

PRELIMINARY ADVICE		Date/Time:	Sent By:		Post-Repair Photos:		Others:	
FINALIZATION		Date/Time:	Confirm with:		Confirm by:			
Repair Cost:	\$5	(days) Reduction:	%	Email	<input type="checkbox"/>	Call	<input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:		Email	<input type="checkbox"/>	Call	<input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :			If NO or B 28, Ass. Lia :			
Repair Cost:	\$5							
Loss of Rental (LOR):	\$5	(days)					
Loss of Use (LOU):	\$5	(\$	x	days)				
Loss of Income (LOI):	\$5	(\$	x	days)				
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LO <input type="checkbox"/>	[Tick only one]				
GIA/LTA Search	\$5							
Medical:	\$5							
Disbursement:	\$5	(e.g. Tow/ Independent)			1) Claim status: Normal/Reject/Private Settle			
Legal Cost	\$5				2) Report Format:			
Total:	\$5	Global Sum \$5:			3) Survey fee:			
FINAL PAYMENT		Date/Time:	Confirm with:		Email	<input type="checkbox"/>	Call	<input type="checkbox"/>
Payee 1:	\$5	Name 1:						
Payee 2: (Strike if N.A.)	\$5	Name 2:						
Payee 3: (Strike if N.A.)	\$5	Name 3:						

ASSIGNMENT

From:

Date: 1. 11. 2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: PA 3701U

at Workshop n/s Khim Seah

of 88260077

Insured:

Alan

Policy No:

Claims No:

Sum Insured:

Excess:

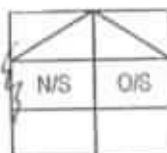
(Client's Record)

Make of Veh: 9827 3568 Canidas.

2.00 p.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 90 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1/11/19

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

PA 3701U

Yr Regn: 2008, June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Isuzu LT134P

C.C. 7790

Colour:

Mult

A/C: Insured / Std / NI / NA

Sp. Reading:

140184

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JALL134P5700025

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

11R22-5

R:

24

(D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

8/8

mm

L/Bal:

8

mm

L/Bal:

8/8

mm

D.O.A.

D.O.I.

01/11/19 e 2pm

Survey held at

Khim Seah

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Inspection:

No estimate

L/C \$4700/-

(Red - \$10,250/69%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Wheel end (\$

Pop. Form:

Lump Sum / A.B.:

PA7701U

PARTS

LH SIDE COMPARTMENT PANEL FRONT

LH SIDE COMPARTMENT PANEL FRONT LOCK X2

LH SIDE COMPARTMENT PANEL REAR

LH SIDE COMPARTMENT PANEL REAR LOCK X2

SIDE RAILING

"EXCURSION BUS" STICKER

LH SIDE MUDGUARD PANEL

PRICE(SN)

\$1800 1500 bt ✓

\$250 150 dis ✓

\$1800 1500 bt ✓

\$250 150 dis ✓

\$450 X 11

\$100 50 net ✓

\$1500 X 11

3350.

LABOUR

REPAIR LH SIDE PORTION

SPRAY PAINT LH SIDE PORTION (2 TONE AND LOGO)

TUFF COAT

\$4000 900

\$4500 1500

\$300 100 2500.

LINK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Authorised by Repairer

Signature

Date

Taufik 47495749
WP

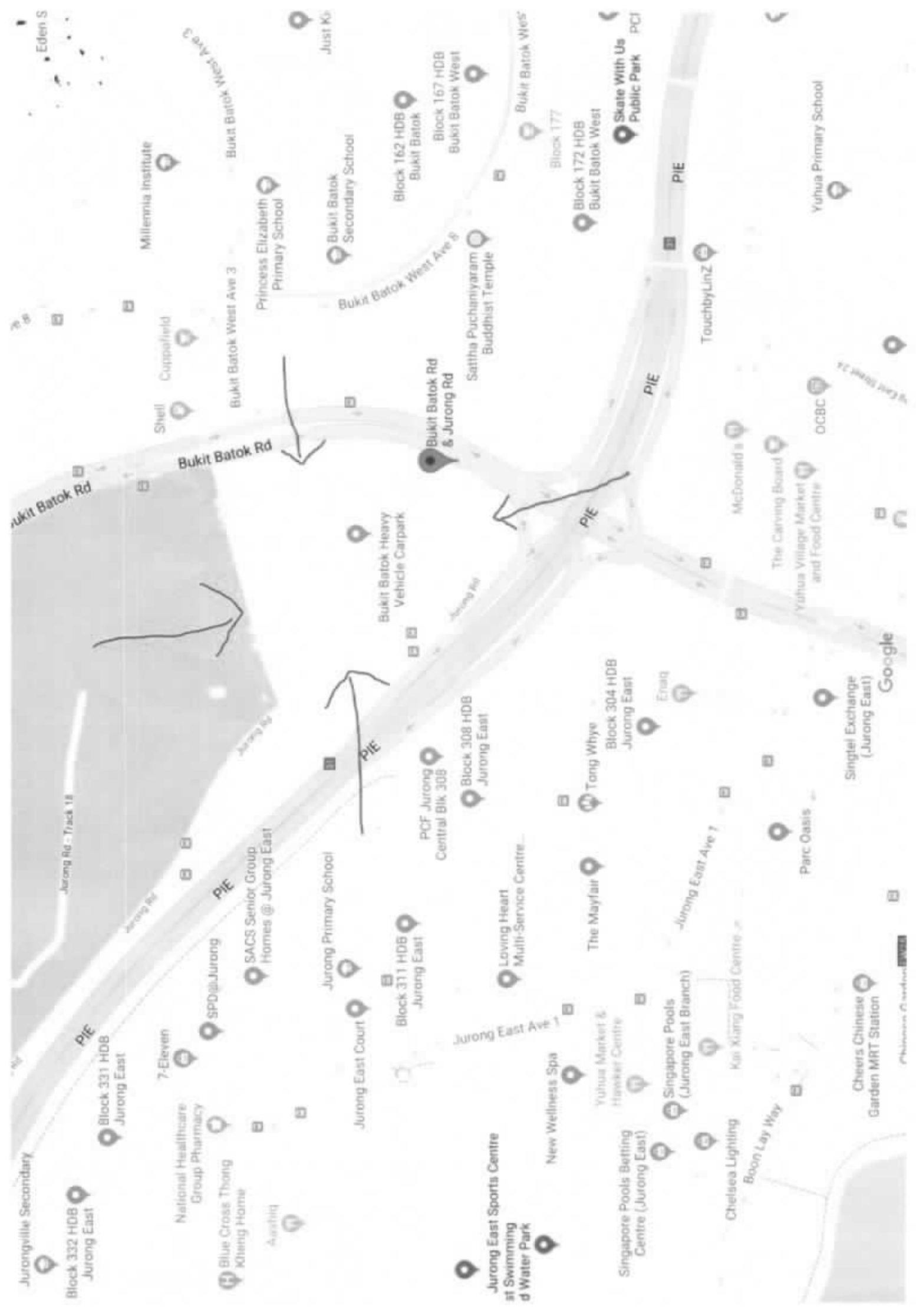
01/11/19 @ 2pm

Lampson

Resurvey after repair
taufik@linkauto.com.

14,950

3350
2500
5850
1/5 @ 4700.
05 days



Summer Lee (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 7 October, 2019 8:27 AM
To: Claims Khim Seah; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sundari Nagarajan - III
Subject: RE: REQUEST FOR SURVEYOR / ACCIDENT INVOLVED PA7701U-SHA1533Y.
Attachments: PA7701U GIA REPORT.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PA7701U and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Claims Khim Seah [mailto:claims@khimseah.com]
Sent: 04 October, 2019 6:53 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: REQUEST FOR SURVEYOR / ACCIDENT INVOLVED PA7701U-SHA1533Y.

Hi Gabriel,

We choose LKK Auto Consultants Pte Ltd.

Good day.

On Fri, Oct 4, 2019 at 5:45 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

P. Chm
T: 9269-
V. Out
E: ✓

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Khim Seah [mailto:claims@khimseah.com]

Sent: 04 October, 2019 3:13 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: REQUEST FOR SURVEYOR / ACCIDENT INVOLVED PA7701U-SHA1553Y.

Dear Officer In-charge,

We would like request for Surveyor, As there was a accident involved between our Client's Vehicle PA7701U- SHA1553Y.

Attached the GIA Report for your persual.

Any Queries Kindly let me know.

--

Best Regards

Alan Chan

Khim Seah Enterprise Pte Ltd

Chartered Bus Service , Vehicle Rental , Repair/Serviceing of Vehicle

71, Woodlands Industrial Park E9 #06-08 Wave9 Singapore 757048

HP : 88260077 | Tel : 6758 1828 | Fax : 6758 1384



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Best Regards

Alan Chan

Khim Seah Enterprise Pte Ltd

Chartered Bus Service , Vehicle Rental , Repair/Serviceing of Vehicle

71, Woodlands Industrial Park E9 #06-08 Wave9 Singapore 757048

HP : 88260077 | Tel : 6758 1828 | Fax : 6758 1384



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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***PA7701U (MCT19100038)**

[SHA1533Y]

TP

KHIM SEAH ENTERPRISE PTE LTD

Oct 2 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Khim Seah Enterprise Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/11/2019 10:17 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - PA7701U - Claim Handler: Sundari Nagarajan

Approved:0.00:Deny TP claim.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 5 February 2020 2:36 PM
To: 'Selvam Kalidass'; Alan Chan
Subject: RE: ATTN: CECILIA CHONG / PA7701U VIDEO FOOTAGE FOR YOUR REFERENCE.

Your Ref: **PA 7701U** Without Prejudice
Our Ref: CC4/III19017598/T1gb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 1533Y (III) & PA 7701U ON 02/10/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Based ON THE video footage, your client has encroached to our insured driver's lane when turning.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

„ Wishing you a Happy and Prosperous Lunar New Year „



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Selvam Kalidass [mailto:kalidass@khimseah.com]
Sent: Thursday, 31 October 2019 4:46 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Alan Chan <Alan@khimseah.com>
Subject: ATTN: CECILIA CHONG / PA7701U VIDEO FOOTAGE FOR YOUR REFERENCE.

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Oct 2019 Edit Reg		07 Oct 2019 00:00 Edit Adj Rpt	S\$4,700.00 Edit Estimates	S\$4,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	KHIM SEAH ENTERPRISE PTE LTD, Co. Reg. No.: 200206061K								
Vehicle Reg. No.:	PA7701U	Date of Loss:	02/10/2019 18:00 - :59 [135 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100038	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1533Y	Policy No. (Claimant):	5107457862						
	Excess:								
Repairer:	Khim Seah Enterprise Pte Ltd (HQ) 206 WOODLANDS INDUSTRIAL PARK E5 WOODLANDS BIZHUB, 757284 Woodlands - Tel: 67582468-9630 7164								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 16/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (05/03/2020): Alert - Adj Mandate Maintained - PA7701U - Claim Handler: Sundari Nagarajan III_SG (06/02/2020): Alert - Adj Mandate Maintained - PA7701U - Claim Handler: Sundari Nagarajan III_SG (08/11/2019): Alert - Adj Mandate Approved (S\$0.00) - PA7701U - Claim Handler: Sundari Nagarajan... III_SG (01/11/2019): Alert - Adj Mandate Maintained - PA7701U - Claim Handler: Sundari Nagarajan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PA7701U (MCT19100038)
[SHA1533Y]
TP
KHIM SEAH ENTERPRISE PTE LTD
Oct 2 2019 6:00PM
[COMFORT TRANSPORTATION PTE LTD]
Khim Seah Enterprise Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	01/11/19 09:32	Video - Accident-IV	Load MP4		
2	01/11/19 12:37	Video - Accident	Load AVI		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/03/20 13:57	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>	
2	04/03/20 13:57	Chassis Number	Load JPG	<input checked="" type="checkbox"/>	
3	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
4	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
5	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
6	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
7	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
8	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
9	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
10	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
11	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
12	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
13	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
14	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
15	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
16	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
17	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
18	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
19	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
20	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
21	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
22	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
23	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
24	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	
25	04/03/20 13:57	General View	Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	07/10/19 15:06	EMAIL FROM III DD 07102019	Load PDF		
2	07/10/19 15:06	TP GIA REPORT	Load PDF		
3	04/03/20 13:57	REJECTION EMAIL TO TP	Load PDF		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	24/10/19 13:54	Singapore Accident Statement	Load PDF		
2	06/02/20 14:23	photo of scene	Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017598/T1GA3Q2

Date: 11/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : PA7701U Insured Vehicle No : SHA1533Y
 Date of Loss: 02/10/2019 Nature of Claim: TP Claim No: MCT19100038

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PA7701U
 Make & Model: ISUZU LT134P, 7.8 D (A) Engine No: 6HK1465966
 Reg. Date: 18/06/2008 (Man. Year: 2008) Chassis No: JALLT134P87000025
 Colour: Multi-colour Odometer: 190184 km
 Engine Capacity: 7790 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 11 R22.5 Rear Tyre Size: 11 R22.5 (D)
 Front Left Side: Dunlop 8 mm Rear Left Side: Dunlop 8/8 mm
 Front Right Side: Dunlop 8 mm Rear Right Side: Dunlop 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,150.00	3,350.00	2,800.00	45.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,800.00	2,500.00	6,300.00	71.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,950.00	5,850.00	9,100.00	60.87
Approved Total (Overridden) (S\$)		4,700.00		
(S\$)	14,950.00	4,700.00	10,250.00	68.56
+ GST 7.00/7.00% (S\$)	1,046.50	329.00	717.50	68.56
Nett Amount (S\$)	15,996.50	5,029.00	10,967.50	68.56
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 07/10/2019
 Date Inspected: 01/11/2019 Inspected At: Khim Seah Enterprise Pte Ltd (HQ)
 206 WOODLANDS INDUSTRIAL
 PARK E5 WOODLANDS BIZHUB
 Singapore 757284

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 10 Mar 2020)	
Parts:	N/A	ISUZU LT134P 7.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PA7701U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH SIDE COMPARTMENT PANEL FRONT	Bent	1,800.00 F	*1,500.00 F
2	2		*LH SIDE COMPARTMENT PANEL FRONT LOCK	Distorted	250.00 F	*150.00 F
3	1		*LH SIDE COMPARTMENT PANEL REAR	Bent	1,800.00 F	*1,500.00 F
4	2		*LH SIDE COMPARTMENT PANEL REAR LOCK	Distorted	250.00 F	*150.00 F
5	1		*SIDE RAILING	Not Necessary	450.00 F	*- F
6	1		*EXCURSION BUS STICKER	Necessary	100.00 F	*50.00 F
7	1		*LH SIDE MUDGUARD PANEL	Not Necessary	1,500.00 F	*- F
				Total Parts (S\$)	6,150.00	3,350.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR LH SIDE PORTION	New	4,000.00	900.00
2	SPRAY PAINT LH SIDE PORTION (2 TONE AND LOGO)	New	4,500.00	1,500.00
3	TUFF COAT	New	300.00	100.00
Gross Labour Cost (S\$)			8,800.00	2,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >