

15/02/19

INS. CASE OWNER:

Cayman

CC 4<sup>ASM</sup> AXA1901 7605, R1LKK:  
IDAC:

Surveyor:

Rasul

DOI:

09/10/19

Date / Time:

7/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 7392

Claim No.:

SAMSUNG 140602

Name of Insured:

Trans cab 017-8288 4857

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$

\$5000

D.O.A.:

27/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIN TIONG MENG

OI GIA REPORT YES NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

SLN 7971G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Anton wheels



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC	
	SLN 7971G - X	Non-Reporting ltr (1st):	16/10/2019	
	SHB 7392 - X	Non-Reporting ltr (2nd):	23/10/2019	
		Non-Reporting ltr (Final):		
		Notification ltr (if non-pickup):		
		Call OI:		
		After call ltr to OI:		
		Documentation Check List:	Handler Typist	
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>	<input type="checkbox"/>

07/10/19	OIRK
08/11/19	Sent 1st AR Letter to OI + Traffic police
20/11/19	Sent Whatsapp to Driver
26/11/19	OI GIN Report in.
2/12	Email LOD.
14/1	LOD in. Pending final est list.
	File pass email to finalise. / Act final.
	Est list.
	To seek mandate.
16/1	Pending mandate approval.
21/1	Offer hrs \$1960 (Pending acceptance).
23/1	TPV offer counter propose \$1960.
	Party on \$1960 hrs as proposed. In tend (pending IV).
23/1	IV in (file pass mrc to close).

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	US	\$S 1900.00	(3 days) Reduction: \$640.40 = 30
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No. : 27
Repair Cost:	(W/GST)	\$S 1819.00	
Loss of Rental (LOR):	\$S	165.00	(5 days)
Loss of Use (LOU):	\$S	165.00	(5 days)
Loss of Income (LOI):	\$S	165.00	(5 days)
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
GIA/LTA Search	\$S	---	
Medical:	\$S	---	
Disbursement:	\$S	---	(e.g. Tow/ Independent)
Legal Cost	\$S	---	
Total:	\$S	1984.00	Global Sum \$S: 1980.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$S	1980.00	Name 1: ANTON WHEELS MOTOMOVES PTE LTD
Payee 2: (Strike if N.A.)	\$S	---	Name 2: ---
Payee 3: (Strike if N.A.)	\$S	---	Name 3: ---

COPY SENT  
21/11/2019

XGTA

REG. REC. BY: P. Paul

REP: ASM (AAA)

9

8180

# ASSIGNMENT

From:

Date:

9/10/19

Veh No:

SLN 7571G

Yr Regn:

2017 / MY

Estimated Cost:

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

OD / ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No:

SLN 7571G

Make:

MAZDA 3 SEDAN 1.5 AT c.c. 1496

at Workshop m/s

Auto wheel

Colour:

BLUG

A/C:

Insured / Std / NI / NA

of

No. 1 Bukit Buntok Crescent #02-40

Sp. Reading

42655

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JM 6BN 22A 8H 015 2282

Claims No.

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

2pm - 4pm

Mod:

Nil / S/Rim / STD A/Rim or

Tyre Size:

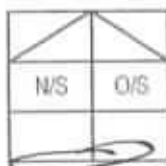
F:

205/60R16

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bnl. or Market Value:

\$64k

IDAC Accident Rpt:

Consistent? : Yes or No

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

D.O.A.

27/09/19

D.O.I.

09/10/19

Est. Repairs:

3

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

Survey held at

Auto wheel

CA / REV / REP. / 24 HRS 1up

Vehicle: IN / OUT

Date:

Person Contacted:

Des. of Damages: Frt ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

L/S \$1700

(Red = \$6740.40 / 80%)

Date/Time, File Page to7

☐

: Prel. Report

Days Of Repair:

11

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Page to2

12

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation

8 - 10, 11

Phone

Others

TOTAL

Report Format:

Lump Sum / L/S: 13

# AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 4/10/2019  
VEHICLE NO: SLN7571G  
MODEL: MAZDA 3  
YEAR: 2017  
ACCIDENT DATE: 27/09/2019  
TYPE OF CLAIM: TP CLAIM  
CLAIM ADVISOR: LOUIS ONG (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

DESCRIPTION	QTY	LIST PRICE
<b>PARTS</b>		
BOOTLID X NV	1	\$ 976.30
BOOTLID LOCK 8.504 -	1	\$ 296.30
REAR EMBLEM X NV	1	\$ 55.40
REAR LOGO - MAZDA X NV	1	\$ 64.30
REAR LOGO - 3 X	1	\$ 60.20
REAR BUMPER de -	1	\$ 1,074.80
REAR BUMPER CLIPS re -	10	\$ 30.00
REAR BUMPER RETAINER X NV	2	\$ 122.80
REAR BUMPER REFLECTOR X NV	2	\$ 288.40
TAILLAMP X NV	2	\$ 988.20
TOWING COVER X NV	2	\$ 98.40
REAR WEATHER STRIP 9.54 ?	1	\$ 231.60
END PANEL TOP GARNISH ? NV	1	\$ 278.90
REAR REINFORCEMENT ?	1	\$ 537.50
END PANEL repair	1	\$ 597.40
SPARE TYRE PANEL NV	1	RESTORE

TOTAL: \$ 5,700.50  
DISCOUNT 20%: \$ 1,140.10  
\$ 4,560.40

# AUTO WHEELS

## MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 4/10/2019  
 VEHICLE NO: SLN7571G  
 MODEL: MAZDA 3  
 YEAR: 2017  
 ACCIDENT DATE: 27/09/2019  
 TYPE OF CLAIM: TP CLAIM  
 CLAIM ADVISOR: LOUIS ONG (91928963)  
 EMAIL: louisongautowheels@yahoo.com

### ESTIMATION

S/NET		PRICE
REAR NUMBER PLATE	1	\$ 50.00
REVERSE SENSOR	1	\$ 250.00
END PANEL SEALANT	1	\$ 100.00
		<b>\$ 400.00</b>

LABOUR	PRICE
LABOUR FOR FACILITATE REPAIR - REAR	\$ 1,500.00 250
TO RESRAY AFFECTED AREAS - BOOTLID	\$ 300.00 X
TO RESPRAY AFFECTED AREAS - REAR BUMPER	\$ 300.00 200
TO RESPRAY AFFECTED AREAS - END PANEL	\$ 300.00 200
TO RESRAY AFFECTED AREAS - SPARE TYRE PANEL	\$ 300.00 X
TO REMOVE AND REFIT BOOTLID COMPONENT FOR FACILITATE REPAIR	\$ 250.00 X
RUST PROOFING	\$ 80.00 20
SUNDARIES	\$ 50.00 X
TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR	\$ 250.00 60
TO REMOVE AND REFIT REVERSE SENSOR	\$ 100.00 60
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$ 50.00 X
<b>TOTAL:</b>	<b>\$ 3,480.00</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

TOTAL: \$ 8,440.40  
 7% GST: \$ 590.83  
**\$ 9,031.23**

Rasul  
 Hp 90010068  
 3 day  
 p/p  
 09/10/19 @ 1600h  
 Resurvey before paint

# AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 4/10/2019  
VEHICLE NO: SLN7571G  
MODEL: MAZDA 3  
YEAR: 2017  
ACCIDENT DATE: 27/09/2019  
TYPE OF CLAIM: TP CLAIM  
CLAIM ADVISOR: LOUIS ONG (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

DESCRIPTION	QTY	LIST PRICE
<b>PARTS</b>		
BOOTLID X NN	1	\$ 976.30
BOOTLID LOCK <del>SC</del> ✓	1	\$ 296.30
REAR EMBLEM X NN	1	\$ 55.40
REAR LOGO - MAZDA X NN	1	\$ 64.30
REAR LOGO - 3 X NN	1	\$ 60.20
REAR BUMPER <del>de</del> ✓	1	\$ 1,074.80
REAR BUMPER CLIPS <del>re</del> ✓	10	\$ 30.00
REAR BUMPER RETAINER X NN	2	\$ 122.80
REAR BUMPER REFLECTOR X NN	2	\$ 288.40
TAILLAMP X NN	2	\$ 988.20
TOWING COVER X NN	2	\$ 98.40
REAR WEATHER STRIP <del>8.5</del> ? X NN	1	\$ 231.60
END PANEL TOP GARNISH ? X NN	1	\$ 278.90
REAR REINFORCEMENT ? X NN	1	\$ 537.50
END PANEL <del>repair</del>	1	\$ 597.40
SPARE TYRE PANEL	1	RESTORE

TOTAL:	\$	5,700.50	1,401.1
DISCOUNT 20%:	\$	1,140.10	20%
	\$	4,560.40	1,120.88

# AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

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VEHICLE NO: SLN7571G  
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CLAIM ADVISOR: LOUIS ONG (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

### S/NET

		PRICE
REAR NUMBER PLATE X NN	1	\$ 50.00
REVERSE SENSOR X NN	1	\$ 250.00
END PANEL SEALANT X NN	1	\$ 100.00
		<u>\$ 400.00</u>

### LABOUR

	PRICE
LABOUR FOR FACILITATE REPAIR - REAR	\$ 1,580.00 250
TO RESRAY AFFECTED AREAS - BOOTLID	\$ 300.00 X
TO RESPRAY AFFECTED AREAS - REAR BUMPER	\$ 300.00 200
TO RESPRAY AFFECTED AREAS - END PANEL	\$ 300.00 200
TO RESRAY AFFECTED AREAS - SPARE TYRE PANEL	\$ 300.00 X
TO REMOVE AND REFIT BOOTLID COMPONENT FOR FACILITATE REPAIR	\$ 250.00 80 X
RUST PROOFING	\$ 80.00 20
SUNDARIES	\$ 50.00 X
TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR	\$ 250.00 60
TO REMOVE AND REFIT REVERSE SENSOR	\$ 100.00 60
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$ 50.00 X
TOTAL: \$	3,480.00 790.

TOTAL: \$ 8,440.40 1,910.88  
7% GST: \$ 590.83 10%  
\$ 9,031.23 1,700/-

③ days.

Repair  
Hp 90010068  
3 day  
P/P  
09/10/19 @ 1600hrs  
Removal before paint

## ◀ Service Request Details

Claim

S9M022P8

Reference

None 

Loss Date

September 27, 2019

Report Date

Oct 4, 2019 3:34:47 PM

Request Date

October 4, 2019

Due Date

October 11, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p. Louis

T. 4.13p.m

v: Out

E. ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLN7571G



## Model

3-1.5 SEDAN EU6 (A)

## Service Address

...

## Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

## Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

2

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)



**Summer Lee (LKK Auto)**

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**From:** Louis Ong <louisongautowheels@yahoo.com>  
**Sent:** Friday, 4 October, 2019 3:08 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] Accident involved with vehicle SLN7571G and SHD739L(TP) on 27/09/2019 along Jurong Gateway Road  
**Attachments:** GIA.pdf; LTA Search Fee.pdf  
**Categories:** Santosh

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

We would like LKK to survey the vehicle.

Thanks

Auto Wheels Motorworks PTE LTD

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

## Suwanna (LKK Auto)

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**From:** Suwanna (LKK Auto)  
**Sent:** Monday, 7 October 2019 4:01 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Cecilia Chong (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD

07/10/2019

Transcab Taxi  
Singapore

Dear Sir/Mdm,

**OUR REF: CC4/ASM19017605/gb3 // S9M022P8**  
**YR REF: SHD 739L**  
**RE: ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **AUTO WHEELS MOTORWORKS PTE LTD** acting on behalf of the owner of **SLN 7571G** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

**Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.**

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third

party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Ms Cecilia Chong ( Case Handler ) 6749 4274** or email us at [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Suwanna (LKK Auto)

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**From:** Suwanna (LKK Auto)  
**Sent:** Wednesday, 16 October 2019 11:31 AM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Cecilia Chong (LKK Auto)  
**Subject:** (First Reminder) ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD

16/10/2019

Transcab Taxi  
Singapore

**First Reminder**

Dear Sir/Mdm,

**OUR REF: CC4/ASM19017605/gb3 // S9M022P8**  
**YR REF: SHD 739L**  
**RE: ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD**

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We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third

party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

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- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

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Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Suwanna (LKK Auto)

**Sent:** Monday, 7 October 2019 4:01 PM

**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** [transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD

07/10/2019

Transcab Taxi  
Singapore

# AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 4/10/2019  
VEHICLE NO: SLN7571G  
MODEL: MAZDA 3  
YEAR: 2017  
ACCIDENT DATE: 27/09/2019  
TYPE OF CLAIM: TP CLAIM  
CLAIM ADVISOR: LOUIS ONG (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

### DESCRIPTION

#### PARTS

BOOTLID X su  
BOOTLID LOCK P.S. ✓  
REAR EMBLEM X su  
REAR LOGO - MAZDA X su  
REAR LOGO - 3 X su  
REAR BUMPER de-  
REAR BUMPER CLIPS ne ✓  
REAR BUMPER RETAINER X su  
REAR BUMPER REFLECTOR X su  
TAILLAMP X su  
TOWING COVER X su  
REAR WEATHER STRIP P.S. ? X su  
END PANEL TOP GARNISH ? X su  
REAR REINFORCEMENT ? X su  
END PANEL repair  
SPARE TYRE PANEL

### QTY

### LIST PRICE

1	\$	975.30
1	\$	✓ 296.30
1	\$	55.40
1	\$	64.30
1	\$	60.20
1	\$	✓ 1,074.80
10	\$	✓ 30.00
2	\$	122.80
2	\$	288.40
2	\$	988.20
2	\$	98.40
1	\$	231.60
1	\$	278.90
1	\$	537.50
1	\$	597.40
1		RESTORE

TOTAL:	\$	5,700.50	1,401.1
DISCOUNT 20%:	\$	1,140.10	20%
	\$	4,560.40	1,120.88

# AUTO WHEELS

## MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 4/10/2019  
VEHICLE NO: SLN7571G  
MODEL: MAZDA 3  
YEAR: 2017  
ACCIDENT DATE: 27/09/2019  
TYPE OF CLAIM: TP CLAIM  
CLAIM ADVISOR: LOUIS ONG (91928963)  
EMAIL: louisongautowheels@yahoo.com

### ESTIMATION

#### S/NET

		PRICE
REAR NUMBER PLATE <i>X 300</i>	1	\$ 50.00
REVERSE SENSOR <i>X 500</i>	1	\$ 250.00
END PANEL SEALANT <i>X 500</i>	1	\$ 100.00
		<u>\$ 400.00</u>

#### LABOUR

	PRICE
LABOUR FOR FACILITATE REPAIR - REAR	\$ 1,500.00 <i>250</i>
TO RESRAY AFFECTED AREAS - BOOTLID	\$ 300.00 <i>X 100</i>
TO RESPRAY AFFECTED AREAS - REAR BUMPER	\$ 300.00 <i>200</i>
TO RESPRAY AFFECTED AREAS - END PANEL	\$ 300.00 <i>200</i>
TO RESRAY AFFECTED AREAS - SPARE TYRE PANEL	\$ 300.00 <i>X 100</i>
TO REMOVE AND REFIT BOOTLID COMPONENT FOR FACILITATE REPAIR	\$ 250.00 <i>80 X 100</i>
RUST PROOFING	\$ 80.00 <i>20</i>
SUNDARIES	\$ 50.00 <i>X 100</i>
TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR	\$ 250.00 <i>60</i>
TO REMOVE AND REFIT REVERSE SENSOR	\$ 100.00 <i>60</i>
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$ 50.00 <i>X 100</i>
TOTAL:	\$ 3,480.00 <i>790.</i>

TOTAL: \$ 8,440.40  
7% GST: \$ 590.83  
\$ 9,031.23

1,910.88  
10%  
1,700.78

③ days.

*3 day*  
*4/5*  
*09/10/19 @ 1600hrs*  
*Remuney before print*

## Suwanna (LKK Auto)

---

**From:** Suwanna (LKK Auto)  
**Sent:** Wednesday, 23 October 2019 3:38 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Cecilia Chong (LKK Auto); waiyin.ng@transcab.com.sg  
**Subject:** RE: (2nd Reminder) ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD

23/10/2019

Transcab Taxi  
Singapore

**2nd Reminder**

Dear Sir/Mdm,

**OUR REF: CC4/ASM19017605/gb3 // S9M022P8**  
**YR REF: SHD 739L**  
**RE: ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **AUTO WHEELS MOTORWORKS PTE LTD** acting on behalf of the owner of **SLN 7571G** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

**Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.**

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.



As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Ms Cecilia Chong ( Case Handler ) 6749 4274** or email us at [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttarung | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suwanna (LKK Auto)

**Sent:** Wednesday, 16 October 2019 11:31 AM

**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** [transcab\\_avaclaims@ava-ins.com](mailto:transcab_avaclaims@ava-ins.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** (First Reminder) ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD

16/10/2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

08 November 2019

By Registered Mail  
**1<sup>st</sup> Reminder**

**Lin Tiong Meng**  
**Blk 348A Yishun Ave 11**  
**#14-549**  
**Singapore 761348**

Dear Sir/Madam,

**OUR REF : CC4/ASM19017605/gb3 // S9M022P8**

**YOUR REF : SHD 739L**

**ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019 ALONG/AT JURONG GATEWAY ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 16 November 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLN 7571G has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **01 November 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler  
Tel: 6749 4274  
Fax: 6741 4108  
Email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

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ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSURED**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident	: 27/09/2019
Time of accident	: 21:00
Place of accident	: ALONG JURONG GATEWAY ROAD
Third Party's vehicle number	: CHUA CHEE LONG
Third Party's vehicle number	: SLN7571G
Our insured's name	: TRANS-CAB SERVICES PTE LTD
Our Hirer's name	: LIN TIONG MENG
Our insured's vehicle number	: SHD739L
Our Hirer's NRIC number	: XXXXX508D
Our Hirer's address	: BLK 348A YISHUN AVE 11 #14-549 SINGAPORE 761348
Our Hirer's telephone number	: 6683 3375

A letter dated **(23/10/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/ASM19017605/qb3)**)

Name and address of insurance company : AXA Insurance 8 Shenton Way, #24-01 AXA  
Tower, 068811

Name of contact person : Cecilia Chong  
Contact Number : 6749 4274 Fax: 6741 4108  
Date : 07/11/2019



SHD739L (driver)



TODAY

Dear Mr. Lin Tiong Meng,

ACCIDENT INVOLVING SHD 739L AND SLN 7571G ON 27/09/2019  
ALONG/AT JURONG GATEWAY ROAD

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.  
We have received a third party claim(s) against your motor insurance policy. We have checked our records and we are unable to trace your reporting of the accident to our office.  
We have sent out our reminder letter to you on 08/11/2019. We have been trying to contact you at 6683 3375 but to no avail.  
Please report the accident within the next 7 days, i.e by 28/11/2019.  
If you have any queries, please contact Ms Cecilia Chong (LKK Handler) at 6749 4274 or email us at CeciliaChong@lkkauto.com Thank you.  
Best Regards, LKK Auto Consultants Pte Ltd.

4:45 PM ✓✓

Messages you send to this chat and calls are secured with end-to-end encryption.



Type a message



4:45 PM 20/11/2019



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/01/2020

### Survey Details:

Date of loss	27-Sep-19
Date of appointment	7-Oct-19
Date of survey	9-Oct-19
Location of survey	AUTO WHEELS MOTORWORKS PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLN 7571G
Make and Model	MAZDA3 SEDAN 1.5 AT EU6
Date of registration	17/5/2017
Excess	
Market Value	\$64,000
Parf Rebate	\$45,380
Nett Loss	\$18,620

### Repair details:

Initial Estimate	\$ 8,440.40
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,120.88
Check items (estimate)	\$ -
Labour	\$ 790.00
<b>Total</b>	<b>\$ 1,910.88</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,700.00</b>
Number of days for repair	3



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 1,819.00	W/GST
Loss of use	\$ 180.00	3days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ -	
Others	\$ -	
Proposed Total	\$ 1,999.00	

## << <MANDATE IA> - S9M022P8 {ACCIDENT INVOLVING SHD 739L (OI) & SLN 7571G (TP) ON 27/09/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1999.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 16/01/2020

Reply

AUTO WHEELS MOTORWORKS PTE LTD  
No 1 BUKIT BATOK CRESCENT  
#02-40 WCEGA PLAZA  
SINGAPORE 658064

## TAX INVOICE

AXA INSURANCE PTE LTD

Invoice Date  
21 Oct 2019

Tel & Fax: 6795 4101

Invoice Number  
INV-042484

Reference  
MAZDA 3 - SLN 7571 G

UEN / GST Reg. No.  
201226886H

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR FOR SLN 7571 G	1.00	1,700.00	7%	1,700.00
			Subtotal	1,700.00
			TOTAL SALES GST 7%	119.00
			<b>TOTAL SGD</b>	<b>1,819.00</b>

### Due Date: 21 Oct 2019

Received in Good Order & Condition  
Goods Sold Are Not Refundable/Return

- \*\* Any defects or unsatisfied conditions after servicing are to be informed within THREE (3) DAYS from DATE OF INVOICE.
- \*\* Services rendered will be taken as accepted if no feedback is received within THREE (3) DAYS from DATE OF INVOICE.
- \*\* Interest rate of 5% per month, calculated on a daily basis, is levied on payment for OVERDUE AMOUNT(s)/ACCOUNT(s) owing to Auto Wheels MotorWorks Pte Ltd after SEVEN (7) DAYS from DATE OF INVOICE.
- \*\* Cheque should be crossed and make payable to "AUTO WHEELS MOTORWORKS PTE LTD".

Customer's Signature/ Co. Stamp Auto Wheels Motorworks Pte Ltd  
E. & O. E.





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2



Print Date/Time : 04 Oct 2019 / 15:05:44

Receipt Date/Time : 04 Oct 2019 / 15:05:34

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-191004-001995

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD739L				
As at 04 Oct 2019/12:00:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD739L			
	Enquiry Fee	7.00	0.49	7.49
	20191004150446909100			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx6429		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

◀ Re:<MANDATE IA> - S9M022P8 {ACCIDENT INVOLVING SHD 739L (OI) & SLN 7571G (TP) ON 27/09/2019}

Type

🔔 Question

Message

APPROVE

Reply

# AUTO WHEELS

## MOTORWORKS PTE LTD

27/11/2019

AXA INSURANCE

Subject: Accident between SLN7571G and SHD739L(TP) on 27/09/2019 Along Jurong Gateway road.

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SLN7571G.

We quantify our client's claim as follows:

1.	Cost of Repair (\$1,700 + 7% GST)	S\$	1,819.00
2.	Loss of Use (\$120 x 3 COR days)	S\$	360.00
	Third Party Insurer Enquiry Fee		
3.	(\$7.00 + 7% GST)	S\$	7.45
<b>Total</b>		<b>S\$</b>	<b>2,186.45</b>

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

Louis Ong  
Motor Claims Officer  
**Auto Wheels Motorworks PTE LTD**  
Tel : 9192 8963  
Email : louisongautowheels@yahoo.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19017605/R1ga3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 05-02-2020



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHD 739L	Veh. Inspected	SLN 7571G
Policy No.	VFX/P1680520	Coverage (\$)	0.00
Claim No.	S9M022P8	Excess (\$)	0.00
Assign From		Assign Date	07/10/2019

**2. Vehicle Particulars & Condition**

Make & Model	MAZDA 3 SEDAN 1.5 AT	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JM6BN22A8H0152282	Colour	BLUE
Odometer	42695	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TOYO	6 mm
L/H Front Tyre	205/60 R16	TOYO	6 mm
R/H Rear Tyre	205/60 R16	TOYO	6 mm
L/H Rear Tyre	205/60 R16	TOYO	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	27/09/2019	Inspection Date	09/10/2019
Survey held at	AUTO WHEELS MOTORWORKS PTE LTD NO 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 7571G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BOOTLID (CONSISTENT)	NOT NECESSARY	976.30	-
1	BOOTLID LOCK (CONSISTENT)	SCRATCHED	296.30	296.30
1	REAR EMBLEM (CONSISTENT)	NOT NECESSARY	55.40	-
1	REAR LOGO -MAZDA (CONSISTENT)	NOT NECESSARY	64.30	-
1	REAR LOGO-3 (CONSISTENT)	NOT NECESSARY	60.20	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,074.80	1,074.80
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
2	REAR BUMPER RETAINER (CONSISTENT)	NOT NECESSARY	122.80	-
2	REAR BUMPER REFLECTOR (CONSISTENT)	NOT NECESSARY	288.40	-
2	TAILLAMP (CONSISTENT)	NOT NECESSARY	988.20	-
2	TOWING COVER (CONSISTENT)	NOT NECESSARY	98.40	-
1	REAR WEATHER STRIP (CONSISTENT)	NOT NECESSARY	231.60	-
1	END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	278.90	-
1	REAR REINFORCEMENT (CONSISTENT)	NOT NECESSARY	537.50	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	597.40	-
1	SPARE TYRE PANEL(CONSISTENT) (NPA)	NOT NECESSARY	-	-
	LESS 20% DISCOUNT		-1,140.10	-280.22
			4,560.40	1,120.88
<b>SPECIAL NETT ITEMS</b>				
1	REAR NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	250.00	-
1	END PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	SUNDRIES (SN)(CONSISTENT)	NOT NECESSARY	50.00	-
			450.00	-
<b>LABOUR</b>				
	LABOUR FOR FACILITATE REPAIR -REAR .INCLUSIVE OF THE REPAIR OF END PANEL .		1,500.00	250.00
	TO RESPRAY AFFECTED AREAS -BOOTLID .	NOT NECESSARY	300.00	-
	TO RESPRAY AFFECTED AREAS -REAR BUMPER .		300.00	200.00
	TO RESPRAY AFFECTED AREAS -END PANEL .		300.00	200.00

Report Ref No. CC4/ASM19017605/R1ga3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO RESPRAY AFFECTED AREAS -SPARE TYRE PANEL.	NOT NECESSARY	300.00	-
	TO REMOVE AND REFIT BOOTLID COMPONENT FOR FACILITATE REPAIR.	NOT NECESSARY	250.00	-
	TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR.		250.00	60.00
	TO REMOVE AND REFIT REVERSE SENSOR .		100.00	60.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRING.	NOT NECESSARY	50.00	-
	RUST PROOFING.		80.00	20.00
			3,430.00	790.00
<b>GRAND TOTAL</b>			<b>8,440.40</b>	<b>1,910.88</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,700.00</b>

Report Ref No. CC4/ASM19017605/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59N022PH

Reference

CC4JASM19017605/RT1ga3q2

Loss Date

27 September 2019

Report Date

4 Oct 2019 3:34:47 PM

Request Date

4 October 2019

Due Date

Vendor Name

L&K AUTO CONSULTANTS PTE LTD (TPH)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLN7571G

Make

TPWD MAZDA

Model

3-1.5 SEDAN EU6-IA

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD  
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

LOH Cynthia  
6568804643  
cynthia.loh@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Document

NAME

TYPE

SUB-TYPE















AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Mailman

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 Registered Mail Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 February 2020
 TP FINAL EST LST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 TAX INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 LOA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 MANDATE IA DD 16012020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 LTA SEARCH INVOICE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2020
 TP-GIA REPORT.PDF	Reports & Statement	GIA Report	LOH Cynthia	21 November 2019
 WHATSAPP SS.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 Traffic Police (Non-Reporting).pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 November 2019
 1st reminder letter AR.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 November 2019
 2nd Reminder Email.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 1st Reminder Email.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 October 2019
 TP-IA 7571.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
 1st to Insured -non reporting.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	7 October 2019
 SLN7571G TP-GIA.pdf	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	4 October 2019
 EMAIL FROM WORKSHOP FOR TP REG.mng	Letters and Correspondence	Others	NIKAM Santosh Pandurang	4 October 2019