sum Amount:	\$	3,082.24

Final Lump Sum Amount : \$ 3,050.00

Submitted by / Date : ERIC

No. of Repair Days: 6

Confirmed by / Date : _____



Service Request Details

Claim

S9M022WK

Reference

None 

Loss Date

October 7, 2019

Report Date

Oct 7, 2019 4:54:47 PM

Request Date

October 7, 2019

Due Date

October 14, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Charlie

T: 11.21 am

V: In

G! ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMA3163J

Model

2-1.5 SEDAN AT

Service Address

...

Primary Contact/Insured

AMIRKHANIAN NATALIA

27 KEPPEL BAY VIEW, #09-80, 098416, Singapore

MOTOR.OPERATIONS@GNM.COM.SG

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

WS :Raaim Car Bodyworks Pte Ltd

¹
Messages

Invoices

History

³
Documents

Assessment

Metrics

Notes

[New Message](#)

TYPE



SENT

10/7/19 8:02 PM

FROM

HO Winnie

SUBJECT

TP - WP - SMA3163J

BODY

Hi, OI yet to report accident, pls send non repor...



Summer Lee (LKK Auto)

From: Raaim Car Bodyworks <raaim.carbw@gmail.com>
Sent: Monday, 7 October, 2019 3:52 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Accident involving vehicle SMA3163J & SLL2162Y (Your Insured) DOA : 07/10/2019 - PLEASE ARRANGE TP SURVEY

Categories: Santosh

Dear officer in-charge,

Refer to above attachment, kindly arrange our client's vehicle for pre-repair survey at **Raaim Car Bodyworks Pte Ltd** here at **60 Jalan Lam Huat #03-35/36 Singapore 737869**.

Beside, we would like to check for the liability on this matter.

Kindly send us your surveyors list for us to choose.

Thanks & regards,

Charlie

Raaim Car Bodyworks Pte Ltd

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 6358 3031

Fax: 6694 4929



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 October 2019

**AMIRKHANIAN NATALIA
27 KEPPEL BAY VIEW
#09-80
SINGAPORE 098416**

Dear Sir,

**OUR REF : CC4/ASM19017721/gb3 // S9M022WK
YOUR REF : SLL 2162Y
ACCIDENT INVOLVING SLL 2162Y & SMA 3163J ALONG/AT ALEXANDRA
ROAD SLIP ROAD TOWARDS AYE ON 07/10/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to CeciliaChong@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,
Cecilia Chong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/12/2019

Survey Details:

Date of loss	7-Oct-19
Date of appointment	8-Oct-19
Date of survey	8-Oct-19
Location of survey	Raaim Car Bodyworks Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMA 3163J
Make and Model	MAZDA 2 SEDAN 1.5
Date of registration	31/5/2018
Excess	
Market Value	\$63,000
Parf Rebate	\$37,992
Nett Loss	\$25,008

Repair details:

Initial Estimate	\$ 3,450.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,368.80
Check items (estimate)	\$ -
Labour	\$ 1,440.00
Total	\$ 3,808.80
Lump Sum(if applicable)	\$ 3,050.00
Number of days for repair	5



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

05 RECOMMENDED REPAIR DAYS + 2 PRS + 1SUNDAY = 8DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	3,263.50	W/GST
Loss of use	\$	480.00	8days x \$60
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	3,745.50	

<< <MANDATE IA> - S9M022WK {ACCIDENT INVOLVING SLL 2162Y & SMA 3163J ON 07/10/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3745.50 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 27/12/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/02/2020

Survey Details:

Date of loss	7-Oct-19
Date of appointment	8-Oct-19
Date of survey	8-Oct-19
Location of survey	Raaim Car Bodyworks Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMA 3163J
Make and Model	MAZDA 2 SEDAN 1.5
Date of registration	31/5/2018
Excess	
Market Value	\$63,000
Parf Rebate	\$37,992
Nett Loss	\$25,008

Repair details:

Initial Estimate	\$ 7,546.80
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,368.80
Check items (estimate)	\$ -
Labour	\$ 1,440.00
Total	\$ 3,808.80
Lump Sum(if applicable)	\$ 3,050.00
Number of days for repair	5



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

05 RECOMMENDED REPAIR DAYS + 2 PRS + 1SUNDAY = 8DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,263.50	W/GST
Loss of use	\$ 480.00	8days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,745.50	

利 汽 车 喷 漆 私 人 有 限 公 司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

CO. REG NO.:201327842N

Tax Invoice: 190012

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01/02 AXA Tower

SINGAPORE 068811

Tel: +65 6880 4741 Fax: +65 6880 4838

Bill Date: 13-11-19

Vehicle No: SMA3163J

Vehicle Model: MAZDA 2

Date of Accident: 07-10-19

Claim No:

Attn: Motor Claims Dept

S/N	QTY	Descriptions	Unit Price	Amount S\$
1		Lumpsum repair		3050.00

E. & O.E.

Total S\$ 3050.00

GST 7% S\$ 213.50

Amount Due S\$ 3263.50


for RaaIm Bodyworks Pte Ltd



<MANDATE IA> - S9M022WK {ACCIDENT INVOLVING SLL 2162Y & SMA 3163J ON 07/10/2019}

Type

🔔 Question

Message

Hi Cecilia, COR-proceed, Tks

Reply

利 汽 车 喷 漆 私 人 有 限 公 司
RAAIM CAR BODYWORKS PTE LTD

Blk 2 Kranji Loop #01-04 Singapore 739538

Tel: 6694 3197 Fax: 6694 3191

CO. REG NO.:201327842N

Yr Ref : SLL2162Y

Our Ref : SMA3163J

22 November 2019

Without Prejudice

Attn: Motor Claim Dept

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01/02 AXA Tower

SINGAPORE 068811

Dear Sir/Mdm,

Accident involving SMA3163J & SLL2162Y on 07/10/2019 07:35 hrs at along ALEXANDRA ROAD SLIP ROAD TOWARDS AYE

We refer to the above said accident.

As instructed, we are claiming the following as stated below:-

1. Repair cost	\$	3,263.50
2. Loss of usage (\$150 x 8 days)	\$	1,200.00
3. GIA search	\$	2.00
Total	\$	4,465.50

We enclosed herewith relevant document as stated below:-

1. Accident report
2. Final Repair Bill
3. Letter of authority
4. GIA search receipt

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thank you.

Best Regards,


Charlie Toh (Claim dept)
Raaim Car Bodyworks Pte Ltd
Tel : 9128 8559 Fax: 6694 3191
Email: raaim.carbw@gmail.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19017721/Ega3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE		Date : 27-02-2020	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLL 2162Y	Veh. Inspected	SMA 3163J
Policy No.	GA333037	Coverage (\$)	0.00
Claim No.	S9M022WK	Excess (\$)	0.00
Assign From		Assign Date	08/10/2019
2. Vehicle Particulars & Condition			
Make & Model	MAZDA 2	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MM6DL2SAAJW380742	Colour	RED
Odometer	21292	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/60 R16	DUNLOP	5 mm
L/H Front Tyre	185/60 R16	DUNLOP	5 mm
R/H Rear Tyre	185/60 R16	DUNLOP	5 mm
L/H Rear Tyre	185/60 R16	DUNLOP	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	07/10/2019	Inspection Date	08/10/2019
Survey held at	RAAIM CAR BODYWORKS PTE LTD 2 KRANJI LOOP #01-04 SINGAPORE 739538		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No..1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMA 3163J ✓

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BOOT (CONSISTENT)	DENTED	✓ 862.00	862.00
1	REAR BOOT HINGE LH (CONSISTENT)	NOT NECESSARY	✓ 150.00	-
1	REAR BOOT HINGE RH (CONSISTENT)	NOT NECESSARY	✓ 150.00	-
1	REAR BOOT LOCK (CONSISTENT)	BENT	✓ 191.00	191.00
1	REAR BOOT INNER SWITCH (CONSISTENT)	NOT NECESSARY	✓ 110.00	-
1	REAR BOOT WEATHERSTRIP (CONSISTENT)	TORN	✓ 113.00	113.00
1	REAR BOOT LOGO (CONSISTENT)	NECESSARY	✓ 59.00	59.00
1	REAR BOOT EMBLEM 'MAZDA2' (CONSISTENT)	NECESSARY	✓ 58.00	58.00
1	REAR BOOT EMBLEM 'SKYACTIV' (CONSISTENT)	NECESSARY	✓ 68.00	68.00
1	REAR BOOT LAMP LH (CONSISTENT)	NOT NECESSARY	✓ 209.00	-
1	REAR BOOT LAMP RH (CONSISTENT)	NOT NECESSARY	✓ 209.00	-
1	REAR BOOT INNER TRIM (CONSISTENT)	NOT NECESSARY	✓ 303.00	-
10	REAR BOOT INNER TRIM CLIPS (CONSISTENT)	NOT NECESSARY	✓ 50.00	-
1	REAR BUMPER (CONSISTENT)	DENTED	✓ 455.00	455.00
1	REAR BUMPER RETAINER LH (CONSISTENT)	BROKEN	✓ 23.00	23.00
1	REAR BUMPER RETAINER RH (CONSISTENT)	BROKEN	✓ 23.00	23.00
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	✓ 50.00	30.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER SPONGE (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	NOT NECESSARY	✓ 53.00	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	NOT NECESSARY	✓ 53.00	-
1	REAR LOWER BUMPER (CONSISTENT) (NPA)	NOT NECESSARY	-	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	NOT NECESSARY	✓ 13.00	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	NOT NECESSARY	✓ 13.00	-
1	REAR END PANEL (CONSISTENT)	DENTED	✓ 656.00	656.00
1	REAR END PANEL TOP GARNISH (CONSISTENT)	CRUSHED	✓ 58.00	58.00
10	REAR END PANEL TOP GARNISH CLIPS (CONSISTENT)	NECESSARY	✓ 50.00	15.00
1	TAILLAMP LH (CONSISTENT)	NOT NECESSARY	✓ 396.00	-
1	TAILLAMP RH (CONSISTENT)	NOT NECESSARY	✓ 396.00	-

Report Ref No. CC4/ASM19017721/Ega3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-954.20	-522.20
			3,816.80	2,088.80
	SPECIAL NETT ITEMS			
1	REAR BUMPER PROTECTOR (CONSISTENT) (SN)	NECESSARY	80.00	80.00
1	REVERSE SENSOR (CONSISTENT) (SN)	SHORTED	204.00	200.00
			284.00	280.00
	LABOUR			
	TO STRAIGHTEN PANEL BEATBEATING, CUT /WELD ACCIDENT DAMAGE AREAS : REAR PORTION REAR BOOT ,REAR END PANEL, REAR BUMPER ,REMOVE & REPLACE ACCIDENT DAMAGE PARTS.		1,500.00	700.00
	TO PUTTY, SPRAY AND POLISH ACCIDENT DAMAGE AREAS: REAR PORTION REAR BOOT ,REAR BOOT HINGE LH & RH ,REAR BUMPER ,REAR BUMPER REINFORCEMENT REAR END PANEL.		1,200.00	600.00
	TO REMOVE AND TRANSFER REAR BOOT COMPONENTS.		150.00	30.00
	TO RUST PROOF AFFECTED AREAS.		150.00	30.00
	TO CHECK AND RECTIFY WIRING AFTER DISCONNECT & CONNECT.		150.00	30.00
	TO REMOVE & REFIT INTERIOR PARTS TO GIVE WAY FOR THE REPAIR.		150.00	30.00
	TO REMOVE & REFIT REVERSE SENSOR .		150.00	20.00
			3,450.00	1,440.00
	GRAND TOTAL		7,550.80	3,808.80
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,050.00

Report Ref No. CC4/ASM19017721/Ega3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim

S9M022WK

Reference

CC4/ASM19017721/Ega3a2 

Loss Date

7 October 2019

Report Date

7 Oct 2019 4:54:47 PM

Request Date

7 October 2019

Due Date

Vendor Name

LNK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SMA3163J

Make

TRND MAZDA

Model

2-1.5 SEDAN AT

Service Address

...

Primary Contact/Insured

AMIRKHAJIAN NATALIA
27 KEPPEL BAY VIEW, #09-80, 098416, Singapore
MOTOR.OPERATIONS@GNM.COM.SG

Claim Handler

HO Winnie
6568804833
winnie.ho@asa.com.sg

Actions

Next Step

Wait for: Approve invoice

Hold Invoice

Additional Instructions

WS :Jalim Car Bodyworks Pte Ltd

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

➕ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
📄 Accident Statement	Reports & Statement		Marimern	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 AUTHORISATION TO ACT FORM_0001.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 REVISED MANDATE IA DO 18022020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 February 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 December 2019

Claim Portal

NAME	TYPE	SUB TYPE	AUTHOR	DATE UNLOADED
 MANDATE IA DD 27122019.pdf	Reports & Statement	Others	LXX AUTO CONSULTANTS PTE LTD (TP)	27 December 2019
 TP-IA 3163.pdf	Reports & Statement	Others	LXX AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 SLL2162Y - CI GIA REPORT.PDF	Reports & Statement	Accident statement	HO Winne	8 October 2019
 LIR to Insured -non reporting.pdf	Letters and Correspondence	Others	LXX AUTO CONSULTANTS PTE LTD (TP)	8 October 2019
 EMAIL FROM WORKSHOP FOR TP REQ.mng	Letters and Correspondence	Others	NIKAM Santosh Pandurang	7 October 2019
 SMA31631 TP GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	7 October 2019
 EMAIL FROM WORKSHOP FOR TP.mng	Letters and Correspondence	Others	NIKAM Santosh Pandurang	7 October 2019