

Premium Automobiles

Vic

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKS 2486 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1204/2019/NH

7th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFV 8092 U, Audi A5 COUPE 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SFV 8092 U**, claimant, **Mr. Ong Kok Kiong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014821 – S\$ 12,835.46.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. A copy of the Rental Bill - S\$ 1,050.00 (S\$ 150.00 x 7 working days)
6. A copy of the LTA search – S\$ 7.45.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SFV 8092 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 9 October, 2019 4:41 PM
To: liushanyi94@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: SKS 2486M - ACCIDENT INVOLVING SKS 2486M AND SFV 8092U ALONG AYE TOWARDS TUAD ON 06.10.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 OCTOBER 2019

TO: LOW HWEE HWA

BY EMAIL ONLY

Dear Sir/Madam,

OUR REF : CC3/AIG19017609/Aha3

YOUR REF : SKS 2486M

ACCIDENT INVOLVING SKS 2486M AND SFV 8092U ALONG AYE TOWARDS TUAD ON 06.10.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SFV 8092U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vic@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ang Kok Kiong (the third party claimant) of 95 Prince Charles Crescent #04-09 Singapore 159007 (address), owner of SFV 8092 U (vehicle no.) hereby authorize Premium Automobiles Pte Ltd. ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SFV 8092 U that was damaged pursuant to the accident which occurred on 6/10/2019 (date) along Aye towards Tias direction (location) involving vehicle no/s S/KS 2486 M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 7 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,835.46** (Repair Cost), **S\$1,050.00** (Loss of Rental/Use), **S\$7.45** (Disbursement), for vehicle no. **SFV 8092U** that was damaged pursuant to the accident which occurred on **06/10/2019** (date) along **AYE TOWARDS TUAS** (location) involving vehicle no/s **SKS 2486M**. This is pursuant to the inspection conducted on **08/10/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ONG KOK KIONG** ("the third party claimant") of vehicle no. **SFV 8092U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFV 8092U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4th (day) of MARCH (month) 2020 (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6536 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:23

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014821 Date: 06/02/2020 Order: SPV80920 Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SPV80920 (V 41328) Model: A5 COUPE 2.0 TFSI (DESIGN) F53 You have been assisted by :- UB-Nora (11)	Regn Date: 25/02/2019 Chassis: WAUZZZF57KA026822	Mileage: 7146 Engine: CVK 076379	WIP No.: 14969 Dept: U		
	Details	Qty	Unit Price	Amount	
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00	
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.TO REPAIR LHS REAR FENDER.TO CUT OUT AND WELD END PANELLING.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00	
S	BODYWORK M: TO RESPRAY REAR BUMPER,REAR LID AND END PANELLING.	1650.00	1.00	1,650.00	
S	BODYWORK M: TO REMOVE AND RENEW LHS REAR EXHAUST SILENCER.TO ALIGN TO POSITION	280.00	1.00	280.00	
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00	
Q	OTHERS M: TO REAPPLY PAINT COATING FOR REAR BUMPER, BOOT LID AND REAR FENDER (BY OWNER)	1500.00	1.00	1,500.00	
S	BODYWORK M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,BATTERY MANAGER,FUSE AND RELAY,ELECTRICAL AND AUDIO EQUIPMENT	480.00	1.00	480.00	
X	ABW6807067N GRU COVER	Less 020%	1.00	2311.00	1,848.80
X	ABW6807900 STRIP(LAST)	Less 020%	1.00	203.00	162.40
X	ABW6853551A ZZZ (A)(SK)MOLDING 10/10	Less 020%	1.00	928.00	742.40
X	ABW6945105A REFLECTOR AP	Less 020%	1.00	37.10	29.68
X	ABW0807309 (SK)BRACKET(SHARE) A	Less 020%	1.00	819.00	655.20
X	ABW0807669 GASKET AP	Less 020%	2.00	12.50	20.00
X	A3AA962243H CONTR.UNIT(LAST) AP	Less 020%	1.00	384.00	307.20
X	ABW6827025E (A)(SK)LID 10/10/19	Less 020%	1.00	2449.00	1,959.20
X	ABD0853419F PACKING	Less 020%	1.00	17.40	13.92

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 16:23

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014821	Account: A0006 (T 0)
	Date : 06/02/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SFV8092U	
	Term : 30	

Regn No: SFV8092U (V 41328) Regn Date: 25/02/2019 Mileage: 7146 WIP No.: 14969

Model: A5 COUPE 2.0 TFSI (DESIGN) F53 Chassis: WAUZZZ2F57KA026822 Engine: CVK 076379 Dept: U

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
X	ABW6853742 2ZZ	AUDI SIGN(LAST) Less 020%	1.00	127.00	101.60
X	ABT0853741 2ZZ	NAME PLATE(LAST) Less 020%	1.00	86.60	69.28
X	ABW0071762	SPORT TAILPIPE TRIM Less 020%	1.00	153.00	122.40
X	AWHT002005	(V)(SK)FLANGE NUT 11 Less 020%	1.00	2.10	1.68

Parts 6,033.76
Labour 1,500.00
Sublet 4,462.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,995.76

7% GST 839.70

Grand Total 12,835.46



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201910-0050

Hirer's Name Ong Kok Kiang		Date of Birth 5/6/69	Passport/ Nrc No. S6980498E	Nationality
Address 95 Prince Charles Crescent		Occupation	Driving Licence No. As Above	Date of Expiry Life
#04-09	Postal Code 159027	Contact No.	Mobile Phone No. 97879653	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nrc No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT	Date 10-10-19	Time 11-15am	Mileage	KM	E	1/2	3/4	F
CHECK IN	Date 16-10-19	Time 6-30pm	Mileage	KM	Remarks Deliver to Above Address.			

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance
- ❑ No refund will be given for vehicle that returns early.
- ❑ Over Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension - One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	7 @	150	
DISCOUNT			
GST @ 7%			
TOTAL			1050/-
EXTENSION			
Audi Troy			
SFV 8092U			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

 Hirer's Signature	 Joint Hirer's/ Guarantor's Signature	 for CHAN'S & SONS ENTERPRISE
--	---	---

VEHICLE NO. SMD 8133Y	MODEL
FROM	RETURN

*Minimum Date: For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

ONG KOK KIONG
NO. 95 #04-09
PRINCE CHARLES CRESCENT
SINGAPORE 159027

ATTN : ONG KOK KIONG

INVOICE : AR1910-0211
DATE : 17/10/2019
TERMS : C.O.D
STAFF ID : JOYCE
AGREEMENT NO. : HA201910-0090

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SMD8133Y	981.31
Make / Model	:	
Rental Dates	: Rental Billing From 10/10/2019 To 16/10/2019 (incl)	
Period	: 7 days	
Rental Rate	: S\$ 150.00 Per Day (Including GST)	
Reference No	: SFV8092U	

AMOUNT : S\$
ONE THOUSAND FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 981.31
GST 7% : 68.69

TOTAL S\$:	1,050.00
--------------------	-----------------

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

ONG KOK KIONG

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
Official Receipt No : 201910-0142	
Account of : ONG KOK KIONG	
Date Issued : 17/10/2019	
Vehicle Reg No. : SMD8133Y	
Rental Dates : 10/10/2019	
Amount Received : S\$ 1,050.00	
Payment Type: : VISA V102421	S\$ 1,050.00
Payment for Invoice : AR1910-0211	
Comments :	
TOTAL AMOUNT RECEIVED	S\$ 1,050.00

* This is a computer generated document. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Oct 2019 / 09:03:01

Receipt Date/Time : 07 Oct 2019 / 09:03:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191007-000320

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKS2486M As at 06 Oct 2019/20:35:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKS2486M Enquiry Fee 20191007090140916987	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9837	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF