

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Oct 2019 15:53	Clm Dtl Modified	Claimant's Name: -> ONG KOK KIONG. Claimant's ID: -> S6980498E.	[A] HOW MEI KWAN
2	07 Oct 2019 15:53	Clm Veh Model Changed	(204159) AUDI A5 2.0 (A).	[A] HOW MEI KWAN
3	07 Oct 2019 15:53	Clm Created	Reg No: SFV8092U. Acct Date: 2019/10/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
4	07 Oct 2019 15:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] HOW MEI KWAN
5	07 Oct 2019 15:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16	[A] HOW MEI KWAN
6	07 Oct 2019 15:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Oct 2019 15:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	07 Oct 2019 15:54	Label Added	(23):Express.	[A] HOW MEI KWAN
9	07 Oct 2019 15:54	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	08 Oct 2019 09:10	Clm Registration Modified	Init.Est.:8,000 - 9,000->25,000 - 30,000.	[A] HOW MEI KWAN
11	10 Oct 2019 09:48	Clm Registration Modified	Acct Time:08:00:00->21:00:00.	[I] AIG OneClaim Integration User
12	12 Feb 2020 16:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	12 Feb 2020 16:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Feb 2020 16:42	Clm Dtl Modified	JPJ Reg. Date: -> 2019/02/25.	[A] JOANNE LEE KHANG MIN
15	12 Feb 2020 16:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	13 Feb 2020 14:25	Adj Mandate Request	Cur Req:13892.91:PENDING MANDATE APPROVAL AS BELOW: COR(w/gst):\$12,835.46 LOR :\$ 1,050.00 (\$150 x 7 days) LTA :\$ 7.45 TOTAL :\$13,892.91 REMARKS : BOLA 27 - OID rear-ended TP	[A] VIC ALPEH
17	04 Mar 2020 09:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16. Mandate Remarks: Cost of Repair : \$12,835.46 As per surveyor finalization Loss of Rental : \$1,050.00 7 days @ \$ 150/day LTA/ GIA Search Fee : \$7.45 Total : \$13,892.91	[I] Ler, Bernard-JQ
18	04 Mar 2020 09:22	Adj Mandate Set	Approved:13892.91:Cost of Repair : \$12,835.46 As per surveyor finalization Loss of Rental : \$1,050.00 7 days @ \$ 150/day LTA/ GIA Search Fee : \$7.45 Total : \$13,892.91	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

[04/03/2020 11:15] VIC ALPEH:
SETTLED @ \$13,892.91 payable to PREMIUM AUTOMOBILES PTE LTD
[04/03/2020 09:59] VIC ALPEH:
Alert - Adj Mandate Approved (S\$13892.91) - SFV8092U - Claim Handler: Ler, Bernard-JQ
Approved:13892.91:Cost of Repair : \$12,835.46 As per surveyor finalization Loss of Rental : \$1,050.00 7 days @ \$ 150/day LTA/ GIA Search Fee : \$7.45 Total : \$13,892.91
[13/02/2020 14:25] VIC ALPEH:
PENDING MANDATE APPROVAL AS BELOW:
COR(w/gst):\$12,835.46
LOR :\$ 1,050.00 (\$150 x 7 days)
LTA :\$ 7.45
TOTAL :\$13,892.91
REMARKS : BOLA 27 - OID rear-ended TP
[12/02/2020 15:07] VIC ALPEH:
TP LOD IN. PREPARING REPORT FOR MANDATE APPROVAL
[12/02/2020 15:07] VIC ALPEH:
FINALIZED COR P/P \$11,995.76 with 6 DAYS
[09/10/2019 16:34] VIC ALPEH:

Call OI Mr Low Hwee Hwa at 90103567. OI confirmed OID Mr Liu Shanyi (97590729) was his son. OI confirmed accident details and rear-ended TP. Informed him of TP claim, agreed to settle and aware NCD issues. Send letter to OI

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2307151	09 Oct 2019 12:24:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFV8092U	SKS2486M	11.77
2436705	12 Feb 2020 16:42:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFV8092U	SKS2486M	11.77