

ASS. REC. BY:

REF: CS3

MSG/9002393/RH/03/11

Special Instruction:

Surveyor:

RASHU

ASSIGNMENT (Office)

From (Person):

Katherine Wong

MSIG

Date/Time: 11/2/19 @ 9:25am

Estimated Cost:

Bill to:

OD (T) / WS / TT RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJY 3891 A

Insured:

YP 51032

at Workshop m/s

Seng Hwee Motor

Tel:

6755 5205

of

Blk 1018, Yishun Ind. Park A # 01-350

Policy No:

29058616 MKC

Claim No:

584401

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 5/2/2019

12/2/19 @ Afternoon

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS / up

Date/Time:

10-13/11/2019

Person Contacted:

Mr. Kueh

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SJY 3891A- CS/ASM/80008072/At/bc2
	YP 51032 X
	Before paint: 14/2/2019.
	After paint: 22/2/2019.
	Submit
	lump sum \$4150
	(Red: 5115.69; 56%)
	25/10- File pass totypst 23/10/2019.

SJY 3891A- CS/ASM/80008072/At/bc2

D.O.A: 2/5/2018

Before paint: 14/2/2019.

Check MV expired 2020 Aug

After paint: 22/2/2019.

Submit

lump sum \$4150

(Red: 5115.69;

56%)

25/10- File pass totypst 23/10/2019.

Do Not Finalise

RECEIVED 25 OCT 2019

Summer Lee (LKK Auto)

From: Accounts (LKKAuto) <account@lkkauto.com>
Sent: Tuesday, 8 October, 2019 1:20 PM
To: Admin-D (LKKAuto)
Cc: Accounts (LKKAuto)
Subject: RE: Report Send Back Alerts - SJY3891A (TP)

Dear Nivitha,

FYNA Please...

Pending for Survey Report- CS3/MSG19002393/R1CD3E2

20 07 Oct 2019 18:04	Ins Send Back Adj Rpt	For paper survey	[1] Katherine Wong
21 07 Oct 2019 18:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/09	[1] Merimen Administrat
22 07 Oct 2019 18:04	Adj Mandate Set	Maintained.	[1] Merimen Administrat

Thank You

Best Regards,



SuthaShelia (Shelia) | Accounts Dept.

LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: account@lkkauto.com | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 7 October 2019 6:20 PM
To: account@lkkauto.com
Subject: Report Send Back Alerts - SJY3891A (TP)

Dear Sir / Madam,

Please login to Merimen Online at www.merimen.com.sg for more information.

Thanks,
The Merimen Team



This email has been checked for viruses by AVG antivirus software.
www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	6300B
Vehicle Details	
Vehicle No.:	SJY3891A
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 2.0 AUTO
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	3ZRA406573
Chassis No.:	JTDGJ20WX05001333
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$22,003.00
Original Registration Date:	26 Aug 2010
First Registration Date:	26 Aug 2010
Transfer Count:	1
Actual ARF Paid:	\$22,003.00
Intended PARF/COE Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Aug 2020
PARF Rebate Amount:	\$12,101.00
Intended COE Rebate Details	
COE Expiry Date:	25 Aug 2020
COE Category:	B - Car (1601cc & above)
COE Period (Years):	10
QP Paid:	\$42,810.00
COE Rebate Amount:	\$6,548.00
Total Rebate Amount:	\$18,649.00

The information contained herein is correct as at 14 Feb 2019

OK

33,000
18,649
14,351

PRECISION APPRAISAL SERVICES



Insurance Loss Assessors/ Adjusters Cargo Surveyors & Licensed Appraisers

227 Simei St 4 #06-42 Singapore 520227 Fax: 6444 4886 Company Registration No. 53139926E

To:

TAN MEI LAN JOANNE
C/O Block 1018 Yishun Industrial
Park A #01-350 Singapore 768760

Invoice No.: 190217**DATE: 28 FEBRUARY 2019**

(<u>DESCRIPTION</u>	AMOUNT
	Vehicle Registration No. : SJY 3891 A	
	Type of Claims : Third Party Claims	
	Our Reference No. : PAS/SHM/190217/TP	
	Your Reference No. : -	
	Inspection Report Fees : (including transportation charges & photographs)	\$870.00
	Reinspection Report Fees : -	
	Transportation Charges : -	
	Additional Photographs : -	
	Others (Specify) : -	
DOLLARS	EIGHT HUNDRED AND SEVENTY ONLY	TOTAL: \$870.00



PRECISION APPRAISAL SERVICES

PRECISION APPRAISAL SERVICES

Insurance Loss Assessors / Adjusters Cargo Surveyors & Licensed Appraisers



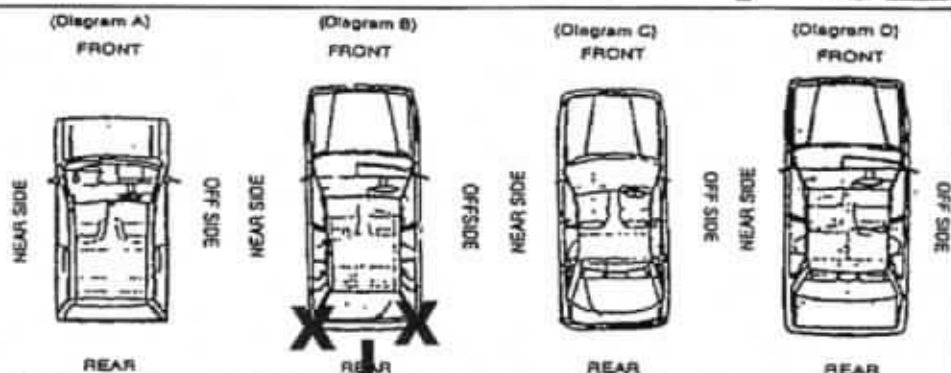
VEHICLE REGISTRATION NO. : SJY 3891 A

APPENDIX A

POINT OF IMPACT

Direction of impact/damage marked (→) (X)

The vehicle sustained impact on its Rear Portion.
(see Diagram B)



GENERAL DESCRIPTION OF DAMAGES

Parts damaged were :

The bootlid, rear bumper and panel, both rear fenders and chassis were dented.

ADJUSTMENTS & RECOMMENDATIONS

A static inspection was carried out on 12/02/2019 & our report is here with enclosed for your perusal. The Repairs Estimate submitted by M/s Seng Hwee Motor as per attached Appraisalment Schedule have been revised and scrutinised thoroughly by us & in our opinion, we consider it to be fair and reasonable. The repairer has agreed to effect repairs to the owners satisfaction & to roadworthy condition on an agreed Part - By - Part Repair Basis of \$ 9,265.69 after deducting the Policy Excess Clause of \$ NA. As instructed, we have not authorised any of the repairs on your behalf.

	Repairer's		Our	
	Estimate	Amount	Revised	Amount
Sp. Parts	9626	79	5465	69
Towing Charges	-		-	
PB Labour Charges	1800	00	1400	00
Others Misc Charges	1500	00	1000	00
Paintwork	1800	00	1400	00
Total	\$ 14726	79	\$ 9265	69

Under normal circumstances, the duration of repairs should not exceed Eight (08) days excluding Pre - Repair Inspection (PRI) / Pre - Repair Survey (PRS) & Public Holidays waiting time frame.

Attached photographs taken during inspection Seventy - One (71) Photographs.

SPECIAL REMARKS

1. The inspection was conducted on a 'without prejudice' basis
2. On 13/02/2019, we examined the extent of damages.
3. On 16/02/2019, we examined the new replacement parts.
4. On 21/02/2019, we examined the repaired vehicle.

Inspection Report Date: 28 February 2019

Yours Faithfully,



TFNG PHILIP FOO
ACII CAE, AMIMI
AIAME, AMSAE-A
Licensed Appraiser/Adjuster

PRECISION APPRAISAL SERVICES

Insurance Loss Assessors/ Adjusters Cargo Surveyors & Licensed Appraisers

227 Simei St 4 #06-42 Singapore 520227 Fax: 64444886 Company Registration No. 53139926E



AUTOMOBILE INSPECTION REPORT

To:

TAN MEI LAN JOANNE

C/O Block 1018 Yishun Industrial

Park A #01-350 Singapore 768760

INSURANCE DETAILS

Insured : -
Policy No. / Claim No. : -
Sum Insured : -
Excess Clause : -
Windscreen Coverage : -
Type of Claims : Third Party Claims
Third Party Insurer : -
Third Party Policy No. : -

REFERENCE

Assigned By : As above
Accident Date : 05 February 2019
Assignment Date : 12 February 2019
Inspection Date : 12 February 2019
Our Reference No. : PAS/SHM/190217/TP

Inspection Report Date: 28 February 2019

Workshop Name :

Seng Hwee Motor

Inspection Address :

Block 1018 Yishun Industrial Park A
#01-350 Singapore 768760

PARTICULARS OF VEHICLE

Registration No.	: SJY 3891 A	Mileage	: 292077	Km/h
Make/Model	: TOYOTA WISH 2.0 AUTO	Radio/Cassette	: Fitted	
Yr of Manuf/Regn	: 2009 / 2010	CD Disc Player	: Fitted	
Carrying Capacity	: 7Seater	Air Conditioner	: Fitted	
Chassis No.	: JTDGJ20WX05001333	Clock	: Fitted	
Engine No.	: 3ZRA406573	Seat Belt	: Fitted	
Colour	: Metallic Silver	Wing Mirror	: Fitted	
Class	: Passenger (Private - Station Wagon)	Other Accessories	: Fitted	

PRE-ACCIDENT CONDITION (Static Check Only)

Body Work : Good
Paint Work : Good
Handbrake : Serviceable
Footbrake : Serviceable
Steering : Serviceable
Any Apparent : None
Eng Modifications

VEHICLE VALUE

Market Value : Nil -
Wreck Value (Part) : Nil -

TYRE SIZE & CONDITION

Front N/s Size	: 225/45R17	80 %	Front O/s Size	: 225/45R17	80 %
Make	: PIRELLI		Make	: PIRELLI	
Rear N/s Size	: 225/45R17	80 %	Rear O/s Size	: 225/45R17	80 %
Make	: PIRELLI		Make	: PIRELLI	
Spare Size	: 225/45R17	80 %	Spare Size		
Make	: PIRELLI		Make		

Type of Wheel Rims: Alloy

Jack & Tools : Intact/ Missing

Note: The above percentage % represent the estimated remaining tyre threads.

VEHICLE REGN NO :

SJY 3891 A

OUR REFERENCE :

PAS/SHM/190217/TP

INSPECTION REPORT DATE :

28-Feb-19

APPRAISEMENT SCHEDULE

CONTINUATION SHEET NO :

1

SNo	Qty	Parts / Labour Descriptions	Remarks / Condition	Repairer's Estimate Amount	Recommendation / Revised Amount
		PARTS SUPPLY - LIST ITEMS		\$ cts	\$ cts
1	1pc	Bootlid	Badly Dented	1400.00	1400.00
2	1pc	Bootlid centre mldg	Bent/Warped	278.50	278.50
3	1pc	Bootlid upper lock	Bent	311.67	311.67
4	1pc	Bootlid lower lock	Bent	101.75	101.75 XSV
5	4pcs	Bootlid stopper@510.5	Bent	42.00	42.00
6	2pcs	Bootlid shock absorber@5198.20	Serviceable	396.40	-
7	2pcs	Bootlid hinges@578.50	Serviceable	157.00	-
8	2pcs	Bootlid damper upper stay bracket@570	Serviceable	140.00	-
9	2pcs	Bootlid damper lower stay bracket@575	Serviceable	150.00	-
10	9pcs	Bootlid nuts@55	Necessary	45.00	45.00 XSV
11	2pcs	Bootlid Rear no. plate lamp@583.10	Serviceable	166.20	-
12	2pcs	Bootlid lamp@5298.64	Cracked	597.28	597.28
13	4pcs	Bootlid lamp clips@512.90	Necessary	51.60	51.60
14	2pcs	Tail lamp@5313.67	Serviceable	627.34	-
15	4pcs	Tail lamp clips@512.90	Necessary	51.60	51.60 XSV
16	1pc	Rear bumper	Badly Dented	574.67	574.67
17	2pcs	Rear bumper bracket@585.80	Bent	171.60	171.60
18	2pcs	Rear bumper side retainer@568.73	Bent	137.46	137.46 XSV
19	2pcs	Rear bumper inner side sponge@573.60	Necessary	147.20	147.20 XSV
20	2pcs	Rear bumper reflector@557.70	Serviceable	115.40	-
21	1set	Rear bumper clips	Necessary	46.68	46.68
22	1set	Rear panel	Badly Dented	704.93	704.93 X R
23	1pc	Rear panel garnish	Bent	298.44	298.44 XSV
24	1set	Rear panel garnish clips	Necessary	25.68	25.68
25	1pc	Boot rubber	Torn	341.21	341.21
26	1pc	Rear windscreen upper mldg	Necessary	72.90	72.90
27	1pc	Rear windscreen lower mldg	Necessary	72.90	72.90
28	1pc	Rear windscreen left mldg	Necessary	69.54	69.54
29	1pc	Rear windscreen right mldg	Necessary	69.54	69.54
30	1pc	Spare tyre cover	Bent/Warped	473.00	473.00 XSV
31	2pcs	Rear panel beam@5125	Serviceable	250.00	-
32	2pcs	Rear windscreen spacer@575	Serviceable	150.00	-
33	1set	Rear bumper original sensor w holder	Cracked	429.10	429.10 XSV
34	1pc	Wiper Motor	Serviceable	380.20	-
		Less: 25% discount		9046.79	6514.25
					1628.56
				9046.79	4885.69
		SPECIAL NETT ITEMS			
1	1set	Rear windscreen sealant	Necessary	50.00	50.00
1	1set	Reverse camera	Jammed	480.00	480.00 XSV
1	1set	Rear panel sealant	Necessary	50.00	50.00 30
		Total spare parts		9626.79	5465.69
		LABOUR & MISC. CHARGES			
1		Remove the necessary affected parts, cut/weld rear panel, straighten bootfloor both fenders and chassis and replace parts		1800.00	600 1400.00
2		Putty and Spraypaint on all affected parts		1800.00	600 1400.00
3		Check electrical		100.00	30 80.00
4		Tuff Kote		100.00	40 60.00
5		Remove and refit rear bumper sensors		100.00	60.00
6		Rewire rear portion		50.00	30.00
7		Remove and refit reverse camera		100.00	60.00
8		Rewire reverse camera		50.00	30.00
9		Remove and refit rear cctv camera		100.00	60.00
10		Rewire rear cctv camera		50.00	30.00
11		Remove and refit bootlid components		100.00	60.00
12		Remove and refit rear Amplifier speaker etc		200.00	150.00 60
13		Rewire rear amplifier speaker		100.00	60.00 XSV
14		Rear bootfloor soundproofing		300.00	200.00 XSV
15		Remove and refit rear windscreen		150.00	120.00
		SUB / GRAND TOTAL		14726.79	9265.69

SUB / GRAND TOTAL

14726.79

9265.69

PRECISION APPRAISAL SERVICES

6 days

Q. T. P.



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/02/2019 16:26
Date Of Accident	05/02/2019 16:00
Exact Location Of Accident	ALONG SELETAR NORTH LINK TWDS YISHUN DAM
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJY3891A
Insured/Policyholder	
Name Of Registered Owner	TAN MEI LAN JOANNE
NRIC No	S7516300B
Email Address	MLTAN_75@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96751300
Alternative Phone No	OFFICE-96158440

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH 2.0 AUTO

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA19082/1
Cover Note Number	26/02/2018-25/02/2019

Driver

Name of Driver	CHUNG HON WAI JASON
NRIC No	S7401897A
Date Of Birth	24/01/1974
Occupation	INDOOR
Date Of Driving Pass	26/07/1996
Driving Experience	22 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96158440
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	665A PUNGGOL DRIVE 06-506
Postcode	821665
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN MEI LAN JOANNE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	PUNGGOL N.P.C
Police Station Address	ROAD: 21A TEBING LANE , POSTCODE: 828837 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP5103Z
Vehicle Make/Model/Colour	ISUZU
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	RANGANATHAN KARTHIK
NRIC/Passport Number	G2335391T
Contact Number	83025070

Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name TAN MEI LAN JOANNE
Approximate Age
Injuries Sustain
Injured person in which vehicle? SJY3891A
Were seat belts worn?
Was this injured conveyed to hospital by ambulance? NO
Address
Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

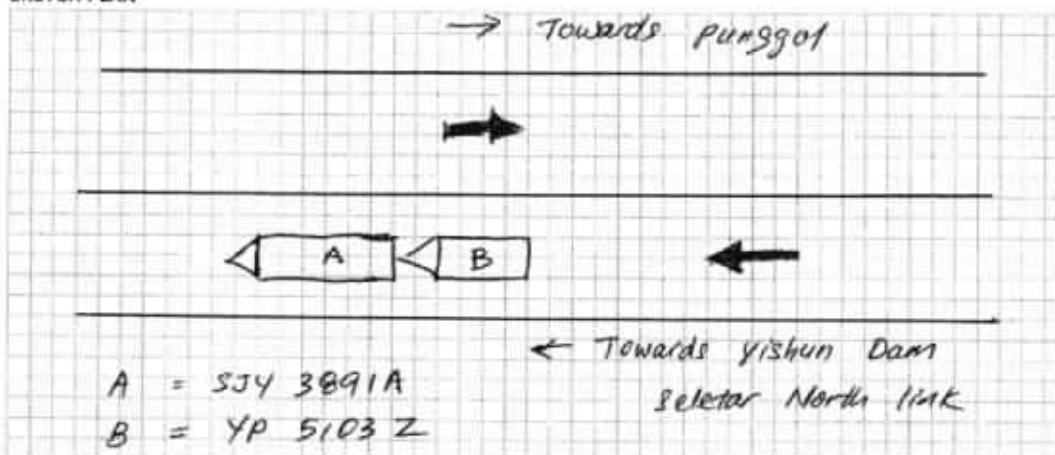
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



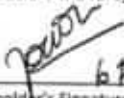
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

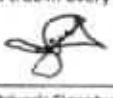
Refer to police report.

<p>You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.</p>	Reporting Only
	Claim OD
	Claim TP
	<input checked="" type="checkbox"/> Claim OD / TP at other workshop

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 6 Feb 2019


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 06 FEB 19 / 1637hr


 Reporting Centre Personnel's Signature
 Name:
 NRIC/IN No.:



**SINGAPORE
POLICE FORCE**



T/20190206/2049

Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

1 of 4

Report No. T/20190206/2049

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 06/02/2019 15:57		Vide Report No.:		Station Diary No.: 39	
Informant's Particulars					
Name of Informant: CHUNG HON WAI, JASON			Address: APT BLK 665A PUNGGOL DRIVE #06-506 SINGAPORE 821665		
ID Type / ID No.: NRIC NO / S7401897A			Contact No.: Home/Office: Mobile: 96158440		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 45	Date of Birth: 24/01/1974	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: SUPERVISOR			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 05/02/2019 16:00	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 SELETAR NORTH LINK YISHUN AVENUE 1 Along Seletar North Link towards Yishun Dam				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Two Way		Traffic Control: Not Controlled	Traffic Volume: Heavy	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJY3891A	Car	TOYOTA	WISH 2.0 AUTO	Silver	Slightly Damaged	1
YP5103Z	Lorry	ISUZU	NPR85UH5A	White	Slightly Damaged	2

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20190206/2049

Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

2 of 4
Report No. T/20190206/2049

CONTINUATION OF REPORT

Driver			
Name	CHUNG HON WAI, JASON		ID No. S7401897A
Related Vehicle	SJY3891A (Car)		Contact No. 96158440
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Passenger			
Name	Tan Mei Lan Joanne		ID No. S7516300B
Related Vehicle	SJY3891A (Car)		Contact No. 96751300
Hospital/Clinic	SENGKANG GENERAL HOSPITAL PTE. LTD.		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	05/02/2019	Date Discharge	05/02/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details.

On 05/02/2019 at about 1600hrs, I was driving my vehicle SJY3891A along Seletar North Link towards Yishun Dam with my wife. My vehicle was in stationary stopped as the vehicle in front of mine has stopped as there is a jam.

Suddenly, I felt an impact from the rear of my vehicle. As such I made a check with my wife if she is alright. She informs me that she felt headache at that point of time. As such I stepped out of my vehicle and made a check with the rear driver. When I was outside my vehicle I realised I had an accident with vehicle YP5103Z.

I ask the driver of YP5103Z if he was sleeping however he never reply. As such I requested for his particulars which he gave and we exchange our particulars and took photos of the scene. I also made a check on my vehicle and discovered that there were damages found at the rear of my vehicle. The driver of YP5103Z informs me that he wanted a private settlement as such I told him that after I check how much is the repair cost and will let him know and he acknowledged. We then drove off our vehicle.

On 05/02/2019 night, my wife informed me that she felt pain at her back and neck area as such I send her to Sengkang General Hospital to make a check and she was entitled with a total of 3 days of medical leave from 05/02/2019 to 07/02/2019.

I wish to state the I have the CCTV footage of the accident in my memory card.



**SINGAPORE
POLICE FORCE**



T/20190206/2049

Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

3 of 4

Report No. T/20190206/2049

CONTINUATION OF REPORT



**SINGAPORE
POLICE FORCE**



T/20190206/2049

Police Station Of Origin:
Punggol N.P.C
21A Tebing Lane SINGAPORE 828837
Tel No: 1800-6049999

4 of 4

Report No. T/20190206/2049

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Sgt 2 IVIN ONG HONG CHUAN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 06/02/2019 15:57
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No.: 65476151	Classification Of Case: SN 805
Authentication Stamp NP168	Signature: Singapore Police Force

AXA FORM



redefining AFRICA

Date: 06/05/19

To: Owner of Vehicle Number: 3J432419

The following has been advised to you via your workshop: SAFARI through their staff, SAFARI



Please tick the applicable box if you had been advised on the content as seen below:

- ☒ You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- ☒ You had been advised by the workshop on the liability and merits of the case accordingly.
- ☒ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- ☐ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- ☐ There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- ☐ The estimated waiting time for the spare parts to arrive is _____ The estimated arrival time does not include the repair period.
- ☐ You will be driving the vehicle out despite being advised by the workshop mechanic/personnel that the vehicle may not be road worthy.
- ☐ For vehicles below Three (3) years old, your Insurance Company will use only genuine original parts to repair your vehicle.
- ☐ For vehicles above Three (3) years old, your Insurance Company will be carrying out repairs using **any combination** of genuine original parts and/or original equipment manufacturer (OEM) parts.
- ☐ You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
- ☐ For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.
- ☒ Others Claim 3rd party @ other workshop

Signed and acknowledge by:

[Signature]
Name and signature of policyholder/authorised driver

[Signature]
Name and signature of workshop personnel including company stamp



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Addendum Sheet

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
138 Robinson Road #07-09
The Corporate Office
Singapore 068906
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS

Original Report No: MOR119016556 Vehicle Registration No: SJY3891A
Name(as shown in NRIC): TAN MEI LAN JOANNE
[Vehicle Driver/Vehicle Owner] [Please delete as appropriate]
NRIC/Passport No: S7516300B
Address: _____
Contact (Tel): _____ (HP): 96158440
(Email): _____
Date Of Accident: 05/02/2019 Time Of Accident: 16:00
Place Of Accident: ALONG SELETAR NORTH LINK TWDS YISHUN DAM
Insurance Company: AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:-

AMEND INJURY DETAILS



SIGNATURE OF VEHICLE OWNER/DRIVER

DATE

05/02/2019

MKPS19017939 / Kan Fook Sing Motor Workshop - Defu
ENTRY DATE & TIME: 09/02/2019 09:31
SUBMITTED BY: Yen Boo

Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 11/02/2019 11:27

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 09/02/2019 09:31
Date Of Accident 05/02/2019 16:20
Exact Location Of Accident SELETAR NORTH LINK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number YP5103Z
Insured/Policyholder
Name Of Registered Owner NG TIAN SEH CONTRACTOR P/L
Co Reg No 200815026W
Email Address SKNG@NTS78.COM
Mobile Phone No
Alternative Phone No Office-98552509

Vehicle Particulars

Manufacturer ISUZU
Model PR85
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken REPORTING ONLY
Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number A29055616 MKC
Cover Note Number

Driver

Name of Driver RANGANATHAN KARTHIK
Passport No/FIN G23353917
Date Of Birth 03/06/1994
Occupation OUTDOOR
Date Of Driving Pass 28/04/2017
Driving Experience 1 YEAR AND 9 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-83025070

Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	102 YISHUN AVE 5 #04-105 S760102
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJY3891A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Please Chop Sign & Return

Policyholder's Signature

Date & Time:

11 FEB 2019

10am


 Driver's Signature

(If driver is not the policyholder)

Date & Time:

11 FEB 2019

10am


 Reporting Centre Personnel's Signature

Name:

M/C/Fin No.:

Accident Sketch Plan

B: 3343891A

Heavy traffic in front, vehicle in front stop & follow in stop, but could not stop in time. As a result hit onto vehicle B's rear portion.

INSURER: MSIG
VEHICLE: YP51037
DOA: 5/2/19
CLAIM TYPE: Reporting
WORKSHOP: NA

SAC/PIN No. :

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_v... 8/10/2019



MSIG

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1967 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.Z.300
 Goods Carrying Vehicle - Sch 1

COMMERCIAL VEHICLE
 Comprehensive

Certificate No. A 29055616 MKC

Excess : SGD600

1. Index Mark and Registration Number of Vehicle
 YPS103X

2. Name of Policyholder
 Ng Tian Seh Contractor Pte Ltd

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 12/12/2018

4. Date of Expiry of Insurance
 11/12/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use in connection with the Policyholder's business.
 Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business.
 Use for social domestic and pleasure purposes.
 The Policy does not cover
 (1) Use for hire or reward or for racing pace-making reliability trial or speed-testing.
 (2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1967 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

PCV2201811091614

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



MKFS19017939 / Kan Fook Sing Motor Workshop - Defu
ENTRY DATE & TIME: 09/02/2019 09:31
SUBMITTED BY: Yen Boo

Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 11/02/2019 11:27

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 09/02/2019 09:31
Date Of Accident 05/02/2019 16:20
Exact Location Of Accident SELETAR NORTH LINK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number YP5103Z
Insured/Policyholder
Name Of Registered Owner NG TIAN SEH CONTRACTOR P/L
Co Reg No 200815026W
Email Address SKNG@NTS78.COM
Mobile Phone No
Alternative Phone No Office-98552509

Vehicle Particulars

Manufacturer ISUZU
Model PR85

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number A29055616 MKC
Cover Note Number

Driver

Name of Driver RANGANATHAN KARTHIK
Passport No/FIN G23353917
Date Of Birth 03/06/1994
Occupation OUTDOOR
Date Of Driving Pass 28/04/2017
Driving Experience 1 YEAR AND 9 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-83025070

Fax Number
 Contact Number
 EMail Address NOEMAIL
 Address 102 YISHUN AVE 5 #04-105 S760102
 Postcode
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED REPORT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJY3891A
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:
 11 FEB 2019
 10am


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:
 11 FEB 2019
 10am


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

K: YP S1 03 Z

B: 3543891A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Heavy traffic in front, vehicle in front stop & follow no stop, but could not stop in time. As a result hit onto vehicle B's rear portion.

INSURER MSIG

VEHICLE YP 51037

DOA: 5/2/9

CLAIM TYPE: Reporting

WORKSHOP 29

DECLARATION

I/We declare the foregoing particulars are true in every respect.

francisco
Please Chop Sign & Return

Policyholder's Signature _____

11 FEB 2019
Looming

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Date & Time: 11 FEB 2019 10am

Reporting Centre Personnel's Signature

Author: [illegible]
 Editor: [illegible]
 Date: [illegible]

driver's work permit & license



MSIG

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel: +65 6827 7888, Fax: +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1967 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.2.300
 Goods Carrying Vehicle - 8th 2

COMMERCIAL VEHICLE
 Comprehensive

Certificate No. A 39055616 MKC

Excess : SGD600

1. Index Mark and Registration Number of Vehicle
 YPS103E

2. Name of Policyholder
 Ng Tian Seh Contractor Pte Ltd

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 12/12/2018

4. Date of Expiry of Insurance
 11/12/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use in connection with the Policyholder's business.
 Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business.
 Use for social domestic and pleasure purposes.
 The Policy does not cover
 (1) Use for hire or reward or for racing pace-making reliability trial or speed-testing.
 (2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 2 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1967 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

FCY201811081014

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Feb 2019		11 Feb 2019 09:25 Edit Adj Rpt	S\$4,150.00 Edit Estimates	S\$4,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Ng Tian Seh Contractor Pte Ltd, Co. Reg. No.: 200815026W								
Main Claimant:	Tan Mei Lan Joanne, ID: S75163008								
Vehicle Reg. No.:	SJY3891A	Date of Loss:	05/02/2019 16:00 - :59 [101 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 584401	Policy/Cover Note No.:	29055616MKC (Comprehensive) Coverage: 12/12/2018 - 11/12/2019						
Vehicle Reg. No. (Insured):	YPS103Z	Policy No. (Claimant):							
		Excess:							
Repairer:	Seng Hwee Motor (HQ) Blk 101B Yishun Industrial Park A #01-350, 768760 Yishun - Tel: 67555205								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/10/2019]								
Adj Asg. Remarks:	on WP. Liability unclear. Non Reporting. Contact Person: Mr Kueh / 6755 5205.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (07/10/2019): Report Send Back Alerts - SJY3891A (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY3891A (584401)
[YP5103Z]









































TP

Tan Mei Lan Joanne

Feb 5 2019 4:00PM

[Ng Tian Seh Contractor Pte Ltd]

Seng Hwee Motor

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	10/04/19 13:16	Accident Statement From: SC - Reg. No: YP5103Z, Claimant: NG TIAN SEH CONTRACTOR P/L	 Load HTML		
Photos/Images				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
24	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
25	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
26	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
27	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
28	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
29	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
30	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
31	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
32	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
33	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
34	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
35	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
36	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
37	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
38	23/02/19 12:58	General View	 Load JPG	<input checked="" type="checkbox"/>	
39	23/02/19 13:00	Before paint photographs	 Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
40	23/02/19 13:00	Before paint photographs		<input checked="" type="checkbox"/>
41	23/02/19 13:00	Before paint photographs		<input checked="" type="checkbox"/>
42	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
43	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
44	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
45	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
46	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
47	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
48	28/02/19 12:55	Photo After Spray		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/02/19 11:07	PRI from Island Law LLC, SJY3891A E-file & Police report		<input type="checkbox"/>
2	08/02/19 15:51	TP disagree with our SJE list, proceed to appoint LKK Auto Consultants		<input type="checkbox"/>
3	10/04/19 13:16	SJY3891A GIA Rpt From: SC - Reg. No: YP5103Z, Claimant: NG TIAN SEH CONTRACTOR P/L		<input type="checkbox"/>
4	04/10/19 20:19	Survey Report		<input type="checkbox"/>
5	04/10/19 20:20	Survey Photos		<input type="checkbox"/>
6	04/10/19 20:21	Survey Photos		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/10/19 15:26	PRS Invoice		<input type="checkbox"/>
2	25/10/19 15:26	Colour Photo		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19002393/R1TD3E2

Date: 25/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29055616MKC

Claimant

Vehicle No: SJY3891A

Insured Vehicle No: YP5103Z

Date of Loss: 05/02/2019

Nature of Claim: TP

Claim No: 584401

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJY3891A

Make & Model: TOYOTA WISH, 2.0 (A)

Engine No: 3ZRA406573

Reg. Date: 26/08/2010 (Man. Year: 2009)

Chassis No: JTDGJ20WX05001333

Colour: Grey

Odometer: 292077 km

Engine Capacity: 1987 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,626.79	3,564.83	6,061.96	62.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,100.00	1,650.00	3,450.00	67.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,726.79	5,214.83	9,511.96	64.59
Approved Total (Overridden) (S\$)		4,150.00		
Nett Amount (S\$)	14,726.79	4,150.00	10,576.79	71.82

INSPECTION

Date of Assignment: 11/02/2019

Date Inspected: 12/02/2019 Inspected At:

Seng Hwee Motor (HQ)

Blk 1018 Yishun Industrial Park A #01-350

Singapore 768760

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Oct 2019)
Parts:	M1-MPV	TOYOTA WISH 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJY3891A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Badly Dented	1,400.00 F	*1,400.00 FL
2	1		*BOOTLID CENTRE MLDG	Bent / Warped	278.50 F	*278.50 FL
3	1		*BOOTLID UPPER LOCK	Bent	311.67 F	*311.67 FL
4	1		*BOOTLID LOWER LOCK	Serviceable	101.75 F	*-FL
5	4		*BOOTLID STOPPER	Bent	42.00 F	*42.00 FL
6	2		*BOOTLID SHOCK ABSORBER	Serviceable	396.40 F	*-FL
7	2		*BOOTLID HINGES	Serviceable	157.00 F	*-FL
8	2		*BOOTLID DAMPER UPPER STAY BRACKET	Serviceable	140.00 F	*-FL
9	2		*BOOTLID DAMPER LOWER STAY BRACKET	Serviceable	150.00 F	*-FL
10	9		*BOOTLID NUTS	Serviceable	45.00 F	*-FL
11	2		*BOOTLID REAR NO. PLATE LAMP	Serviceable	166.20 F	*-FL
12	2		*BOOTLID LAMP	Cracked	597.28 F	*597.28 FL
13	4		*BOOTLID LAMP CLIPS	Necessary	51.60 F	*51.60 FL
14	2		*TAILLAMP	Serviceable	627.34 F	*-FL
15	4		*TAILLAMP CLIPS	Serviceable	51.60 F	*-FL
16	1		*REAR BUMPER	Badly Dented	574.67 F	*574.67 FL
17	2		*REAR BUMPER BRACKET	Bent	171.60 F	*171.60 FL
18	2		*REAR BUMPER SIDE RETAINER	Serviceable	137.46 F	*-FL
19	2		*REAR BUMPER INNER SIDE SPONGE	Serviceable	147.20 F	*-FL
20	2		*REAR BUMPER REFLECTOR	Serviceable	115.40 F	*-FL
21	1		*REAR BUMPER CLIPS	Necessary	46.68 F	*46.68 FL
22	1		*SET REAR PANEL	Repair	704.93 F	*-FL
23	1		*REAR PANEL GARNISH	Bent	298.44 F	*254.00 FL
24	1		*BOOT RUBBER	Torn	341.21 F	*341.21 FL
25	1		*REAR WINDSCREEN UPPER MLDG	Necessary	72.90 F	*72.90 FL
26	1		*REAR WINDSCREEN LOWER MLDG	Necessary	72.90 F	*72.90 FL
27	1		*REAR WINDSCREEN LEFT MLDG	Necessary	69.54 F	*69.54 FL
28	1		*REAR WINDSCREEN RIGHT MLDG	Necessary	69.54 F	*69.54 FL
29	1		*SPARE TYRE COVER	Serviceable	473.00 F	*-FL
30	2		*REAR PANEL BEAM	Serviceable	250.00 F	*-FL
31	2		*REAR WINDSCREEN SPACER	Serviceable	150.00 F	*-FL
32	1		*SET REAR BUMPER ORIGINAL SENSOR W HOLDER	Cracked	429.10 FS	*200.00 FS
33	1		*WIPER MOTOR	Serviceable	380.20 F	*-FL
34	1		*SET REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*50.00 FS
35	1		*SET REVERSE CAMERA	Serviceable	480.00 FS	*-FS
36	1		*SET REAR PANEL SEALANT	Necessary	50.00 FS	*30.00 FS
37	1		*SET REAR PANEL GARNISH CLIPS	Necessary	25.68 F	*25.68 FL

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	9,626.79	4,659.77
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	1,094.94
Total Parts (\$\$)	9,626.79	3,564.83

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE THE NECESSARY AFFECTED PARTS, CUT / WELD REAR PANEL, STRAIGHTEN BOOTFLOOR BOTH FENDERS AND CHASSIS AND REPLACE PARTS	New	1,800.00	600.00
2	PUTTY AND SPRAYPAINT ON ALL AFFECTED PARTS	New	1,800.00	600.00
3	CHECK ELECTRICAL	New	100.00	30.00
4	TUFF KOTE	New	100.00	40.00
5	REMOVE AND REFIT REAR BUMPER SENSORS	New	100.00	60.00
6	REWIRE REAR PORTION }	New	50.00	80.00
7	REMOVE AND REFIT REVERSE CAMERA }	New	100.00	0.00
8	REWIRE REVERSE CAMERA }	New	50.00	0.00
9	REMOVE AND REFIT REAR CCTV CAMERA }	New	100.00	0.00
10	REWIRE REAR CCTV CAMERA }	New	50.00	0.00
11	REMOVE AND REFIT BOOTLID COMPONENTS	New	100.00	60.00
12	REMOVE AND REFIT REAR AMPLIFIER SPEAKER ETC	New	200.00	60.00
13	REWIRE REAR AMPLIFIER SPEAKER	New	100.00	0.00
14	REAR BOOTFLOOR SOUNDPROOFING	New	300.00	0.00
15	REMOVE AND REFIT REAR WINDSCREEN	New	150.00	120.00
Gross Labour Cost (\$\$)			5,100.00	1,650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >