

INS CASE OWNER:

Meenachi

CC4/III19017631/Epa3

LKK:

IDAC:

Surveyor:

STEVE

DOI: 04/10/2019

Date / Time: 04/10/2019

Registered in Merimen: 07/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SJB 5161G

Claim No.:

Name of Insured: CHEONG GUO XIANG DIVEN

Policy No.:

D19MPC0000490

Insured Tel No.: HP: +65-81987207

Make / Model:

MITSUBISHI LANCER EX

Excess Sec II :S\$

D.O.A: 02/10/2019 19:15

Place of Accident:

UBI AVE 2

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability %

Final ? Yes / No

GBF 4928S

SJB 5161G

SHB 5344U



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS: OI



INSRS:

WSP: SMRT, WL

Tel:

Liability:

RMKS: TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHB 5344U - CC3/AIG15019290/K1yg3q2; DOA: 11/11/15

- CC3/AIG11010082/R1jr1q2; DOA: 28/5/11

SJB 5161G - NA/III19017441/h4; DOA: 02/10/19

- NBA/III17008568/Y; DOA: 02/05/17

- CC6/III16007156/Fwb3n2; DOA: 05/04/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Make/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia.:

Repair Cost:

S\$

(days)

X\$ 114.49

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(days)

Loss of Income (LOI):

S\$

(days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

S\$

2767.56

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2767.56

Name 1:

SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Surveyor

Stev

REF: III

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

PIP \$1988.11 (Reel # 3348.23 / 634.1)

10/19/2008
STB 51616

Date/Time, File Pass to?

☐

: Proll. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. SI

) Photos

) Others

TOTAL

Veh No:

SHB5344U

Yr Regn:

30/11/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Pro

c.c 1797

Colour

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

17667

T/Radio: Insured / Std / NI / NA

Eng/No:

CiNo:

JTOK03F4903575517

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/50R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Singela

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

2/10/19

D.O.I.

4/10/19

Survey held at

SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1910-0307	Invoice Number	
Quotation Date	16.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$250.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
Total Labour	\$867.00	\$250.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$936.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Check
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Not Given
		52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given
		52591470 50	SEAL, RR BUMPER, RH	0.00	\$65.20	0.00	\$0.00	Replace	Not Given
		52592470 40	SEAL, RR BUMPER, LH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace
		52665479 00	FILLER, RR BUMPER, RH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given
		52666479 00	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given
		52169470 20	COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Replace
		81591470 10	LENS & BODY ASSY, RR BUMPER, LH	0.00	\$486.80	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace

	67005474 40	TAIL GATE PANEL SUB- ASSY, BACK DOOR	0.00	\$929.60	0.00	\$0.00	Replace	Not Given X
		NUMBER PLATE FRAME	0.00	\$25.00	0.00	\$0.00	Replace	Not Given X
Total				\$3,453.10		\$879.01		

SMV

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023470 30	REAR BUMPER REINFORCEMENT	1.00	\$318.80	25.00	\$239.10	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
Total					498.80		419.10		

shorted

1298.11
+ 250.00
+ 440.00

1988.11

Case Details

Case Reference Number : TAX/10/19/2008
Type of Repair : Accident Repair
Vehicle Registration Number : SHB5344U

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-6745-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : India International Insurance Pte Ltd
Accident Date and Time : 02/10/2019 11:15 AM
Vehicle Age(In Months) : 23

Documents / Photographs

[View Documents / Photographs](#)

Total Documents : 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
ROM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
Standard	Main			REAR BUMPER REINFORCEMENT	1	218.80	218.80	25.00	236.16	Replace	0	0	Check	X NW
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.93	Replace	1	317.93	Replace	/ DN
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Not Give	X NW
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	X NW
One Time Key In	Main			SEAL, RR BUMPER, RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	X NW
One Time Key In	Main			SEAL, RR BUMPER, LH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	X NW
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace	/ NK
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.73	Replace	1	418.73	Replace	/ CUT
One Time Key In	Main			FILLER, RR BUMPER, RH	1	119.80	119.80	25.00	89.85	Replace	0	0	Not Give	X NW
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.80	119.80	25.00	89.85	Replace	0	0	Not Give	X NW
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace	/ CUT
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	486.80	10.00	438.12	Replace	0	0	Not Give	X NW
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	/ NK

Total Spare Part Cost 2,754.24

Lump Sum Discount (%) 0.00

Final Spare Part Cost 2,754.24

Surveyor Total 0.00

Lump Sum Dis (%) 0

Final Sur Total 0.00

SMRT Recommendation

Surveyor Approval

SOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	\$29.00	\$29.00	25.00	\$21.75	Replace	1	0	Not Give	X N/A
One Time Key In	Main			NUMBER PLATE FRAME	1	25.00	25.00	0.00	25.00	Replace	1	0	Not Give	X N/A

Total Spare Part Cost 2,754.24

Surveyor Total 0.00

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 2,754.24

Final Sur Total 0.00

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	307.00	200	
2	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	
3	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
Total:			667.00	200.00	

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY TAIL GATE	278.00	200	
2	Main	TO RESPRAY REAR BUMPER	278.00	200	
3	Main	TO RESPRAY BUMPER BEAM	180.00	0	
Total:			936.00	400.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
2	Main	TO REPLACE SUNDRY PARTS	100.00	20	AK
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	AK
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			360.00	40.00	

Summary

	Estimator Assessment(\$)
Total Spare Part Detail	2,754.24
Total Labour Cost	867.00
Total Spray Painting	936.00
Other	360.00
Overall Total	4,917.24
Lump Sum Repair Option	
Lump Sum Total	0.00
Surveyor Approved Amount	
No of Repair Days	5
Remarks	
Surveyor Name	
Signature	
Survey Date	04/10/2019

Surveyor Assessment(\$)

0.00

250.00

400.00

40.00

690.00

690.00

690.00

2

P.P, lane before spray

STEVE CHEN



Save

Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLYMENT PARTS

Contractor:	WEGA ENGINEERING PTE LTD		
Account Case Number	7AX / 10 / 19 / 2008	Date of Collection	5 / 10 / 19
Vehicle No	SNB 5344 U	Date of Request	7 / 10 / 19
Vehicle Model	2010TH PRIUS 4	Number of Days to Extend (If any)	1 DAYS - 0
Part Number	Part Description	Quantity	Unit Price
2314, 25, 26, 28	Rear bumper Reinforcement		\$ 318.80 /
2321, 20, 21, 22	LAUSE SENSOR		\$ 180.00 /

00 2329.10
Start

<<<Please submit photographs for damaged parts>>>

By (Signature) CHITA Steve (LKK) 7/10/19, 6:42 pm
 IP Address: _____

I do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

..... Signature of person making this declaration
 [To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Issuance	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PC / WOC / Reservation / Number
Parts Submitted	YES / NO	Date of submission

Section A - Accident Details

Registration Number	5HB5344U
Case Reference Number	TAX/10/19/2008
Registration Date	30/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	CHENG ING CHUE @ LIM THIAM SENG
Type of Accident	Head to Rear
Accident Date and Time	2/10/2019 7:15 PM
Accident Reported Date and Time	3/10/2019 11:57 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24103656
Special Instruction to ARC, if any	TP/III
Prepared Date and Time	3/10/2019 8:49 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$867.00	\$250.00
Total Spray Cost	\$938.00	\$400.00
Total Spare Part Cost	\$3,173.34	\$1,298.11
Total Other Cost	\$360.00	\$40.00
TOTAL COST	\$5,338.34	\$1,988.11 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	STEVE CHEN (LKK) / III
ARC / Surveyor Sign Off Date	08/10/2019 8:49 AM	08/10/2019 11:13 AM
Signature		
Remarks	Total number of repair days = 3 days. SUP = 0 day.	P/P. take before spray.

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHB5344U
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS109259
Chassis No.:	JTDKB3FU903575517
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	30 Nov 2017
First Registration Date:	30 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$33,596.00
COE Rebate Amount:	\$25,838.00
Total Rebate Amount:	\$29,588.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 04 Oct 2019

OK

Case Details

Case Reference Number : TAX/10/19/2008
Type of Repair : Accident Repair
Vehicle Registration Number : SHB5344U

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-8745-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : India International Insurance Pte Ltd
Accident Date and Time : 02/10/2019 11:15 AM
Vehicle Age(In Months) : 23

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dia(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
Standard	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check	• X NH
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	0.00	Replace	• / NH
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Not Give	• X NH
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	• X NH
One Time Key In	Main			SEAL, RR BUMPER , RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	• X NH
One Time Key In	Main			SEAL, RR BUMPER , LH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	• X NH
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	0.00	Replace	• / NH
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.73	Replace	1	0.00	Replace	• / NH
One Time Key In	Main			FILLER, RR BUMPER , RH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give	• X NH
One Time Key In	Main			FILLER, RR BUMPER , LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give	• X NH
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	0.00	Replace	• / NH
One Time Key In	Main			LENS & BODY ASSY , RR BUMPER , LH	1	486.80	486.80	10.00	438.12	Replace	0	0	Not Give	• X NH
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	0.00	Replace	• / NH

Total Spare Part Cost 2,754.24

Surveyor Total 0.00

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 2,754.24

Final Sur Total 0.00

SMRT Recommendation											Surveyor Approval			
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	929.60	25.00	697.20	Replace	0	0	Not Give *	X N/A
One Time Key In	Main			NUMBER PLATE FRAME	1	25.00	25.00	0.00	25.00	Replace	0	0	Not Give *	X N/A
Total Spare Part Cost									2,754.24	Surveyor Total 0.00				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0				
Final Spare Part Cost									2,754.24	Final Sur Total 0.00				

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	507.00	250	
2	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	
3	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
Total:			867.00	250.00	

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY TAIL GATE	378.00	200	
2	Main	TO RESPRAY REAR BUMPER	378.00	200	
3	Main	TO RESPRAY BUMPER BEAM	180.00	0	
Total:			936.00	400.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
2	Main	TO REPLACE SUNDRY PARTS	100.00	20	AK
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	AK
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			360.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,754.24	0.00
Total Labour Cost	867.00	250.00
Total Spray Painting	936.00	400.00
Other	380.00	40.00
Overall Total	4,917.24	690.00
Lump Sum Repair Option		
Lump Sum Total	0.00	690.00
Surveyor Approved Amount		690.00
No of Repair Days*	5	3
Remarks		P/P, take before spray.
Surveyor Name		STEVE CHEN
Signature		
		Save Clear
Survey Date	04/10/2019	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 4 October 2019 2:43 PM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: C Meenachi - III
Subject: RE: SHB5344U - Survey (III)
Attachments: 2008 - 5344.pdf

3.17pm 4/10/19
vehicle in
p: shanti
s: Steve

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHB5344U and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]
Sent: 04 October, 2019 10:30 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrtlan.com.sg>
Subject: RE: SHB5344U - Survey (III)

Dear Sir / Mdm

Kindly arrange to survey the vehicle SHB5344U within 48 hours according to GIA guide line, involving your insured SJB5161G

VEHICLE IS IN WOODLANDS

Please arrange either one of the following surveyors:

- LKK Auto Consultants Pte Ltd
- AUTOPROBE

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	07 Oct 2019 17:14	Cim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	07 Oct 2019 17:14	Cim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	07 Oct 2019 17:14	Cim Created	Reg No: SHB5344U. Acct Date: 2019/10/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	07 Oct 2019 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Oct 2019 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16	[A] HOW MEI KWAN
6	07 Oct 2019 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Oct 2019 17:15	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
8	07 Oct 2019 17:15	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	09 Oct 2019 09:59	Cim Dtl Modified	Insured Name: -> CHEONG GUO XIANG DIVEN. Insured ID: -> S8604004B.	[A] HOW MEI KWAN
10	10 Oct 2019 14:38	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 28) Remarks: 3 vehicles chain collision whereby our insured was 2nd car.	[A] CHEW HSIAO TONG
11	18 Oct 2019 14:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16	[I] Lalitha Krishnan
12	18 Oct 2019 14:45	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Oct 2019 17:14	Clm Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
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12	18 Oct 2019 14:45	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
13	06 Nov 2019 10:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Nov 2019 10:08	Clm Dtl Modified	JPJ Reg. Date: -> 2017/11/30.	[A] JOANNE LEE KHANG MIN
15	06 Nov 2019 10:08	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	09 Nov 2019 15:25	Adj Mandate Request	Cur.Reg:2767.56:PODS Liability: 100% *Quantum: (a)COR: \$1,988.11 + (b)LOR(5days x \$114.49); \$572.45 + (c)LOI(5days x \$40):\$200.00 +(d)LTA/GIA search fee: \$7.00 = Total: \$2,767.56 *Vehicle Model: Toyota Prius (1797cc) *3 recommendation repair days	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2336949	06 Nov 2019 10:08:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5344U	SJB5161G	11.77

Print Received Message

This mail is associated with :

***SHB5344U (MPC2019D0001183)**
[SJB5161G]
TP
SMRT TAXIS PTE LTD
Oct 2 2019 7:00PM
[CHEONG GUO XIANG DIVEN]
SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/11/2019 09:32 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2767.56) - SHB5344U - Claim Handler: C. Meenachi

Approved:2767.56.

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 18 November 2019 4:29 PM
To: Hsiao Tong (LKKAUTO)
Subject: Acceptance of offer Re: Accident on 2/10/2019 involving SHB 5344U, SJB 5161G (III's insured) etc (Our Ref: TAX/10/19/2008/lg) //LKK REF: CC4/III19017631/Epa3

Dear Hsiao Tong,

We agreed to accept your offer of \$2,767.56. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 18/11/2019 10:07
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: LOD Re: Accident on 2/10/2019 involving SHB 5344U, SJB 5161G (III's insured) etc (Our Ref: TAX/10/19/2008/lg) //LKK REF: CC4/III19017631/Epa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 1,988.11
2. Loss of Rental (5days x \$114.49)	\$ 572.45
3. Loss of Income (5days x \$40.00)	\$ 200.00
4. LTA/ GIA Search Fee	\$ 7.00
Total	\$ 2,767.56

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 29 October 2019 10:22 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: LOD Re: Accident on 2/10/2019 involving SHB 5344U, SJB 5161G (III's insured) etc (Our Ref: TAX/10/19/2008/lg)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III19017631/Epa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 29 October 2019 9:57 AM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 2/10/2019 involving SHB 5344U, SJB 5161G (III's insured) etc (Our Ref: TAX/10/19/2008/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1988.11
Loss of Rental	\$858.67 (7.5 days x \$114.49)
Loss of Income	\$450.00 (7.5 day x \$60.00)

LTA Search Fee	\$7.00
Total	\$3303.78

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 29 October 2019 9:57 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 2/10/2019 involving SHB 5344U, SJB 5161G (Ill's insured) etc (Our Ref: TAX/10/19/2008/lg)
Attachments: img-X29093610-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1988.11
Loss of Rental	\$858.67 (7.5 days x \$114.49)
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- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2019 Edit Reg		04 Oct 2019 00:00 Edit Adj Rpt	\$1,988.11 Edit Estimates	\$1,988.11 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: CHEONG GUO XIANG DIVEN , ID: S8604004B									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB5344U		Date of Loss: 02/10/2019 19:00 - :59 [22 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MPC2019D0001183		Policy/Cover Note No.: D19MPC0000490							
Vehicle Reg. No. (Insured): SJB5161G		Policy No. (Claimant): D-19093197MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 16/10/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (11/11/2019): Alert - Adj Mandate Approved (\$2767.56) - SHB5344U - Claim Handler: C. Meenachi - III_SG (18/10/2019): Alert - Adj Mandate Approved (\$0.00) - SHB5344U - Claim Handler: C. Meenachi									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5344U (MPC2019D0001183)
[SJB5161G]
TP
SMRT TAXIS PTE LTD
Oct 2 2019 7:00PM
[CHEONG GUO XIANG DIVEN]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/10/19 14:38	General View	 Load JPG	☒
2	10/10/19 14:38	General View	 Load JPG	☒
3	10/10/19 14:38	General View	 Load JPG	☒
4	10/10/19 14:38	General View	 Load JPG	☒
5	10/10/19 14:38	General View	 Load JPG	☒
6	10/10/19 14:38	General View	 Load JPG	☒
7	10/10/19 14:38	General View	 Load JPG	☒
8	10/10/19 14:38	General View	 Load JPG	☒
9	10/10/19 14:38	General View	 Load JPG	☒
10	10/10/19 14:38	General View	 Load JPG	☒
11	10/10/19 14:38	General View	 Load JPG	☒
12	10/10/19 14:38	General View	 Load JPG	☒
13	10/10/19 14:38	General View	 Load JPG	☒
14	10/10/19 14:38	General View	 Load JPG	☒
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16	10/10/19 14:38	General View	 Load JPG	☒
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33	10/10/19 14:38	General View	 Load JPG	☒
34	10/10/19 14:38	General View	 Load JPG	☒
35	10/10/19 14:38	General View	 Load JPG	☒
36	10/10/19 14:38	General View	 Load JPG	☒
37	10/10/19 14:38	General View	 Load JPG	☒
38	10/10/19 14:38	General View	 Load JPG	☒
39	10/10/19 14:38	General View	 Load JPG	☒
40	18/10/19 08:37	Photographs of Damaged Parts	 Load JPG	☒
41	18/10/19 08:37	Photographs of Damaged Parts	 Load JPG	☒
42	18/10/19 08:37	Photographs of Damaged Parts	 Load JPG	☒
43	18/10/19 08:37	Photographs of Damaged Parts	 Load JPG	☒

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
44	18/10/19 08:37	Photographs of Damaged Parts		Load JPG	☒
45	18/10/19 08:37	Photographs of Damaged Parts		Load JPG	☒
46	18/10/19 08:37	Photographs of Damaged Parts		Load JPG	☒
47	18/10/19 08:37	Photographs of Damaged Parts		Load JPG	☒
48	18/10/19 08:37	Reinspection Photo		Load JPG	☒
49	18/10/19 08:37	Reinspection Photo		Load JPG	☒
50	18/10/19 08:37	Reinspection Photo		Load JPG	☒
51	18/10/19 08:37	After Repair Photo		Load JPG	☒
52	18/10/19 08:37	After Repair Photo		Load JPG	☒
53	18/10/19 08:37	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/10/19 17:15	ACKNOWLEDGEMENT EMAIL TO III DD 04.10.19		Load PDF	
2	07/10/19 17:15	TP GIA REPORT		Load PDF	
3	09/10/19 11:20	TP ESTIMATE - MARKED		Load PDF	
4	09/11/19 15:21	Workshop Invoice		Load PDF	
5	09/11/19 15:21	Rental Rate & Mileage		Load PDF	
6	09/11/19 15:21	LTA Search Fee		Load PDF	
7	02/12/19 12:07	AUTHORISATION TO ACT FORM		Load PDF	
8	02/12/19 12:07	DISCHARGE VOUCHER		Load PDF	
9	02/12/19 12:07	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 08:35	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017631/EPA3Q2

Date: 02/12/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MPC0000490
Claimant Vehicle No :	SHB5344U	Insured Vehicle No :	SJB5161G
Date of Loss:	02/10/2019	Nature of Claim:	TP
		Claim No:	MPC2019D0001183

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB5344U		
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Engine No:	2ZRS109259
Reg. Date:	30/11/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU903575517
Colour:	Maroon	Odometer:	176667 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/50 R15	Rear Tyre Size:	195/50 R15
Front Left Side:	Sincera 5 mm	Rear Left Side:	Sincera 5 mm
Front Right Side:	Sincera 5 mm	Rear Right Side:	Sincera 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,025.40	1,298.11	2,727.29	67.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,163.00	690.00	1,473.00	68.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,188.40	1,988.11	4,200.29	67.87
+ Car Rental (5.0 x S\$114.49/day) (S\$)		572.45		
+ Loss of Earnings (5.0 x S\$40.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,767.56		

INSPECTION

Date of Assignment:	04/10/2019	
Date Inspected:	04/10/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB5344U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Dented	423.90 F	*317.93 F
2	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS)	Necessary	15.00 F	*11.25 F
3	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Cut	558.30 F	*418.73 F
4	1		*COVER ,GUARD RR BUMPER LOWER (DISC 25%)	Cut	14.80 F	*11.10 F
5	1		*REAR BUMPER REINFORCEMENT (DISC 25%)	Dented	318.80 F	*239.10 F
6	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 F	*- F
9	1		*RETAINER ,RR BUMPER RH	Not Necessary	112.70 F	*- F
10	1		*RETAINER ,RR BUMPER LH	Not Necessary	111.50 F	*- F
11	1		*SEAL ,RR BUMPER RH	Not Necessary	85.20 F	*- F
12	1		*SEAL ,RR BUMPER LH	Not Necessary	85.20 F	*- F
13	1		*FILLER ,RR BUMPER ,RH	Not Necessary	119.90 F	*- F
14	1		*FILLER ,RR BUMPER ,LH	Not Necessary	119.90 F	*- F
15	1		*LENS & BODY ASSY ,RR BUMPER, LH	Not Necessary	486.80 F	*- F
16	1		*TAIL GATE PANEL SUB-ASSY ,BACK DOOR	Not Necessary	929.60 F	*- F
17	1		*NUMBER PLATE FRAME	Not Necessary	25.00 F	*- F
Total Parts (\$\$)					4,025.40	1,298.11

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	867.00	250.00
2	SPRAY PAINT	New	936.00	400.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	20.00
5	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			2,163.00	690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >