

## Vic (LKKAUTO)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 9 October, 2019 5:44 PM  
**To:** Vic (LKKAUTO); Mei Kwan (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019 \*\*\* LKK REF: CC3/AIG19017609/Aha3

Dear Vic,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour and to avoid dispute on the LOU/LOR rate. We will follow the benchmark rate for 1800cc and above LOU \$100/day or LOR \$150/day

Thanks

Best Regards,  
**Troy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, 9 October 2019 4:36 PM  
**To:** Claims; Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019 \*\*\* LKK REF: CC3/AIG19017609/Aha3

WITHOUT PREJUDICE

Dear Troy,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 9 October, 2019 12:35 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); Admin A; 'Claims'

**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019 \*\*\* LKK REF: CC3/AIG19017609/ha3

Dear Vic,

Please do let me know that, once you have received any update from AIG.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 8 October 2019 11:57 AM

**To:** Claims

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019 \*\*\* LKK REF: CC3/AIG19017609/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 8 October, 2019 11:35 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019

Dear all,

Survey was carry out by Adrian this morning, herein attached estimate repair with marking for your next action. Kindly assist to advice who is the oic for this mentioned case, and

comment on the liability clearance and direct settlement.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 7 October 2019 8:11 PM  
**To:** 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** RE: ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,  
**Syafiq**  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 7 October 2019 2:33 PM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** ACCIDENT BETWEEN SFV 8092 U AND YOUR INSURED SKS 2486 M ON 6/10/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 8/10/2019, 10AM. Vehicle is in our compound.

**Best Regards,**  
**Syafiq**  
**Claims Admin Assistant**

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55 Ubi Road 1 Road Singapore 408699  
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