

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 11 October 2019 3:05 PM  
**To:** SPECIALISTS MOTOR PTE LTD  
**Subject:** RE: AIG ASIA - ACCIDENT INVOLVING SMD 3639 M AND GBC 9197 S ON 04/10/2019 1730JHRS AT BLK 53 SIMS PL CARPARK \*\*\*\*LKK REF:CC6/AIG19017621/eb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>  
**Sent:** Friday, 11 October 2019 11:12 AM  
**To:** Shu Pei (LKKAuto) <shupe@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: AIG ASIA - ACCIDENT INVOLVING SMD 3639 M AND GBC 9197 S ON 04/10/2019 1730JHRS AT BLK 53 SIMS PL CARPARK \*\*\*\*LKK REF:CC6/AIG19017621/eb3

Dear Asher,

Please refer to the above matter.

**Our client (SMD 3639 M) is claiming against your insured (GBC 9197 S).**

Kindly check for us the above claim liability as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112

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**From:** SPECIALISTS MOTOR PTE LTD [<mailto:cardoc@singnet.com.sg>]  
**Sent:** Tuesday, 08 October, 2019 1:42 PM  
**To:** 'Shu Pei (LKKAuto)'; 'Asher Sng (LKKAuto)'  
**Cc:** 'Admin A'; 'CS A Team'  
**Subject:** RE: AIG ASIA - ACCIDENT INVOLVING SMD 3639 M AND GBC 9197 S ON 04/10/2019 1730JHRS AT BLK 53 SIMS PL CARPARK \*\*\*\*LKK REF:CC6/AIG19017621/eb3

Dear Asher,

Please refer to the above matter.

Attached GIA report and damage photo for your perusal.

**Our client (SMD 3639 M) is claiming against your insured (GBC 9197 S).**

Kindly check for us the above claim liability as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 07 October, 2019 4:30 PM  
**To:** SPECIALISTS MOTOR PTE LTD  
**Cc:** Admin A; CS A Team  
**Subject:** RE: AIG ASIA - ACCIDENT INVOLVING SMD 3639 M AND GBC 9197 S ON 04/10/2019 1730JHRS AT BLK 53 SIMS PL CARPARK \*\*\*\*LKK REF:CC6/AIG19017621/eb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>

**Sent:** Monday, 7 October 2019 2:37 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** AIG ASIA - ACCIDENT INVOLVING SMD 3639 M AND GBC 9197 S ON 04/10/2019 1730JHRS AT BLK 53 SIMS PL CARPARK

To whom it may concern,

Please refer to the above matter.

Attached GIA report and damage photo for your perusal.

**Our client (SMD 3639 M) is claiming against your insured (GBC 9197 S).**

Kindly check for us the above claim OIC and liability as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112

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**From:** SPECIALISTS MOTOR PTE LTD [<mailto:cardoc@singnet.com.sg>]

**Sent:** Monday, 04 March, 2019 10:33 AM

**To:** 'Shu Pei (LKKAuto)'; 'Vic (LKKAuto)'

**Cc:** 'Admin A'; 'CS A Team'; 'assignments'

**Subject:** RE: ACCIDENT INVOLVING SKU 1087 C AND SMC 999 Z ON 23 FEB 2019 1730HRS AT ALONG PIE TOWARDS SIMS AVE \*\*\*LKK REF:CC6/AIG19003716/hb3

Dear Su Pei/ Vic

Please refer to the above matter.

**Our client (SKU 1087 C) is claiming against your insured (SMC 999 Z).**

Kindly check for us the above claim liability as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin

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**From:** SPECIALISTS MOTOR PTE LTD [<mailto:cardoc@singnet.com.sg>]  
**Sent:** Thursday, 28 February, 2019 2:04 PM  
**To:** 'Shu Pei (LKKAUTO)'; 'Vic (LKKAUTO)'  
**Cc:** 'Admin A'; 'CS A Team'; 'assignments'  
**Subject:** RE: ACCIDENT INVOLVING SKU 1087 C AND SMC 999 Z ON 23 FEB 2019 1730HRS AT ALONG PIE TOWARDS SIMS AVE \*\*\*LKK REF:CC6/AIG19003716/hb3

Dear Su Pei/ Vic

Please refer to the above matter.

**Our client (SKU 1087 C) is claiming against your insured (SMC 999 Z).**

Kindly check for us the above claim liability as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, 27 February, 2019 4:58 PM  
**To:** Specialists Motor Pte Ltd  
**Cc:** Admin A; CS A Team; assignments  
**Subject:** RE: ACCIDENT INVOLVING SKU 1087 C AND SMC 999 Z ON 23 FEB 2019 1730HRS AT ALONG PIE TOWARDS SIMS AVE \*\*\*LKK REF:CC6/AIG19003716/hb3

Dear Hui Lin,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 27 February 2019 4:02 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: ACCIDENT INVOLVING SKU 1087 C AND SMC 999 Z ON 23 FEB 2019 1730HRS AT ALONG PIE TOWARDS SIMS AVE

Hi Admin Team,

FYNA.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>  
**Sent:** Wednesday, 27 February 2019 3:38 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING SKU 1087 C AND SMC 999 Z ON 23 FEB 2019 1730HRS AT ALONG PIE TOWARDS SIMS AVE

Dear Sir/ Madam

Please refer to the above matter.

Attached Gia report and photo for your perusal.

**Our client (SKU 1087 C) is claiming against your insured (SMC 999 Z).**

Kindly check for us the above claim liability & OIC as soon as possible.

Thanks & Best Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112