

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 4 October 2019 5:02 PM
To: 'Janet Tan'; assignments
Cc: 'Steve Lim'; Admin A
Subject: RE: DM19HO02729/JT: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Friday, 4 October 2019 4:48 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; assignments <assignments@lkkauto.com>
Cc: Steve Lim <steve.lim@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: DM19HO02729/JT: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Without Prejudice

Save As To Costs

Dear Anysia,

Accident not reported. We are unable to comment on liability as yet.

Aside to surveyor in LKK,

Please arrange to attend to the PRS.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, October 4, 2019 4:42 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>

Subject: RE: DM19HO02729/JT: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Dear Janet

We would like to appoint LKK to survey above mention vehicle.

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 4 October, 2019 4:30 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>

Subject: DM19HO02729/JT: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Without Prejudice

Save As To Costs

Dear Sir/Madam,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, October 4, 2019 4:14 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: FW: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured EL230E.

Please make necessary arrangement with Bedok.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Monday, 23 September, 2019 9:14 AM

To: claims@eqinsurance.com.sg

Subject: FW: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured EL230E.

Please make necessary arrangement with Bedok.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 17 September, 2019 11:50 AM

To: claims@eqinsurance.com.sg

Subject: TP CLAIM_SMD1787G & EL230E_DOA: 13/09/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured EL230E.

Please make necessary arrangement with Bedok.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

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