(08/11/1.3) REF: NS/INC/90/	1699/Myd3er
	GNMENT
From: Date:	Veh No: SHC 26777 Yr Regn: 9 Jan , 2319
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / T A / Prime Mover /
ODITP WS ITP RES I OD RES I EVA I INV I MV	Truck/Trailer or
To Insped Vehicle No:	Make: Toyta Porus c.c 1798.
at Workshop m/s	Colour B/ce A/C: Insu@d/Std/NI/NA
of	Sp.Reading 9 //4/ T/Radio: Insured / Std / NI / NA
Insured: SMJ76121	Eng/No:
Policy No. 5102044663 (1913/19-18/3/2020) Claims No. MT (1065904-002	C/No: 57pkB3F4903077995
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD AFRim or
(Policy Condition) Remark: The veh had commenced its N/S O/S	Tyre Size; F: /95/65RCS R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / SI
repair at the time of inspection.	TOYO/YOKO or Pav aut;
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 9 mm R/Bal. 9 mm .
GIA / PR Seen: Consistent?: Yes or No .	L/Bal. 9 mm L/Bal. 9 mm
Est Repairs: days Res.: Yes or No	D.O.A. 6/10/19 D.O.I. 7/10/19
Lum Sum: % 3 Val.: Yes or No	Survey held at CPAE (Loyang)
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
84C2677Z-CC3/A1418009206/	Club3g2 DOA: 17/5/2018 Inc
SM3 7512L-X	PIP
10/1-/19 Lake PP\$1012.98/ 2/2	7. (Red \$ 739-65, 42%)
RECEIVED	1-0-0C1-2019
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 2

Add Fee:

Resurvey No. of Trip:

: Site Insp

: Interview

: Final Report

1)

Date/Time, File Return to?

2) 16|10|19 Typist P/P = \$1012 - 98

160

Survey Fee:

Transportation:

Photos

_S + RS,__SI

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

· Change Language

Change Password

SMJ7512L SMJ7512L 19/03/2019 18/03/2020

My Desktop Notice of Loss **Policy Query**

Policy No.

0

Vehicle No.(For Motor)

SMJ7512L

Date of Accident

Certificate Number

06/10/2019 13:53

Search

Policy No. Select

5108044663

Certificate Number

Policyholder Name PEH KWEE MUI

Policyholder NRIC S1395541G

Product Cover Type drivo CLASSIC

Vehicle No.

Insured Object

Commence Date

Expiry Date

GPC

Continue

TP Claims against NTUC Income: Follow-Through Survey

Date 16/10/2019

1 MT/1063621-002	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Venicle No.
OLOGO PART	21-002	SMRT AUTOMOTIVE SERVICES PTE LTD	SHD6334G	SJX4301K
7 MI/10659	MT/1065904-002	COMFORTDELGRO ENGINEERING PTE LTD	SHC2677Z	SMJ7512L
3 MT/1066242-002	42-002	COMFORTDELGRO ENGINEERING PTE LTD	SH8467S	SJS1635T
4 MT/1066009-002	09-002	COMFORTDELGRO ENGINEERING PTE LTD	SHA 2222M	PC 2758D

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Mobile Number

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	07/10/2019 13:48
Date Of Accident	06/10/2019 16:45
Exact Location Of Accident	SLIP RD FROM ANG MO KIO AVE 5 TO YIO CHU KANG RD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC2677Z
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS HYBRID 4G
Exact Purpose for which vehicle was being used time of accident	at
Are you claiming under your own insurance polic for repair to your vehicle?	y NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	LING CHEE HONG
NRIC No	S1361959Z
Date Of Birth	13/11/1959
Occupation	OUTDOOR
Date Of Driving Pass	26/10/1977
Driving Experience	41 YEARS AND 11 MONTHS
Gender	MALE

(LOCAL) +65-97733716

NOEMAIL

Address

BLK 321 YISHUN CENTRAL

#03-309

Postcode

760321

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

YES

Was any body injured in the Accident?

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

NAME:

GENDER:

Passenger 1

: MALE

Passenger 2

NAME:

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes.Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMJ7512L

Vehicle Make/Model/Colour

HONDA

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

PEH KWEE MUI

NRIC/Passport Number

Contact Number

Address

Page 2 of 17

Postcode

Insurance Company Name

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

LING CHEE HONG

Approximate Age

Injuries Sustain

NECK

Injured person in which vehicle?

SHC2677Z

Were seat belts worn?

Was this injured conveyed to hospital by

YES

ambulance?

NO

Address

Postcode

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.: Loke VVM Yieng

GIARMC SketchPlanTorm_V

4 . 4

Lind

COMICKE FRANSFORFACION FOR LTD CO. REG. NO. 199303821R

Sketch Plan Pg. 2

SKETCH PLAN		77 P.		-
	Tio (Chu Kang	Pd	
A: SHC 2 B: 8MJ =				
DESCRIBE CIRCUMSTANCES OF	THE ACCIDENT			KIO AVE 5
On 6/11	oll9 at ab	sart 16	45 MB.	my taxi
Veh A come	s 70 810g) at a	give war	line to
creck traffic	Sudainy	ven D	Came	tum
behind collider				
Taxi Scene	photo teller	7 1 h.	ave rec	k pain
after the ac				
persist. A C	ouple pass	mger c	nboard	my texi
DECLARATION /We declare the foregoing particulars DMFORT TRANSPORTATION P				7 7/10/15
olicyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyhold Date & Time:	der)	Reporting Centre Pe Name: NRIC/FIN No.:	rsonnel's Signature

GIARRAC Six of Phantoms _V3

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717

24 Senoko Loop Singapore 758156 7 Sungel Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 788732

JC NO.: 305339508 JOB CARD Sales Order: Team: ARC Repair TP(CLSO)1 REGN NO.: SHC2677Z MILEAGE OMER COMFORT TRANSPORTATION PTE LTD FUEL MAKE: TOYOTA 7010045 E.....F 383 SIN MING DRIVE PRIUS HYBRID(G4)07.10.2019 11:30 MODEL Singapore SINGAPORE 575717 65508755 YR OF MANU9.01.2019 TARGET DATE (R) (P) CHASSIS CODE COMPLETION DATE/TIME: DUNT CARD NO.

JOB DESCRIPTION

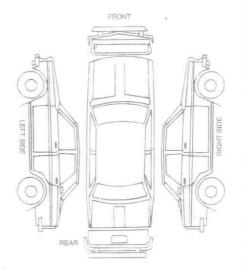
Accident Date: 06.10.2019

NATURE: 3P 06.10.19

S/NO

LABOR CODE

DESCRIPTION



KED & PASSED OUT BY:	,				
SERVICE ADVISOR				CUSTOMER'S SIGNATURE	
edgement Slip		Exit Pass			
SHC2677Z	JU NTUC LKK	Vehicle No.:	SHC2677Z		
Service Advisor	Signature/Date	Name of Service Advisor		Date	
urned to Service Reception upon collect	tion	To be kept by Security Guar	rd		

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHC 2677Z

MAKE

7/10/2019 15:18

: TOYOTA PRIUS PARTS DESCRIPTION	QTY	UNIT PRICE	Α	MOUNT	
REAR BUMPER & Man			\$	458.60	1
REAR BUMPER UNDER COVER			\$	552.60	
REAR BUMPER TOWING COVER			\$	82.70	
REAR BUMPER CLIPS			\$	22.00	
SUB TOTAL			\$	1,115.90	
LESS 25%			\$	278.98	1
DISCOUNTED TOTAL			\$	836.93	
REAR BUMPER REVERSE SENSOR X			\$	135.70	
REAR BUMPER RUBBER MAT X			\$	50.00	NE
			\$	185.70	
				323	
LABOUR CHARGE				320	-
Panel Beating			\$	350.00	
Spray Painting Charge			\$	250.00	2
Wiring Charge			\$	50,00	1×
Remove/Refix Reverse Sensor			\$	80,00	×
TOTAL LABOUR			\$	730.00	
		i e nili		1 7 20 00	
ESTIMATE TOTAL		St. 198	\$	1,752.63	1
Kalun I Clay	3		Sinvey	\ \	
/ 2/1 ===	(basis	
// +/10/19 13 33 2	• Parts	uan in a must be	urveye	Combani	
Kalur 1 C/Cky / 7/10/19 15 55 L 2 Page	• No	ppicnentar semisi nust be subject to final approval from the subject to final approximation from the subject to final app		1	
		-knowledged by Rep			1
After Repair pla	to \	Signature: Date:			
117/2 1-1					

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No 305339508			ENGINEERING			
Date			9/10/19		Comfo 59 Lo	ortDelGro Engineering Pte Ltd yang Drive Singapore 508969
FINA	LIZAT	ION FORM			Fax: 6	546 8156
То	:		LKK		Fax:	
Attn			KALVIN			
		: SHC	2677Z		305333809	06/10/19
The s	survev	and estimates of	f the repairs of the	ahove-mention	ad vahicle are as	follower
					eu venicie are as	Tollows
1.	The r	repair job shall b	ill to:	NTUC		SMJ7512L
2.	The f	inalized amount	shall be:		rna	
	(a)	Spare Parts af	ter List discount			\$492.90
	(b)	Labour Charge	es	Ħ	##	\$520.00
		Total for Part-	By-Part Repair Co	ost		\$1,012.9
			9 88		N	###
	(c.)		air (if applicable) sum repair cost aft	er Less: 20%	ń	
			m Repair cost	2000.		
			iod for repairs:			J
4.	withir	hall treat the about 7 working day cyou for your as ture: : JUMANI : 6214 83	ove amount as Co	orrect and Con		timates and
5.	Signal Name Tel Fax	hall treat the about 7 working day you for your as ture: : JUMANI : 6214 83	ove amount as Co	orrect and Con	firmed if there is less than the est and its less than the est amount lignature:	timates and
5.	Signal Name Tel Fax	ture: : JUMANI : 6546815	ove amount as Co	orrect and Con	firmed if there is less than the est amount lignature:	timates and
5.	Signal Name Tel Fax	ture: : JUMANI : 6214 83 : 6546815	ove amount as Co	prrect and Con W fir	firmed if there is less than the est and its	timates and
5. For O	Signal Name Tel Fax fficial I	ture: : JUMANI : 6546815	ove amount as Co	Document Attached Yes or No	firmed if there is less than the est and its	timates and
5. For O	Signal Name Tel Fax fficial I	ture: : JUMANI : 6214 83 : 6546815 Use Only Item	ove amount as Co	Document Attached Yes or No	firmed if there is less than the est and its	timates and
5. For O 1. Re 2. Los 3. Su 4. LT 6. Me	Signal Name Tel Fax fficial I	ture: : JUMANI : 6214 83 : 6546815 Use Only Item	ove amount as Co	Document Attached Yes or No	firmed if there is less than the est and its	timates and

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 09.10.2019 Time: 16:15:09

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

REGN NO

: 305339508

MILEAGE

: SHC2677Z

MAKE

: 0000000000 : TOYOTA

MODEL

: PRIUS HYBRID(G4)

DATE OF REGN : 09.01.2019

DATE/TIME IN

: 07.10.2019 11:30

ACCIDENT DATE : 06.10.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2287-G PRIG4 GUARD-REAR BUMPER C 1 552.60 25.00 414.45

0002 04-01-0302-2267-G PRIVC BUMPER PIECE 10 22.00 25.00 16.50

0003 04-01-0302-2286-G PRIG4 COVER REAR BUMPER-T 1 82.70 25.00 62.02

SUB-TOTAL : 492.97

JOB NATURE

0000 PB PANEL BEATING

320.00

0001 SP

SPRAYPAINT CHARGE

200.00

SUB-TOTAL: 520.00

TOTAL : 1,012.97

MVA NAME & SIGNATURE

AUTHORISED: YES/NO SURVEYOR NAME & SIGNATURE

DATE:

DATE:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933



Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1901769	99/K1yd3e2	
73 BRAS BASAH ROA #05-01 NTUC TRADE 189556	ND UNION HOUSESINGAPORE	Date:	22-10-2019		
		Code:	INC4		
1.	Policy Particulars				
Insured Veh.	SMJ 7512L	_	nspected	SHC 2677Z	
Policy No.	5108044663	Cover	age (\$)	0.00	
Claim No.	MT/1065904-002	Excess (\$)		0.00	
Assign From		Assign Date		07/10/2019	
2.	Vehicle Parti	culars &	Condition		
Make & Model	TOYOTA PRIUS	c.c		1798	
Engine No.	HIDDEN	Year o	of Reg.	2019	
Chassis No.	JTDKB3FU903077995	Colour		BLUE	
Odometer	91141	Steering		IN ORDER	
Brakes	IN ORDER	Modif	cation	STANDARD ALLOY RIM	
General	GOOD				
3.	Condit	ions of	Tyres		
	Size	Make		Balance	
R/H Front Tyre	195/65 R15	DAVA	NTI	9 mm	
L/H Front Tyre	195/65 R15	DAVAN	NTI	9 mm	
R/H Rear Tyre	195/65 R15	DAVA	NTI	9 mm	
L/H Rear Tyre	195/65 R15	DAVANTI		9 mm	
4.	Descripti	on of D	amages		
THE VEHICLE SU	ISTAINED DAMAGES AT THE RE	AR O/S	PORTION.		
DAMAGES SEE D	DETAILS.				
5.	Genera	l Inform	nation		
Accident Date	06/10/2019	Inspe	ction Date	07/10/2019	
Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD		
	59 LOYANG DRIVE SINGAPORE 508969				
5a.	R	emarks			
A)THE INSPECTION B)IN ACCORDAN	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT F	PREJUDICE" BASIS NOT AUTHORISE	S. D REPAIRS.	
5b.	Estimate	Days o	f Repair		
ESTIMATED NOR	RMAL PERIOD FOR REPAIR:		2 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Reg. No: 52983356E GST Reg. No. 20-0405911-H Page

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2677Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	_
1	REAR BUMPER UNDER COVER	CUT	552.60	552.60
1	REAR BUMPER TOWING COVER	CRACKED	82.70	82.70
10	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
	LESS 25% DISCONT		-278.97	-164.32
			836.93	492.98
	SPECIAL NETT ITEMS			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	-
			185.70	
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		350.00	320.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE / REFIX REVERSE SENSOR.	NOT NECESSARY	80.00	-
			730.00	520.00
	GRAND TOTAL		1,752.63	1,012.98

RECOMMENDED COST OF REPAIRS (CONFIRMED)	1,012.98
RECOMMENDED COOL OF REFINITE (CORTINUED)	

Report Ref No. NS/INC19017699/K1yd3e2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.