

3.veyon:

MARCUS

DOI:

ASSIGNMENT

07/10/2019

Date / Time : 07/10/2019

Registered in Merimen : 07/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHC 8612X
 Name of Insured : COMFORT TRANSPORTATION PTE LTD
 Insured Tel No. : HP: 27/09/2019 09:55
 Excess Sec II : SS D.O.A : 27/09/2019 09:55

Claim No. :
 Policy No. : MCOM0015
 Make / Model : HYUNDAI I40
 Place of Accident : GEYLANG LORONG 41

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : ONG MING CHIEN

Driver Tel No. : +65-96887529 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SME 3878J



INSRS:
 WSP: YEW TEE
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	
Repair Cost: S\$	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: 28/12/19	Confirm with: MAY	
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 26	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost: w/bn S\$ 1282.95	If NO or B 28, Ass. Lia :	
Loss of Rental (LOR): S\$ - (days)		
Loss of Use (LOU): S\$ 120.00 (S\$ 60 x 2 days)		
Loss of Income (LOI): S\$ - (S\$ x - days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search: S\$ 29.00		
Medical: S\$ -		
Disbursement: S\$ - (e.g. Tow/ Independent)		
Legal Cost: S\$ -		
Total: S\$ 1430.00 Global Sum S\$: 1430.00		
FINAL PAYMENT Date/Time:	Confirm with:	
Payee 1: S\$ 1430.00	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 2: (Strike if N.A.) S\$	Name 1: Yew Tee Automobile Tech Pte Ltd	
Payee 3: (Strike if N.A.) S\$	Name 2:	
	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 1/1

3) Survey fee: A 350.00

ASSIGNMENT

From: Date: 8/10/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SME 3878J

at Workshop n/s Yew Tee Automobile

of 25 Kaki Bukit Rd 4 # 01-61 synergy

Insured:

Policy No.

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

2pm (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

82k.

IDAC Accident Report:

Consistent? : Yes or No

Q/A / PR Seen:

2

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

13.1

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

1up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SME 3878J

Yt Regn:

9 / 18

Type:

M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

4 /

Make:

Toyota Sienta Hybrid

1496

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

133361

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NHP 170 710 9905

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size:

F:

185 / 60 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Finantz

Front:

6

Rear:

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

27/9/19

D.O.I.

8/10/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

0/5 Lf.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

No video. 27A 42678

14/11/19 confirmed final by \$1199.02 with my

CRet \$1450.08 / 152

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

5 + PS. 51

Police

Others:

DATE

Report Form:

Emp. Supp / L.B.J.:

Artd Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: (Mod) Insp (\$

Yew Tee Automobile Tech Pte Ltd (Co.Reg.No.200311009C)

Synergy@kb 25 Kaki Bukit Road 4 #01-60/61
Singapore 417800

Tel: 67023113 Fax: 67023773 Email: YTKB

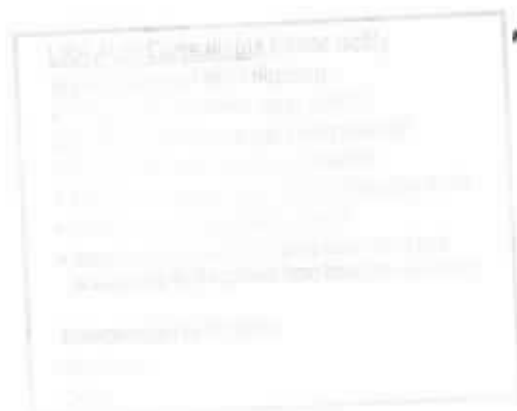
INSURER : INDIA INTERNATIONAL INSURANCE PTE LTD

PARTICULARS OF CLAIM			
Claim Type:	TP	Ref. No:	YTKB/TP/1909/016
Policy No:	B29097206MCX	Date of Loss:	27/09/2019
Vehicle Reg. No.:	SME3878J	Driveable?	yes
Driver Age:	0000-00-00	Third Party Vehicle No.:	SHC8612X
Any Injuries?	no	Contact No:	88764614
Insured/Claimant:	ADVANCE LIMO & RENTAL PTE LTD	Driver:	CHIN SHIU KEN
Make/Model:	Toyota, TOYOTA SIENTA HYBRID 1.5G CVT	Vehicle Reg. Date:	27/09/2018
Vehicle Colour:	RED	Engine Number:	1NZ8396343
Chassis No:	NHP1707109905	Odometer:	
Total Loss?		Est. Duration of Repair(Day)	

Description of Accident/loss: OPENING OF DOOR
Remarks:
Present Location: Yew Tee Automobile Tech Pte Ltd (Kaki Bukit)-YTKB

COST OF CLAIMS	Amount
Parts	1,634.10
Miscellaneous Items	45.00
Labour	450.00
Paintwork Labour	520.00
Towing	0.00
Gross Total(S\$):	2,649.10
GST 7.00%(S\$):	185.44
Nett Amount(S\$):	2,834.54

This claim is handled by: may chai



not attached
here
The ph. Amount -
8/10/19
2dy.
9/2 & 1199.02

REPAIR DETAILS**Estimates On Parts**

No.	Qty	Particulars	Amount	%Disc	After Disc
1	1	FRONT HEADLAMP RH	978.70	-25.00	734.02
2	1	FRONT BUMPER	497.90	-25.00	373.43
3	1	FRONT FENDER RH	551.40	-25.00	413.55
4	1	FRONT BUMPER SIDE GARNISH RH	150.80	-25.00	113.10
Total Parts (S\$)					1,634.10

Estimates of Miscellaneous Items

No.	Qty	Particulars	Amount	%Disc	After Disc
1	1	FRONT BUMPER CLIP	45.00	0.00	45.00
Sub Total (S\$)					45.00

Estimates On Labour

No.	Qty	Particulars	Amount	%Disc	After Disc
1	1	To Disconnect and Reconnect, Check Electrical wiring Harness Wire, Sockets, Replace Damaged Parts.	30.00	0.00	30.00
2	1	To Remove and Replace the above Damaged Parts, Straighten, Knock out, Realign and Repair including Cut and Weld body panels. To Re-adjust to the Original position using power tools.	420.00	0.00	420.00
Gross Labour Cost (S\$)					450.00

Estimates On Paint Work Labour

No.	Qty	Particulars	Amount	%Disc	After Disc
1	1	To Carry-Out Body Cavity Preservation.	20.00	0.00	20.00
2	1	To Spray painting on the Replaced and Repair Parts, Prepare Spray Such as Masking Tape the unaffected areas with paper, Cleaning and Sanding of Surfaces, Final Polishing and Waxing are also available.	500.00	0.00	500.00
Gross Labour Cost (S\$)					520.00

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

7. 978.70
 252
 7- 734.02
 S.W. 45.00
 L- 420.00
 1199.02

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/09/2019 16:16
Date Of Accident	27/09/2019 09:55
Exact Location Of Accident	GEYLANG LORONG 41
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME3878J
Insured/Policyholder	
Name Of Registered Owner	ADVANCE LIMO & RENTAL PTE LTD
Co Reg No	201406694C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90676906

Vehicle Particulars

Manufacturer	TOYOTA
Model	TOYOTA SIENTA

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B29097206MCX
Cover Note Number	

Driver

Name of Driver	CHIN SHIU KEN
NRIC No	S2559429J
Date Of Birth	24/06/1962
Occupation	OUTDOOR
Date Of Driving Pass	04/01/1999
Driving Experience	20 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90676906
Fax Number	
Contact Number	
Email Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report promptly the details of the accident to speed up the claims process.
2. This form must be completed by the Police Officer and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to contest policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurers who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquires by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurers who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, recovery, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) to complying with requirements under any regulations, laws or court orders.



Policy No. _____
(date & time)

[Signature]

Driver's Signature
(or driver's not the policyholder)
Date & Time

[Signature]

Records Centre Operator's Signature
Name _____
Date & Time _____

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 4 October 2019 5:49 PM
To: YT(KB); 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: utauto@singnet.com.sg; Sherini Pillai
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019
Attachments: SME3878J_27092019 SAS.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SME3878J and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: YT(KB) [mailto:info@yewteegroup.com]
Sent: 04 October, 2019 4:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

We choose LKK.

Thank you.

Best Regards

MAY

11:08am @ 7/10/2019
UNI
pushin @ Man



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, October 4, 2019 4:14 PM

To: YT(KB) <info@yewteegroup.com>

Cc: utauto@singnet.com.sg

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: YT(KB) [<mailto:info@yewteegroup.com>]

Sent: 04 October, 2019 2:27 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: utauto@singnet.com.sg

Subject: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly arrange survey before repair at Kaki Bukit on Monday.

Kindly let us have the surveyor list to choose.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located

both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	694C
Vehicle Details	
Vehicle No.:	SME3878J
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA HYBRID 1.5G CVT
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	1NZ8396343
Chassis No.:	NHP1707109905
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$24,375.00
Original Registration Date:	27 Sep 2018
First Registration Date:	27 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$16,125.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Sep 2028
PARF Rebate Amount:	\$12,093.00
Intended COE Rebate Details	
COE Expiry Date:	26 Sep 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,110.00
COE Rebate Amount:	\$30,585.00
Total Rebate Amount:	\$42,678.00

The information contained herein is correct as at 08 Oct 2019

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 October 2019 5:15 PM
To: YTHQ
Cc: info@yewteegroup.com; Admin A
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(HQ) <utauto@singnet.com.sg>
Sent: Thursday, 10 October 2019 5:02 PM
To: 'YT(KB)' <info@yewteegroup.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly get back to us on the liability soonest.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: YT(KB)

Sent: Wednesday, 9 October, 2019 11:51 AM

To: 'YT(HQ)' <utauto@singnet.com.sg>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: marcuschua@lkkauto.com

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly let us have the liability for this case.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: YT(HQ) <utauto@singnet.com.sg>

Sent: Tuesday, October 8, 2019 3:28 PM

To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'YT(HQ)' <utauto@singnet.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly let us have the liability for this case.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Admin-D (LKKAUTO)

Sent: Monday, 7 October, 2019 11:09 AM

To: 'YT(KB)' <info@yewteegroup.com>; SUR <sur@lkkauto.com>

Cc: utauto@singnet.com.sg

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear May,

Appointment confirmed.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(KB) [<mailto:info@yewteegroup.com>]

Sent: Saturday, 5 October 2019 9:27 AM

To: sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: utauto@singnet.com.sg

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear LKK,

Kindly arrange survey before repair at **Kaki Bukit** on **Tuesday 2pm**.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, October 4, 2019 5:49 PM

To: YT(KB) <info@yewteegroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: utauto@singnet.com.sg; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SME3878J and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: YT(KB) [<mailto:info@yewteegroup.com>]
Sent: 04 October, 2019 4:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

We choose LKK.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800
Office: 6702 3113
Email: utauto2@singnet.com.sg



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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, October 4, 2019 4:14 PM
To: YT(KB) <info@yewteegroup.com>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: YT(KB) [<mailto:info@yewteegroup.com>]
Sent: 04 October, 2019 2:27 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly arrange survey before repair at Kaki Bukit on Monday.

Kindly let us have the surveyor list to choose.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800
Office: 6702 3113
Email: utauto2@singnet.com.sg



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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www.avg.com

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	07 Oct 2019 16:06	Cim Dtl Modified	Claimant's Name: -> ADVANCE LIMO & RENTAL PTE LTD. Claimant's ID: -> 201406694 C.		[A] HOW MEI KWAN
2	07 Oct 2019 16:06	Cim Veh Model Changed	(204482) TOYOTA SIENTA 1.5 G CVT (A).		[A] HOW MEI KWAN
3	07 Oct 2019 16:06	Cim Created	Reg No: SME3878J. Acct Date: 2019/09/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Worksh op: Yew Tee Automobile Tech Pte Ltd (Kaki Bukit)		[A] HOW MEI KWAN
4	07 Oct 2019 16:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	07 Oct 2019 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16		[A] HOW MEI KWAN
6	07 Oct 2019 16:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	07 Oct 2019 16:07	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	07 Oct 2019 16:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
9	10 Oct 2019 16:57	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 26-Passenger open door)		[A] CHEW HSIAO TONG
10	10 Oct 2019 17:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16		[I] Sherini Pillai
11	10 Oct 2019 17:03	Adj Mandate Set	Approved:0.00.		[I] Sherini Pillai
12	06 Dec 2019 14:54	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
13	06 Dec 2019 14:54	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.		[A] JOANNE LEE KHANG MIN
14	06 Dec 2019 14:54	Cim Dtl Modified	JPJ Reg. Date: -> 2018/09/27.		[A] JOANNE LEE KHANG MIN
15	06 Dec 2019 14:54	Cim Details Notified			[A] JOANNE LEE KHANG MIN
16	16 Dec 2019 10:15	Adj Mandate Request	Cur.Req:1431.95:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,282.95 + (b)LOU (2days x \$60.00): \$120.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$1,431.95 *Vehicl e Model: Toyota Sienta (1496cc) *2 recommendation repair days *For your approval pl		[A] CHEW HSIAO TONG

Date From < > Date To < > Audit Type None Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2369793	06 Dec 2019 14:54:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME3878J	SHC8612X	11.77

Print Received Message

This mail is associated with :

***SME3878J (MCT19090677)**
[SHC8612X]

TP

ADVANCE LIMO & RENTAL PTE LTD

Sep 27 2019 9:00AM

[-]

Yew Tee Automobile Tech Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 17/12/2019 13:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1431.95) - SME3878J - Claim Handler: Sherini Pillai

Approved:1431.95.

Hsiao Tong (LKKAuto)

From: YT(KB) <info@yewteegroup.com>
Sent: Tuesday, 24 December 2019 10:33 AM
To: Hsiao Tong (LKKAuto); 'YTHQ'
Cc: Admin A; Marcus Chua (LKKAuto); 'YTHQ'
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Hi,


Ok accept.

Thank you.

Best Regards



Yew Tee Automobile Tech Pte Ltd
Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800
Office: 6702 3113
Email: utauto2@singnet.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, December 24, 2019 10:15 AM
To: YT(MG) <info@yewteegroup.com>; 'YTHQ' <utauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; YTHQ <utauto@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Without Prejudice

Dear Sirs/Mdm,

The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 1,282.95
2. Loss of Use (2days x \$60.00)	\$ 120.00
3. LTA/GIA Search Fee	\$ 29.00

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(MG) <info@yewteegroup.com>

Sent: Thursday, 19 December 2019 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'YTHQ' <utauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; YTHQ <utauto@singnet.com.sg>; YTKB <utauto2@singnet.com.sg>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Hi Hsiao Tong,

Kindly please let us have your breakdown.

Thanks.

Best Regards

Sky Teh

Mobile: 9747 1475

Website: www.yewteegroup.com

Email: info@yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



WEST HQ Office:

Blk 6 Woodlands Road 399F
Yew Tee Ind. Est
Singapore 678006
DID: 6762 2081 (3 Lines)
Fax: 6760 4895
Email: utauto@singnet.com.sg

EAST Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4
Unit No #01-60/61
Singapore 417800
DID: 6702 3113 (3 Lines)
Fax: 6702 3773
Email: utauto2@singnet.com.sg

NORTH Branch Office:

Mega@Woodlands
39 Woodlands Close #01-12
Singapore 737856
DID: 6256 2081 (3 Lines)
Fax: 6256 2533
Email: info@yewteegroup.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 19 December, 2019 4:05 PM

To: YT(KB); 'YTHQ'

Cc: Admin A; Marcus Chua (LKKAuto)

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,430.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(KB) <info@yewteegroup.com>

Sent: Saturday, 14 December 2019 11:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'YTHQ' <utauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Hi,

Attached LOD.

Will send Original document to your good office.

Kindly let us have the DV soon.

Thank you.

Best Regards



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, December 9, 2019 12:44 PM

To: YT(KB) <info@yewteegroup.com>; 'YTHQ' <utauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(KB) <info@yewteegroup.com>

Sent: Monday, 14 October 2019 6:20 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'YTHQ' <utauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Dear Sir/Mdm,

Noted with thanks.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, October 14, 2019 5:15 PM

To: YTHQ <utauto@singnet.com.sg>

Cc: info@yewteegroup.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019// LKK REF: CC4/III19017616/Upa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(HQ) <utauto@singnet.com.sg>

Sent: Thursday, 10 October 2019 5:02 PM

To: 'YT(KB)' <info@yewteegroup.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly get back to us on the liability soonest.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: YT(KB)

Sent: Wednesday, 9 October, 2019 11:51 AM

To: 'YT(HQ)' <utauto@singnet.com.sg>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: marcuschua@lkkauto.com

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly let us have the liability for this case.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: YT(HQ) <utauto@singnet.com.sg>

Sent: Tuesday, October 8, 2019 3:28 PM

To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'YT(HQ)' <utauto@singnet.com.sg>; 'SUR' <sur@lkkauto.com>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly let us have the liability for this case.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Admin-D (LKKAuto)

Sent: Monday, 7 October, 2019 11:09 AM

To: 'YT(KB)' <info@yewteegroup.com>; SUR <sur@lkkauto.com>

Cc: utauto@singnet.com.sg

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear May,

Appointment confirmed.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YT(KB) [<mailto:info@yewteegroup.com>]

Sent: Saturday, 5 October 2019 9:27 AM

To: sur@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: utauto@singnet.com.sg

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear LKK,

Kindly arrange survey before repair at **Kaki Bukit** on **Tuesday 2pm**.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



please consider the environment before printing this email

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, October 4, 2019 5:49 PM

To: YT(KB) <info@yewteegroup.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: utauto@singnet.com.sg; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SME3878J and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

From: YT(KB) [mailto:info@yewteegroup.com]
Sent: 04 October, 2019 4:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

We choose LKK.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, October 4, 2019 4:14 PM
To: YT(KB) <info@yewteegroup.com>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: YT(KB) [<mailto:info@yewteegroup.com>]
Sent: 04 October, 2019 2:27 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: Accident involving SME3878J (MSIG) claiming against SHC8612X (INDIA) on 27/09/2019

Hi,

Kindly arrange survey before repair at Kaki Bukit on Monday.

Kindly let us have the surveyor list to choose.

Thank you.

Best Regards



Yew Tee Automobile Tech Pte Ltd

Branch Office:
Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800
Office: 6702 3113
Email: utauto2@singnet.com.sg



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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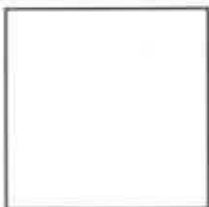
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India International Insurance Pte Ltd.

Registration No. 198703792-K



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www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Dec 2019 Edit Reg		07 Oct 2019 00:00 Edit Adj Rpt	\$51,199.02 Edit Estimates	\$51,199.02 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS				[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R				
Main Claimant:	ADVANCE LIMO & RENTAL PTE LTD, Co. Reg. No.: 201406694C				
Vehicle Reg. No.:	SME3878J	Date of Loss:	27/09/2019 09:00 - :59 [12 Months From LTA Reg Date (Mon Yr)]		
Claim Type:	TP / MCT19090677	Policy/Cover Note No.:	MCOM0015		
Vehicle Reg. No. (Insured):	SHC8612X	Policy No. (Claimant):	B29097206MCX		
		Excess:			
Repairer:	Yew Tee Automobile Tech Pte Ltd (Kaki Bukit) Blk 25 Kaki Bukit Road 4, #01-61 SYNERGY @ KAKI BUKIT, 417800 Kaki Bukit - Tel: 67023113				
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]				
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 16/10/2019]				

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none">III_SG (17/12/2019): Alert - Adj Mandate Approved (\$51431.95) - SME3878J - Claim Handler: Sherini PillaiIII_SG (10/10/2019): Alert - Adj Mandate Approved (\$50.00) - SME3878J - Claim Handler: Sherini Pillai			

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SME3878J (MCT19090677)
[SHC8612X]
TP
ADVANCE LIMO & RENTAL PTE LTD
Sep 27 2019 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Yew Tee Automobile Tech Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/12/19 10:13	Chassis Number		<input checked="" type="checkbox"/>
2	16/12/19 10:13	Odometer Reading		<input checked="" type="checkbox"/>
3	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
4	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
5	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
6	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
7	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
8	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
9	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
10	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
11	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
12	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
13	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
14	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
15	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
16	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
17	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
18	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
19	16/12/19 10:13	General View		<input checked="" type="checkbox"/>
20	16/12/19 10:13	Reinspection Photo		<input checked="" type="checkbox"/>
21	16/12/19 10:13	Reinspection Photo		<input checked="" type="checkbox"/>
22	16/12/19 10:13	Reinspection Photo		<input checked="" type="checkbox"/>
23	16/12/19 10:13	Reinspection Photo		<input checked="" type="checkbox"/>
24	16/12/19 10:13	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/10/19 16:07	ACKNOWLEDGEMENT EMAIL TO III DD 07.10.19		
2	07/10/19 16:07	TP GIA REPORT		
3	10/10/19 19:37	TP ESTIMATE - MARKED		
4	16/12/19 10:12	Authorisation to Act		
5	16/12/19 10:12	GIA RPT Search Fee		
6	18/03/20 10:55	WORKSHOP INVOICE		
7	18/03/20 10:55	DISCHARGE VOUCHER		
8	18/03/20 10:55	LOD		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/10/19 08:36	Singapore Accident Statement		

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017616/UPA3Q2
Date: 18/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant: SME3878J Insured Vehicle No : SHC8612X
Vehicle No : Date of Loss: 27/09/2019 Nature of Claim: TP Claim No: MCT19090677

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME3878J
Make & Model: TOYOTA SIENTA HYBRID, 1.5 G (A) Engine No: 1NZ8396343
Reg. Date: 27/09/2018 (Man. Year: 2017) Chassis No: NHP1707109905
Colour: Red Odometer: 133361 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
Front Left Side: Firenza 6 mm Rear Left Side: Firenza 6 mm
Front Right Side: Firenza 6 mm Rear Right Side: Firenza 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,679.10	779.02	900.08	53.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	970.00	420.00	550.00	56.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,649.10	1,199.02	1,450.08	54.74
+ GST 7.00/7.00% (S\$)	185.44	83.93	101.51	54.74
Nett Amount (S\$)	2,834.54	1,282.95	1,551.59	54.74
+ Loss of Use (2.0 x S\$60.00/day) (S\$)		120.00		
+ Doc/Search Fee (S\$)		29.00		
Nett Liability (S\$)		1,431.95		
Global Sum Settlement (S\$)		1,430.00		

INSPECTION

Date of Assignment: 07/10/2019
Date Inspected: 08/10/2019 Inspected At: Yew Tee Automobile Tech Pte Ltd (Kaki Bukit)
Blk 25 Kaki Bukit Road 4, #01-61 SYNERGY @ KAKI BUKIT Singapore 417800
Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2019)
Parts:	M1-MPV	TOYOTA SIENTA HYBRID 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SME3878J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP RH	Scratched	978.70 FL	*978.70 FL
2	1		*FRONT BUMPER	Repair	497.90 FL	*- FL
3	1		*FRONT FENDER RH	Not Necessary	551.40 FL	*- FL
4	1		*FRONT BUMPER SIDE GARNISH RH	Serviceable	150.80 FL	*- FL
5	1		*FRONT BUMPER CLIP	Necessary	45.00 FS	*45.00 FS
					Sub Total (S\$)	2,223.80 1,023.70
					- List Item Discount on L Items 25.00/25.00% (S\$)	544.70 244.68
					Total Parts (S\$)	1,679.10 779.02

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISCONNECT AND RECONNECT ,CHECK ELECTRICAL WIRING HARNESS WIRE ,SOCKETS ,REPLACE DAMAGED PARTS	New	30.00	20.00
2	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS ,STRAIGHTEN ,KNOCK OUT ,REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS .TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS	New	420.00	200.00
3	TO CARRY -OUT BODY CAVITY PRESERVATION	New	20.00	0.00
4	TO SPRAY PAINTING ON THE REPLACED AND REPAIR PARTS ,PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER ,CLEANING AND SANDING OF SURFACES ,FINAL POLISHING AND WAXING ARE ALSO AVAILABLE	New	500.00	200.00
Gross Labour Cost (S\$)			970.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >