A.S. REC. BY:
Surveyor: Marcus

REF: C8/FCI/M017625/ Ut d3n2

Special Instruction:

ASSIGNMENT (Office)

From (Person): IWS Joanne Yong of FCI Date/Time: 2.57pm @ 7/10/19

Estimated Cost: Bill to:

OD / (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMJ 3181J Insured: SH 9037T

at Workshop m/s SME MOTOR Tel: 6747 6106

of 1 Kaki Bukit Ave 6 #02-15

Policy No: Claim No: D19006379MFCH

Sum insured: Excess:

Make of Veh: (Client's Record) D.O.A. 2/10/2019

CA / REV / REP. / REV 24 HRS (OS)

H.O.D. Endorsement:

Date/Time: 3.41pm @ 7/10/19 Person Contacted: Pei Ying Vehicle IN / (OUT)

Date/Time	Action/Instruction
	Estimate ✓
	SMJ 3181 J-X
	SH 9037T-CCI/PWD/18/21192/Klcb392 24/11/2018
07/10@5:12pm.	sent preli advise via email

ASSIGNED BY: Marcus

REF: FC1

ASSIGNMENT

From:	Date: 21/10/2019
Estimated Cost:	
OD / TP / WS / TP RES / OD RES / EVA / INV / MV (TP circled)	
To Inspect Vehicle No: SMJ 3181J	
at Workshop m/s SME MOTOR	
of 1 kaki Bukit Ave 6 # 02-15	
Insured:	
Policy No.	
Claims No.	
Sum Insured:	Excess:
(Client's Record)	
Make of Veh: 11:30am - 12pm	
(Policy Condition)	
Remark: The veh had commenced its repair at the time of inspection.	N/S / O/S
Bal. or Market Value: 76 k.	
IDAC Accident Rport:	Consistent? : Yes or No
GIA / PR Seen: ✓	Consistent? : Yes or No
Est. Repairs: 3 days	Res.: Yes or No
Lum Sum: 1.B.1 %	3 Val.: Yes or No
CA / REV / REP. / 24 HRS (DS) LTA 47760	Vehicle: IN / OUT
Date:	Person Contacted:

Veh No: SMJ 3181J	Yr Regn: 11/15
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or C/A/	
Make: Audi A4	c.c 1798
Colour: Black	A/C: Insured / Std / NI / NA
Sp.Reading: 50569	T/Radio: Insured / Std / NI / NA
Eng/No:	
C/No: WAUZZZ8KXFA179722	
Gen. Cond: Good / Fair / Poor / Burnt	
Steering: Inorder / Jammed / Leaked / Burnt or	
Brake: Inorder / Jammed / Leaked / Burnt or	
Modi: Nil / S/Rim / STD A/Rim or	
Tyre Size: F:	
R: 245/40 R18	
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or	
Front R/Bal. 7 mm	Rear R/Bal. 7 mm
L/Bal. 7 mm	L/Bal. 7 mm
D.O.A. 2/10/19	D.O.I. 21/10/19
Survey held at —	
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or O/S Rear	
The U/C / Chassis frame / Body Structure affected due to collision.	

Date / Time	Action / Instruction
	No second hand parts.
24/10/19	Confirmed final fig $2710.50 with Ah ying (Reql: 818.50, 23%)

RECEIVED 25 OCT 2019

Date/Time, File Pass to? 25/10 Typist

[ ] : Prell. Report

[✓] : Final Report

Date/Time, File Return to?

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: [ ] Site Insp (S

[ ] Interview (S

[ ] Tech. Inve (S

[ ] Weekend (S

Report Format: TP

Lump Sum / (R) : $ 2710.50

Survey Fee:	130
Transportation:	50
_S + RS _SI	50
Photos	22
Others:	
TOTAL	252

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19006379MFSH

Date: 22/10/2019

Our Ref: CS/FCI19017625/Utd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SMJ 3181J
Please be informed that we had conducted the inspection of the abovementioned vehicle 22/10/2019 at the premises of M/s SME Motor have the following to report: -

Workshop Estimate Amount	: S$	3,529.00
Revised Estimate Amount	: S$	3,160.50
"Check" Items Amount	: S$	00.00
Market Value	: S$	
LTA Reimbursement Value	: S$	
Nett Value	: S$	

Description of Damage:
The vehicle sustained damages at the o/s rear portion.

Comments/ Present Status:
Damages Consistent.

Yours faithfully
Marcus Chua
Automotive Assessor

MS FirstCapital

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date	04-10-2019	**Our Ref No.**	D19006379MFSH
Accident Date	02-10-2019	**Claim Type.**	Third Party
Insured Vehicle	SH9037T	**Third Party Vehicle.**	SMJ3181J
Survey Location	1 KAKI BUKIT AVE 6 BLK D #02-15/16/17/18AUTOBAY @ KAKI BUKIT		
Contact Person.	PEI YING		
Contact No.	67476106/ 0	**Fax No.**	67442368
Survey Type	DIRECT SETTLEMENT:		
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD		
Contact Person	NA	**Fax No.**	68416315
Contact Number.	NA		

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	SME MOTOR PTE LTD	**Attention.**	NIL
Cc : TP Solicitor	NA	**TP Solicitor Fax No.**	NA
Officer Incharge	JOANNEY		

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 22 October 2019 5:12 PM
To: Admin-D (LKKAuto); 'CWS Motor Claims'; assignments
Cc: 'Joanne Yong'; SUR
Subject: RE: SURVEY ASSESSMENT - D19006379MFSH/1
Attachments: PRELI ADVISED OF SMJ 3181J.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SMJ 3181J**
Number of days (estimated) : 3 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 7 October 2019 3:18 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19006379MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Monday, 7 October 2019 2:57 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong

Denise Tay (LKKAuto)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 22 October 2019 5:44 PM
To: Denise Tay (LKKAuto)
Subject: RE: Audi A4 PART PRICE CHECK

Hi Denise,

For C.NO WAUZZZ8KXFA179722 Rear Bumper is $2100.00

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Tuesday, 22 October, 2019 4:43 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Subject: Audi A4 PART PRICE CHECK

Dear Carrine,

Can help me check part price?

SMJ 3181J 2015 MODEL

C.NO WAUZZZ8KFA179722

Rear bumper

List price and cost price

Best Regards,

SGCARMART.COM

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9 vehicles

audi a4

Advanced Search | Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	audi a4		Any	Any	2015	Any	Any	Any	Available
	Audi A4 1.8A TFSI MU		$77,800	$11,040 /yr	29-Jul-2015	1,798 cc	67,500 km	Luxury	Available
Full Maintained By Agent. Low Mileage Only 13kkm Per Year. Perfect Condition Must Sell! Price Neg. Call Now									
Posted: 19-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.8A TFSI MU Attraction		$81,900	$11,250 /yr	28-Oct-2015	1,798 cc	24,700 km	Luxury	Available
Offer Price Only For This Week! Mint Condition! Sale Due To Overseas Relocation, Very Careful Owner, Very Low Mileage Less Than 25,0...									
Posted: 19-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.8A TFSI MU Attraction		$79,800	$11,430 /yr	31-Aug-2015	1,798 cc	48,500 km	Luxury	Available
Well Maintained Interior And Exterior. Buy With An Added Peace Of Mind From Vantage Pre-owned, A Member Of The Sime Darby Grou...									
Vantage Pre-Owned									
Posted: 19-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.8A TFSI MU Attraction		$83,800	$11,250 /yr	30-Dec-2015	1,798 cc	57,000 km	Luxury	Available
Latest Arrival, Immaculate Condition, Premium Automobile Agent Unit, Interior Smell Like New Car, Trade In And Loan Available, Special...									
Lay Auto Pte Ltd									
Posted: 18-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 provides a very comfortable ride								
The Audi A4 Sedan may just be a facelift, but it brings with it a new contemporary design and a comfortable drive that's hard to beat.									
Read this article									
	Audi A4 1.8A TFSI MU Attraction		$89,000	$12,520 /yr	14-Oct-2015	1,798 cc	55,000 km	Luxury	Available
Up To 90% Loan Of The Car Price Available. Full Service Record Available. Parts Worth $15k. Full Ice Setup Audio, Rockford, DLS, Hertz...									
Prem Roy Motoring									
Posted: 12-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.8A TFSI MU Attraction		$78,600	$10,770 /yr	14-Oct-2015	1,798 cc	106,000 km	Luxury	Available
1 Owner Unit Parked Under Shelter And Well Maintained. Comfortable Ride With Excellent Handling. Evaluation Welcomed, Buy With Th...									
Posted: 11-Oct-2019 Tags: 2015 Audi A4, 2015 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									

Compare

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	685I
Vehicle Details	
Vehicle No.:	SMJ3181J
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU ATTRACTION
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CJE113711
Chassis No.:	WAUZZZ8KXFA179722
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	$29,472.00
Original Registration Date:	30 Nov 2015
First Registration Date:	30 Nov 2015
Transfer Count:	1
Actual ARF Paid:	$28,261.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2025
PARF Rebate Amount:	$21,195.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	$60,000.00
COE Rebate Amount:	$36,565.00
Total Rebate Amount:	**$57,760.00**

The information contained herein is correct as at 21 Oct 2019

OK

LETTER OF UNDERTAKING

I/We, [illegible], the owner of vehicle no. [illegible]

My/Our Insurance is under M/s AXA Insurance Pte Ltd , I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Pte Ltd with all relevant facts and documents **within 14(fourteen) days of occurrence or discovery of damage.**

My/Our Third Party claim is handle by my/our preferred workshop, SME MOTOR

Signed and Acknowledge by:

.....	.....	03/10/19
Nric no. & signature of policyholder	Company stamp	Date

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD #16-01
CITY HOUSE
Singapore 068877
TEL: 65073848 FAX: 65073849
ATTN: Motor Claim Department
Your Ref No: 19/FC/TP-207 (10)
Claim Type: Third Party
Accident Date: 02/10/2019
TP Veh Reg No: SH9037T

Estimate No: **EST0005074**
Date: 04 Oct 2019
Policy No: P2293025
Veh Reg No: **SMJ3181J**
Make/Model: AUDI A4
Chasis No: WAUZZZ8KXFA179722
Engine No: CJE113711
Reg. Date: 30/11/2015

Estimate Repair Cost to Vehicle No :SMJ3181J

	Description	Quantity	List Price S$	Amount S$
	List Price			
1	REAR BUMPER 2100	1 PC	2,600.00	
2	REAR BUMPER RETAINER RH	1 PC	165.00	
3	REAR BUMPER CLIP	10 PC	45.00	
			2,810.00	
		Less 10%	281.00	2,529.00
	Labour			
4	LABOUR CHARGE	1 UNIT	500.00 380	
5	SPRAY PAINTING	1 UNIT	500.00 400	
			1,000.00	1,000.00
			Total	S$ 3,529.00
			Add GST @ 7%	247.03
			Total Amount Payable	S$ 3,776.03

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED SEVENTY SIX AND CENTS THREE ONLY

Not Authorised
Veh
Try H/S
Whether before painting.
21/10/19
3 day.

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

P-2145
10
1930.50
2710.50

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To [illegible] damaged part(s) during resurvey
- [illegible] subject to confirmation
- [illegible] is on a "Without Prejudice" basis
- [illegible] additional) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Ref : CS/FCI19017625/Utd3n2

Date : 29-10-2019

Code : FCI2

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SH 9037T	**Veh. Inspected**	SMJ 3181J
	Policy No.		**Coverage ($)**	0.00
	Claim No.	D19006379MFSH	**Excess ($)**	0.00
	Assign From	JOANNE YONG	**Assign Date**	07/10/2019

2.	Vehicle Particulars & Condition			
	Make & Model	AUDI A4 (A)	**c.c**	1798
	Engine No.	HIDDEN	**Year of Reg.**	2015
	Chassis No.	WAUZZZ8KXFA179722	**Colour**	BLACK
	Odometer	50569	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	SPORTS RIM
	General	GOOD		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	245/40 R18	PIRELLI	7 mm
	L/H Front Tyre	245/40 R18	PIRELLI	7 mm
	R/H Rear Tyre	245/40 R18	PIRELLI	7 mm
	L/H Rear Tyre	245/40 R18	PIRELLI	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.

DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	02/10/2019	**Inspection Date**	21/10/2019
	Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883		

5a. Remarks

A)DAMAGES CONSISTENT TO ACCIDENT REPORT.
B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMJ 3181J

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DISTORTED	2,600.00	2,100.00
1	REAR BUMPER RETAINER RH	NOT NECESSARY	165.00	-
10	REAR BUMPER CLIP	NECESSARY	45.00	45.00
	LESS 10% DISCOUNT		-281.00	-214.50
			2,529.00	1,930.50
	LABOUR			
	LABOUR CHARGE.		500.00	380.00
	SPRAY PAINTING.		500.00	400.00
			1,000.00	780.00
	GRAND TOTAL		**3,529.00**	**2,710.50**

RECOMMENDED COST OF REPAIRS			**2,710.50**

Report Ref No. CS/FCI19017625/Utd3n2

CHUA KANG SENG

Licensed Appraiser

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