



Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5104562062-01		SWEE HENG MOTOR LEASING PTE. LTD.	201827189W	GFT	drivo CLASSIC	SJP3245M	SJP3245M	23/08/2019	

**TP Claims against NTUC Income: Follow-Through Survey**

Date : 15/10/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	<b>MT/1066290-002</b>	CITYCAB PTE LTD	SHA 8343H	FBJ 5573D	10/10/2019	08:40	\$ 2,350.20	\$ 1,400.00
2	<b>MT/1065971-002</b>	COMFORT TRANSPORTATION PTE LTD	SHD 3675S	SJP 3245M	06/10/2019	11:55	\$ 4,730.53	\$ 3,200.00
	<b>MT/1066309-002</b>	COMFORT TRANSPORTATION PTE LTD	SHD 4662Y	SLB 4313T	09/10/2019	23:40	\$ 5,712.02	\$ 2,900.00

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/10/2019 10:13
Date Of Accident	06/10/2019 11:55
Exact Location Of Accident	BUKIT TIMAH RD X SECOND AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD3675S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID 4G
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	ABDOL RAHMAN BIN MALIM
NRIC No	S0603911A
Date Of Birth	27/08/1948
Occupation	OUTDOOR
Date Of Driving Pass	30/09/1970
Driving Experience	49 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84522105
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 32 TEBAN GARDENS ROAD #02-355
Postcode	600032
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: - GENDER: MALE
Passenger 2	NAME: - GENDER: FEMALE
Passenger 3	NAME: - GENDER: FEMALE

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER ATTACHED

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP3245M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TIAN XIUTING

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

LH REAR

No. Of Passenger (Including Driver)

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

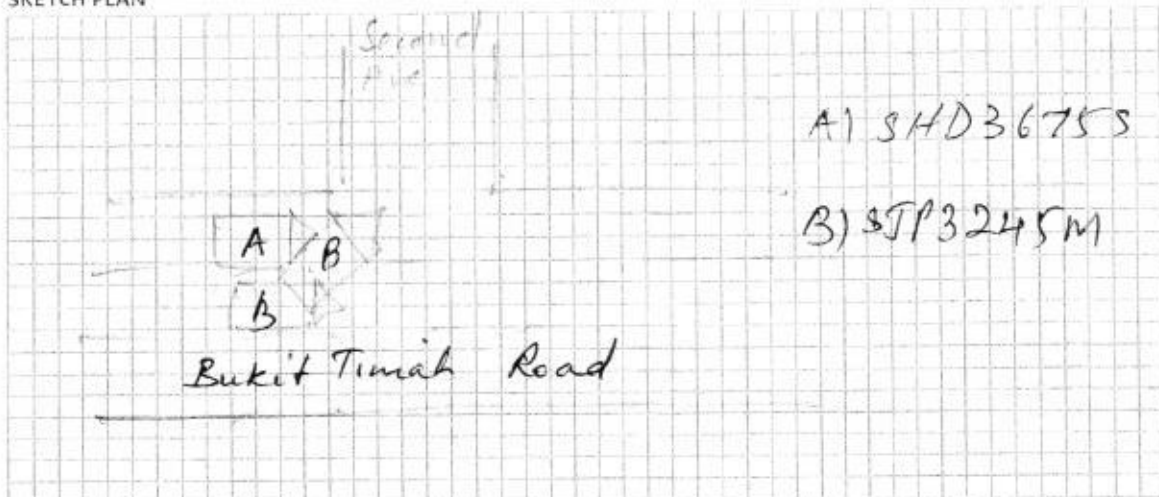
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan Pg. 1



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 6/10/19 at about 1155hr while I Veh A was travelling along lane 3 (extreme lane), Veh B from lane 2 suddenly made a left turn to enter Second Ave and collided onto the right front portion of my vehicle. Veh B sustained damages on the left rear portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

\\GARFAT\SketchPlan\Footer\_V3



# COMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

## ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6260 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758155  
383 Sin Ming Drive Singapore 575717 7 Sungai Kadut Way Singapore 728791  
45 Pandan Road Singapore 609296 501 Yishun Industrial Park A Singapore 768732

Date/Time: 07.10.2019 11:44 Page : 1

Team: ARC Repair TP(CLSO)1

## JOB CARD

Sales Order:

JC NO.: 305339333

OWNER

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755

(R) (O)  
(P)

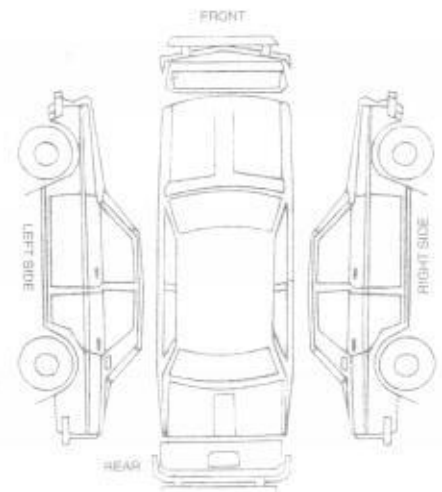
JUNT CARD NO.

REGN NO.: SHD3675S	MILEAGE
MAKE: TOYOTA	FUEL E.....1/2.....F
MODEL PRIUS HYBRID(G4)	DATE/TIME IN 06.10.2019 14:50
YR OF MANU 07.10.2016	TARGET DATE
CHASSIS CODE JTDKB3FU503533362	COMPLETION DATE/TIME:

### JOB DESCRIPTION

Accident Date: 06.10.2019  
NATURE: 3P 06.10.19

S/NO LABOR CODE DESCRIPTION



KED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

Vehicle No.: SHD3675S LIMITS

Vehicle No.: SHD3675S

Service Advisor

Signature/Date

Name of Service Advisor

Date

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 07.10.2019

Time: 12:11:29

Page: 1

NTUC-45

LKK - Calvin

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305339333  
 REGN NO : SHD3675S  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 07.10.2016  
 DATE/TIME IN : 06.10.2019 14:50  
 ACCIDENT DATE : 06.10.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0001	04-01-0302-2292-G	FRONT BUMPER	1	490.50 25.00 367.87
0002	04-01-0302-2971-G	FRT BUMPER SIDE BRKT RH	1	77.00 25.00 57.75
0003	04-01-0302-4991-G	FOGLAMP RH	1	910.20 25.00 682.65
0004	04-01-0302-0573-G	FRT FENDER RH	1	933.10 25.00 699.82
0005	04-01-0302-2297-G	FRT FENDER (HYBRID) RH	1	53.50 25.00 40.12
0006	03-01-0302-2020-G	FRT SPORT RIM RH	1	1,555.10 25.00 1,166.32
0007	195/65R15 DX390	FRT DAVANTI TYRE RH	1	216.00 216.00

SUB-TOTAL : 3,230.53

## JOB NATURE

0000 20-05 Frt Fender ComfortDelGro RH  
 0001 PB PANEL BEATING  
 0002 SP SPRAYPAINT CHARGE  
 0003 17-01 CHECK ALL LIGHTING

100.00 - ne  
~~700.00~~ 480  
~~500.00~~ 600  
~~40.00~~ 30

Date: 07.10.2019

Time: 12:11:29

Page: 2 | 2

REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO	:	305339333
REGN NO	:	SHD3675S
MILEAGE	:	0000000000
MAKE	:	TOYOTA
MODEL	:	PRIUS HYBRID(C
DATE OF REGN	:	07.10.2016
DATE/TIME IN	:	06.10.2019 14:50
ACCIDENT DATE	:	06.10.2019

### JOB / PARTS DESCRIPTION

[illegible]

0004 20-00 TUFF COAT ON AFFECTED PARTS.

~~40.00~~ 20

0005 L WHEEL ALIGNMENT

~~120.00~~ X 22

SUB-TOTAL : 1,500.00

TOTAL : 4,730.53

MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
 SURVEYOR NAME & SIGNATURE  
 DATE : \_\_\_\_\_

1K a/b in 100K  
7/10/19 1235h  
3 Dgs  
4/s  
After Repair p

*L*

I hereby certify that I have notified the Registrar of all proceedings taken by me or my attorney or legal representative during survey and upon approval to completion.

\* This party's right to a "Prejudice" basis Supplemental award is allowed.

\* The legal costs are subject to final approval from Insurance Company.

*phto*

Acknowledged by Repairer  
Signature:  
Date:

Our Job Ref No : 305339333

Date : 10/10/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHD3675S

Date of Accident : 06-Oct-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC --- SJP3245M

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

**Total for Part-By-Part Repair Cost**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

\$3,200.00

**Final Lumpsum Repair cost****\$3,200.00**

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : KALVIN

Date : 15/10/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19017688/K1sf3n2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 17-10-2019



Code: INC4

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJP 3245M	Veh. Inspected	SHD 3675S
Policy No.	5104562062-01	Coverage (\$)	0.00
Claim No.	MT/1065971-002	Excess (\$)	0.00
Assign From		Assign Date	07/10/2019

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU503533362	Colour	BLUE
Odometer	394771	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	7 mm
L/H Front Tyre	195/65 R15	DAVANTI	7 mm
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

**5. General Information**

Accident Date	06/10/2019	Inspection Date	07/10/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.: 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3675S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	DEFORMED	490.50	490.50
1	FRT BUMPER SIDE BRKT RH	SERVICEABLE	77.00	-
1	FOGLAMP RH	GRAZED	910.20	910.20
1	FRT FENDER RH	BUCKLED	933.10	933.10
1	FRT FENDER (HYBRID) RH	NECESSARY	53.50	53.50
1	FRT SPORT RIM RH	GRAZED	1,555.10	1,555.10
	LESS 25% DISCOUNT		-1,004.85	-985.60
			3,014.55	2,956.80
<b>SPECIAL NETT ITEMS</b>				
1	FRT DAVANTI TYRE RH (SN)	SERVICEABLE	216.00	-
1	FRT FENDER COMFORTDELGRO RH (SN)	NECESSARY	100.00	100.00
			316.00	100.00
<b>LABOUR</b>				
	PANEL BEATING.		700.00	480.00
	SPRAYPAINT CHARGE.		500.00	400.00
	CHECK ALL LIGHTING.		40.00	30.00
	TUFF COAT ON AFFECTED PARTS.		40.00	20.00
	WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
			1,400.00	930.00
<b>GRAND TOTAL</b>			<b>4,730.55</b>	<b>3,986.80</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>3,200.00</b>

Report Ref No. NS/INC19017688/K1sf3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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