

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 October 2019 11:28 AM
To: 'Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)'
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); 'balqishbah@smrt.com.sg'; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: <REJECTION> Your Ref: BUS/09/19/5054 (SMB1475S) *Our Ref: CC4/III19017603/Fpb3 [ACCIDENT INVOLVING SH 8315Y(III) & SMB 1475S ON 23/09/2019]
Attachments: Statement of SH8315Y.pdf; SMB1475S vs SH8315Y-OI VIDEO.MP4

Your Ref: **BUS/09/19/5054 (SMB1475S)**
Our Ref: CC4/III19017603/Fpb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 8315Y(III) & SMB 1475S ON 23/09/2019

We refer to the above matter.

Attached is a copy of our insured accident report and video footage for your easy reference. Your bus had encroached into our insured's lane and resulted the accident. We are of the view that our driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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